

# **RTView® Monitor for Solace® User's Guide**

Version 4.1



RTView Enterprise Monitor®

Copyright © 2013-2018. Sherrill-Lubinski Corporation. All rights reserved.

RTView®

Copyright © 1998-2018. Sherrill-Lubinski Corporation. All rights reserved.

No part of this manual may be reproduced, in any form or by any means, without written permission from Sherrill-Lubinski Corporation. All trademarks and registered trademarks mentioned in this document are property of their respective companies.

#### LIMITATIONS ON USE

Use, duplication, or disclosure by the U.S. Government is subject to restrictions as set forth in the Technical Data - Commercial Items clause at DFARS 252.227-7015, the Rights in Data - General clause at FAR 52.227-14, and any other applicable provisions of the DFARS, FAR, or the NASA FAR supplement.

SL, SL-GMS, GMS, RTView, RTView Core, RTView Enterprise Monitor, SL Corporation, and the SL logo are trademarks or registered trademarks of Sherrill-Lubinski Corporation in the United States and other countries.

Copyright © 1998-2017. Sherrill-Lubinski Corporation. All rights reserved.

JMS, JMX and Java are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States and other countries. They are mentioned in this document for identification purposes only.

No part of this manual may be reproduced, in any form or by any means, without written permission from Sherrill-Lubinski Corporation.

All trademarks and registered trademarks mentioned in this document are property of their respective companies.



SL Corporation  
240 Tamal Vista Blvd.  
Corte Madera, CA 94925 USA

Phone: 415.927.8400  
Fax: 415.927.8401  
Web: <http://www.sl.com>

# Contents

<b>Contents</b> .....	iii
<b>Preface</b> .....	1
About This Guide .....	1
Document Conventions .....	1
Additional Resources .....	1
Release Notes .....	2
Documentation and Support Knowledge Base .....	2
Contacting SL.....	2
Internet .....	2
Technical Support.....	2
<b>Chapter 1 - Quick Start</b> .....	3
Prerequisites for Solace On-premise Installations .....	3
Prerequisites for Solace AMI.....	3
Quick Start Steps .....	4
<b>Chapter 2 - Introduction to the Monitor</b> .....	9
Overview .....	9
RTView Monitor for Solace On-Premise Version.....	10
RTView Monitor for Solace AMI Version .....	10
System Requirements .....	10
Installation .....	10
File Extraction Considerations .....	11
<b>Chapter 3 - Configuration</b> .....	13
Overview .....	13
Open the RTView Configuration Application.....	13
The RTView Configuration Application opens. ....	14
Initialize a Command Prompt or Terminal Window .....	14
Configure Data Collection.....	14
Define Solace Message Router and Syslog Connections .....	14
Modify Default Settings for Storing Historical Data.....	20
Change Port Assignments .....	25
Configure the Database .....	27
Configure Alert Notifications .....	31

Configuring Alert Notifications using the RTView Configuration Application .....	32
Configuring Monitor Alert Notification Actions .....	36
Using a Batch File or Shell Script .....	36
Using the Java Command Handler .....	38
Customizing the Java Command Handler .....	38
Java Command Handler Substitutions .....	38
Troubleshooting .....	39
Log Files for Solace .....	39
JAVA_HOME .....	40
Permissions .....	40
Network/DNS .....	40
Data Not Received from Data Server .....	40
Stop the Monitor .....	41
Start the Monitor .....	42
<b>Chapter 4 - Additional Configurations .....</b>	<b>45</b>
Obtain SEMP Version .....	45
Create Instance from RTView Monitor for Solace .....	46
<b>Chapter 5 - Using the Monitor .....</b>	<b>51</b>
Overview .....	52
Heatmaps .....	52
Mouse-over .....	54
Tables .....	54
Multiple Column Sorting .....	55
Column Visibility .....	55
Column Filtering .....	55
Column Locking .....	57
Column Reordering .....	57
Saving Settings .....	58
Row Paging .....	58
Trend Graphs .....	59
Time Settings .....	59
Mouse-over .....	59
Log Scale .....	59
GUI Icons and Buttons .....	60
RTView Monitor for Solace Views/Displays .....	62
Routers .....	63
Solace Message Routers Overview .....	63
Routers Heatmap .....	65
All Message Routers Table .....	67
Message Router Summary .....	74
Environmental Sensors .....	76
Message Router Provisioning .....	78
Interface Summary .....	79

Message Spool Table.....	81
Neighbors .....	84
CSPF Neighbors Table .....	84
Neighbor Summary .....	85
VPNs.....	87
All VPNs Heatmap.....	87
All VPNs Table.....	91
Single VPN Summary .....	95
Clients.....	98
Clients Table.....	98
Single Client Summary .....	104
Bridges.....	106
All Bridges.....	106
Single Bridge Summary .....	110
Endpoints .....	113
Endpoints Table .....	113
Single Endpoint Summary .....	115
Capacity Analysis.....	117
Capacity Table .....	118
Capacity Summary .....	120
Capacity Trends .....	122
Alerts Table .....	123
.....	126
Administration.....	127
Alert Administration .....	127
Setting Override Alerts.....	131
Alert Administration Audit.....	132
RTView Cache Tables .....	134
RTView Agent Admin.....	136
RTView Manager for Solace Displays.....	136
Syslog.....	137
All Syslog Events Table .....	137
Alert Views .....	138
Alert Detail Table.....	139
Administration.....	142
Alert Administration .....	143
Tabular Alert Administration.....	144
Setting Override Alerts.....	146
Alert Administration Audit.....	147
RTView Agent Metrics Administration .....	150
RTView Cache Tables .....	151
RTView Agent Administration .....	152
About .....	153
RTView Manager Views/Displays .....	154
JVM Process Views .....	154
All JVMs Heatmap.....	155

All JVMs Table .....	157
JVM Summary .....	159
JVM System Properties .....	163
JVM Memory Pool Trends .....	164
JVM GC Trends .....	168
RTView Servers .....	170
Data Servers .....	170
Display Servers .....	173
Historian Servers .....	174
Version Info .....	176
Tomcat Servers .....	178
All Tomcat Servers .....	178
Tomcat Server Summary .....	181
All Applications Heatmap .....	183
Single Application Summary .....	185
MySQL Database .....	188
All Servers Heatmap .....	188
All Servers Table .....	191
Server Summary .....	193
Servers Properties .....	195
Servers Operations .....	196
User Tables .....	198
Docker Engines .....	199
Engines Heatmap .....	199
Engines Table .....	202
Engine Summary .....	204
Containers Heatmap .....	207
Containers Table .....	209
Container Summary .....	212
Hosts .....	215
All Hosts Heatmap .....	216
All Hosts Table .....	217
All Hosts Grid .....	220
All Processes Table .....	222
All Network Table .....	224
All Storage Table .....	226
Host Summary .....	228
Alert Views .....	230
Alert Detail Table .....	230
Administration .....	234
Alert Administration .....	234
Alert Administration Audit .....	241
Metrics Administration .....	242
RTView Cache Tables .....	244
RTView Agent Admin .....	246

**Appendix A - Alert Definitions** ..... 249

**Appendix B - Third Party Notice Requirements** ..... 255

**Appendix C - Limitations** ..... 273

    iPad Safari Limitations ..... 273

Contents

# Preface

Welcome to the *RTView® Monitor for Solace® User's Guide*.

Read this preface for an overview of the information provided in this guide and the documentation conventions used throughout, additional reading, and contact information. This preface includes the following sections:

- ["About This Guide" on page 1](#)
- ["Additional Resources" on page 1](#)
- ["Contacting SL" on page 2](#)

---

## About This Guide

The *RTView® Monitor for Solace® User's Guide* describes how to install, configure and use the Monitor.

### Document Conventions

This guide uses the following standard set of typographical conventions.

Convention	Meaning
<i>italics</i>	Within text, new terms and emphasized words appear in italic typeface.
<b>boldface</b>	Within text, directory paths, file names, commands and GUI controls appear in bold typeface.
Courier	Code examples appear in Courier font: <pre>amnesiac &gt; enable amnesiac # configure terminal</pre>
< >	Values that you specify appear in angle brackets: <b>interface &lt;ipaddress&gt;</b>

---

## Additional Resources

This section describes resources that supplement the information in this guide. It includes the following information:

- ["Release Notes" on page 2](#)
- ["Documentation and Support Knowledge Base" on page 2](#)

## Release Notes

The Release Notes document, which is available on the SL Technical Support site at <http://www.sl.com/support/>, supplements the information in this user guide.

## Documentation and Support Knowledge Base

For a complete list and the most current version of SL documentation, visit the SL Support Web site located at <http://www.sl.com/support/documentation/>. The SL Knowledge Base is a database of known issues, how-to documents, system requirements, and common error messages. You can browse titles or search for keywords and strings. To access the SL Knowledge Base, log in to the SL Support site located at <http://www.sl.com/support/>.

---

## Contacting SL

This section describes how to contact departments within SL.

### Internet

You can learn about SL products at <http://www.sl.com>.

### Technical Support

If you have problems installing, using, or replacing SL products, contact SL Support or your channel partner who provides support. To contact SL Support, open a trouble ticket by calling 415 927 8400 in the United States and Canada or +1 415 927 8400 outside the United States.

You can also go to <http://www.sl.com/support/>.

## CHAPTER 1 Quick Start

This chapter is designed for those customers evaluating the Monitor for purchase and describes the basic steps required to install, configure, and start the Monitor using default settings while using Apache Tomcat (which is delivered with the Monitor). These instructions are for both RTView Monitor for Solace AMI and On-premise versions and represent the basic flow required to gather monitoring data and get the Monitor up and running.

After you complete your evaluation, if you wish to setup and use all monitoring features in your organization, see ["Configuration"](#) (for both On-premise and AMI).

These instructions assume you have either the zip file for the On-premise option (either Windows or Linux) or a Solace AMI Instance. For details about Solace AMI Instances, see ["Create Instance from RTView Monitor for Solace"](#).

- **On-premise users:** See ["Prerequisites for Solace On-premise Installations,"](#) next, then proceed to ["Quick Start Steps"](#).
- **AMI users:** See ["Prerequisites for Solace AMI"](#), then ["Create Instance from RTView Monitor for Solace"](#) and then proceed to ["Add Message Router Connections Using the RTView Configuration Application"](#).

### Prerequisites for Solace On-premise Installations

- Java JDK 1.7 or 1.8 64 bit
- Set the **JAVA\_HOME** environment variable to point to your Java installation. For example:
  - UNIX
    - export JAVA\_HOME=/opt/Java/jdk1.7.0**
  - Windows
    - set JAVA\_HOME=C:\Java\jdk1.7.0**
- Linux On-premise Users:
  - These instructions require a Bourne-compatible shell.
  - JAVA\_HOME is required to be in the PATH for Tomcat to start correctly.

#### Information you need:

- Login credentials for each Solace message router you will monitor.
- For complete RTView® system requirements, see **README\_sysreq.txt**.  
Proceed to ["Quick Start Steps,"](#) next.

### Prerequisites for Solace AMI

For complete RTView® system requirements, see **README\_sysreq.txt**.

### Information you need:

- Login credentials for each Solace message router you will monitor.
- If you do not have an AMI instance, ["Create Instance from RTView Monitor for Solace"](#).

After you ["Create Instance from RTView Monitor for Solace"](#), proceed to ["Add Message Router Connections Using the RTView Configuration Application"](#).

## Quick Start Steps

### Initial Steps (On-premise only)

AMI users skip this step.

1. Download **RTViewSolaceMonitor\_<version>.zip** to your local server.
2. Extract the files:  
**unzip -a RTViewSolaceMonitor\_<version>.zip**
3. Navigate to **RTViewSolaceMonitor/bin** directory and run **start\_servers.sh** (**.bat** in Windows).

Proceed to ["Add Message Router Connections Using the RTView Configuration Application,"](#) next.

### Add Message Router Connections Using the RTView Configuration Application

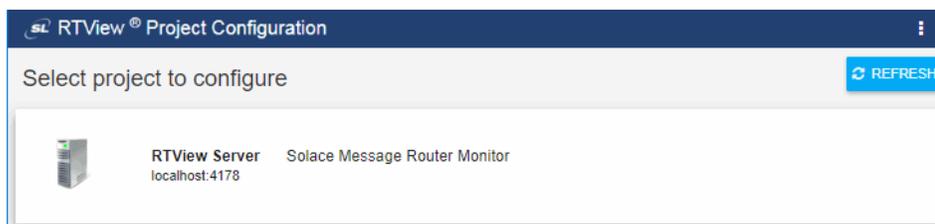
These instructions explain how to connect your Solace Message Routers using the ["RTView Configuration Application"](#) and applies to both On-premise and AMI versions.

1. Open a browser and type the following URL to open the ["RTView Configuration Application"](#):
  - **http://IPAddress:8068/rtview/solmon\_rtadmin** if you are running the Monitor remotely
  - **http://localhost:8068/rtview/solmon\_rtadmin** if you are running the Monitor locally

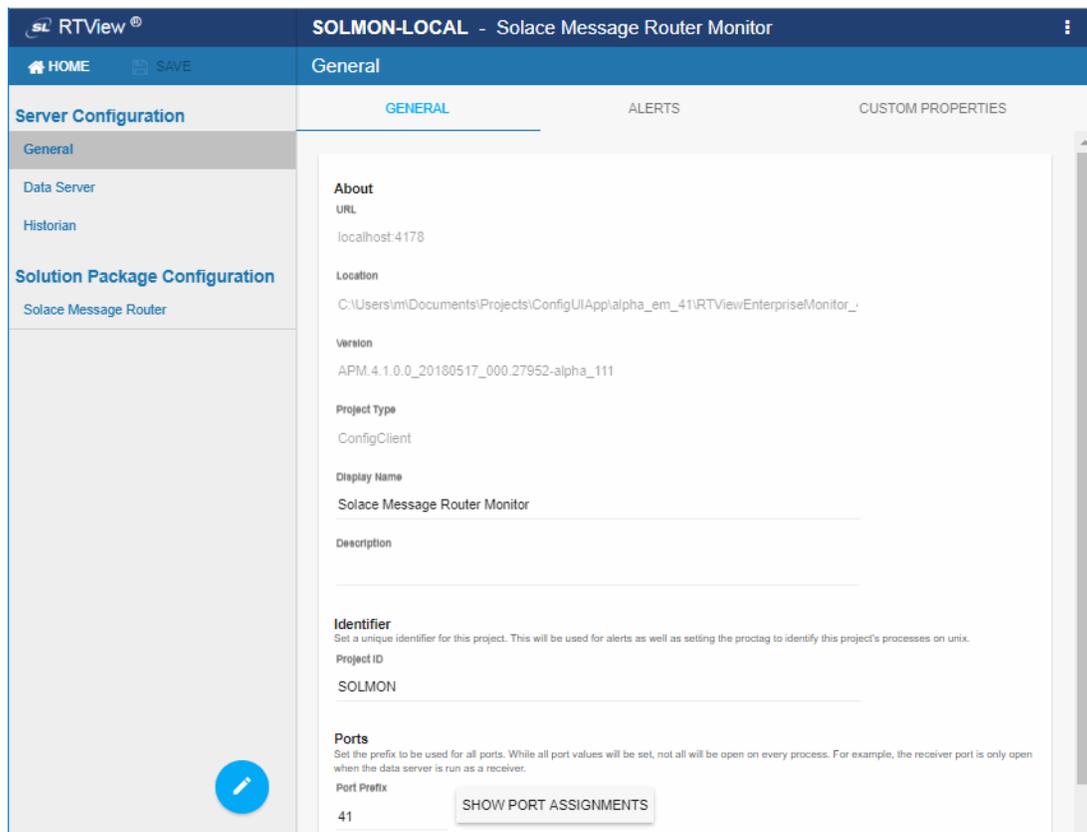
Use **rtadmin/rtadmin** as the username/password.

The RTView Configuration Application opens.

2. Select the **RTView Server Solace Message Router Monitor** project.

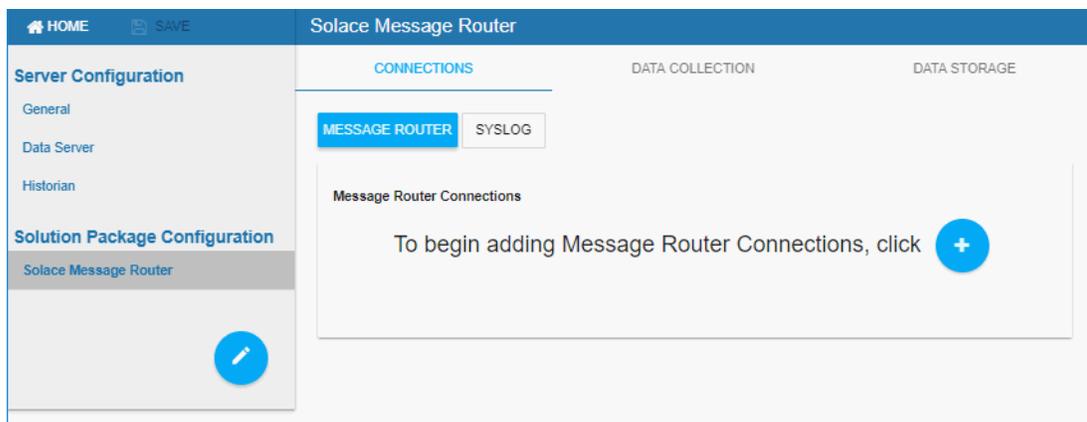


3. Select **Solution Package Configuration/Solace Message Router** in the left navigation tree.



The **CONNECTIONS** tab opens.

4. In the **Connections** tab, choose **MESSAGE ROUTER** and click the  button.



The **Add Connection** dialog opens.

5. In the **Add Connection** dialog, enter a **Connection Name**, **URL**, **Username** and **Password**, toggle on **Edition** if this is a VMR, enter the **SEMP Version** and the **VPN Name**, then  your entries. If you want to collect additional metrics for a specific VPN,

## Quick Start

enter the name of the **VPN Name**. Use this option carefully as this can increase the amount of data collected and impact monitor performance.

Note that if your message router is a Solace Cloud Edition VMR, toggle on **Edition**, and enter the SEMP Version for previous versions to Solace 7.2. Otherwise, leave the default value.

Also note that the monitoring data is collected through SEMP (Solace Element Management Protocol), which is a RESTful API for managing Solace message routers. If your virtual message routers (VMRs) are a **version prior to 8.7 or Solace Appliance version prior to 8.3** see "[Obtain SEMP Version](#)" for instructions on getting the SEMP version installed in your message routers.

### Add Connection

Connection Name \*

SolaceMessageRouter1

URL \*

http://myHost:8080/SEMP  
ex. http://myHost:8080/SEMP or https://mySecureHost:8080/SEMP

Username	Password
TestUser	***** 

Edition

Is this a Solace Cloud Edition VMR? No

SEMP Version

7.2VMR  
Refer to the User Guide for instructions on how to determine the exact version you are using.

VPN Name(s)

MyCompanyVPN X

Multiple VPN names can be separated by comma, Tab or Enter.  
Monitoring multiple VPNs may cause performance issues.

\* Indicates required field

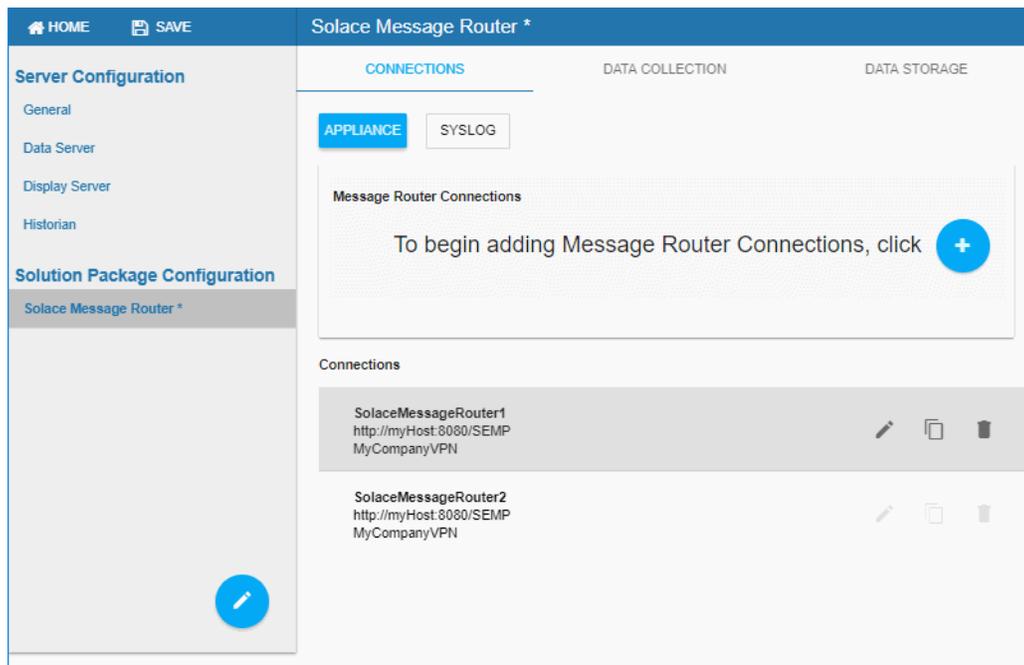
6. Click **SAVE**.

The screenshot shows the 'Add Connection' form with the following fields and values:

- Connection Name:** SolaceMessageRouter1
- URL:** http://myHost:8080/SEMP
- Username:** TestUser
- Password:** \*\*\*\*\*
- SEMP Version:** 7.2VMR
- VPN Name(s):** MyCompanyVPN

At the bottom of the form, there are 'SAVE' and 'CANCEL' buttons.

The connections you create are shown at the bottom of the **Connections** tab.



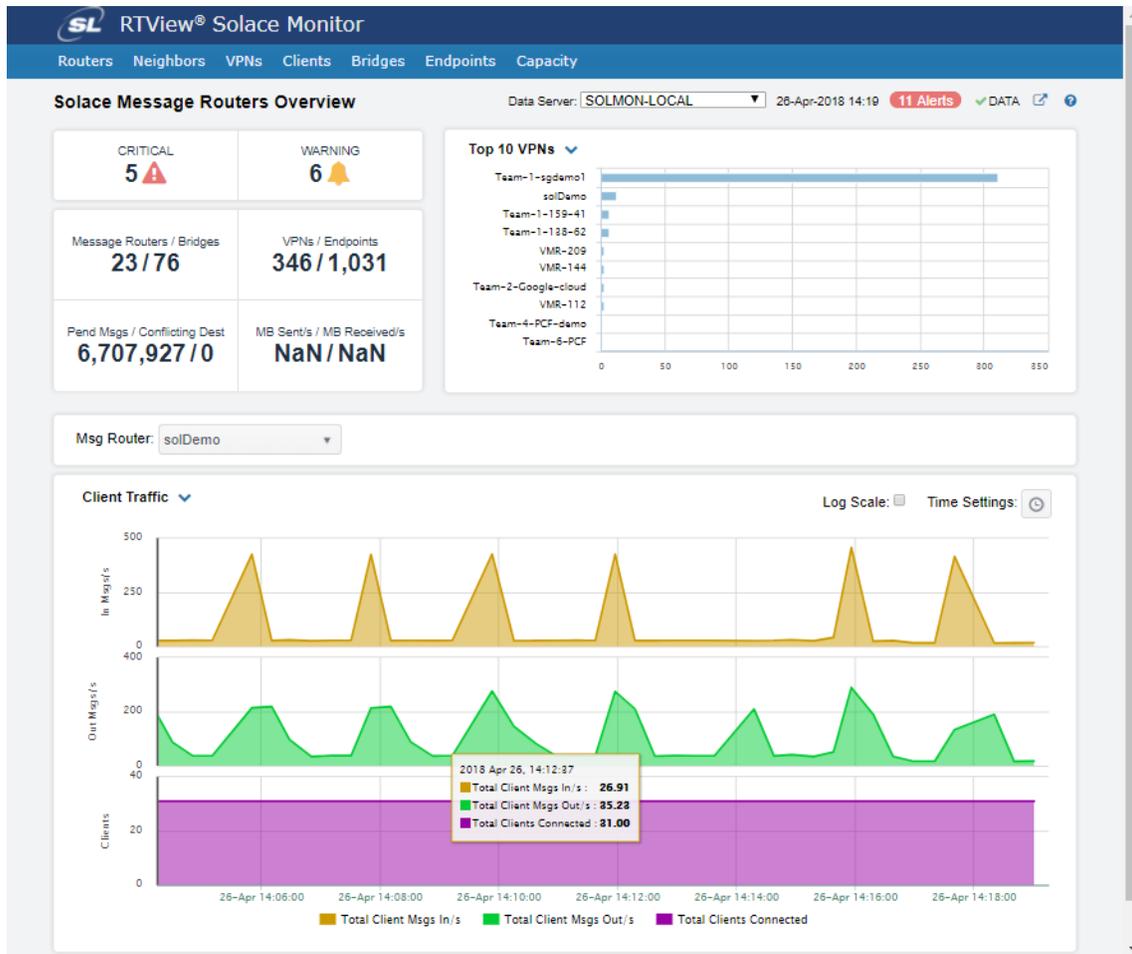
- Repeat these steps to add multiple message routers and click **SAVE** in the title bar when finished.
- Click **RESTART DATASERVER** in the RTView Configuration Application to apply your settings. It takes about 10-15 seconds for the data server to be available again.
- Open a browser and go to the RTView Solace Monitor:

## Quick Start

**http://IPAddress:8068/rtview/solmon** if you are running the monitor remotely

**http://localhost:8068/rtview/solmon** if you are running the monitor locally

Use **solmon/solmonpw** for username/password (if Login is enabled).



**10.** Verify that you see monitoring data. If you encounter issues, check the log files in the **RTViewSolaceMonitor/projects/solmon/log** directory for errors.

If you wish to setup and use all monitoring features in your organization, proceed to ["Configuration"](#) (for both On-premise and AMI).

You have completed the Quick Start!

## CHAPTER 2 Introduction to the Monitor

This section contains the following:

- [“Overview,”](#) next
- [“System Requirements”](#)
- [“Installation”](#)

---

### Overview

The RTView Monitor for Solace is an easy to configure and use monitoring system that gives you extensive visibility into the health and performance of your Solace message routers and the infrastructure that relies on them.

The RTView Monitor for Solace enables Solace users to continually assess and analyze the health and performance of their infrastructure, gain early warning of issues with historical context, and effectively plan for capacity of their messaging system. It does so by aggregating and analyzing key performance metrics across all routers, bridges, endpoints and clients, and presents the results, in real time, through meaningful dashboards as data is collected.

Users also benefit from predefined dashboards and alerts that pin-point critical areas to monitor in most environments, and allow for customization of thresholds to let users fine-tune when alert events should be activated.

The RTView Monitor for Solace also contains alert management features so that the life cycle of an alert event can be managed to proper resolution. All of these features allow you to know exactly what is going on at any given point, analyze the historical trends of the key metrics, and respond to issues before they can degrade service levels in high-volume, high-transaction environments.

RTView Monitor for Solace is comprised of the following which you access with a browser:

- RTView Monitor for Solace, which monitors Solace performance metrics and used by teams to monitor the health of Solace components (message routers, bridges, clients, endpoints and VPNs). With the RTView Monitor for Solace AMI version, the health of [“MySQL Database”](#) and [“Docker Engines”](#) can be also monitored. For details, see [“Using the Monitor”](#).
- RTView Manager for Solace, which administrators use to set alert thresholds for RTView® Monitor for Solace®. For details, see [“Using the Monitor”](#).
- RTView Manager, which administrators use to monitor the health of RTView® Monitor for Solace®. That is, to monitor components of the monitoring system itself (RTView servers, JVMs, Tomcat servers, hosts, Docker, MySQL and alert settings for these components). For details, see [“Using the Monitor”](#).
- RTView Configuration Application, which administrators use to configure the majority of the monitoring system. For details, see [“Configuration”](#).

You can also install the monitor as a Solution Package (rather than a standalone product). See "[Solution Package Version](#)" for details.

## RTView Monitor for Solace On-Premise Version

To evaluate the RTView Monitor for Solace, go to "[Quick Start](#)" to get up and running with RTView Monitor for Solace using default settings.

To install and use all features in RTView Monitor for Solace, see "[Configuration](#)".

## RTView Monitor for Solace AMI Version

The RTView Monitor for Solace AMI version is an Amazon EC2 Amazon Machine Image (AMI) running Linux. It comes pre-configured with a 30-day license. The AMI instance includes an application stack including (among others) MySQL and Docker for convenience of quick deployment. Please refer to your instance's `/home/ec2-user/amibase/MANIFEST.txt` for the full version information.

To evaluate the RTView Monitor for Solace, go to "[Quick Start](#)" to get up and running with RTView Monitor for Solace using default settings.

To install and use all features in RTView Monitor for Solace, see "[Configuration](#)".

### Solution Package Version

The RTView Monitor for Solace can also be installed as a Solution Package within the RTView Enterprise Monitor® product. RTView Enterprise Monitor is an end-to-end monitoring platform that allows application support teams to understand how infrastructure, middleware, and application performance data affect the availability and health of the entire system. Used as a Solution Package within RTView Enterprise Monitor, the Solace metrics are but one source of data, among many other sources (solution packages are available for TIBCO EMS, Amazon CloudWatch, TIBCO BusinessWorks, MicroSoft SQL and many others), that determine the entire health state of the application.

For more information about RTView Enterprise Monitor®, see the *RTView Enterprise Monitor® User's Guide*, available at <http://www.sl.com/support/documentation/>.

---

## System Requirements

For browser support, hardware requirements, JVM support and other system requirement information, please refer to the **README\_sysreq.txt** file from your product installation. A copy of this file is also available on the product download page.

---

## Installation

The Monitor can also be installed as a Solution Package within the RTView Enterprise Monitor® product.

Download the **RTViewSolaceMonitor\_<version>.zip** file and unzip the **RTViewSolaceMonitor\_<version>.zip** file into a directory of your choosing.

For more information about RTView Enterprise Monitor see the *RTView Enterprise Monitor® User's Guide*, available on the [SL Product Documentation](#) website.

## File Extraction Considerations

On Windows systems, using the extraction wizard of some compression utilities might result in an extra top-level directory level based on the name of the .zip file. The additional directory is not needed because the .zip files already contain the rtvpm top-level directory. This extra directory must be removed before clicking the Next button that performs the final decompression.

On UNIX/Linux systems, use the -a option to properly extract text files.

For more information about RTView Enterprise Monitor see the *RTView Enterprise Monitor® User's Guide*, available on the [SL Product Documentation](#) website.



## CHAPTER 3 Configuration

This chapter describes how to change default settings and configure all features and components in the RTView Monitor for Solace (On-Premise and AMI).

See [“Quick Start”](#) instructions if you want to evaluate the RTView Monitor for Solace.

---

### Overview

Some of the configuration steps described here are required (where noted) and others are optional. This chapter contains:

- [“Configure Data Collection”](#): (**Required**) Define the Solace message routers to be monitored. This step must be performed before running any deployment of the Monitor. This section also describes how to configure history properties for storage and aggregation history properties for storage and aggregation of collected data, which is not required.
- [“Change Port Assignments”](#): (**Optional and for On-premise only**) Change the default port settings. This section does not apply to AMI.
- [“Configure the Database”](#): (**Optional and for On-premise only**) Configure a production database--for On-premise only. This section does not apply to AMI (AMI is pre-configured with MySQL).
- [“Configure Alert Notifications”](#): (**Optional**) Configure alerts to execute an automated action (for example, to send an email alert).
- [“Troubleshooting”](#): Investigate configuration issues.

#### Assumptions

This document assumes that you:

- verified [“System Requirements”](#).
- installed the Monitor per instructions in [“Installation”](#).
- AMI users have an AMI instance. (**Required for AMI only**) See [“Create Instance from RTView Monitor for Solace”](#) for details.

### Open the RTView Configuration Application

Most configurations are performed using the RTView Configuration Application. Open a browser and type the following URL:

- [http://IPAddress:8068/rtview/solmon\\_rtadmin](http://IPAddress:8068/rtview/solmon_rtadmin) if you are running the Monitor remotely
- [http://localhost:8068/rtview/solmon\\_rtadmin](http://localhost:8068/rtview/solmon_rtadmin) if you are running the Monitor locally

Use **rtadmin/rtadmin** as the username/password.

The RTView Configuration Application opens.

## Initialize a Command Prompt or Terminal Window

To start any RTView process (Data Server, Historian, and so forth), you must first initialize a command line window on the host. A Bash-compatible shell is required.

To initialize a command line window, execute the **rtvapm\_init** script. For example:

### Windows

Go to your Monitor installation directory and type:

```
rtvapm_init
```

### UNIX

The script used to initialize a terminal window depends on whether you are in csh or rsh (e.g. Linux, Mac OS X). With a Bourne shell, open a terminal window, go to your Monitor installation directory and type:

```
./rtvapm_init.sh
```

---

## Configure Data Collection

This section describes how to define connections for each of your Solace Message Routers and collect real-time data from them. We also describe settings for storing collected data in history.

If you don't have special requirements for running the monitor (such as running multiple data collectors in the same host), there is no need to cover the optional subsections. Consult Technical Support before modifying other configurations to avoid the circumstance of future upgrade issues. This section contains:

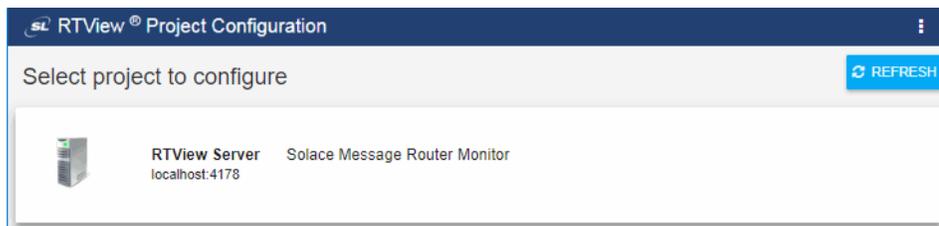
- ["Define Solace Message Router and Syslog Connections"](#): (**Required**) Define connection details for your message routers using the RTView Configuration Application for Solace. Note that the monitoring data is collected through SEMP (Solace Element Management Protocol), which is a RESTful API for managing Solace message routers. If your virtual message routers (VMRs) are a **version prior to 8.7 or Solace Appliance version prior to 8.3**, see ["Obtain SEMP Version"](#) for instructions on getting the SEMP version installed in your message routers.
- ["Modify Default Settings for Storing Historical Data"](#): (**Optional**) Describes the default settings, how to enable/disable storage of historical data and how to change the default settings.

## Define Solace Message Router and Syslog Connections

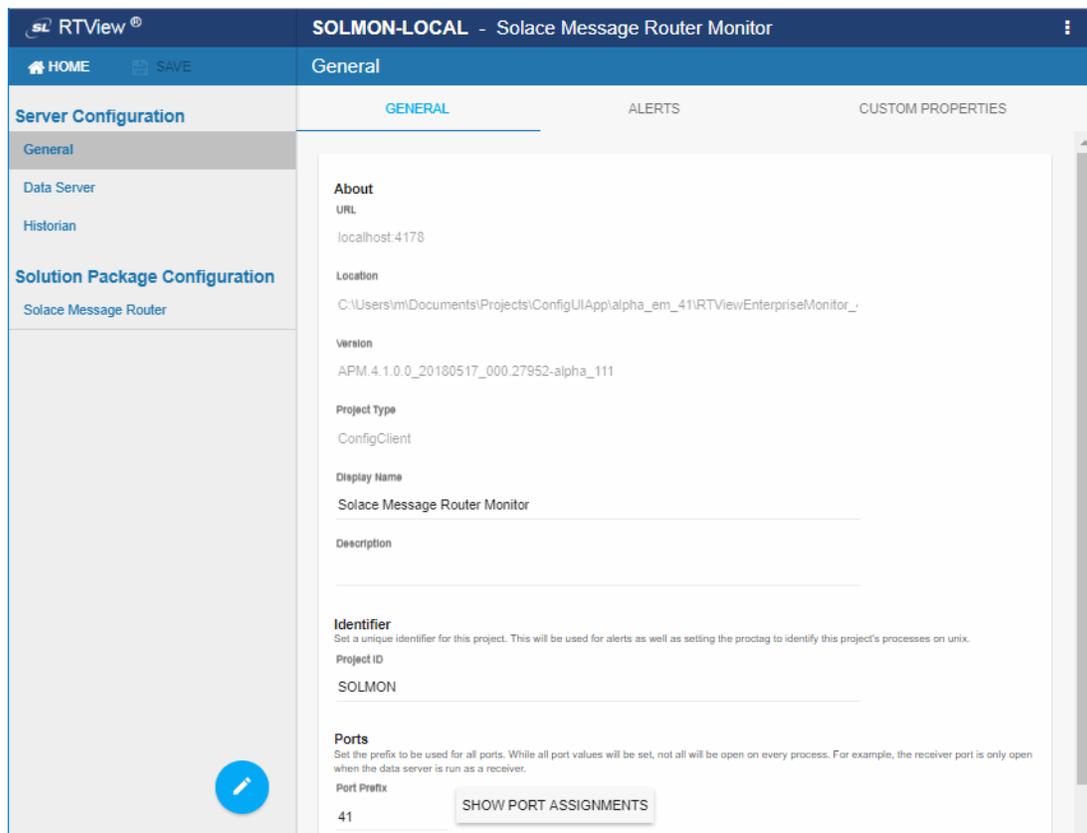
You will define connections for the Solace message routers you wish to monitor and verify you see collected data for these in the RTView Monitor for Solace.

["Open the RTView Configuration Application"](#)

11. Select the **RTView Server Solace Message Router Monitor** project.



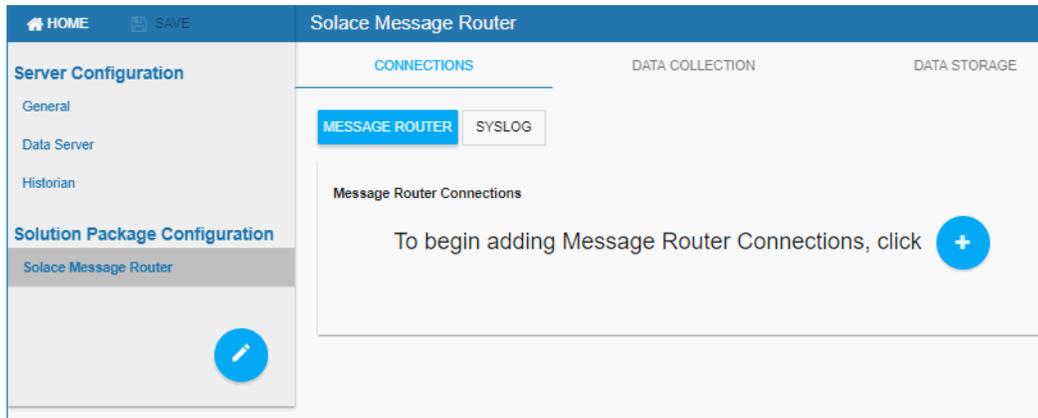
12. Select **Solution Package Configuration/Solace Message Router** in the left navigation tree.



The **CONNECTIONS** tab opens.

**13.**In the **Connections** tab, if you are using:

- Message Router: Choose **MESSAGE ROUTER** and click the  button.
- Syslog: Choose **SYSLOG** and click the  button.



The **Add Connection** dialog opens.

**14.**In the **Add Connection** dialog, if you are selected (:

- **MESSAGE ROUTER**: Enter a **Connection Name**, **URL**, **Username** and **Password**, toggle on **Edition** if this is a VMR, enter the **SEMP Version** and the **VPN Name**, then  your entries. If you want to collect additional metrics for a specific VPN, enter the name of the **VPN Name**. Use this option carefully as this can increase the amount of data collected and impact monitor performance.

Note that if your message router is a Solace Cloud Edition VMR, toggle on **Edition**, and enter the SEMP Version for previous versions to Solace 7.2. Otherwise, leave the default value.

Also note that the monitoring data is collected through SEMP (Solace Element Management Protocol), which is a RESTful API for managing Solace message routers. If your virtual message routers (VMRs) are a **version prior to 8.7 or Solace Appliance version prior to 8.3** see ["Obtain SEMP Version"](#) for instructions on getting the SEMP version installed in your message routers.

The screenshot shows the 'Add Connection' form with the following fields and values:

- Connection Name:** SolaceMessageRouter1
- URL:** http://myHost:8080/SEMP  
ex. http://myHost:8080/SEMP or https://mySecureHost:8080/SEMP
- Username:** TestUser
- Password:** \*\*\*\*\*
- Edition:**  Is this a Solace Cloud Edition VMR? **No**
- SEMP Version:** 7.2VMR  
Refer to the User Guide for instructions on how to determine the exact version you are using.
- VPN Name(s):** MyCompanyVPN
- Multiple VPN names can be separated by commas, Tab or Enter. Monitoring multiple VPNs may cause performance issues.
- \* Indicates required field
- Buttons:** SAVE, CANCEL

- **SYSLOG:** Enter a connection **Name**, choose either **TCP** or **UDP**, enter the **Host** name or IP address of a local network interface, and the **Port** number from which incoming Syslog messages are read.

By default, the TCP port is **601** and the UDP port is **514**.

---

**Note:** Only root can use ports **0 – 1024** on UNIX/Linux systems.

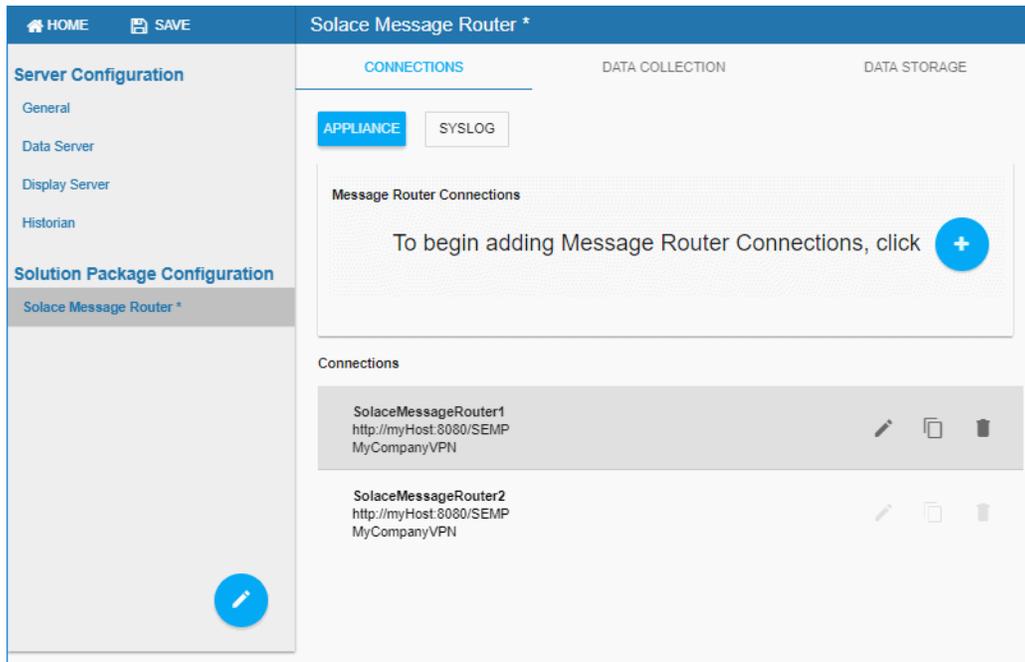
---

The screenshot shows the 'Add Connection' form with the following fields and values:

- Name:** SolaceMessageRouter1
- Protocol:**  TCP  UDP
- Host:** myLocalHost
- Port:** 514
- \* Indicates required field
- Buttons:** SAVE, CANCEL

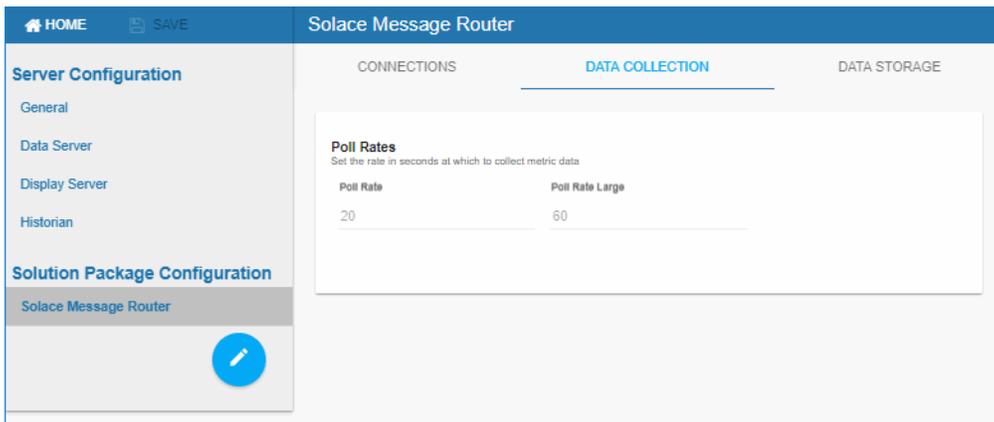
15. **SAVE** your entries.

The connections you create are shown at the bottom of the **Connections** tab.



16.Repeat these steps using  to add as many connections as you need, then click  in the RTView Configuration Application title bar.

17.In the **DATA COLLECTION** tab you can optionally modify the default polling rates for Solace caches.



**Poll Rates:** Unit is seconds. Caches impacted are SolEndpointStats, SolEndpoints, SolClients, SolClientStats, SolBridges, SolAppliances, SolBridgeStats, SolApplianceInterfaces and SolApplianceMessageSpool.

**Poll Rate Large:** Caches impacted are SolCspfNeighbors, SolAppliances and SolEnvironmentSensors.

18.Save your settings.

19.Click  in the RTView Configuration Application to apply your settings. It takes about 10-15 seconds for the data server to be available again.

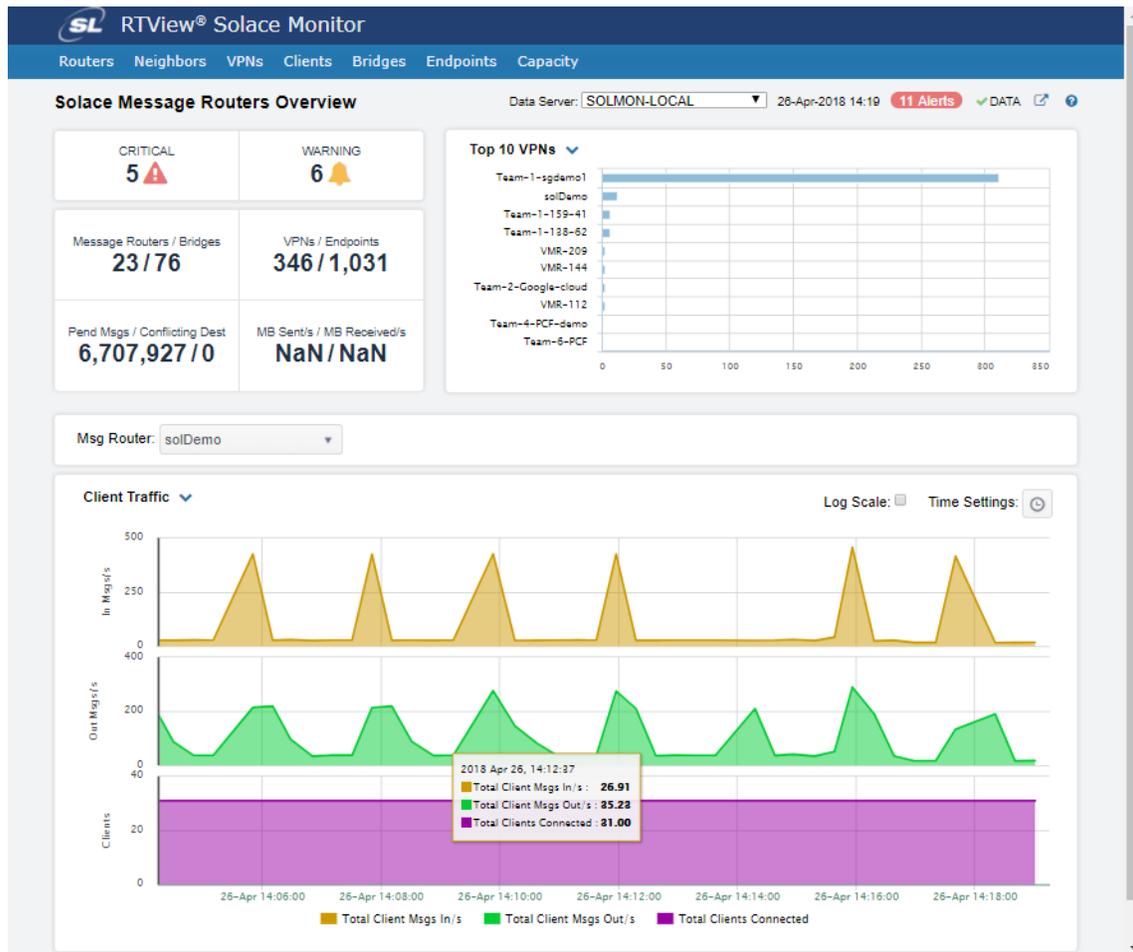
**20.SAVE** your settings.

**21.**Open a browser and go to the RTView Solace Monitor:

**http://IPAddress:8068/rtview/solmon** if you are running the monitor remotely

**http://localhost:8068/rtview/solmon** if you are running the monitor locally

Use **solmon/solmonpw** for username/password (if login is enabled).



**22.**Verify that you see monitoring data. If you encounter issues, check the log files in the **RTViewSolaceMonitor/projects/solmon/log** directory for errors.

You have completed configuring data collection!

Optionally, On-premise users can proceed to:

- "Modify Default Settings for Storing Historical Data," next
- "Change Port Assignments"
- "Configure the Database"

Optionally, both AMI and On-premise users can proceed to:

- "Configure Alert Notifications"
- "Troubleshooting"
- "Using the Monitor"

## Modify Default Settings for Storing Historical Data

Use the RTView Configuration Application to change the default settings for storing historical data for Solace and the default cache settings that will modify the default behavior of the data being collected, aggregated and stored.

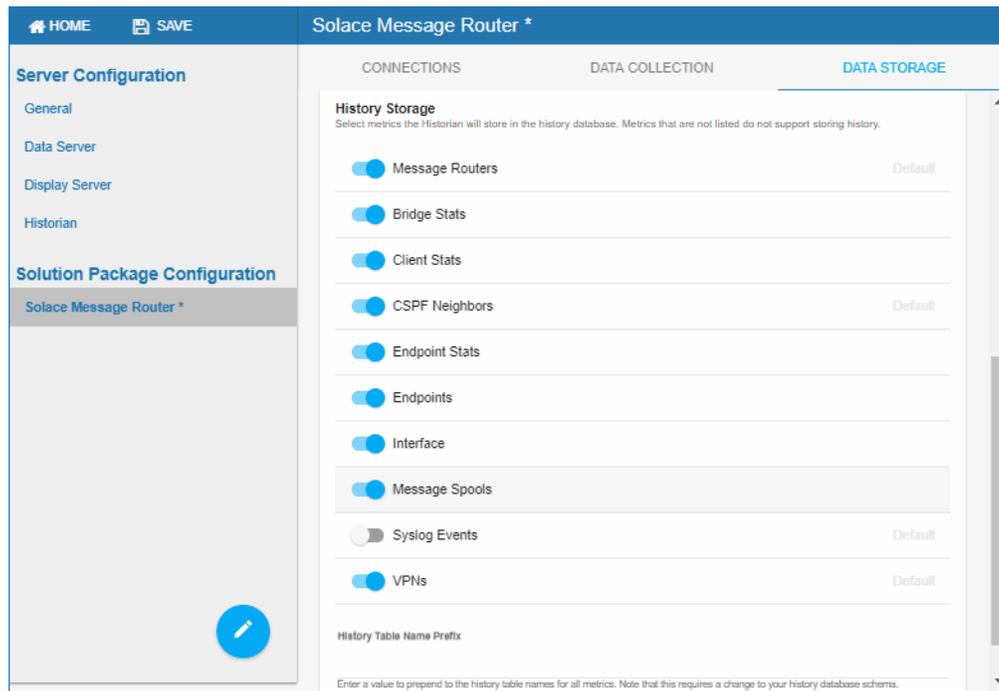
- ["Enable/Disable Storage of Historical Data for Solace"](#)
- ["Define the Storage of In Memory Solace History"](#)
- ["Define Compaction Rules for Solace"](#)
- ["Define Expiration and Deletion Duration for Solace Metrics"](#)
- ["Enable/Disable Storage of Historical Data for Solace"](#)
- ["Define a Prefix for All History Table Names for Solace Metrics"](#)

### Enable/Disable Storage of Historical Data for Solace

The **History Storage** region allows you to select which tables you want the Historian to store in the database. To enable/disable the collection of historical data, perform the following steps:

1. ["Open the RTView Configuration Application"](#) and **choose RTView Server Solace Message Router Monitor > Solution Package Configuration > Solace Message Router > DATA STORAGE** tab and scroll down.
2. Under **History Storage**, toggle to enable storage/disable the various database tables you want to store in the database. Blue (toggled right) enables storage, gray (toggled left) disables storage. The caches impacted by these settings are SolAppliances (Message Routers toggle in the Config UI), SolBridgeStats (Bridge Stats), SolClientStats (Client Stats), SolCspfNeighbors (CSPF Neighbors), SolEndpointStats (Endpoint Stats), SolEndpoints (Endpoints), SolApplianceInterfaces (Interface toggle in the Config UI),

SolApplianceMessageSpool (Message Spools), SolSyslogEvents (SyslogEvents) and SolVpns (VPNs).

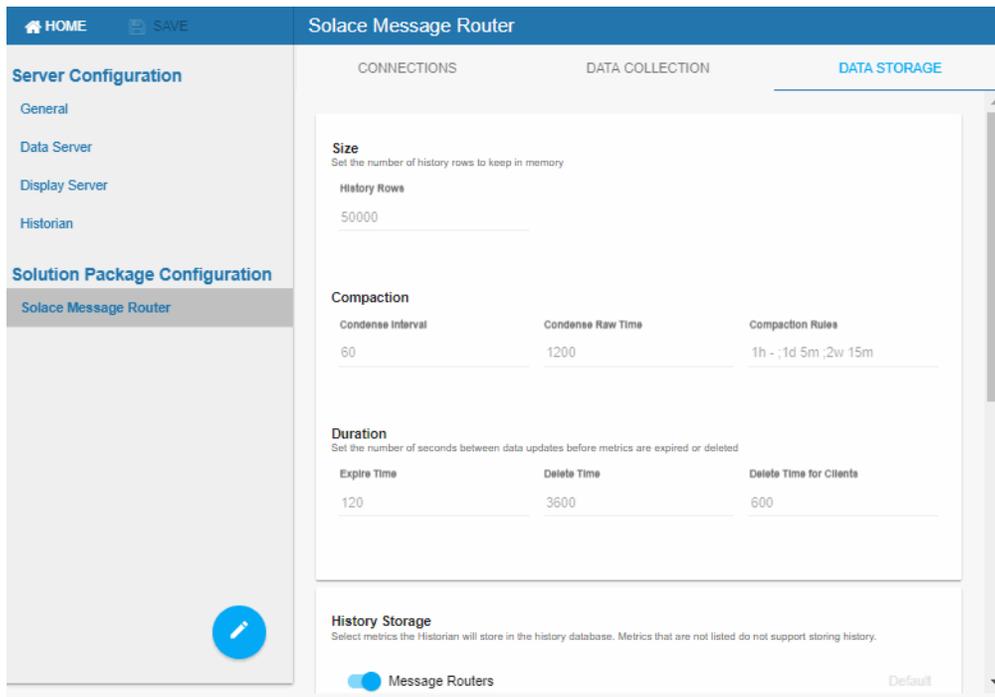


### Define the Storage of In Memory Solace History

You can modify the maximum number of history rows to store in memory in the **Data Storage** tab. The **History Rows** property defines the maximum number of rows to store for the SolVpns, SolClientStats, SolAppliances, SolEndpoints, SolCspfNeighbors, SolBridgeStats, SolApplianceInterfaces, SolApplianceMessageSpool, SolEndpointStats and SolAppliancesQuality caches. The default setting for **History Rows** is 50,000. To update the default settings:

1. "Open the RTView Configuration Application" and **choose RTView Server Solace Message Router Monitor > Solution Package Configuration > Solace Message Router > DATA STORAGE** tab.

- In the **Size** region, click the **History Rows** field and specify the desired number of rows.

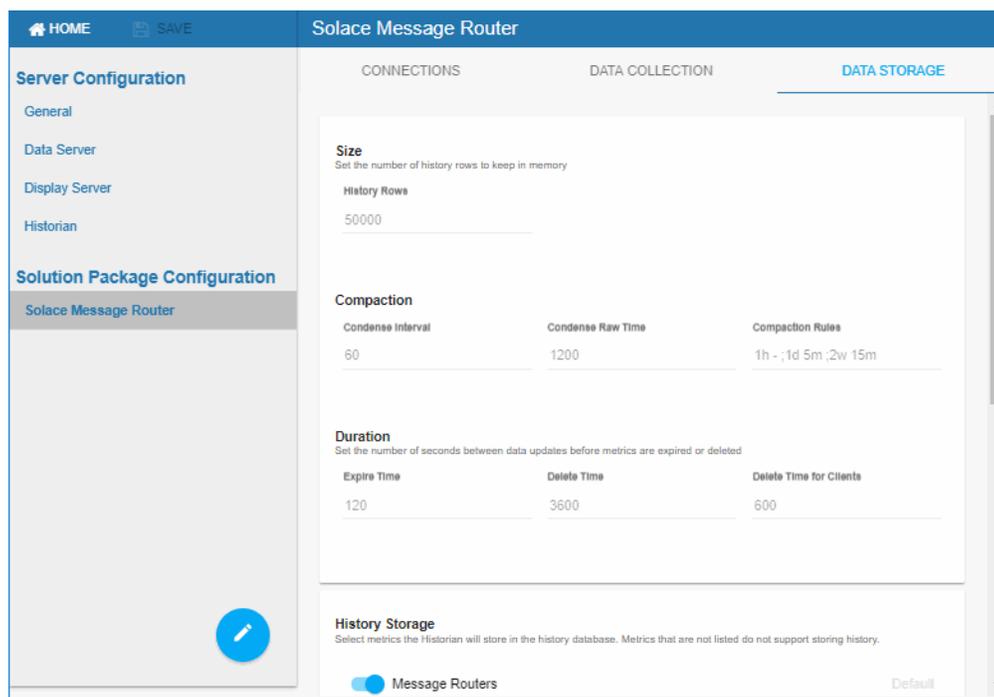


## Define Compaction Rules for Solace

Data compaction, essentially, is taking large quantities of data and condensing it using a defined rule so that you store a reasonably sized sample of data instead of all of your data, thus preventing you from potentially overloading your database. The available fields are:

- **Condense Interval** -- The time interval at which the cache history is condensed. The default is 60 seconds. The following caches are impacted by this setting: SolVpns, SolClientStats, SolAppliances, SolEndpoints, SolCspfNeighbors, SolBridgeStats, SolApplianceInterfaces, SolApplianceMessageSpool and SolEndpointStats.
  - **Condense Raw Time** -- The time span of raw data kept in the cache history table. The default is 1200 seconds. The following caches are impacted by this setting: SolVpns, SolClientStats, SolAppliances, SolEndpoints, SolCspfNeighbors, SolBridgeStats, SolApplianceInterfaces, SolApplianceMessageSpool and SolEndpointStats.
  - **Compaction Rules** -- This field defines the rules used to condense your historical data in the database. By default, the columns kept in history will be aggregated by averaging rows with the following rule 1h - ;1d 5m;2w 15m, which means the data from 1 hour will not be aggregated (1h - rule), the data over a period of 1 day will be aggregated every 5 minutes (1d 5m rule), and the data over a period of 2 weeks old will be aggregated every 15 minutes (2w 15m rule). The following caches are impacted by this setting: SolVpns, SolClientStats, SolAppliances, SolEndpoints, SolCspfNeighbors, SolBridgeStats, SolApplianceInterfaces, SolApplianceMessageSpool and SolEndpointStats.
1. "Open the RTView Configuration Application" and choose **RTView Server Solace Message Router Monitor > Solution Package Configuration > Solace Message Router > DATA STORAGE** tab.

- In the **Compaction** region, click the **Condense Interval**, **Condense Raw Time**, and **Compaction Rules** fields and specify the desired settings.



### Define Expiration and Deletion Duration for Solace Metrics

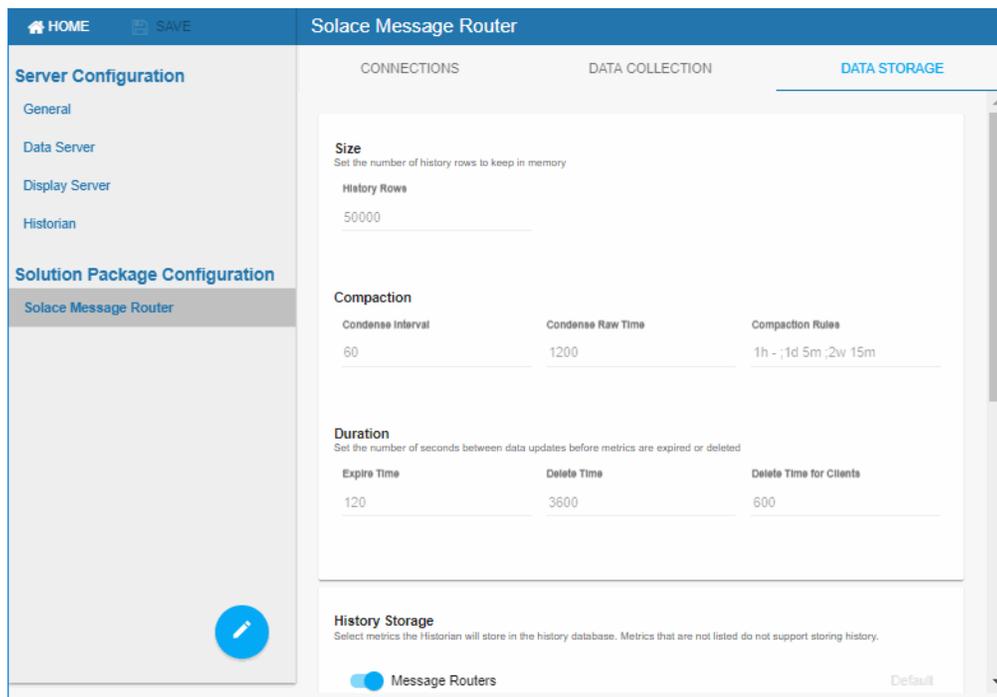
The data for each metric is stored in a specific cache and, when the data is not updated in a certain period of time, that data will either be marked as expired or, if it has been an extended period of time, it will be deleted from the cache altogether.

The **Expire Time** field, which sets the expire time for the SolVpns, SolBridges, SolClients, SolClientStats, SolAppliances, SolEndpoints, SolCspfNeighbors, SolBridgeStats, SolApplianceInterfaces, SolApplianceMessageSpool, SolEndpointStats, SolEnvironmentSensors and SolAppliancesQuality caches, defaults to 120 seconds.

The **Delete Time**, which sets the delete time for the SolVpns, SolBridges, SolEndpoints, SolBridgeStats, SolEndpointStat and SolEnvironmentSensors caches, defaults to 3600 seconds. To modify these defaults:

- "Open the RTView Configuration Application" and choose RTView Server Solace Message Router Monitor > Solution Package Configuration > Solace Message Router > DATA STORAGE tab.

- In the **Duration** region, click the **Expire Tim** and **Delete Time for Clients** (the default is 600 seconds and impacts the SolClients and SolClientStats caches) fields and specify the desired settings.



### Define a Prefix for All History Table Names for Solace Metrics

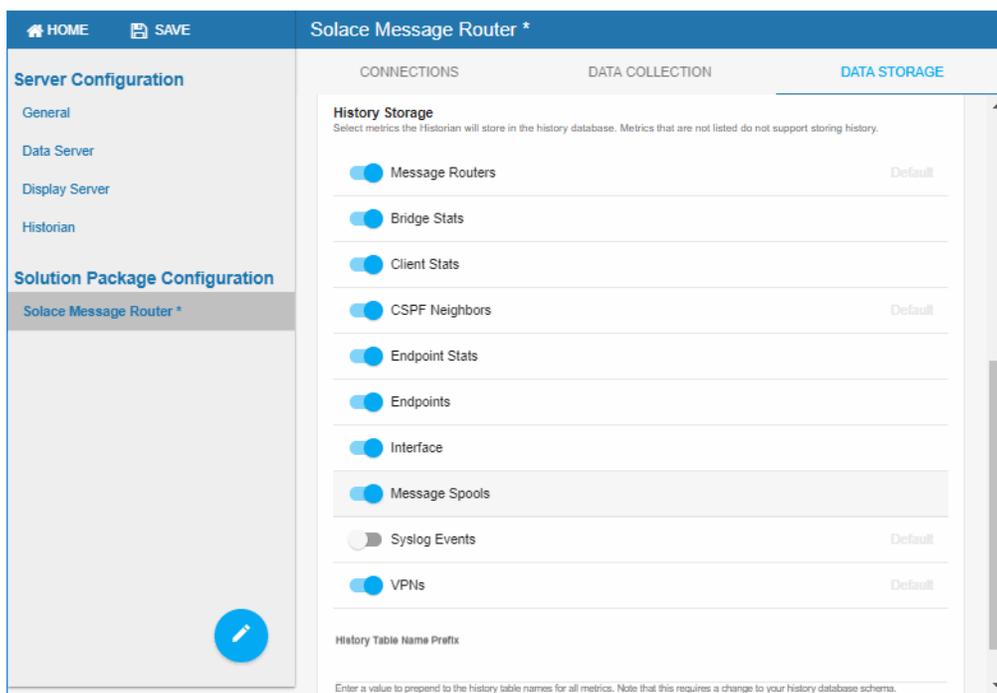
The **History Table Name Prefix** field allows you to define a prefix that will be added to the database table names so that the Monitor can differentiate history data between data servers when you have multiple data servers with corresponding Historians using the same solution package(s) and database. In this case, each Historian needs to save to a different table, otherwise the corresponding data server will load metrics from both Historians on startup. Once you have defined the **History Table Name Prefix**, you will need to create the corresponding tables in your database as follows:

- Locate the .sql template for your database under **RTVAPM\_HOME/solmon/dbconfig** and make a copy of it
- Add the value you entered for the **History Table Name Prefix** to the beginning of all table names in the copied .sql template
- Use the copied .sql template to create the tables in your database

To add the prefix:

- "Open the [RTView Configuration Application](#)" and choose **RTView Server Solace Message Router Monitor > Solution Package Configuration > Solace Message Router > DATA STORAGE** tab and scroll down to the bottom of the page.

2. Click on the **History Table Name Prefix** field and enter the desired prefix name.



## Change Port Assignments

This configuration is optional for the On-premise version. Ports should not be changed in the AMI version.

There are deployment architectures that might require the change of default ports for selected processes, either because the process will be executed multiple times in the same host or because the selected port number is already in use by another application. In these circumstances, you should reassign ports for Solace using the RTView Configuration Application.

Java Process	Description	Default Port(s)
<b>RTView Data Server</b>	Gathers performance metrics.	Default Port= <b>4178</b> Default JMX Port = <b>4168</b>
<b>Receiver RTView Data Server</b>	Receiver Data Server in a fault tolerant pair.	Default Port= <b>4172</b> Default JMX Port= <b>4168</b>
<b>Sender RTView Data Server</b>	Sender Data Server in a fault tolerant pair.	Default Port= <b>4176</b> Default JMX Port= <b>4166</b>

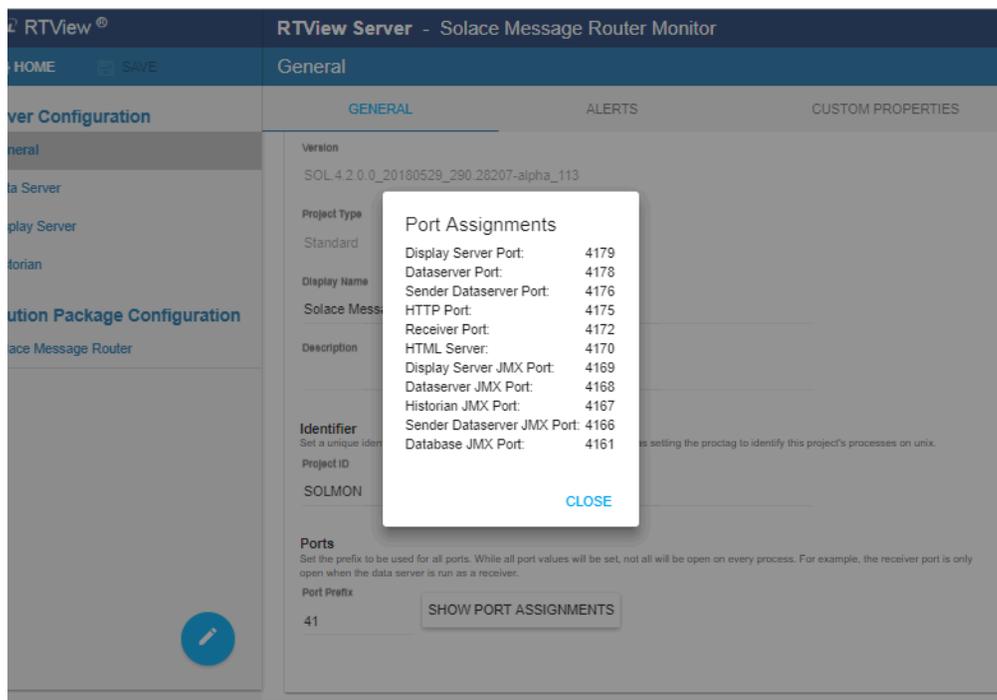
<b>RTView Historian</b>	Retrieves data from the RTView Data Server and archives metric history to a database.	Default JMX Port= <b>4167</b>
<b>RTView Display Server</b>	Collects the data and generates the displays that the Application Server uses to produce the web pages.	Default Port= <b>4179</b> Default JMX Port = <b>4169</b>

To modify port settings or deploy Java processes on different hosts (rather than on a single host):

1. "Open the RTView Configuration Application" and choose **RTView Server Solace Message Router Monitor > Server Configuration > General > General** tab.

**Note:** **Server Configuration** is located in the upper portion of the navigation tree.

2. In the **Ports** region, click the **Port Prefix** field and specify the port prefix that you want to use. Use the **Show Port Assignments** button to view the port numbers that are created using **Port Prefix** you specify.



3. Click **SAVE** in the "RTView Configuration Application" title bar.
4. Restart all servers by running **RTViewSolaceMonitor/bin/stop\_servers** (.bat or .sh) and then running **RTViewMonitor/bin/start\_servers** (.bat or .sh).
5. Edit the **update\_wars** (.bat or .sh) file and change the port prefix for all ports to the prefix you just specified.

6. Rebuild the war files and install them to the application server by executing the following script, located in the RTViewSolaceMonitor/bin directory:

Windows:

**make\_all.bat**

UNIX:

**./make\_all.sh**

---

## Configure the Database

This section is optional for RTView Monitor for Solace On-Premise (this does not apply to the AMI version). This section describes how to setup an alternate (and supported) database.

The Monitor is delivered with a default memory resident HSQLDB database, which is suitable for evaluation purposes. However, in production deployments, we recommend that you deploy one of our supported databases. For details, see the *RTView Core® User's Guide*.

### Database Requirements

The Monitor requires two database connections that provide access to the following information:

- **Alert Settings**

The ALERTDEFS database contains alert administration and alert auditing information. The values in the database are used by the alert engine at runtime. If this database is not available, the Self-Service Alerts Framework under which alerts are executed will not work correctly.

- **Historical Data**

The RTVHISTORY database contains the historical monitoring data to track system behavior for future analysis, and to show historical data in displays.

### To Configure the Monitor Database:

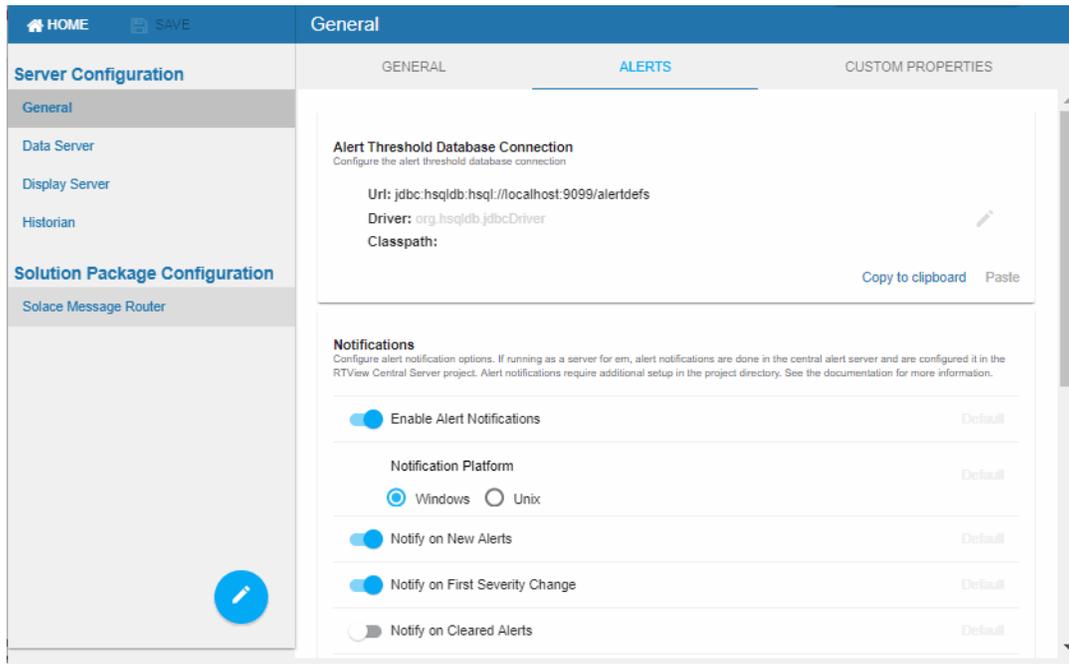
You configure the database by defining database configurations in the ["RTView Configuration Application"](#). You will also copy portions of the **database.properties** template file (located in the **common\dbconfig** directory) into the RTView Configuration Application.

1. Install a database engine of your choice. Supported database engines are Oracle, Sybase, Microsoft SQL Server, MySQL, and DB2.

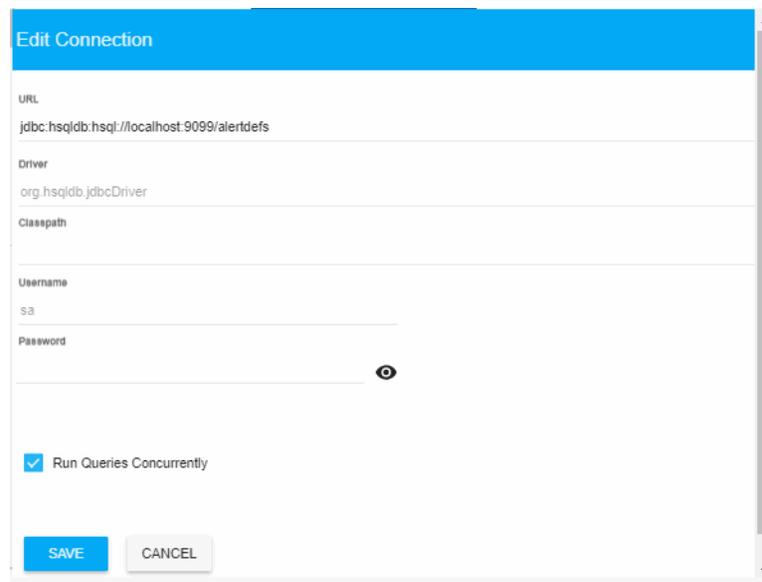
**NOTE:** The default page size of DB2 is 4k. It is required that you create a DB2 database with a page size of 8k. Otherwise, table indexes will not work.

2. Open the **database.properties** template file, which is located in the **common\dbconfig** directory, and find the line that corresponds to your supported database in the "Define the ALERTDEFS DB" section.

3. "Open the RTView Configuration Application" and choose **RTView Server Solace Message Router Monitor > Server Configuration > General > ALERTS** tab and click the Edit (pencil) icon in the **Alert Threshold Database Connection** region.

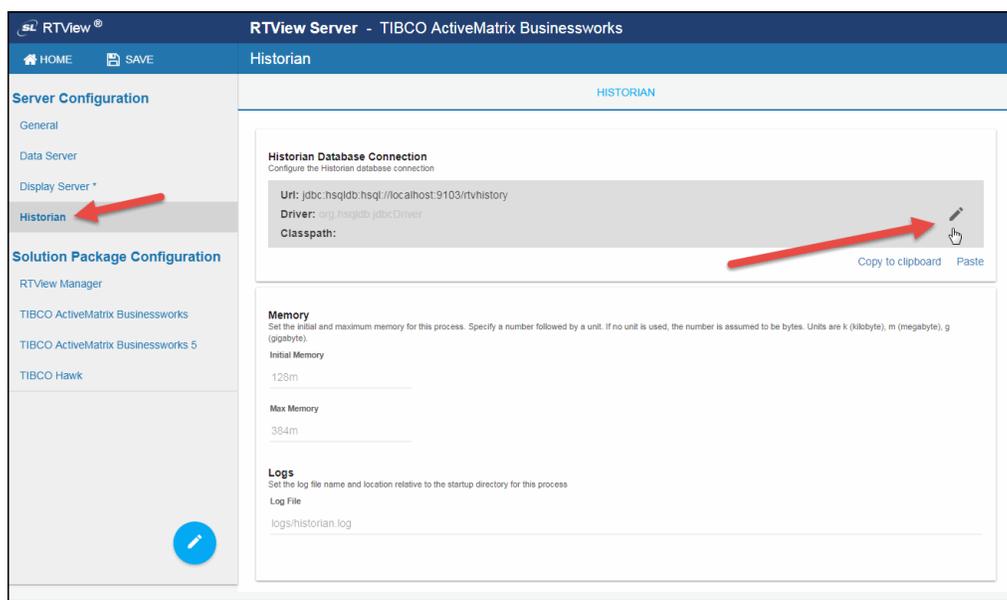


The **Edit Connection** dialog displays.

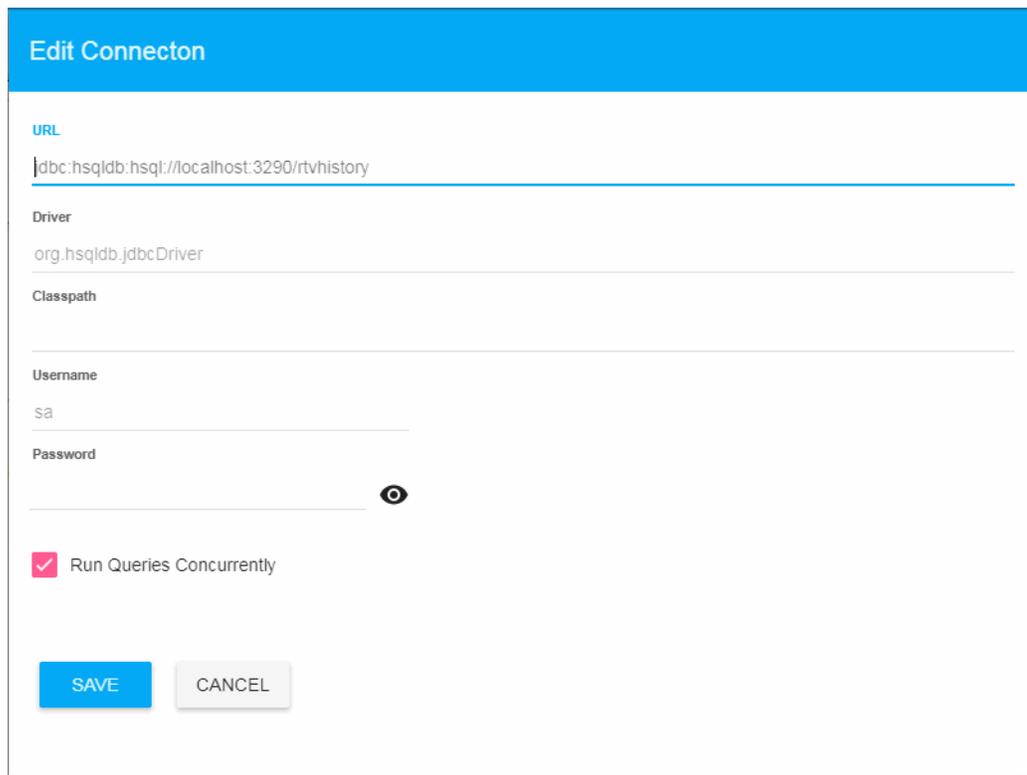


4. Enter the information from Step 2 into the **Edit Connection** dialog and click **Save**.
- URL** - Enter the full database URL to use when connecting to this database using the specified JDBC driver.
- Driver** - Enter the fully qualified name of the JDBC driver class to use when connecting to this database.

- Classpath** - Enter the location of the jar where the JDBC driver resides in your environment.
- Username** - Enter the username to enter into this database when making a connection.
- Password** - Enter the password to enter into this database when making a connection.
- Run Queries Concurrently** - Select this check box to run database queries concurrently.
- Go back to the **database.properties** template file, which is located in the **common\dbconfig** directory, and find the line that corresponds to your supported database in the "Define the RTVHISTORY DB" section.
  - Navigate to the RTView Configuration Application > **RTView Server Solace Message Router Monitor** > **Server Configuration** > **Historian** and then click the Edit icon in the **Historian Database Connection** region.



The **Edit Connection** dialog displays.



**Edit Connecton**

URL  
jdbc:hsqldb:hsq://localhost:3290/rtvhistory

Driver  
org.hsqldb.jdbcDriver

Classpath

Username  
sa

Password

Run Queries Concurrently

SAVE CANCEL

7. Enter the information from Step 5 into the **Edit Connection** dialog and click **Save**.
  - URL** - Enter the full database URL to use when connecting to this database using the specified JDBC driver.
  - Driver** - Enter the fully qualified name of the JDBC driver class to use when connecting to this database.
  - Classpath** - Enter the location of the jar where the JDBC driver resides in your environment.
  - Username** - Enter the username to enter into this database when making a connection.
  - Password** - Enter the password to enter into this database when making a connection.
  - Run Queries Concurrently** - Select this check box to run database queries concurrently.
8. Click  in the RTView Configuration Application title bar.
9. Restart all servers by running **RTViewSolaceMonitor/bin/stop\_servers** (.bat or .sh) and then running **RTViewMonitor/bin/start\_servers** (.bat or .sh).
10. Manually create database tables. If your configured database user has table creation permissions, then you only need to create the Alerts tables. If your configured database user does not have table creation permission, then you must create both the Alert tables and the History tables.
 

To create tables for your database, use the **.sql** template files provided for each supported database platform, which is located in the **dbconfig** directory of the **common** and **solmon** directories:

- **Alerts**

**rtvapm/common/dbconfig/create\_common\_alertdefs\_tables\_<db>.sql**

- **History**

**rtvapm/solmon/dbconfig/create\_solmon\_history\_tables\_<db>.sql**

where <db> = {db2, mysql, oracle, sqlserver, sybase}

**NOTE:** The standard SQL syntax is provided for each database, but requirements can vary depending on database configuration. If you require assistance, consult with your database administrator.

The most effective method to load the **.sql** files to create the database tables depends on your database and how the database is configured. Some possible mechanisms are:

- **Interactive SQL Tool**

Some database applications provide an interface where you can directly type SQL commands. Copy/paste the contents of the appropriate **.sql** file into this tool.

- **Import Interface**

Some database applications allow you to specify a **.sql** file containing SQL commands. You can use the **.sql** file for this purpose.

Before loading the **.sql** file, you should create the database and declare the database name in the command line of your SQL client. For example, on MySQL 5.5 Command Line Client, to create the tables for the Alert Settings you should first create the database:

```
create database myDBName;
```

before loading the **.sql** file:

```
mysql -u myusername -mypassword myDBName <
create_common_alertdefs_tables_mysql.sql;
```

If you need to manually create the Historical Data tables, repeat the same process. In some cases it might also be necessary to split each of the table creation statements in the **.sql** file into individual files.

### **Third Party Application**

If your database does not have either of the two above capabilities, a third party tool can be used to enter SQL commands or import **.sql** files. Third party tools are available for connecting to a variety of databases (RazorSQL, SQLMaestro, Toad, for example).

You have finished configuring the databases. Proceed to Configure Alert Notification.

## **Configure Alert Notifications**

The Monitor provides alerts concerning conditions in your system through RTView alerts. This section describes how to configure the alerts to execute an automated action.

You can configure alerts to notify on the following events:

- When a new alert is created
- The first time the **Severity** field on an alert changes
- When an alert is cleared
- Periodically renotify for unacknowledged alerts

By default, a **.bat** script is executed for new alerts, as well as when the first severity change occurs for an alert. The script, by default, is not configured to execute an automated action. However, you can uncomment a line in the script that prints alert data to standard output. Or, you can modify the script to execute an automated action (such as sending an email alert). The following is a sample output from the alert command script:

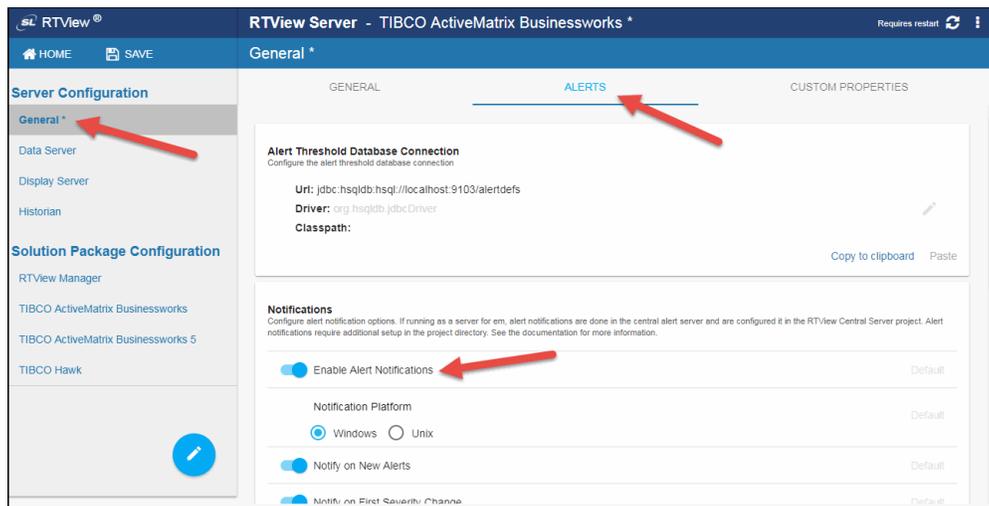
```
----- Alert command script executed: DOMAINNAME=MYMON-1, ALERTNAME=someAlert,
ALERTINDEX=alertIndex1~alertIndex2, ALERTID=1075, ALERTSEVERITY=2, ALERTTEXT=High Alert
Limit exceeded current value: 100.0 limit: 80.0 #####
```

To configure alert notifications, you need to:

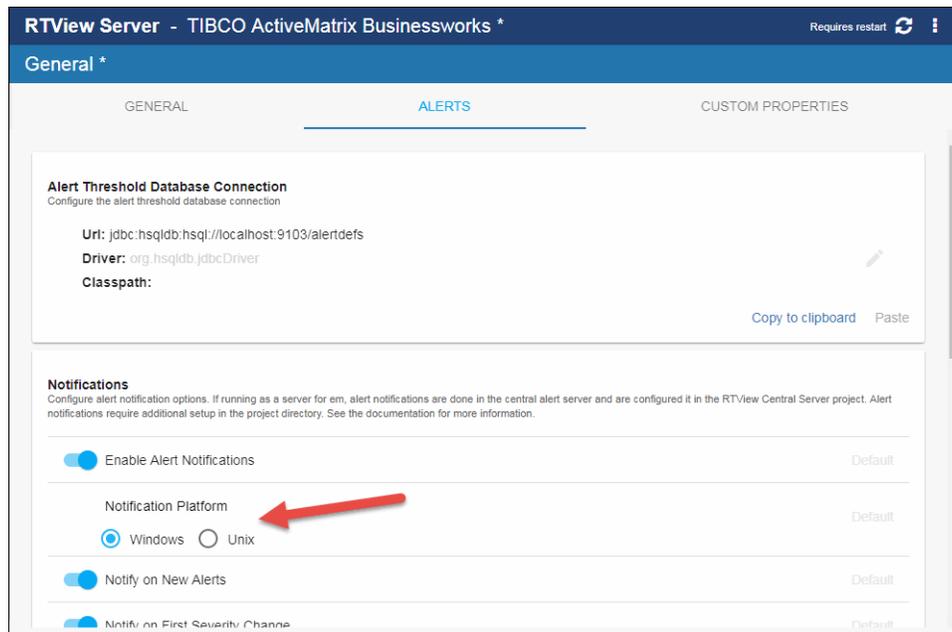
1. Configure when to execute alert notifications and what action to perform using the RTView Configuration Application. See ["Configuring Alert Notifications using the RTView Configuration Application"](#) for more information.
2. Configure either of the two options for alert notification actions (Batch File/Shell Script or Java Command Handler). See ["Configuring Monitor Alert Notification Actions"](#) for more information.

## Configuring Alert Notifications using the RTView Configuration Application

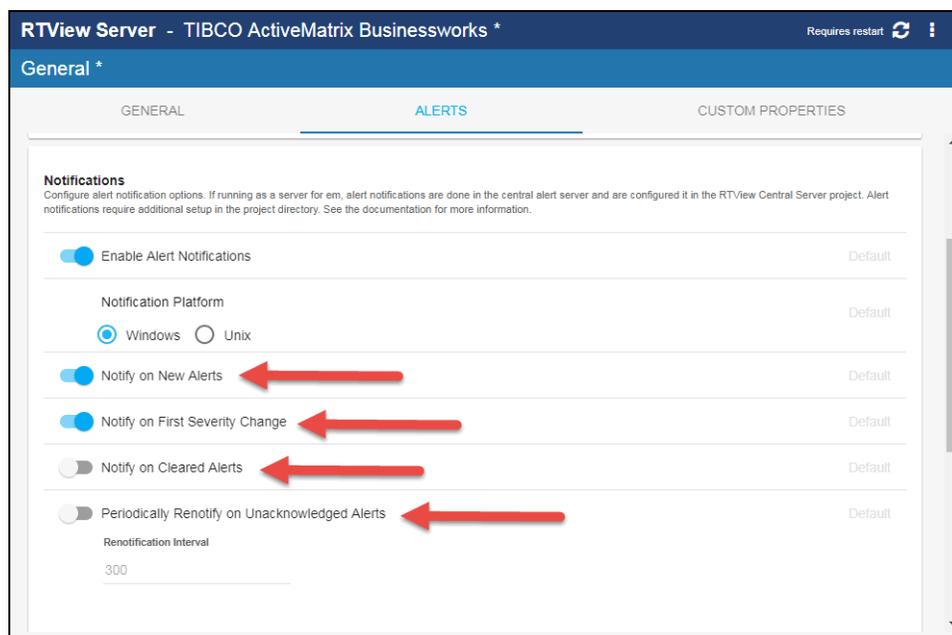
1. ["Open the RTView Configuration Application"](#) and **choose RTView Server Solace Message Router Monitor > Server Configuration > General > ALERTS** tab.



2. Toggle on **Enable Alert Notifications** (toggle should be blue) in the **Notifications** region.
3. If you are going to execute a script for your alert notifications, select the proper option (**Windows/Unix**) in **Notification Platform** to specify in which platform the project is running.



4. Select the events on which you would like to be notified in the **Notifications** region (blue is enabled/gray is disabled):



**Notify on New Alerts:** your action will be executed every time a new alert is created.

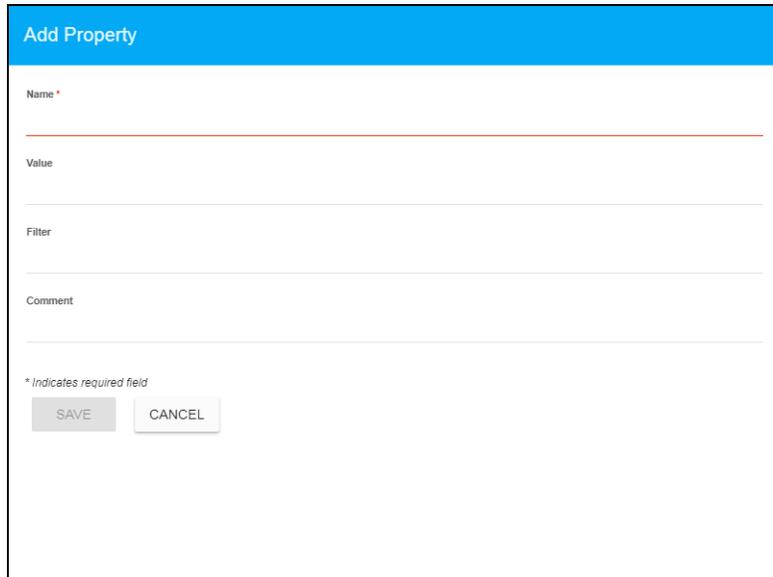
**Notify on First Severity Change:** your action will be executed the first time the severity changes for each alert.

**Notify on Cleared Alerts:** your action will be executed every time an alert is cleared.

**Periodically Renotify on Unacknowledged Alerts:** your action will be executed on the Renotification Interval (in seconds) for each unacknowledged alert.

- If you will be executing a script for your alert notifications, skip to **Step 8**. If you will be executing the Java command: ["Open the RTView Configuration Application"](#) and choose **RTView Server Solace Message Router Monitor > Server Configuration > General > CUSTOM PROPERTIES** tab and click the  icon.

The **Add Property** dialog displays.



- Create the following custom properties, one at a time, and click **Save** after creating each:

**Name:** sl.rtvview.cp

**Value:** ./custom/lib/rtvapm\_custom.jar

**Filter:** dataserver

**Name:** sl.rtvapm.customcommandhandler

**Value:** com.sl.rtvapm.custom.RtvApmCommandHandler

**Filter:** dataserver

If you selected the **Notify on New Alerts** option in Step 4, add:

**Name:** sl.rtvview.alert.notifiercommandnew

**Value:** system.cust

'my\_alert\_notification.\$domainName.\$alertNotifyType.\$alertNotifyCol' \$alertNotifyTable

**Filter:** dataserver

If you selected the **Notify on First Severity Change** option in Step 4, add:

**Name:** sl.rtvview.alert.notifiercommandfirstsevchange

**Value:** system.cust  
 `my\_alert\_notification.\$domainName.\$alertNotifyType.\$alertNotifyCol' \$alertNotifyTable  
**Filter:** dataserver

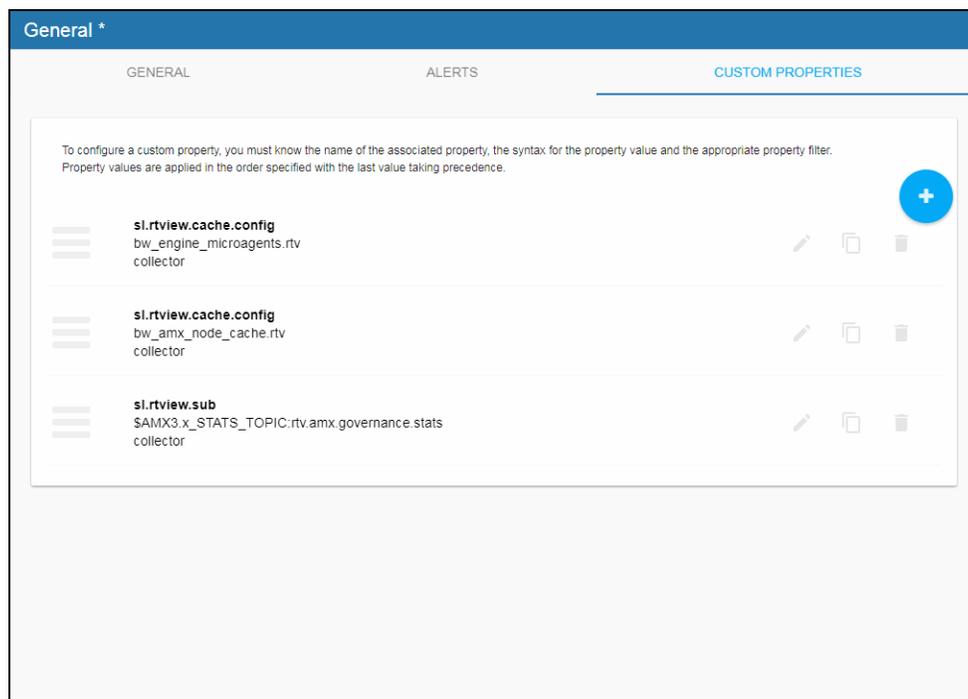
If you selected the **Notify on Cleared Alerts** option in Step 4, add:

**Name:** sl.rtvview.alert.notifiercommandcleared  
**Value:** system.cust  
 `my\_alert\_notification.\$domainName.\$alertNotifyType.\$alertNotifyCol' \$alertNotifyTable  
**Filter:** dataserver

If you selected the **Periodically Renotify on Unacknowledged Alerts** option in Step 4, add:

**Name:** sl.rtvview.alert.notifiercommandrenot  
**Value:** system.cust  
 `my\_alert\_notification.\$domainName.\$alertNotifyType.\$alertNotifyCol' \$alertNotifyTable  
**Filter:** dataserver

Once all three are created and saved, the newly created properties display in the **Custom Properties** tab.



7. Click **Save** and restart the data server (after you have configured your monitor alert notifications below) to apply your changes.



8. Configure Monitor alert notification actions via batch file/shell script or via the Java Command Handler. See the specific steps for each in the ["Configuring Monitor Alert Notification Actions"](#) section below.

## Configuring Monitor Alert Notification Actions

There are two options for configuring Monitor alert notification actions:

- ["Using a Batch File or Shell Script" on page 36](#): This technique requires switching to an OS-specific set of alert definitions that execute the appropriate file type. Windows and UNIX alert definition files are provided with the Monitor. A sample batch file and a sample shell script are also provided which are customized as needed.
- ["Using the Java Command Handler" on page 38](#): The Java source for the Monitor Java command handler is provided to facilitate customization.

### Using a Batch File or Shell Script

A sample batch file, **my\_alert\_actions.bat**, and a sample shell script, **my\_alert\_actions.sh**, which are located in the **common/bin** directory, are provided as templates that you can modify as needed. Use the appropriate file for the platform that hosts Monitor processes. By default, both scripts send alert information to standard output. To uncomment the line in the script so that alert data prints to standard output in:

- ["Windows Batch File,"](#) next
- ["UNIX/Linux Shell Script" on page 37](#)

#### Windows Batch File

1. Copy the **my\_alert\_actions.bat** file, located in the **common/bin** directory, into your project directory.
2. Open the **my\_alert\_actions.bat** file, located in your project directory, and uncomment the echo line (near the end of the file) to print alert information to standard output. Or, you can modify the script to execute an automated action (such as sending an email alert). This script will be executed for new alerts and on first severity change.
3. If you selected **Notify on Cleared Alerts** in the RTView Configuration Application, copy **my\_alert\_actions.bat** from step 2 to **my\_alert\_actions.cleared.bat**. Optionally modify the script to execute a different action for cleared alerts. This script will execute when an alert is cleared.
4. If you selected **Periodically Renotify on Unacknowledged Alerts** in the RTView Configuration Application, copy **my\_alert\_actions.bat** from step 2 to

**my\_alert\_actions.renotify.bat.** Optionally modify the script to execute a different action for renotifications. This script will execute periodically for unacknowledged alerts.

5. Restart the Data Server.

### UNIX/Linux Shell Script

1. Copy the **my\_alert\_actions.sh** file, located in the **common/bin** directory, into your project directory.
2. Open the **my\_alert\_actions.sh** file, located in your project directory, and uncomment the echo line (near the end of the file) to print alert information to standard output. Or, you can modify the script to execute an automated action (such as sending an email alert). This script will be executed for new alerts and on first severity change.
3. If you selected **Notify on Cleared Alerts** in the RTView Configuration Application, copy **my\_alert\_actions.sh** from step 2 to **my\_alert\_actions.cleared.sh**. Optionally modify the script to execute a different action for cleared alerts. This script will execute when an alert is cleared.
4. If you selected **Periodically Renotify on Unacknowledged Alerts** in the RTView Configuration Application, copy **my\_alert\_actions.sh** from step 2 to **my\_alert\_actions.renotify.sh**. Optionally modify the script to execute a different action for renotifications. This script will execute periodically for unacknowledged alerts.
5. Restart the Data Server.

### Batch File or Shell Script Substitutions

The default **my\_alert\_actions** scripts use the substitutions described in the table below.

Argument	Description	Values
<b>\$alertId</b>	This substitution specifies the unique ID for the alert. For example: <b>alertId = 1004</b>	Text or Numeric
<b>\$alertIndex</b>	This substitution specifies which source triggered the alert. With tabular objects, the first column of data is typically the <b>Index</b> column. The value in the <b>Index</b> column is a name that uniquely identifies each table row. The <b>alertIndex</b> uses the <b>Index</b> column name.  For example, if the <b>CapacityLimitAllCaches</b> alert is configured to monitor all of your caches, and to trigger when any of the caches exceed the specified capacity threshold, the <b>alertIndex</b> indicates specifically which cache triggered the alert.  With scalar objects, which do not have a table and therefore do not have a column (the <b>useTabularDataFlag</b> property is <b>False</b> ), the <b>alertIndex</b> is blank. For example: <b>alertIndex = MyCache01</b>	Text or Numeric
<b>\$alertName</b>	This substitution specifies the name of the alert. For example: <b>alertName = CapacityLimitAllCaches</b>	Values vary.

<b>\$alertSeverity</b>	This substitution specifies the severity level of the alert. <b>0</b> : The alert limit has not been exceeded therefore the alert is not activated. <b>1</b> : The alert warning limit has been exceeded. <b>2</b> : The alert alarm limit has been exceeded. For example: <b>alertSeverity = 1</b>	Numeric
<b>\$alertText</b>	This substitution specifies the text that is displayed when the alert executes. For example: <b>alertText = High Warning Limit exceeded, current value: 0.9452 limit: 0.8</b>	Text

## Using the Java Command Handler

1. Verify that the **rtvapm\_custom.jar** file is built per Step 4 in the "[Customizing the Java Command Handler](#)" instructions.
2. Restart the Data Server.

## Customizing the Java Command Handler

The source for the Monitor Java handler is provided in the **RtvApmCommandHandler.java** file, located in the **\projects\custom\src\com\sl\rtvapm\custom** directory of your Monitor installation directory. By default, the handler prints the alert data to standard output. To change this behavior perform the following steps:

1. Open the **RtvApmCommandHandler.java** file.
2. Modify the **OutputAlertString** method as needed. You can replace this method with your own if you modify the **invokeCommand** method to call it, and your method accepts the same arguments as **OutputAlertString**.
3. Save the **RtvApmCommandHandler.java** file.
4. Compile **RtvApmCommandHandler.java** and rebuild **rtvapm\_custom.jar** using the supplied script (**make\_classes.bat** or **make\_classes.sh**) in the **\projects\custom\src** directory.
5. Restart the Data Server.

## Java Command Handler Substitutions

When you customize the Java Command Handler, the entire alert table row is passed into the Java Command Handler for each alert that notifies so that all information regarding those alerts is available. The following substitutions are used:

#### Argument Description

- **\$alertNotifyType** - This substitution specifies to show the value of the notification type so you can use the same command for all notifications. Values are **NEW\_ALERT**, **CLEARED\_ALERT**, **FIRST\_SEV\_CHANGE** or **COLUMN\_CHANGED**.
- **\$alertNotifyCol** - This substitution only applies when the **notifyType** is **COLUMN\_CHANGED**. Specifies to use a semi-colon delimited list of column names that changed from the **alertNotifierColumns**.
- **\$alertNotifyTable** - This substitution specifies the row in the alert table that corresponds to this notification into the command. Notification Persistence

To prevent duplication and missed notifications after restart or failover, you must configure the Data Server for alert persistence in the **ALERTS** tab of the RTView Configuration Application.

---

## Troubleshooting

This section includes:

- ["Log Files for Solace,"](#) next
- ["JAVA\\_HOME" on page 40](#)
- ["Permissions" on page 40](#)
- ["Network/DNS" on page 40](#)
- ["Data Not Received from Data Server" on page 40](#)
- ["Stop the Monitor" on page 41](#)

### Log Files for Solace

When any RTView Monitor for Solace component encounters an error, an error message is output to the console and/or to the corresponding log file. Logging is enabled by default. If you encounter issues with log files, verify the **logs** directory exists.

#### Solace Monitor Log Files

If you encounter issues, look for errors in the following log files, located in the **RTViewSolaceMonitor/projects/solmon/logs** directory:

- **dataserver.log**
- **displayserver.log**
- **historian.log**

#### RTView Manager Log Files

If you encounter issues, look for errors in the following log files, located in the **RTViewSolaceMonitor/projects/rvmgr/logs** directory:

- **dataserver.log**
- **displayserver.log**
- **historian.log**

## JAVA\_HOME

If you encounter issues starting Solace Monitor or RTView Manager processes on Linux, verify that JAVA\_HOME is set correctly in the path as JAVA\_HOME is required for Tomcat to start correctly. On Windows, JAVA\_HOME or JRE\_HOME should exist as environment variables indicating a valid Java path.

## Permissions

If you encounter permissions-related errors in the response from the **start\_servers** command, check ownership of the directory structure.

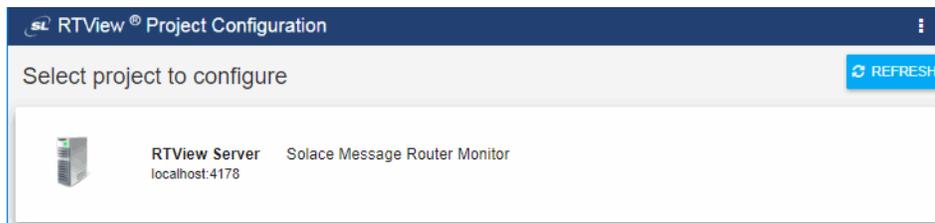
## Network/DNS

If any log file shows reference to an invalid URL, check your system's hosts file and check with your network administrator that your access to the remote system is not being blocked.

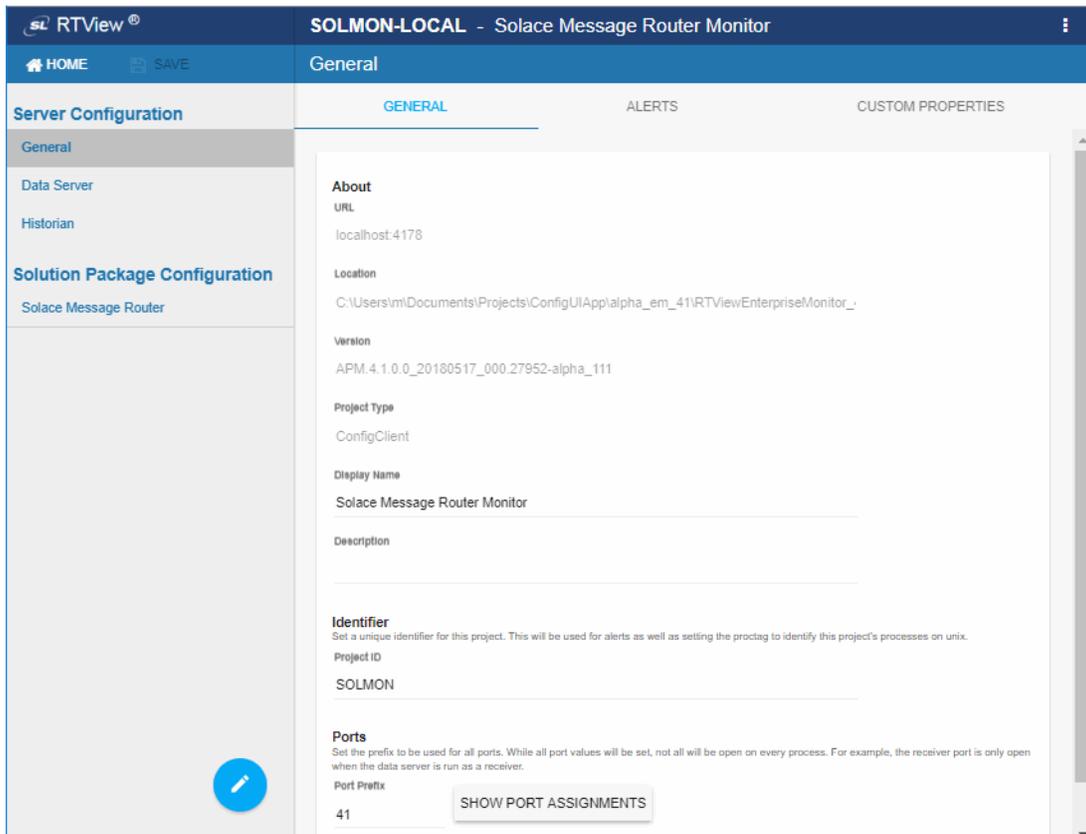
## Data Not Received from Data Server

In the RTView Monitor for Solace, if you go to the **Administration** > ["RTView Cache Tables"](#) display and see that caches are not being populated with monitoring data (the number of rows in the table is zero), check for connection property errors that are provided to the Data Server:

1. ["Open the RTView Configuration Application"](#).
2. Select the **RTView Server Solace Message Router Monitor** project.



3. Select **Solution Package Configuration/Solace Message Router** in the left navigation tree.



The **CONNECTIONS** tab opens.

4. Verify the connection parameters associated with your message routers.
5. Verify the SEMP version is correct for each of your message routers (monitoring data cannot be collected if the SEMP version is incorrect).
6. Click **SAVE** in the title bar when finished.
7. Click **RESTART DATASERVER** to apply your settings. It takes about 10-15 seconds for the data server to be available again.
8. In the RTView Manager for Solace ([http://localhost:8068/rtview/solmon\\_manager](http://localhost:8068/rtview/solmon_manager)), return to the **Administration>"RTView Cache Tables"** display and verify that all caches are being populated with monitoring data (the number of rows in the table is greater than zero).

## Stop the Monitor

These instructions describe how to stop the RTView Monitor for Solace, RTView Manager and Tomcat by executing one command.

### To stop the Monitor and Tomcat:

1. "Initialize a Command Prompt or Terminal Window".

2. Change directory (**cd**) to the **RTViewSolaceMonitor/bin** directory.
3. Execute **stop\_servers.sh** (or **stop\_servers.bat** for Windows) to stop all Monitor components, RTView Manager and Tomcat.
4. Optionally, you can use **grep** or **Task Manager** to ensure that all RTView-related processes and Tomcat are stopped.
  - **UNIX:** Execute **ps -ef |grep rtv** to determine the Process Identifier of the processes still running and **kill -9 <ProcessId>** to terminate any that remain active.
  - **Windows:** Open Task Manager and look for Java sessions with **hsqldb** or **rtv** in the execute statement and terminate any that remain active.

## Start the Monitor

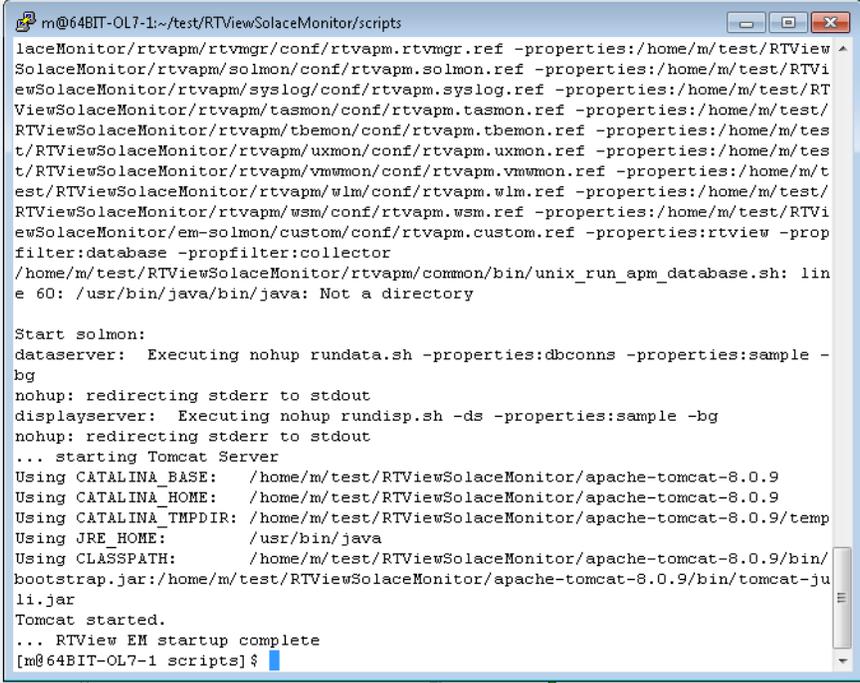
These instructions describe how to start the RTView Monitor for Solace (for tracking the health of your Solace resources) and the RTView Manager (for tracking the health of RTView Solace Monitor processes and Tomcat) using the pre-configured settings.

You execute one command to start the RTView Monitor for Solace, RTView Manager and Tomcat (the Monitor servlets are pre-deployed in Tomcat).

### To start the Monitor and Tomcat:

1. ["Initialize a Command Prompt or Terminal Window"](#).
2. Change directory (**cd**) to the **RTViewSolaceMonitor/bin** directory.
3. Execute **sh start\_servers.sh** (or **start\_servers.bat** for Windows) to start all Monitor components, RTView Manager and Tomcat.

**Important:** UNIX/Linux - To make the script in the **bin** directory executable, use the **sh** command (as shown), or execute **chmod a+x start\_servers.sh**, then execute **./start\_servers.sh**.



```
m@64BIT-OL7-1:~/test/RTViewSolaceMonitor/scripts
laceMonitor/rtvapm/rtvmgr/conf/rtvapm.rtvgr.ref -properties:/home/m/test/RTView
SolaceMonitor/rtvapm/solmon/conf/rtvapm.solmon.ref -properties:/home/m/test/RTVi
ewSolaceMonitor/rtvapm/syslog/conf/rtvapm.syslog.ref -properties:/home/m/test/RT
ViewSolaceMonitor/rtvapm/tasmon/conf/rtvapm.tasmon.ref -properties:/home/m/test/
RTViewSolaceMonitor/rtvapm/tbemon/conf/rtvapm.tbemon.ref -properties:/home/m/tes
t/RTViewSolaceMonitor/rtvapm/uxmon/conf/rtvapm.uxmon.ref -properties:/home/m/tes
t/RTViewSolaceMonitor/rtvapm/vmmon/conf/rtvapm.vmmon.ref -properties:/home/m/t
est/RTViewSolaceMonitor/rtvapm/wlm/conf/rtvapm.wlm.ref -properties:/home/m/test/
RTViewSolaceMonitor/rtvapm/wsm/conf/rtvapm.wsm.ref -properties:/home/m/test/RTVi
ewSolaceMonitor/em-solmon/custom/conf/rtvapm.custom.ref -properties:rtview -prop
filter:database -propfilter:collector
/home/m/test/RTViewSolaceMonitor/rtvapm/common/bin/unix_run_apm_database.sh: lin
e 60: /usr/bin/java/bin/java: Not a directory

Start solmon:
dataserver: Executing nohup rundata.sh -properties:dbconns -properties:sample -
bg
nohup: redirecting stderr to stdout
displayserver: Executing nohup rundisp.sh -ds -properties:sample -bg
nohup: redirecting stderr to stdout
... starting Tomcat Server
Using CATALINA_BASE: /home/m/test/RTViewSolaceMonitor/apache-tomcat-8.0.9
Using CATALINA_HOME: /home/m/test/RTViewSolaceMonitor/apache-tomcat-8.0.9
Using CATALINA_TMPDIR: /home/m/test/RTViewSolaceMonitor/apache-tomcat-8.0.9/temp
Using JRE_HOME: /usr/bin/java
Using CLASSPATH: /home/m/test/RTViewSolaceMonitor/apache-tomcat-8.0.9/bin/
bootstrap.jar:/home/m/test/RTViewSolaceMonitor/apache-tomcat-8.0.9/bin/tomcat-ju
li.jar
Tomcat started.
... RTView EM startup complete
[m@64BIT-OL7-1 scripts]$
```

4. Open a browser and go to **localhost:8068/rtview/solmon\_manager** (login ID/Password is **solmon/solmonpw**). The Solace Monitor opens.
5. Go to the **Administration>"RTView Cache Tables"** display and verify that all caches are populated with monitoring data (the number of rows in the table is greater than zero). If not, there is a problem with the connection to the Data Server and/or the connection properties you created.
6. Open another browser window and go to **localhost:8068/rtview/rtvmgr\_manager** (login ID/Password is **solmon/solmonpw**). The RTView Monitor opens.
7. Verify that all caches are populated with data.



## CHAPTER 4 Additional Configurations

This section contains the following:

- [“Obtain SEMP Version”](#)
- [“Create Instance from RTView Monitor for Solace”](#)

---

### Obtain SEMP Version

Skip this step if your Solace message routers are using Solace VMR version 8.7+ and Solace Appliance version 8.3+. This step is required if your Solace message routers are using software versions prior to Solace VMR version 8.7+ and Solace Appliance version 8.3+

---

**Note:** It is recommended to not include a SEMP version string in commands, and only include one if a known deprecated behavior is needed from a particular SEMP schema.

---

In order to properly request monitored data, the Monitor requires the exact SEMP version on your message routers. These instructions describe how to use SolAdmin to determine the SEMP version for each of your Solace Message Routers or VMRs. You will need this information when you connect your message routers and edit connection properties.

**Note:** These instructions are for SolAdmin on Windows. For Linux, only the path to the log file changes.

1. Navigate to the SolAdmin installation folder. For example, **C:\Program Files (x86)\SolAdmin\**.
2. Change directory (**cd**) to the **bin** directory and open the **log4j.properties** file in a text editor.
3. Change the logging level to **DEBUG** and provide the full path to the logging file (for example, **C:\Logs**) while retaining all other settings. The edited properties are as follows:  
# full path to the location where you want the log file to be stored. In this example C:\Logs  
log4j.appender.A1.File=**C:\Logs\soladmin.log**  
# Set the logging category to DEBUG  
log4j.category.com.solacesystems=**DEBUG**, A1
4. Save the **log4j.properties** file.
5. Start SolAdmin and add your message routers or VMRs as managed instances.
6. Open the **soladmin.log** file and locate the semp-version tag in SEMP requests. The SEMP version that will be used by the Monitor replaces underscores (**\_**) with dots (**.**). For

example, if the SEMP request in the SolAdmin log file is **7\_2VMR**, you use **7.2VMR** for the **\$solSempVersion** substitution of the Monitor connection property.

---

## Create Instance from RTView Monitor for Solace

This section describes how to create obtain the RTView Monitor for Solace Amazon Machine Image (AMI).

On-premise users can skip this step.

The RTView Monitor for Solace AMI is pre-installed on an Amazon EC2 Amazon Machine Image (AMI) running Amazon Linux. It includes the following application stack for convenience of quick deployment:

- Oracle Java 8
- Node.js
- Docker
- MySQL 5.7 (via Docker) for storage of historical data
- rtvHostAgent (via Docker) for providing host metrics to RTVMGR
- cadvisor-rtview (via Docker) for providing docker metrics to RTVMGR

RTView Monitor for Solace AMI is configured to start all RTView processes and supporting services on restart.

The scripts used to create the Docker containers are included in named subdirectories under **/home/ec2-user/amibase**, to be used as templates if you wish to recreate the containers with your preferred configuration.

The MySQL database data is stored external to the Docker container at **/home/ec2-user/amibase/mysql/DATA**.

**Before you proceed:** We recommended that you be logged into your Amazon AWS user account with administrative access before following the link to the AWS Instance Launch Wizard.

1. In a browser, go to **<http://sl.com/solace-ami-free-trial/>** and complete the form to gain access to the page of region links.
2. Click on the link for the AWS region appropriate for you to go to the AWS Instance Launch Wizard.
3. In the **Configure Instance Details** screen, choose an appropriate **Instance Type** and click **Next: Configure Instance Details**.

For information about Instance Types, refer to AWS documentation. We recommend starting with the t2 family, of at least t2.medium.

**Step 2: Choose an Instance Type**

Amazon EC2 provides a wide selection of instance types optimized to fit different use cases. Instances are virtual servers that can run applications. They have varying combinations of CPU, memory, storage, and networking capacity, and give you the flexibility to choose the appropriate mix of resources for your applications. [Learn more](#) about instance types and how they can meet your computing needs.

Filter by: All instance types Current generation Show/Hide Columns

Currently selected: t2.medium (Variable ECUs, 2 vCPUs, 2.5 GHz, Intel Xeon Family, 4 GiB memory, EBS only)

	Family	Type	vCPUs	Memory (GiB)	Instance Storage (GiB)	EBS-Optimized Available	Network Performance	IPv6 Support
<input type="checkbox"/>	General purpose	t2.nano	1	0.5	EBS only	-	Low to Moderate	Yes
<input type="checkbox"/>	General purpose	t2.micro <small>Free tier eligible</small>	1	1	EBS only	-	Low to Moderate	Yes
<input type="checkbox"/>	General purpose	t2.small	1	2	EBS only	-	Low to Moderate	Yes
<input checked="" type="checkbox"/>	General purpose	t2.medium	2	4	EBS only	-	Low to Moderate	Yes

Cancel Previous Review and Launch Next: Configure Instance Details

2. In the **Configure Instance Details** screen, configure the VPC, then click **Next: Add Storage**.

**Step 3: Configure Instance Details**

Configure the instance to suit your requirements. You can launch multiple instances from the same AMI, request Spot instances to take advantage of the lower pricing, assign an access management role to the instance, and more.

**Number of instances**  [Launch into Auto Scaling Group](#)

**Purchasing option**  Request Spot instances

**Network**  [Create new VPC](#)

**Subnet**  [Create new subnet](#)

**Auto-assign Public IP**

**IAM role**  [Create new IAM role](#)

**Shutdown behavior**

**Enable termination protection**  Protect against accidental termination

**Monitoring**  Enable CloudWatch detailed monitoring  
Additional charges apply

**Tenancy**   
Additional charges will apply for dedicated tenancy.

▶ **Advanced Details**

Cancel Previous Review and Launch Next: Add Storage

- In the **Add Storage** screen, accept the **8 GB** storage size, or select a sufficiently-sized volume for the number of Solace message routers that you will be storing archival data for, and then click **Next: Tag Instance**.

**Step 4: Add Storage**  
Your instance will be launched with the following storage device settings. You can attach additional EBS volumes and instance store volumes to your instance, or edit the settings of the root volume. You can also attach additional EBS volumes after launching an instance, but not instance store volumes. [Learn more](#) about storage options in Amazon EC2.

Volume Type	Device	Snapshot	Size (GiB)	Volume Type	IOPS	Throughput (MB/s)	Delete on Termination	Encrypted
Root	/dev/xvda	snap-d894b2e9	8	General Purpose SSD (GP2)	100 / 3000	N/A	<input checked="" type="checkbox"/>	Not Encrypted

[Add New Volume](#)

- In the **Tag Instance** screen, add tags as appropriate to keep your VMR instances organized, then click **Next: Configure Security Group**.

The following example uses Name, and Version but you can choose any tags that make sense for your application.

**Step 5: Add Tags**  
A tag consists of a case-sensitive key-value pair. For example, you could define a tag with key = Name and value = Webserver. [Learn more](#) about tagging your Amazon EC2 resources.

Key (127 characters maximum)	Value (255 characters maximum)
Name	RTView Monitor for Solace
Version	v3.6.0

[Add another tag](#) (Up to 50 tags maximum)

- In the **Configure Security Group** screen, create or choose an appropriate security rule that allows SSH (22) and HTTP (80) access for the RTView Monitor for Solace, then click **Review and Launch**.

**Step 6: Configure Security Group**  
A security group is a set of firewall rules that control the traffic for your instance. On this page, you can add rules to allow specific traffic to reach your instance. For example, if you want to set up a web server and allow internet traffic to reach your instance, add rules that allow unrestricted access to the HTTP and HTTPS ports. You can create a new security group or select from an existing one below. [Learn more](#) about Amazon EC2 security groups.

Assign a security group:  Create a new security group  
 Select an existing security group

Security group name:   
Description:

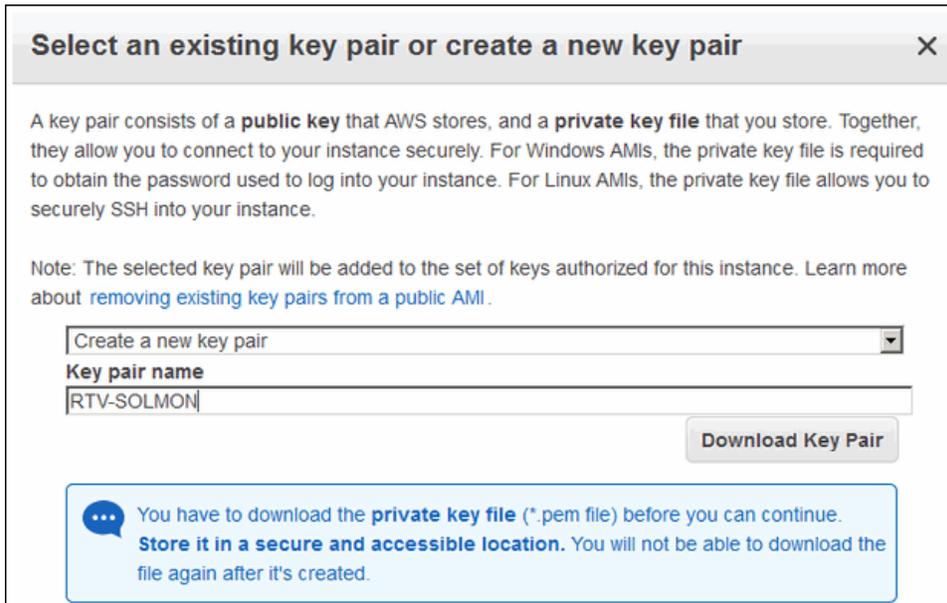
Type	Protocol	Port Range	Source
SSH	TCP	22	Custom 0.0.0.0/0
HTTP	TCP	80	Custom 0.0.0.0, :::0

[Add Rule](#)

**Warning**  
Rules with source of 0.0.0.0/0 allow all IP addresses to access your instance. We recommend setting security group rules to allow access from known IP addresses only.

- In the **Review** screen, verify your instance, ignore the warnings, and click **Launch**.  
The instance starts.

8. In the dialog box that opens, choose an authentication key pair for the instance, which can be used for this first login to the instance, then click **Launch Instance**.



**Select an existing key pair or create a new key pair** X

A key pair consists of a **public key** that AWS stores, and a **private key file** that you store. Together, they allow you to connect to your instance securely. For Windows AMIs, the private key file is required to obtain the password used to log into your instance. For Linux AMIs, the private key file allows you to securely SSH into your instance.

Note: The selected key pair will be added to the set of keys authorized for this instance. Learn more about [removing existing key pairs from a public AMI](#).

Create a new key pair ▼

**Key pair name**

RTV-SOLMON

Download Key Pair

You have to download the **private key file** (\*.pem file) before you can continue. **Store it in a secure and accessible location.** You will not be able to download the file again after it's created.

9. Look for your RTView Monitor for Solace instance in the EC2 dashboard **Instances**. This is where you can see the external and internal IP address of the instance.

For more information about IP Addressing in the Cloud, refer to Solace Corporation documentation.

10. To log into the Linux Host shell, enter the following command:

```
ssh -p 22 -i <auth_key> ec2-user@<public_ip>
```

To continue Quick Start instructions, see ["Add Message Router Connections Using the RTView Configuration Application"](#).



## CHAPTER 5 Using the Monitor

The RTView® Monitor for Solace® is an advanced messaging platform that allows customer applications to efficiently exchange messages over dedicated VPNs. The RTView® Monitor for Solace® provides pre-configured alerts and dashboards to monitor current status and manage history for the Solace message router. The RTView® Monitor for Solace® can help operators avoid or detect many problems relating to configuration, topology, and performance. This section describes Monitor features, graphs and functionality as well as Monitor displays.

This section includes:

- **“Overview”**: This section describes the Monitor and GUI elements.
- **“RTView Monitor for Solace Views/Displays”**: This section describes displays that are used by monitoring teams to monitor the health of Solace components (message routers, bridges, clients, endpoints and VPNs). To access RTView® Monitor for Solace®:
  - **http://ip\_address:8068/rtview/solmon** if you are running the monitor remotely
  - **http://localhost:8068/rtview/solmon** if you are running the monitor locally

Use **solmon/solmonpw** for username/password.

**Note:** If you are using the RTView Monitor for Solace AMI version, you can also monitor **“MySQL Database”** and **“Docker Engines”** displays. If you are using the On-premise version these displays have no data.
- **“RTView Manager for Solace Displays”**: This section describes displays that are used by administrators to set alert thresholds for RTView® Monitor for Solace®, including Syslog. To access RTView Manager for Solace:
  - **http://ip\_address:8068/rtview/solmon\_manager** if you are running the monitor remotely
  - **http://localhost:8068/rtview/solmon\_manager** if you are running the monitor locally

Use **solmon/solmonpw** for username/password.
- **“RTView Manager Views/Displays”**: This section describes displays that are used by administrators to monitor the health of RTView® Monitor for Solace®. That is, to monitor components of the monitoring system itself (RTView servers, JVMs, Tomcat servers, hosts, Docker, MySQL and alert settings for these components). To access RTView Manager:
  - **http://ip\_address:8068/rtview/rtvmgr\_manager** if you are running the monitor remotely
  - **http://localhost:8068/rtview/rtvmgr\_manager** if you are running the monitor locally

Use **solmon/solmonpw** for username/password.

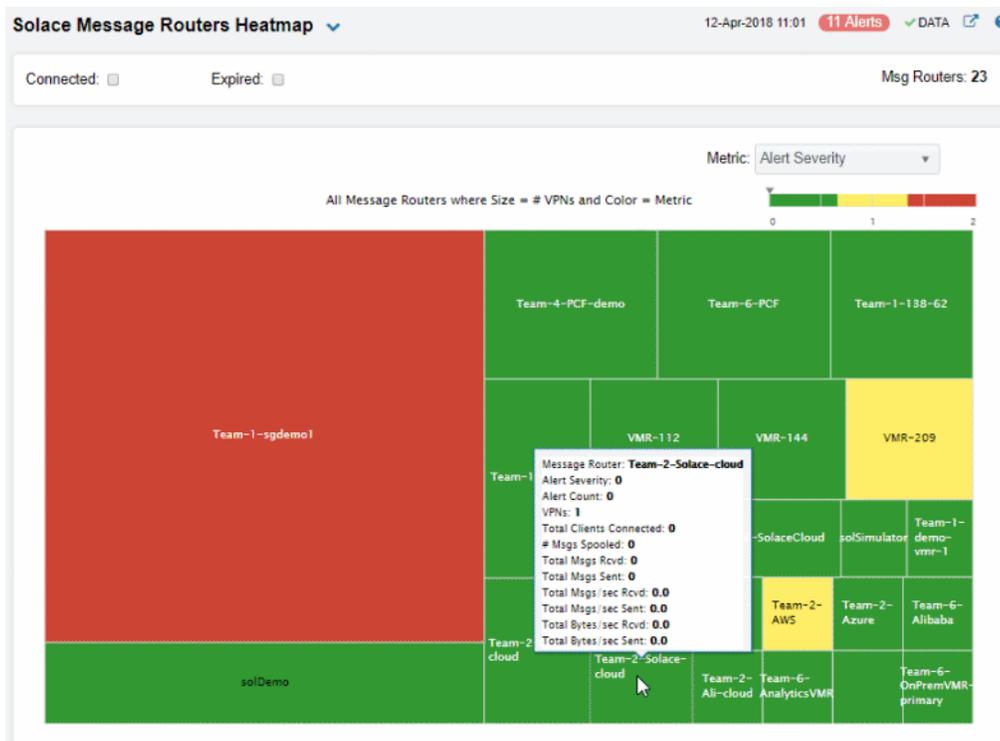
## Overview

This section describes the general operation of the Solace Monitor and the user interface. This section includes:

- **"Heatmaps"**: Describes how to read and use heatmaps.
- **"Tables"**: Describes how to read and use tables.
- **"Trend Graphs"**: Describes how to read and use trend graphs.
- **"GUI Icons and Buttons"**: Describes title bar features and GUI elements shared by Monitor displays.

## Heatmaps

Heatmaps organize your Solace resources (instances, databases, and collections) into rectangles and use color to highlight the most critical value in each. Heatmaps enable you to view various alert metrics in the same heatmap using drop-down menus. Each metric has a color gradient bar that maps relative values to colors. In most heatmaps, the rectangle size represents the number of resources in the rectangle; a larger size is a larger value. Heatmaps include drop-down menus by which to filter data. The filtering options vary among heatmaps (the **Solace Message Routers Heatmap** is shown below).



For example, the **Solace Message Routers Heatmap** contains a **Metric** drop-down menu with options such as **Alert Severity** and **Alert Count**. Menu options vary according to the data populating the heatmap. **Alert Severity** is selected and its corresponding color gradient  bar is shown. Each rectangle represents a connection. A red rectangle in the heatmap indicates that one or more resources associated with that connection currently has an alert in an alarm state. The yellow rectangles in the heatmap indicate that one or more resources associated with that host currently have an alert in a warning state. A green rectangle would indicate that no alert is in a warning or alarm state.

In most heatmaps, you can also drill-down to more detail by clicking a rectangle in the heatmap.

---

**Note:** Typically, it takes about 30 seconds after a server is started to appear in an Solace Monitor display. By default, data is collected every 15 seconds, and the display is refreshed 15 seconds afterward.

---

As previously mentioned, each Metric drop-down menu option has a color gradient bar that maps relative values to colors. The following summarizes the heatmap color code translation for typical heatmaps:

### Alert Impact

The product of the maximum **Alert Severity** multiplied by the maximum **Criticality** of alerts in a given heatmap rectangle. Values range from **0 - 10**, as indicated in the color gradient bar, where **10** is the highest **Alert Impact**.

### Alert Severity

The maximum alert level in the item (index) associated with the rectangle. Values range from **0 - 2**, as indicated in the color gradient bar, where **2** is the highest **Alert Severity**.

- Metrics that have exceeded their specified **ALARM LEVEL** threshold have an **Alert Severity** value of **2**. For a given rectangle, this indicates that one or more metrics have reached their alert thresholds.
- Metrics that have exceeded their specified **WARNING LEVEL** threshold have an **Alert Severity** value of **1**. For a given rectangle, this indicates that one or more metrics have reached their warning thresholds.
- Metrics that have not exceeded either specified threshold have an **Alert Severity** value of **0**. For a given rectangle, this indicates that no metrics have reached their warning or alert thresholds.

### Alert Count

The total number of critical and warning alerts in a given item (index) associated with the rectangle. The color gradient bar  numerical values range from **0** to the maximum count of alerts currently in the heatmap. The middle value in the gradient bar indicates the average alert count.

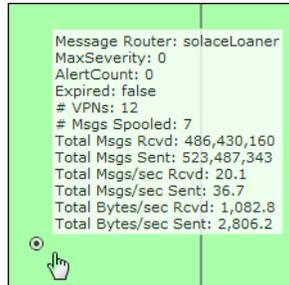
### Criticality

The maximum level of **Criticality** (rank of importance) in a given item (index) associated with the rectangle. Values range from **0** to **5**, as indicated in the color gradient bar,  where **5** is the highest **Criticality**.

**Criticality** is specified in the Service Data Model by your administrator. **Criticality** values range from **A** to **E**, where **A** is the highest **Criticality** (level **5** maps to a **Criticality** of **A** and level **1** maps to a **Criticality** of **E** with equally spaced intermediate values).

## Mouse-over

The mouse-over functionality provides additional detailed data in a tool-tip when you mouse-over a heatmap. The following figure illustrates mouse-over functionality in a heatmap object. In this example, when you mouse-over a host, details are shown such as alert count, number of connections, and pending messages.



## Tables

Solace Monitor tables contain the same data that is shown in the heatmap in the same View, and additional data not included in the heatmap. For example, the **VPNs Table** display (shown below) shows the same data as the **VPNs Heatmap** display.

Solace VPNs Table 12-Apr-2018 13:57 3 Alerts DATA

Msg Router: - All -

Operational Only:  Filter VPN Name:  VPNs: 340

Message Router	VPN Name	Alert Level	Alert Count	Expired	Connections	Operational	Total Subsc
solDemo	Broker1	✓	0		3	✓	
solDemo	Broker10	✓	0		3	✓	
solDemo	Broker2	✓	0		3	✓	
solDemo	Broker3	✓	0		3	✓	
solDemo	Broker4	✓	0		3	✓	
solDemo	Broker5	✓	0		3	✓	
solDemo	Broker6	✓	0		3	✓	
solDemo	Broker7	✓	0		3	✓	
solDemo	Broker8	✓	0		3	✓	
solDemo	Broker9	✓	0		3	✓	
solDemo	default	✓	0		0		
solDemo	stats	✓	0		1	✓	
Team-1-138-62	#config-sync	✓	0		3	✓	
Team-1-138-62	default	✓	0		2	✓	
Team-1-138-62	demotion-team1	✓	0		2	✓	
Team-1-138-62	team5	✓	0		2	✓	
Team-1-159-41	#config-sync	✓	0		1	✓	
Team-1-159-41	default	✓	0		1	✓	
Team-1-159-41	demotion-team1	✓	0		1	✓	
Team-1-159-41	team5	✓	0		1	✓	
Team-1-enrteam1	#config-sync	✓	0		4	✓	

Page 1 of 9 1 - 40 of 340 items

Tables support advanced HTML, interactive features: sorting on multiple columns, filtering on multiple columns, column resizing, column reordering, and hiding columns. Many of these features are accessed from the column menu, shown in the screen shot above, which you open by clicking on the menu icon in a column's header.

Additional features are:

- ["Multiple Column Sorting,"](#) next
- ["Column Visibility" on page 55](#)
- ["Column Filtering" on page 55](#)
- ["Column Locking" on page 57](#)
- ["Column Reordering" on page 57](#)
- ["Saving Settings" on page 58](#)
- ["Row Paging" on page 58](#)

## Multiple Column Sorting

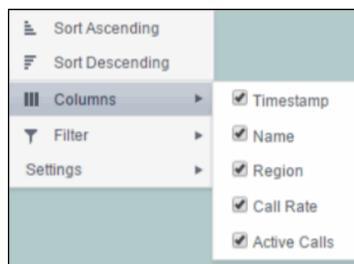
Click on a column header to sort the table by that column. On the first click, the column is sorted in ascending order (smallest value at the top), on the second click the sort is in descending order, and on the third click, the column is returned to its original unsorted state. A sort on a string column is case-insensitive.

To sort multiple columns, click on the column header for each column you want to sort. The sorting is performed in the order that the column headers were clicked. Multiple column sorting is a very useful feature, but can also cause confusion if you intend to sort on a single column, but forget to "unsort" any previously selected sort columns first. You should check for the up/down sort icon in other column headers if a sort gives unexpected results.

The grid's row selection is cleared if the sort is changed or if columns are resized or reordered. Column sorting is reflected in an export to HTML and Excel.

## Column Visibility

You can hide or show columns in the table by clicking on any column's menu icon, and choosing **Columns** from the menu. This opens a submenu with a check box for each column that toggles the visibility of the column. All columns in the data table appear in the Columns menu, even those that are initially hidden.



The leftmost column (the row header column) cannot be hidden.

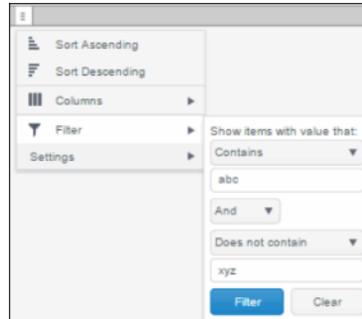
Column visibility changes are NOT reflected in an export to HTML and Excel.

## Column Filtering

You can create a filter on any column. If filters are created on multiple columns, then only the rows that pass all of the filters are displayed. That is, if there are multiple filters they are logically "ANDed" together to produce the final result.

The background of a column's menu icon changes to white to indicate that a filter is defined on that column. This is intended to remind you which columns are filtered.

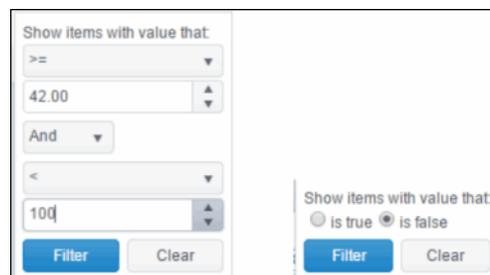
You can configure a filter on any column by clicking on the column's menu icon and choosing **Filter** from the menu. This opens the **Column Filter** dialog:



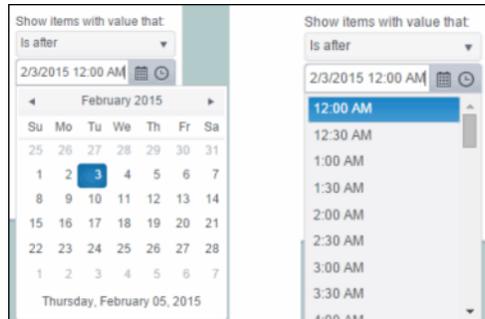
Options in the **Column Filter** dialog vary according to the data type of the selected column:

- **String columns:** You can enter a filter string such as "abc" and, from the drop-down list, select the operator (equal to, not equal to, starts with, contains, etc) to be used when comparing the filter string to each string in the column. All of the filter comparisons on strings are case-insensitive. You can optionally enter a second filter string (e.g. "xyz") and specify if an AND or OR combination should be used to combine the first and second filter results on the column.
- **Numeric columns:** You can enter numeric filter values and select arithmetic comparison operators, (=, !=, >, >=, <, <=). You can optionally enter a second filter value and comparison operator, and specify if an AND or OR combination should be used to combine the first and second filter results.
- **Boolean columns:** You simply select whether matching items should be true or false.

The numeric and boolean filter dialogs are shown below.



- Date columns:** You can select a date and time and choose whether matching items should have a timestamp that is the same as, before, or after the filter time. The date is selected by clicking on the calendar icon and picking a date from a calendar dialog. The time is selected by clicking on the time icon and picking a time from a drop-down list:



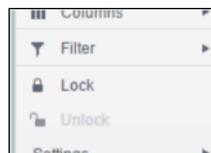
Alternatively, a date and time can be typed into the edit box. The strings shown in a date column are formatted by the Display Server using its time zone. But if a filter is specified on a date column, the date and time for the filter are computed using the client system's time zone. This can be confusing if the Display Server and client are in different time zones.

Data updates to the grid are suspended while the filter menu is opened. The updates are applied when the menu is closed.

Column filtering is reflected in an export to HTML and Excel.

## Column Locking

The leftmost column is "locked" in position, meaning that it does not scroll horizontally with the other columns in the table. If the row header is enabled, then two items labeled **Lock** and **Unlock** appear in the column menu. These can be used to add or remove additional columns from the non-scrolling row header area.



If the row header is enabled, at least one column must remain locked.

Column locking is NOT reflected in an export to HTML and Excel.

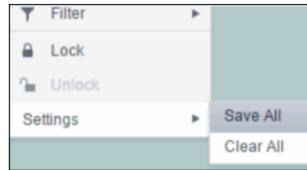
## Column Reordering

You can reorder the grid columns by dragging and dropping a column's header into another position. Dragging a column into or out of the row header area (the leftmost columns) is equivalent to locking or unlocking the column.

Column reordering is NOT reflected in an export to HTML and Excel.

## Saving Settings

You can permanently save all of the custom settings made to the grid, including filtering, sorting, column size (width), column order, column visibility, and column locking. This is done by opening any column menu, clicking **Settings**, and then clicking **Save All**:



The grid's settings are written as an item in the browser's local storage. The item's value is a string containing the grid's settings. The item uses a unique key comprised of the URL path name, the display name, and the table's RTView object name. If the Thin Client's login feature is enabled, the key will also include the username and role, so different settings can be saved for each user and role for a grid on any given display, in the same browser and host.

If you save the grid settings and navigate away from the display or close the browser, then the next time you return to the display in the same browser the settings are retrieved from the browser's local storage and applied to the grid. The browser's local storage items are persistent, so the grid settings are preserved if the browser is closed and reopened or if the host system is restarted.

Note that each browser has its own local storage on each host. The local storage items are not shared between browsers on the same host or on different hosts. So, if a user logs in as Joe with **role = admin**, in Internet Explorer on host H1, and saves grid settings for display X, then those grid settings are restored each time a user logs in as Joe, role admin, on host H1 and opens display X in Internet Explorer. But if all the same is true except that the browser is Chrome, then the settings saved in Internet Explorer are not applied. Or if the user is Joe and role is admin and the browser is IE and the display is X, but the host system is H2 not H1, then the grid settings saved on H1 are not applied.

## Revert Table Settings

You can delete the grid's item from local storage by clicking **Settings> Clear All** in any column menu. This permanently deletes the saved settings for the grid and returns the grid to the state defined in the display file.

## Row Paging

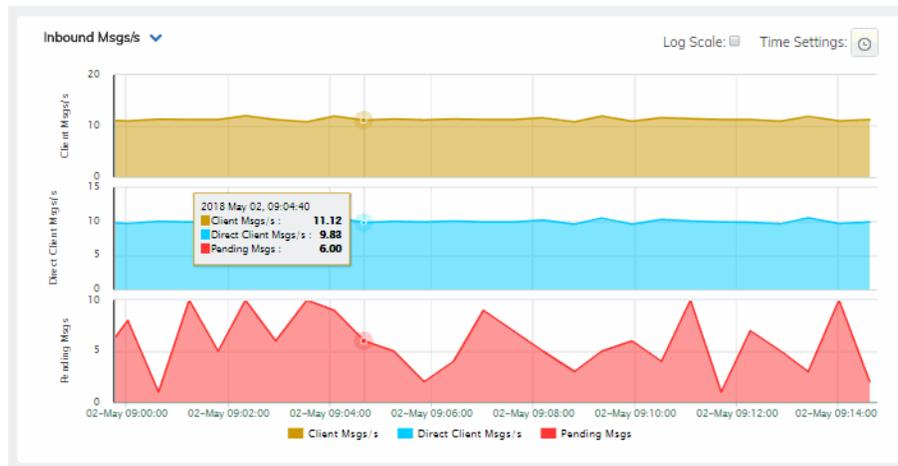
If the data table contains more than one 200 rows, page controls appear at the bottom of the grid.

217	emreference	sl.rtvew.sql.sqldb	RTVWIDTORT root my_securepw joe.mysql/102
229	emreference	sl.rtvew.sub	\$rtvConfigDataServer:CONFIG_SERVER
216	emreference	sl.rtvew.properties.queryTimeOut	10
		sl.rtvew.sql.sqldb	ALERTDEFS --- _none ---

Page 1 of 2 1 - 200 of 235 items

## Trend Graphs

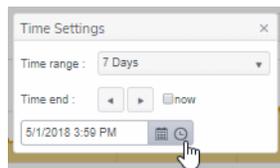
Solace Monitor trend graphs enable you to view and compare various important metrics over time, such as server memory and virtual memory utilization.



## Time Settings

By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar  ..
- specify begin/end time using the clock  .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows   .

Restore settings to current time by selecting **now**  .

## Mouse-over

The mouse-over functionality provides additional detailed data in an over imposed pop-up window when you mouse-over trend graphs.

## Log Scale

The Log Scale option enables visualization on a logarithmic scale. This option should be used when the range in your data is very broad. For example, if you have data that ranges from the tens to the thousands, then data in the range of tens will be neglected visually if you do not check this option. This option makes data on both extreme ranges visible by using the logarithmic of the values rather than the actual values.

## GUI Icons and Buttons

Displays share the same title bar as shown below.



The following describes GUI icons and behavior in the title bar.

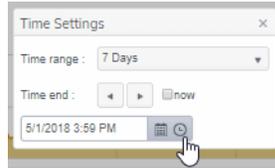
	<p>The current local date and time. If the time is incorrect, this might indicate that the monitor stopped running. When the date and time is correct and the <b>Data</b> indicator is green, this is a strong indication that the platform is receiving current and valid data.</p>
	<p><b>ALERTS:</b> Opens the Alerts Table, shows the total number of alerts associated with items currently in the display as well as the maximum alert severity of these, where:</p>
	<ul style="list-style-type: none"> <li>● Green indicates that no metrics have exceeded their alert thresholds.</li> </ul>
	<ul style="list-style-type: none"> <li>● Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.</li> </ul>
	<ul style="list-style-type: none"> <li>● Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.</li> </ul>
	<p><b>DATA:</b> The data source is currently connected. When the date and time is correct and the <b>DATA</b> indicator is green, this is a strong indication that the platform is receiving current and valid data.</p>
	<p><b>DATA STALE:</b> The data source is currently disconnected. There has been no response from the Data Server for 31+ seconds.</p>
	<p><i>This feature is currently in development.</i></p>
	<p><i>This feature is currently in development.</i></p>

## Time Settings



By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar  ..
- specify begin/end time using the clock  .



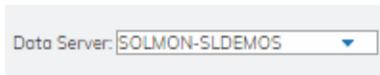
Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows



Restore settings to current time by selecting **now**  .

## Log Scale

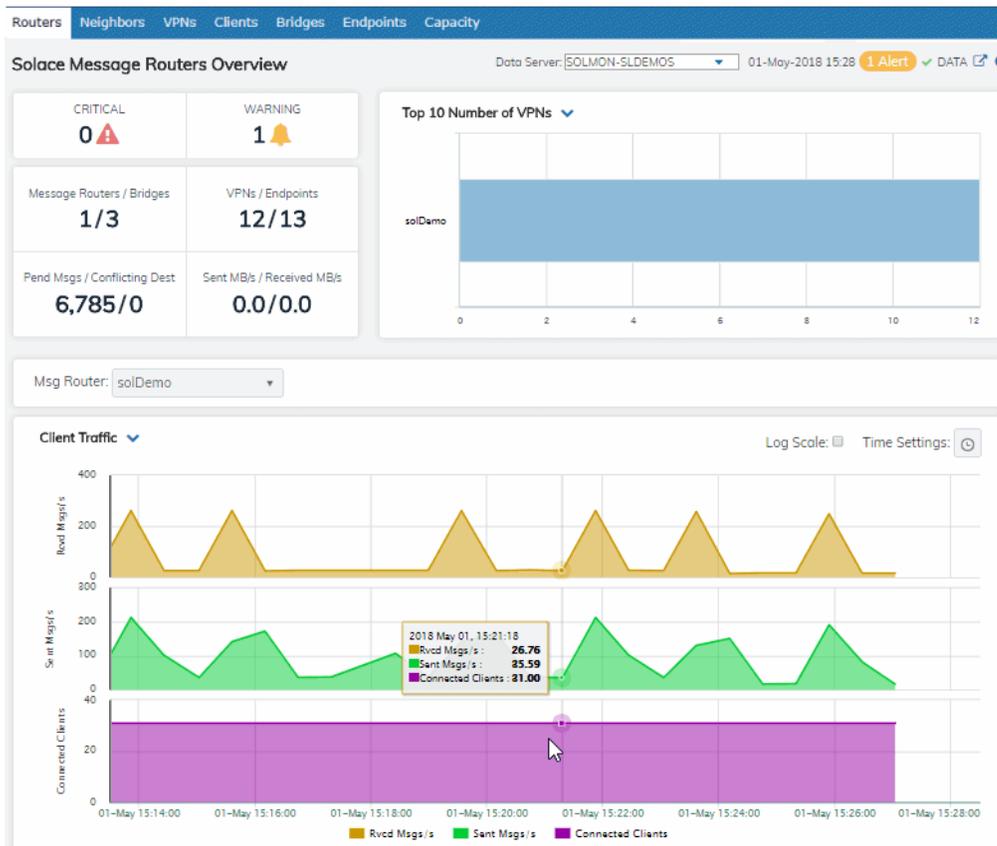
Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.



Drop-down menus for selecting the item/s you want to view. Options differ among displays.

## RTView Monitor for Solace Views/Displays

The RTView® Monitor for Solace® home page provides a health summary of all your Solace message routers, as shown in the following figure.



The RTView® Monitor for Solace® has the following Views:

- **"Routers"**: The displays in this View present message router-level metrics, which reflect configuration settings, total throughput, current status, errors, and value-added calculations that summarize metrics across all of the VPNs.
- **"Neighbors"**: The displays in this View present metrics for neighbor message routers and their configuration settings.
- **"VPNs"**: The displays in this View present VPN-level metrics.
- **"Clients"**: The displays in this View present metrics for all clients of the message router. These views can be filtered to limit the displays to clients for a single VPN.
- **"Bridges"**: The displays in this View present metrics for a message router bridges. These views can be filtered to limit the displays to bridges for a single VPN.
- **"Endpoints"**: The displays in this View present metrics for topics and queues on the message router, which can be filtered to limit the displays to topics and queues for a single VPN.
- **"Capacity Analysis"**: The displays in this View present current metrics, alert count and severity at the message router level.

## Routers

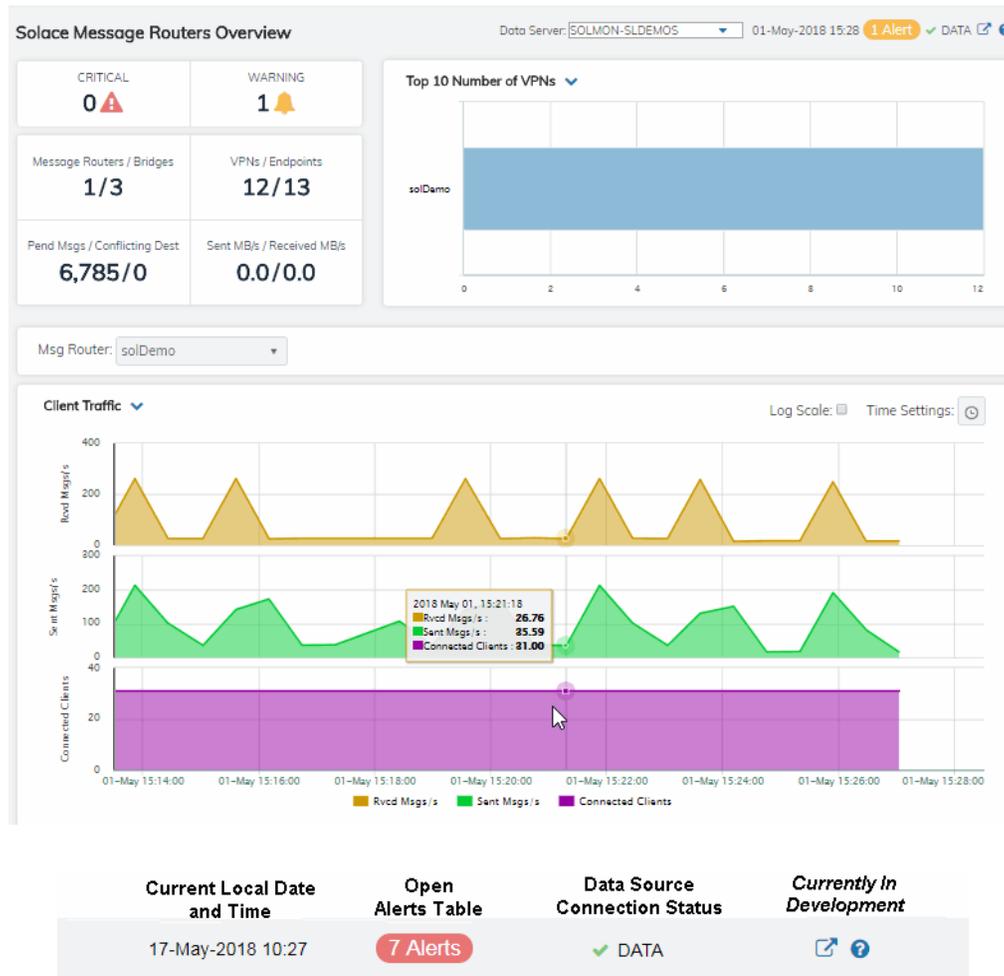
These displays provide detailed metrics for message routers and their connected message routers. Displays in this View are:

- ["Solace Message Routers Overview"](#): Health snapshot of top 10 most utilized VPNs, trend graphs trace key performance metrics such as messages sent/received and connected clients.
- ["Routers Heatmap"](#): A color-coded heatmap view of the current status of each of your message routers.
- ["All Message Routers Table"](#): A tabular view of all available message router performance data.
- ["Message Router Summary"](#): Current and historical metrics for a single message router.
- ["Environmental Sensors"](#): Provides value and status information for all sensors on a single message router or for all sensors for all message routers.
- ["Message Router Provisioning"](#): Provides message router details such as host, chassis, redundancy, memory, and fabric data for a particular message router.
- ["Interface Summary"](#): Provides detailed data and status information for the interfaces associated with one or all message router(s). You can also view current and historical amounts of incoming and outgoing packets and bytes for a selected interface in a trend graph.
- ["Message Spool Table"](#): Provides status and usage data for message spools associated with one or all message router(s).

### Solace Message Routers Overview

View a health snapshot of top 10 most utilized VPNs, trend graph traces key performance metrics such as messages sent/received and connected clients.

Select a data server, message router and metric from the drop-down menus. Consider keeping this display open for monitoring at a glance.



<b>CRITICAL</b>	Total number of current critical alerts for message routers on the selected data server.
<b>WARNING</b>	Total number of current warning alerts for message routers on the selected data server.
<b>Message Routers/Bridges</b>	Total number of message routers/bridges on the selected data server.
<b>VPNs/Endpoints</b>	Total number of VPNs/endpoints on the selected data server.
<b>Pending Msgs/Conflicting Dest</b>	Total number of pending messages/conflicting destinations on the selected data server.
<b>Sent MBs/Received MBs</b>	Total number of MBs sent/MBs received on the selected data server.
<b>Top 10 Number of VPNs</b>	Ten message routers with the greatest number of connected VPNs.

**Msg Router**

Select a message router to trace performance metrics in the trend graph, then choose a metric:

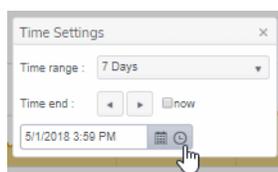
**Client Traffic:** Traces the number of messages received per second, messages sent per second and the number of connected clients.

**Spool Msgs:** Traces the number of spooled messages and spool size (in megabytes.)

**Time Settings**

By default, the time range end point is the current time. To change the time range, click the **Time Settings** and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar ..
- specify begin/end time using the clock .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows .

Restore settings to current time by selecting **now** .

**Log Scale**

Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

**Routers Heatmap**

View the current status of all your message routers. Each rectangle in the heatmap is a single message router where the rectangle size represents the number of its connected clients. The rectangle color reflects where the current value is on its color gradient bar. Select a router from the drop-down menu. For example, by default, **Alert Severity** is shown:

**Alert Severity**

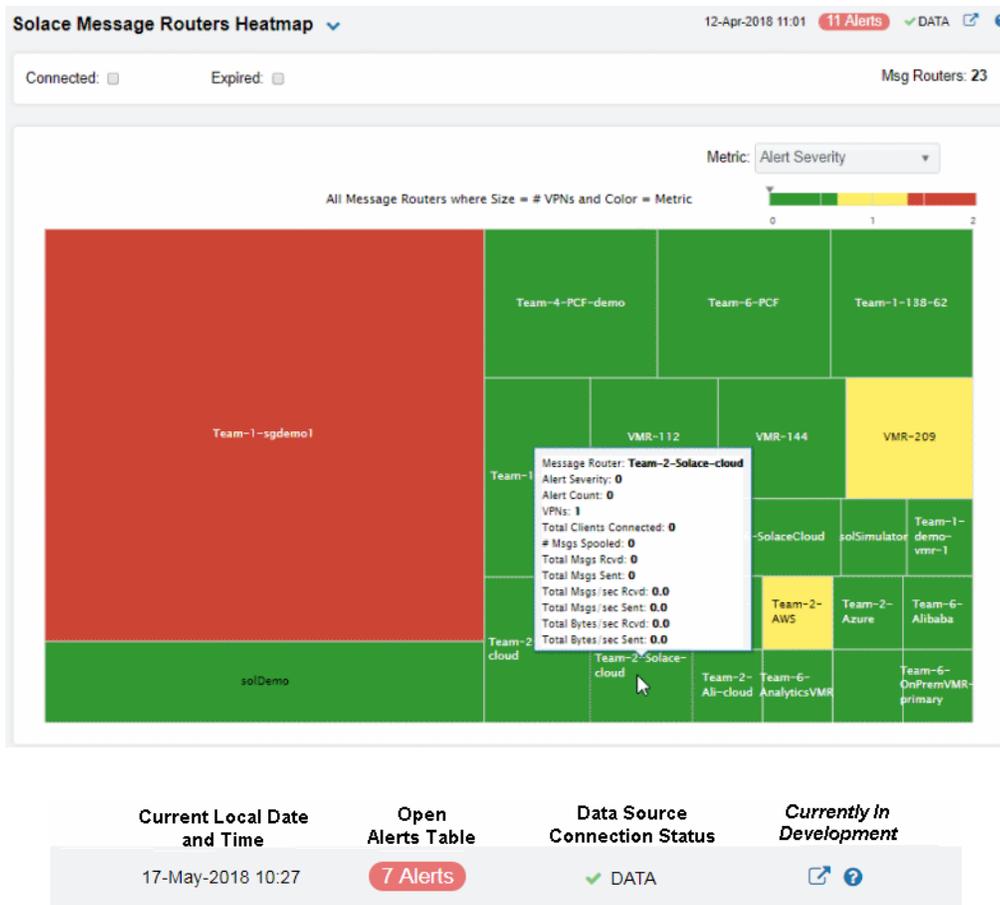
The current alert severity. Values range from **0** - **2**, as indicated in the color gradient bar, where **2** is the highest Alert Severity:

- Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.
- Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.
- Green indicates that no metrics have exceeded their alert thresholds.

Each metric has its own color gradient bar (scroll down for more "[Metric Options](#)").

Mouse over a rectangle to see additional metrics. Use the check-boxes  to include / exclude **Connected** and **Expired** message routers. Click a rectangle to drill-down to details about a message router in the "[Message Router Summary](#)" display.

Consider keeping this display open for monitoring at a glance.



## Metric Options

Choose a metric from the drop-down menu:

### Alert Severity

The current alert severity. Values range from **0** - **2**, as indicated in the color gradient bar, where **2** is the highest Alert Severity:

- Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.
- Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.
- Green indicates that no metrics have exceeded their alert thresholds.

### Alert Count

The total number of critical and warning alerts. The color gradient bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from **0** to the maximum count of alerts in the heatmap. The middle value in the gradient bar indicates the average alert count.

### # Msgs Spooled

The total number of spooled messages. The color gradient bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from **0** to the defined alert threshold of **SolMsgRouterPendingMsgsHigh**. The middle value in the gradient bar indicates the middle value of the range.

### Total Msgs Rcvd

The total number of received messages. The color gradient bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from **0** to the maximum count of total messages received in the heatmap. The middle value in the gradient bar indicates the average count.

<b>Total Msgs Sent</b>	The total number of sent messages. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the maximum count of total messages sent in the heatmap. The middle value in the gradient bar indicates the average count.
<b>Total Msgs/ sec Rcvd</b>	The number of messages received per second. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the defined alert threshold of <b>SolMsgRouterInboundMsgRateHigh</b> . The middle value in the gradient bar indicates the middle value of the range.
<b>Total Msgs/ sec Sent</b>	The total number of messages sent per second. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the defined alert threshold of <b>SolMsgRouterOutboundMsgRateHigh</b> . The middle value in the gradient bar indicates the middle value of the range.
<b>Total Bytes/ sec Rcvd</b>	The total number of bytes received per second in the message router. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolMsgRouterInboundByteRateHigh</b> . The middle value in the gradient bar indicates the middle value of the range.
<b>Total Bytes/ sec Sent</b>	The total number of bytes sent per second in the message router. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolMsgRouterOutboundByteRateHigh</b> . The middle value in the gradient bar indicates the middle value of the range.

## All Message Routers Table

View current status data for all message routers in a tabular format. Data shown in the "Routers Heatmap" is also here but many more details. Each row in the table is a different message router.

**Msg Routers: 23** (in the upper right portion) is the number of message routers in the display.

Select a router from the drop-down menu. Sort data in numerical or alphabetical order on column headers. Use the check-boxes  to include / exclude **Connected** and **Expired** message routers.

Double-click a row to drill-down and investigate in the "Message Router Summary" display. See "Column Values" for details.

**Solace Message Routers Table** 12-Apr-2018 11:14 12 Alerts DATA

Connected:  Expired:  Msg Routers: 23

Message Router	Connected	Alert Level	Alert Count	Expired	Host Name	Host Address	P
solDemo			1		solace	192.168.220.5	Solace 3260
solSimulator			0		192.168.220.110	192.168.220.110	
Team-1-138-62			0		ip-10-0-138-62	13.56.60.2	Solace VMR E
Team-1-159-41			0		ip-10-0-151-49	13.57.22.20	Solace VMR E
Team-1-demo-vmr-1			0		104.196.188.129	104.196.188.129	
Team-1-sgdemo1			3		sgdemo1	66.96.213.237	Solace 3260
Team-1-VMR88			0		52.187.108.151	52.187.108.151	
Team-2-Ali-cloud			0		47.74.235.254	47.74.235.254	
Team-2-AWS			1		ec2-35-177-122-45.eu-wes	35.177.122.45	
Team-2-Azure			0		demotion-team20.southea		
Team-2-Google-cloud			0		vmr-eu-multi-cloud	35.187.64.112	Solace VMR E
Team-2-lab-appliance			0		london.solace.com	212.36.55.94	Solace Cloud
Team-2-Solace-cloud			0		mr-vy4p45157.messaging.s	34.253.233.254	Solace Cloud
Team-4-PCF-demo			0		9e3b30cf-3bb8-41ea-83cf-	35.201.65.176	Solace VMR E
Team-6-Alibaba			0		47.74.235.254	47.74.235.254	
Team-6-AnalyticsVMR			0		54.179.163.185	54.179.163.185	
Team-6-OnPremVMR-backup			0		54.191.207.187	54.191.207.187	
Team-6-OnPremVMR-primary			0		34.214.62.219	34.214.62.219	
Team-6-PCF			0		9e3b30cf-3bb8-41ea-83cf-	35.201.65.176	Solace VMR E
Team-6-SolaceCloud			0		mr-91b692durd.messaging	54.202.27.223	Solace Cloud
VMR-112			0		ip-172-30-1-112	172.30.1.112	Solace VMR C
VMR-144			0		ip-172-30-1-144	172.30.1.144	Solace VMR C
VMR-209			1		ip-172-30-1-209	172.30.1.209	Solace VMR C

<b>Current Local Date and Time</b>	<b>Open Alerts Table</b>	<b>Data Source Connection Status</b>	<b>Currently In Development</b>
17-May-2018 10:27	<span style="color: red; font-weight: bold;">7 Alerts</span>	<span style="color: green;">DATA</span>	

## Column Values

<b>Message Router</b>	The name of the message router.
<b>Connected</b>	The message router state:  Red indicates that the message router is NOT connected.  Green indicates that the message router is connected.
<b>Alert Severity</b>	The current alert severity:  Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.  Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.  Green indicates that no metrics have exceeded their alert thresholds.
<b>Alert Count</b>	The total number of alerts.
<b>Expired</b>	When checked, performance data about the sensor has not been received within the time specified (in seconds) in the <b>\$solRowExpirationTime</b> field in the <b>conf\rtvapm_solmon.properties</b> file. The <b>\$solRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the sensor. To view/edit the current values, modify the following lines in the <b>.properties</b> file: <pre># Metrics data are considered expired after this number of seconds # collector.sl.rtvapm.sub=\$solRowExpirationTime:45 collector.sl.rtvapm.sub=\$solRowExpirationTimeForDelete:3600</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.</p>
<b>Host Name</b>	The name of the host.
<b>Platform</b>	The name of the platform.
<b>OS Version</b>	The version of the operating system.
<b>Up Time</b>	The amount of time that the message router has been up and running.
<b>VPNs</b>	The total number of VPNs configured on the message router.
<b>Total Clients</b>	The total number of clients associated with the message router.
<b>Total Clients Connected</b>	The total number of clients that are currently connected to the message router.
<b>Clients Using Compression</b>	The number of clients who send/receive compressed messages.
<b>Clients Using SSL</b>	The number of clients using SSL for encrypted communications.
<b>Max Client Connections</b>	The maximum number of available client connections.
<b>Endpoints</b>	The total number of Endpoints configured on the message router.
<b>Bridges</b>	The total number of bridges configured on the message router.
<b>Local Bridges</b>	The total number of local bridges configured on the message router.

<b>Remote Bridges</b>	The total number of remote bridges configured on the message router.
<b>Remote Bridge Subscriptions</b>	The total number of remote bridge subscriptions configured on the message router.
<b>Routing Enabled</b>	This check box is checked when the message router is configured to route messages to other message routers.
<b>Routing Interface</b>	The name of the interface configured to support message routing.
<b>Total # Conflicting Destinations</b>	The total number conflicting destinations.
<b>Pending Messages</b>	The number of pending messages on the message router.
<b>Total Client Msgs Rcvd</b>	The total number of client messages received on the message router.
<b>Total Client Msgs Sent</b>	The total number of client messages sent by the message router.
<b>Total Client Msgs Rcvd/sec</b>	The total number of client messages received per second by the message router.
<b>Total Client Msgs Sent/sec</b>	The total number of client messages sent by the message router.
<b>Total Client Bytes Rcvd</b>	The total number of client bytes received by the message router.
<b>Total Client Bytes Sent</b>	The total number of client bytes sent by the message router.
<b>Total Client Bytes Rcvd/sec</b>	The total number of client bytes received per second by the message router.
<b>Total Client Bytes Sent/sec</b>	The total number of client bytes sent per second by the message router.
<b>Total Client Direct Msgs Rcvd</b>	The total number of direct client messages received by the message router.
<b>Total Client Direct Msgs Sent</b>	The total number of direct client messages sent from the message router.
<b>Total Client Direct Msgs Rcvd/sec</b>	The total number of direct client messages received per second by the message router.
<b>Total Client Direct Msgs Sent/sec</b>	The total number of direct client messages sent per second by the message router.
<b>Total Client Direct Bytes Rcvd</b>	The total number of direct client bytes received by the message router.
<b>Total Client Direct Bytes Sent</b>	The total number of direct client bytes sent by the message router.
<b>Total Client Direct Bytes Rcvd/sec</b>	The total number of direct client bytes received per second by the message router.
<b>Total Client Direct Bytes Sent/sec</b>	The total number of direct client bytes sent per second by the message router.
<b>Total Client Non-Persistent Msgs Rcvd</b>	The total number of non-persistent client messages received by the message router.
<b>Total Client Non-Persistent Msgs Sent</b>	The total number of non-persistent client messages sent by the message router.

<b>Total Client Non-Persistent Msgs Rcvd/sec</b>	The total number of non-persistent client messages received per second by the message router.
<b>Total Client Non-Persistent Msgs Sent/sec</b>	The total number of non-persistent client messages sent per second by the message router.
<b>Total Client Non-Persistent Bytes Rcvd</b>	The total number of non-persistent client bytes received by the message router.
<b>Total Client Non-Persistent Bytes Sent</b>	The total number of non-persistent client bytes sent by the message router.
<b>Total Client Non-Persistent Bytes Rcvd/sec</b>	The total number of non-persistent client bytes received per second by the message router.
<b>Total Client Non-Persistent Bytes Sent/sec</b>	The total number of non-persistent client bytes sent per second by the message router.
<b>Total Client Persistent Msgs Rcvd</b>	The total number of persistent client messages received by the message router.
<b>Total Client Persistent Msgs Sent</b>	The total number of persistent client messages sent by the message router.
<b>Total Client Persistent Msgs Rcvd/sec</b>	The total number of persistent client messages received per second by the message router.
<b>Total Client Persistent Msgs Sent/sec</b>	The total number of persistent client messages sent per second by the message router.
<b>Total Client Persistent Bytes Rcvd</b>	The total number of persistent client bytes received by the message router.
<b>Total Client Persistent Bytes Sent</b>	The total number of persistent client bytes sent by the message router.
<b>Total Client Persistent Bytes Rcvd/sec</b>	The total number of persistent client bytes received per second by the message router.
<b>Total Client Persistent Bytes Sent/sec</b>	The total number of persistent client bytes sent per second by the message router.
<b>Avg Egress Bytes/min</b>	The average number of outgoing bytes per minute.
<b>Avg Egress Compressed Msgs/min</b>	The average number of outgoing compressed messages per minute.
<b>Avg Egress Msgs/min</b>	The average number of outgoing messages per minute.
<b>Avg Egress SSL Msgs/min</b>	The average number of outgoing messages per minute being sent via SSL-encrypted connections.
<b>Avg Egress Uncompressed Msgs/min</b>	The average number of uncompressed outgoing messages per minute.
<b>Avg Ingress Bytes/min</b>	The average number of incoming bytes per minute.
<b>Avg Ingress Compressed Msgs/min</b>	The average number of compressed incoming message per minute.
<b>Avg Ingress Msgs/min</b>	The average number of incoming messages per minute.

<b>Average Ingress SSL Msgs/min</b>	The average number of incoming messages per minute being received via SSL-encrypted connections.
<b>Avg Ingress Uncompressed Msgs/min</b>	The average number of uncompressed messages per minute.
<b>Current Egress Bytes/sec</b>	The current number of outgoing bytes per second.
<b>Current Egress Compressed Msgs/sec</b>	The current number of outgoing compressed messages per second.
<b>Current Egress Msgs/sec</b>	The current number of outgoing messages per second.
<b>Current Egress SSL Msgs/sec</b>	The current number of outgoing messages per second sent via SSL-encrypted connections.
<b>Current Egress Uncompressed Msgs/sec</b>	The current number of outgoing uncompressed messages per second.
<b>Current Ingress Bytes/sec</b>	The current number of incoming bytes per second.
<b>Current Ingress Compressed Msgs/sec</b>	The current number of incoming compressed messages per second.
<b>Current Ingress Msgs/sec</b>	The current number of incoming messages per second.
<b>Current Ingress SSL Msgs/sec</b>	The current number of incoming messages per second received via SSL-encrypted connections.
<b>Current Ingress Uncompressed Msgs/sec</b>	The current number of incoming uncompressed messages per second.
<b>Ingress Comp Ratio</b>	The percentage of incoming messages that are compressed.
<b>Egress Comp Ratio</b>	The percentage of outgoing messages that are compressed.
<b>Egress Compressed Bytes</b>	The number of outgoing compressed bytes.
<b>Egress SSL Bytes</b>	The number of outgoing compressed bytes being sent via SSL-encrypted connections.
<b>Egress Uncompressed Bytes</b>	The number of outgoing uncompressed bytes.
<b>Ingress Compressed Bytes</b>	The number of incoming compressed bytes.
<b>Ingress SSL Bytes</b>	The number of incoming bytes via SSL-encrypted connections.
<b>Ingress Uncompressed Bytes</b>	The number of incoming uncompressed bytes.
<b>Total Egress Discards</b>	The total number of outgoing messages that have been discarded by the message router.
<b>Total Egress Discards/sec</b>	The total number of outgoing messages per second that have been discarded by the message router.
<b>Total Ingress Discards</b>	The total number of incoming messages that have been discarded by the message router.

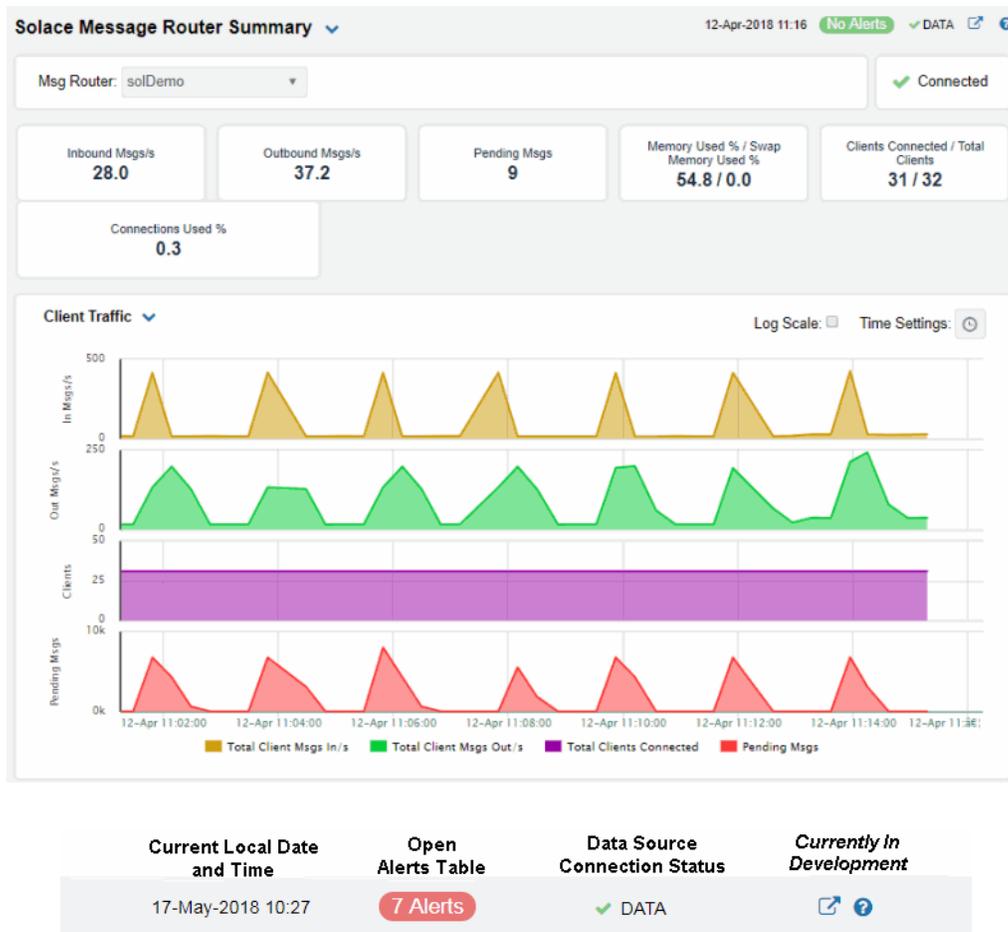
<b>Total Ingress Discards/sec</b>	The total number of incoming messages per second that have been discarded by the message router.
<b>Client Authorization Failures</b>	The number of failed authorization attempts
<b>Client Connect Failures (ACL)</b>	The number of client connection failures caused because the client was not included in the defined access list.
<b>Subscribe Topic Failures</b>	The number of failed attempts at subscribing to topics.
<b>TCP Fast Retrans Sent</b>	The total number of messages that were retransmitted as a result of TCP Fast Retransmission (one or more messages in a sequence of messages that were not received by their intended party that were sent again).
<b>Memory (KB)</b>	The total available memory (in kilobytes) on the message router.
<b>Memory Free (KB)</b>	The total amount of available memory (in kilobytes) on the message router.
<b>Memory Used (KB)</b>	The total amount of memory used (in kilobytes) on the message router.
<b>Memory Used %</b>	The percentage of total available memory that is currently being used.
<b>Swap (KB)</b>	The total available swap (in kilobytes) on the message router.
<b>Swap Free (KB)</b>	The total amount of available swap (in kilobytes) on the message router.
<b>Swap Used (KB)</b>	The total amount of swap used (in kilobytes) on the message router.
<b>Swap Used %</b>	The percentage of total available swap that is currently being used.
<b>Subscription Mem Total (KB)</b>	The total amount of available memory (in kilobytes) that can be used by queue/topic subscriptions.
<b>Subscription Mem Free (KB)</b>	The current amount of available memory (in kilobytes) that can be used by queue/topic subscriptions.
<b>Subscription Mem Used (KB)</b>	The current amount of memory (in kilobytes) being used by queue/topic subscriptions.
<b>Subscription Mem Used %</b>	The percentage of available memory being used by queue/topic subscriptions.
<b>Chassis Product Number</b>	The product number of the chassis in which the router is contained.
<b>Chassis Revision</b>	The revision number of the chassis.
<b>Chassis Serial</b>	The serial number of the chassis.
<b>BIOS Version</b>	The basic input/output system used by the chassis.
<b>CPU-1</b>	The name of the central processing unit (CPU 1) used by the message router.
<b>CPU-2</b>	The name of the central processing unit (CPU 2) used by the message router.
<b>Operational Power Supplies</b>	The number of available power supplies that are operational on the chassis.
<b>Power Redundancy Config</b>	The configuration used by the backup message router.

<b>Max # Bridges</b>	The maximum number of bridges allowed on the message router.
<b>Max # Local Bridges</b>	The maximum number of local bridges allowed on the message router.
<b>Max # Remote Bridges</b>	The maximum number of remote bridges allowed on the message router.
<b>Max # Remote Bridge Subscriptions</b>	The maximum number of remote bridge subscriptions allowed on the message router.
<b>Redundancy Config Status</b>	The status of the redundancy configuration.
<b>Redundancy Status</b>	The status of the redundant message router.
<b>Redundancy Mode</b>	Refer to Solace documentation for more information.
<b>Auto-revert</b>	Refer to Solace documentation for more information.
<b>Mate Router Name</b>	If redundancy is configured, this field lists the redundant router name (mate router name).
<b>ADB Link Up</b>	This check box is checked if a message router is set up to use guaranteed messaging and an Assured Delivery Blade (ADB) is set up and working correctly.
<b>ADB Hello Up</b>	Refer to Solace documentation for more information.
<b>Pair Primary Status</b>	The primary status of the message router and its redundant (failover) mate.
<b>Pair Backup Status</b>	Refer to Solace documentation for more information.
<b>Expired</b>	<p>When checked, performance data about the message router has not been received within the time specified (in seconds) in the <b>\$solRowExpirationTime</b> field in the <b>conf\rtvapm_solmon.properties</b> file. The <b>\$solRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the message router. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre># Metrics data are considered expired after this number of seconds # collector.sl.rtview.sub=\$solRowExpirationTime:45 collector.sl.rtview.sub=\$solRowExpirationTimeForDelete:3600</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.</p>
<b>Time Stamp</b>	The date and time the row of data was last updated.

## Message Router Summary

View trend graphs of current and historical performance metrics for client traffic. Check general health details for any message router.

Choose a message router from the drop-down menu to view total number of connected clients, number of incoming messages, **Up Time**, and additional information specific to a message router. You can also view alert statuses for the message router and **Spool Status** data for the message router.



The connection status.



<b>Inbound Msgs/s</b>	The number of messages received per second.
<b>Outbound Msgs/s</b>	The number of messages sent per second.
<b>Pending Msgs/s</b>	The number of pending messages.
<b>Inbound Msgs/s</b>	The number of messages received per second.
<b>Memory Used % / Swap Memory Used %</b>	The total percentage of memory used / the total percentage of swap memory used.
<b>Clients Connected / Total Clients</b>	The current number of clients connected / the total and the number of clients.

**Connections Used %** The percentage of connections used.

### Trend Graphs

Traces the sum for the selected message router.

#### Client Traffic

- **Total Client Rcvd Msgs/s** - Traces the total number of client messages received per second.
- **Total Client Sent Msgs/s** - Traces the total number of client messages sent per second.
- **Total Clients Connected** - Traces the total number of connected client.
- **Pending Msgs** - Traces the total number of pending messages.

#### Spool Msgs

- **Pending Msgs** - Traces the total number of pending spool messages.
- **Spool Usage MB** - Traces the total amount of space used by spool messages, in megabytes.

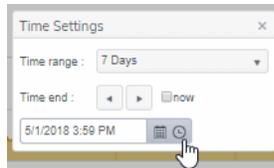
#### Log Scale

Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

#### Time Settings

By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar  ..
- specify begin/end time using the clock  .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows   .  
Restore settings to current time by selecting **now**  .

## Environmental Sensors

This tabular display contains sensor metrics for one message router. You can see the current sensor readings for all sensors on a particular message router. Use this display to find out the type, name, value, and status of the sensors.

Select a router from the drop-down menu. This display does not show data for VMRs as it only applies to message routers.

**Solace Message Router Environmental Sensors** 12-Apr-2018 11:18 1 Alert ✓ DATA [🔗](#) [?](#)

Msg Router: solDemo

**Sensor Readings**

Type	Sensor Name	Value	Units	Status	Expired	Time Stamp
Voltage	BB +1.5V	1.469	volts	OK		12-Apr-2018 11:18:23
Voltage	BB +1.5V AUX	1.490	volts	OK		12-Apr-2018 11:18:23
Voltage	BB +1.5V ESB	1.482	volts	OK		12-Apr-2018 11:18:23
Voltage	BB +1.8V	1.803	volts	OK		12-Apr-2018 11:18:23
Voltage	BB +12V AUX	12.152	volts	OK		12-Apr-2018 11:18:23
Voltage	BB +3.3V	3.337	volts	OK		12-Apr-2018 11:18:23
Voltage	BB +3.3V STB	3.337	volts	OK		12-Apr-2018 11:18:23
Voltage	BB +5V	5.070	volts	OK		12-Apr-2018 11:18:23
ThermalMargin	CPU1 Therm Margin	-64.000	degrees C			12-Apr-2018 11:18:23
ThermalMargin	CPU2 Therm Margin	-56.000	degrees C			12-Apr-2018 11:18:23
Temperature	Chassis Temp.	26.000	degrees C			12-Apr-2018 11:18:23
Fan speed	Chassis Fan 1	7800	RPM			12-Apr-2018 11:18:23
Fan speed	Chassis Fan 2	7886	RPM			12-Apr-2018 11:18:23
Fan speed	Chassis Fan 3	7714	RPM			12-Apr-2018 11:18:23
Fan speed	Chassis Fan 4	7543	RPM			12-Apr-2018 11:18:23
Fan speed	Chassis Fan 5	7457	RPM			12-Apr-2018 11:18:23
Fan speed	Chassis Fan 6	7286	RPM			12-Apr-2018 11:18:23
Power system status	Power Redundancy	yes				12-Apr-2018 11:18:23

**Current Local Date and Time**  
17-May-2018 10:27
**Open Alerts Table**  
7 Alerts
**Data Source Connection Status**  
✓ DATA
**Currently In Development**  
[🔗](#) [?](#)

### Sensor Readings

Each row in the table is a different sensor on the message router.

<b>Type</b>	See vendor documentation for details.
<b>Sensor Name</b>	The name of the sensor.
<b>Value</b>	Lists the value of the sensor.
<b>Units</b>	Lists the unit of measure for the sensor.
<b>Status</b>	The current status of the sensor.
<b>Expired</b>	<p>When checked, performance data about the sensor has not been received within the time specified (in seconds) in the <b>\$solRowExpirationTime</b> field in the <b>conf\rtvapm_solmon.properties</b> file. The <b>\$solRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the sensor. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre># Metrics data are considered expired after this number of seconds # collector.sl.rtvew.sub=\$solRowExpirationTime:45 collector.sl.rtvew.sub=\$solRowExpirationTimeForDelete:3600</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.</p>
<b>Time Stamp</b>	The date and time the row of data was last updated.

## Message Router Provisioning

This display shows provisioning metrics for a single message router. Use this to see the host, platform, chassis, memory, redundancy and fabric data for a specific message router.

Select a router and interface from the drop-down menus.

**Message Router Provisioning**
12-Apr-2018 13:22 No Alerts DATA 🔗 ?

Msg Router: solDemo

Host Name: **solace**

CPU-1: Intel(R) Xeon(R) CPU E5450 @ 3.00GHz

CPU-2: Intel(R) Xeon(R) CPU E5450 @ 3.00GHz Platform: Solace 3260

Chassis Product Number: CHS-3260AC-01-B BIOS Version: S5000.86B.10.00.0094.101320081858

Chassis Revision: 1.4 Chassis Serial: S009000226 Power Redundancy Config: 2+2

Total Memory (KB): 15,965,652 Memory Used (KB): 8,761,640 Memory Used %: 33.22

Swap (KB): 2,007,992 Swap Used (KB): 0 Swap Used %: 0.0

Operational Power Supplies: 4 Mate Router Name: Redundancy Config Status: **Shutdown**

Redundancy Status: **Down** Redundancy Mode: N/A Pair Primary Status: **Local Active**

Pair Backup Status: **Shutdown** Auto-revert: **false** ADB Link Up: **false**

ADB Hello Up: **false**

Last Update: 12-Apr-2018 13:21:29

**Fabric**

Product	Fw-Version	Card Type	Slot	Serial #
NAB-0801ET-01-A	6.2.0.496	Network Acceleration Blade	1/1	S003000276
		in use by slot 1/1	1/2	
TRB-000000-02-A		Topic Routing Blade	1/3	P004045787
HBA-0204FC-02-A		Host Bus Adapter Blade	1/4	LFC0848B99469
ADB-000000-01-A		Assured Delivery Blade	1/5	S003000844
		empty	2/1	
		empty	2/2	
		empty	2/3	

**Current Local Date and Time**

17-May-2018 10:27

**Open Alerts Table**

7 Alerts

**Data Source Connection Status**

✔ DATA

**Currently In Development**

🔗 ?

<b>Host Name</b>	The name of the host.
<b>Platform</b>	The platform on which the message router is running.
<b>Chassis Product #</b>	The product number of the chassis in which the router is contained.
<b>Chassis Revision #</b>	The revision number of the chassis.
<b>Chassis Serial #</b>	The serial number of the chassis.
<b>Power Configuration</b>	The power configuration used by the chassis.
<b>Operational Power Supplies</b>	The number of available power supplies that are operational on the chassis.

<b>CPU 1</b>	The name of the central processing unit (CPU 1) used by the message router.
<b>CPU 2</b>	The name of the central processing unit (CPU 2) used by the message router.
<b>BIOS</b>	The basic input/output system used by the chassis.

**Memory (KB)**

<b>Physical</b>	Lists the <b>Total</b> amount, the <b>Free</b> amount, the <b>Used</b> amount, and the <b>Used %</b> of physical memory.
<b>Swap</b>	Lists the <b>Total</b> amount, the <b>Free</b> amount, the <b>Used</b> amount, and the <b>Used %</b> of swap memory.

**Redundancy**

These fields describe a fault tolerant pair of message routers.

<b>Mate Router Name</b>	If redundancy is configured, this field lists the redundant router name (mate router name).
<b>Configuration Status</b>	The status of the configuration for the backup message router.
<b>Redundancy Status</b>	The status of the redundant message router.
<b>Redundancy Mode</b>	Refer to Solace documentation for more information.
<b>Primary Status</b>	The status of the primary message router.
<b>Backup Status</b>	Refer to Solace documentation for more information.
<b>Auto-Revert</b>	Refer to Solace documentation for more information.
<b>ADB Link Up</b>	This check box is checked if a message router is set up to use guaranteed messaging and an Assured Delivery Blade (ADB) is set up and working correctly.
<b>ADB Hello Up</b>	Refer to Solace documentation for more information.

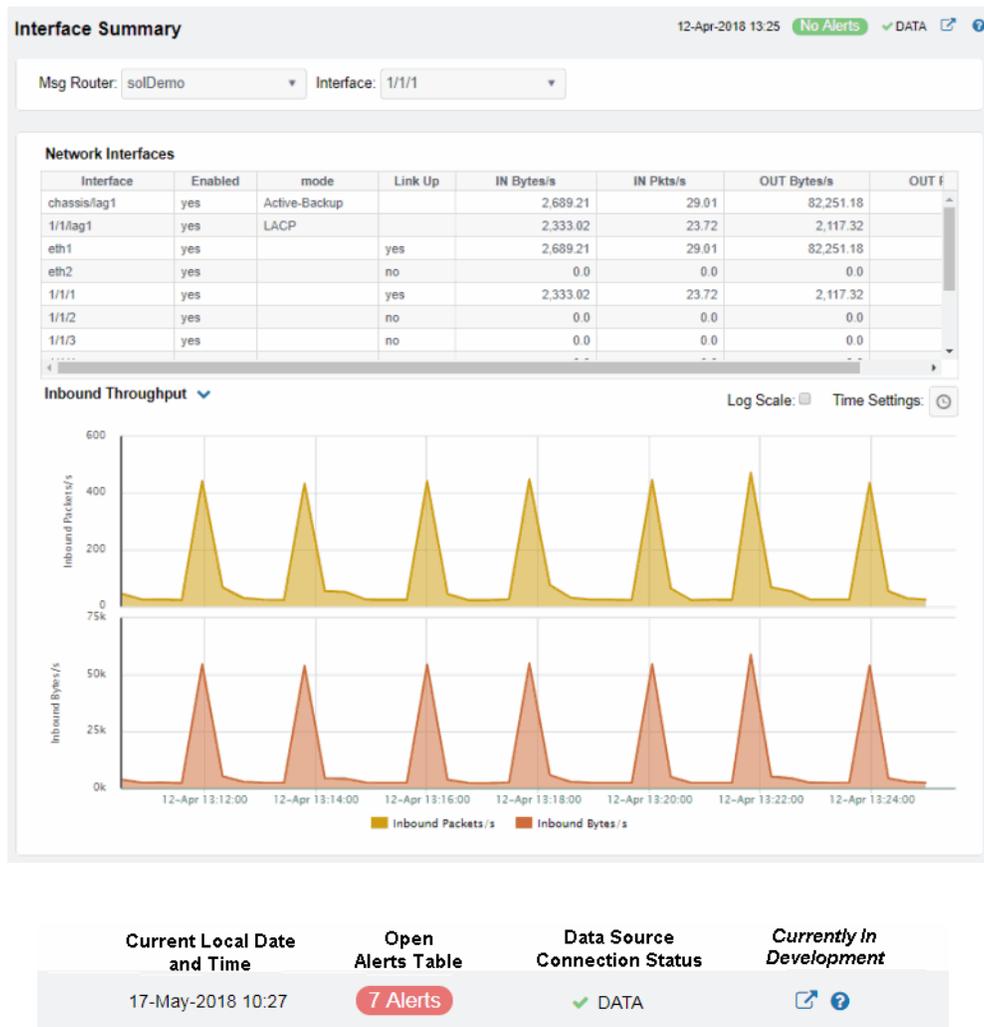
**Fabric**

<b>Slot</b>	Displays the slot number on the network switch.
<b>Card Type</b>	The type of card connected to the particular slot.
<b>Product</b>	The product associated with the particular slot.
<b>Serial #</b>	The serial number of the product.
<b>Fw-Version</b>	The firmware version of the product.

**Interface Summary**

This display lists all network interfaces on a selected message router, the status and in/out throughput per second for each network interface, as well as detailed metrics for a selected network interface.

Select a router and interface from the drop-down menus. Each row in the table is a different network interface. Double-click one to trace its current and historical performance data in the trend graph (bytes in/out and packets in/out per second).



<b>Interface</b>	The name of the network interface.
<b>Enabled</b>	Displays whether or not the network interface is enabled.
<b>mode</b>	Describes how the interface is configured to support networking operations.
<b>Link Up</b>	Indicates whether the interface is electrically signaling on the transmission medium.
<b>IN Bytes/sec</b>	The number of bytes per second contained in incoming messages.
<b>IN Pkts/sec</b>	The number of incoming packets per second.
<b>OUT Bytes/sec</b>	The number of bytes per second contained in the outgoing messages.
<b>OUT Pkts/sec</b>	The number of outgoing packets per second.

### Trend Graphs

**Inbound Pkts/ sec**

Traces the number of incoming packets per second.

**Outbound Bytes/sec**

Traces the number of bytes per second contained in the incoming messages.

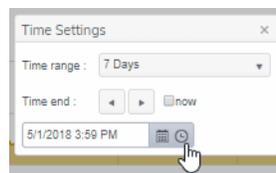
**Log Scale**

Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

**Time Settings**

By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar  ..
- specify begin/end time using the clock  .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows   .

Restore settings to current time by selecting **now**  .

## Message Spool Table

This display shows operational status and message spool metrics (if spooling is enabled on the message router) for one or all message routers. Refer to Solace documentation for details about data in this display.

Select a router from the drop-down menu.

**Solace Message Router Spool Table** 12-Apr-2018 13:27 No Alerts DATA [↗](#) [?](#)

Msg Router: solDemo

Count: 1

Connection	Config Status	Operational Status	Current Spool Usage (MB)	Msg Spool Used By Queue	Msg Spool Used By DTE	Message %
solDemo	Enabled (Primary)	AD-Active	0.0	12	1	

Current Local Date and Time: 17-May-2018 10:27
Open Alerts Table: 7 Alerts
Data Source Connection Status: DATA
Currently In Development: [↗](#) [?](#)

<b>Count</b>	The number of message routers that are using spooling in the table.
<b>Connection</b>	The name of the message router.
<b>Config Status</b>	The status of the connection's configuration.
<b>Operational Status</b>	The operational status of the spool on the message router.
<b>Current Spool Usage (MB)</b>	The current amount of spool used in megabytes on the message router (calculated by summing spool used for each endpoint).
<b>Msg Spool Used By Queue</b>	The amount of spool used by the queue.
<b>Msg Spool Used By DTE</b>	The amount of spool used by DTE.
<b>Message Count % Utilization</b>	The percentage of total messages that use the message spool.
<b>Delivered UnAcked Msgs % Utilization</b>	The percentage of messages delivered via the spool that have not been acknowledged.
<b>Ingress Flow Count</b>	The current incoming flow count.
<b>Ingress Flows Allowed</b>	The total number of incoming flows allowed.

<b>Queue/Topic Subscriptions Used</b>	The number of queue/topic subscriptions used.
<b>Max Queue/Topic Subscriptions</b>	The maximum number of queue/topic subscriptions available.
<b>Sequenced Topics Used</b>	The number of sequenced topics used.
<b>Max Sequenced Topics</b>	The maximum number of sequenced topics available.
<b>Spool Files Used</b>	The number of spool files used.
<b>Spool Files Available</b>	The maximum number of spool files available.
<b>Spool Files % Utilization</b>	The percentage of available spool files that have been used.
<b>Active Disk Partition % Usage</b>	The percentage of available active disk partition that has been used.
<b>Standby Disk Partition % Usage</b>	The percentage of available standby disk partition that has been used.
<b>Disk Usage Current (MB)</b>	The current amount of spool disk usage in megabytes.
<b>Disk Usage Max (MB)</b>	The maximum amount of available spool disk usage in megabytes.
<b>Transacted Sessions Used</b>	The current number of transacted sessions.
<b>Transacted Sessions Max</b>	The maximum number of transacted sessions allowed.
<b>Transacted Session Count % Utilization</b>	The percentage of allowable transacted sessions that have been used.
<b>Transacted Session Resource % Utilization</b>	The percentage of allowable transacted session resources that have been used.
<b>Expired</b>	<p>When checked, performance data about the message router has not been received within the time specified (in seconds) in the <b>\$solRowExpirationTime</b> field in the <b>conf\rtvapm_solmon.properties</b> file. The <b>\$solRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the message router. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre># Metrics data are considered expired after this number of seconds # collector.sl.rtvview.sub=\$solRowExpirationTime:45 collector.sl.rtvview.sub=\$solRowExpirationTimeForDelete:3600</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.</p>

## Neighbors

These displays provide detailed data and statuses for CSPF neighbor message routers. Check trends on network traffic among CSPF neighbors. Displays in this View are:

- “CSPF Neighbors Table”: View metrics for Solace neighbor message routers that use the Content Shortest Path First (CSPF) routing protocol to determine the shortest path in which to send messages from one message router to another message router in the Solace network.
- “CSPF Neighbors Table”:
- “Neighbor Summary”: View detailed performance metrics for a single Solace neighbor message router that uses the CSPF routing protocol.

### CSPF Neighbors Table

This tabular display shows Content Shortest Path First (CSPF) “neighbor” metrics for a message router. Select a router from the drop-down menu. View metrics for a Solace neighbor message router that uses the CSPF routing protocol to determine the least cost path in which to send messages from one message router to another message router in the Solace network.

Solace CSPF Neighbors Table
12-Apr-2018 13:31 11 Alerts DATA

Msg Router: - All -

Expired:       Ok:       Neighbors: 5

Message Router	Name	Expired	State	Total Msgs Out	Current Out Msgs	Out Msgs/s	Bytes Out Total
Team-1-sgdemo1	sgdemo2		Ok	84,931	0	0.0	15,481,106
VMR-112	ip-172-30-1-144		Ok	472,671	9	0.15	90,581,584
VMR-144	ip-172-30-1-112		Ok	52,469,104	2,021	33.58	0
VMR-144	ip-172-30-1-209		Ok	55,330,361	2,021	33.58	0
VMR-209	ip-172-30-1-144		Ok	497,970	10	0.17	95,267,469

**Current Local Date and Time**

17-May-2018 10:27

**Open Alerts Table**

7 Alerts

**Data Source Connection Status**

✓ DATA

*Currently in Development*

DATA

**Neighbor Count:** The number of neighbor message routers connected to the selected **Msg Router**.

**Show:** **OK** Select to *only* show neighbor message routers that are connected (**State** is **OK**). By default, this option is not selected (all neighbor message routers are shown).

**Expired** Select to show *both* expired and non-expired neighbor message routers. By default, this option is not selected (only non-expired neighbor message routers are shown).

**Table:**

Each table row is a different neighbor message router.

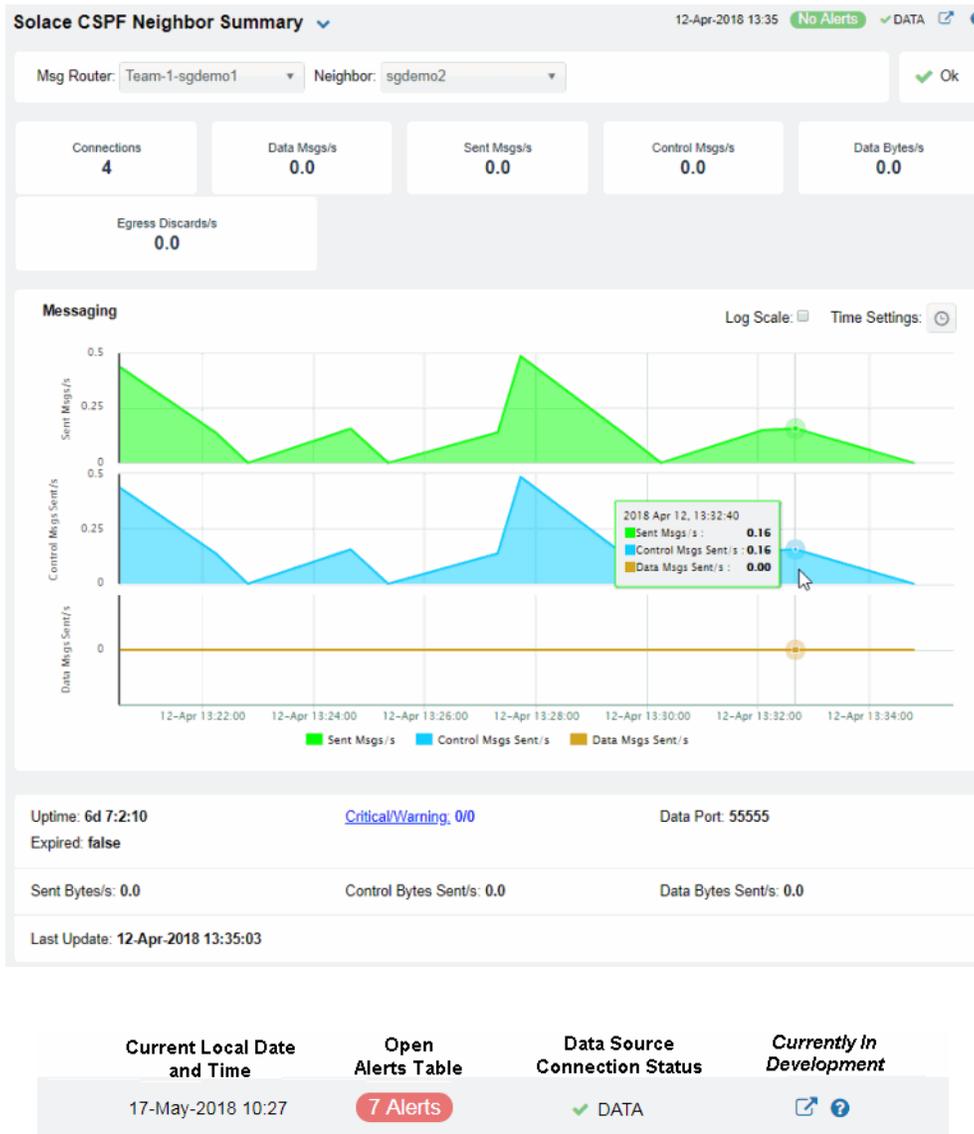
<b>Message Router</b>	The name of the neighbor message router.
<b>State</b>	The current state of the message router.
<b>Up Time</b>	The amount of time the message router has been up and running.
<b>Connections</b>	The number of connections.
<b>Link Cost Actual</b>	Refer to Solace documentation for more information.
<b>Link Cost Configured</b>	Refer to Solace documentation for more information.
<b>Data Port</b>	Refer to Solace documentation for more information.
<b>Expired</b>	<p>When checked, performance data about the message router has not been received within the time specified (in seconds) in the <b>\$solRowExpirationTime</b> field in the <b>conf\rtvapm_solmon.properties</b> file. The <b>\$solRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the message router. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre># Metrics data are considered expired after this number of seconds # collector.sl.rtvview.sub=\$solRowExpirationTime:45 collector.sl.rtvview.sub=\$solRowExpirationTimeForDelete:3600</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.</p>
<b>Timestamp</b>	The date and time the row of data was last updated.

## Neighbor Summary

View neighbor message router current configuration details and message throughput rates.

Select a message router and a neighbor message router from the drop down menus. Check message throughput rates to the neighbor message router, as well as neighbor **Up Time**, **State**, **Data Port**, number of connections and link costs.

The trend graph traces the current and historical message throughput (**Data**, **Control**, **Discards** and **Total**).

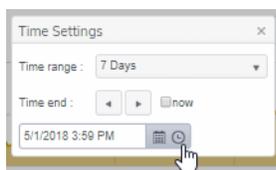


- Neighbor:** Select the neighbor message router for which you want to show data in the display.
- Connections** The current number of connections.
- Data Msgs/s** Refer to Solace documentation for more information.
- Sent Msgs/s** Refer to Solace documentation for more information.
- Control Msgs/ s** Refer to Solace documentation for more information.
- Data Bytes/s** Refer to Solace documentation for more information.
- Egress Discards/s** The total number of discarded messages sent from the selected **Msg Router** to the selected **Neighbor** message router since the message router was last started.

**Trend Graphs**

Traces the rates of messages sent from the selected **Msg Router** to the selected **Neighbor** message router.

- Sent Msgs/s** Refer to Solace documentation for more information.
- Control Msgs/s** Refer to Solace documentation for more information.
- Discards/s** Traces the number of discarded messages sent, per second, from the selected **Msg Router** to the selected **Neighbor** message router.
- Log Scale** Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.
- Time Settings** By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:
  - choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
  - specify begin/end dates using the calendar  ..
  - specify begin/end time using the clock  .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows   .  
Restore settings to current time by selecting **now**  .

**VPNs**

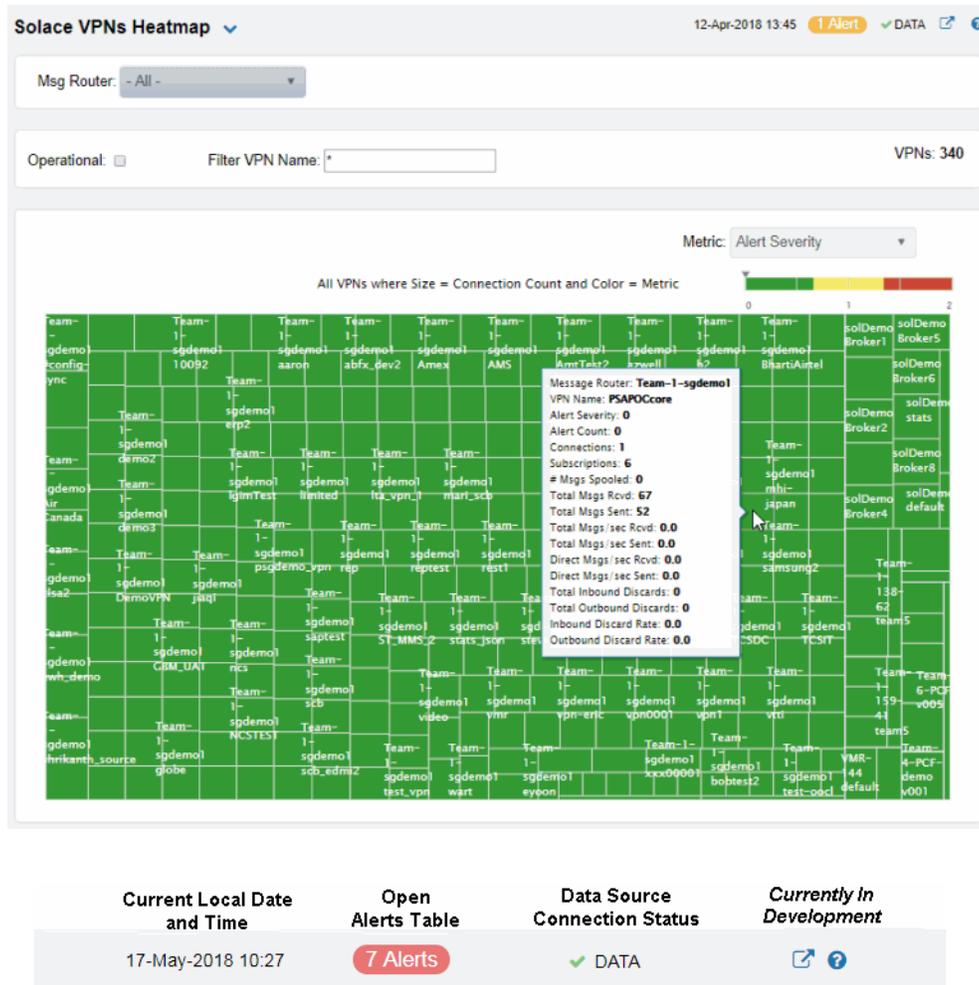
You can view data for all VPNs configured on a specific message router in heatmap, table, or grid formats, or you can view data for a single VPN. Displays in this View are:

- ["All VPNs Heatmap" on page 87](#): A color-coded heatmap view of the current status of all VPNs configured on a specific message router.
- ["All VPNs Table" on page 91](#): A tabular view of all available data for all VPNs configured on a specific router.
- ["Single VPN Summary" on page 95](#): Current and historical metrics for a single VPN.

**All VPNs Heatmap**

View the status of all VPNs configured on a specific message router in a heatmap format, which allows you to quickly identify VPNs with critical alerts. Each rectangle in the heatmap represents a VPN. The rectangle color indicates the alert state for each VPN.

Select a message router from the **Msg Router** drop-down menu and select a metric from the **Metric** drop-down menu. Use the **Operational** check-box  to include or exclude non-operational VPNs in the heatmap. By default, this display shows **Alert Severity**, but you can mouse over a rectangle to see additional metrics. Drill-down and investigate by clicking a rectangle in the heatmap to view details for the selected application in the “[Single VPN Summary](#)” display.

**Operational**

When checked, only shows operational message routers.

**Filter VPN Name**

Enter a string to show only VPNs with this string in their name.

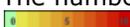
**Metric**

Choose a metric to view in the display.

**Alert Severity**

Visually displays the level at which the VPN has or has not exceeded its alarm level threshold. Values range from **0** - **2**, as indicated in the color gradient bar, where **2** is the highest Alert Severity:

- Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.
- Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.
- Green indicates that no metrics have exceeded their alert thresholds.

<b>Alert Count</b>	<p>The total number of critical and warning alerts. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the maximum count of alerts in the heatmap. The middle value in the gradient bar indicates the average alert count.</p>
<b>Connections</b>	<p>The total number of connections. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolVpnConnectionCountHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>
<b>Subscriptions</b>	<p>The total number of subscriptions. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolVpnSubscriptionCountHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>
<b># Msgs Spooled</b>	<p>The total number of spooled messages. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolMsgRouterPendingMsgsHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>
<b>Total Msgs Rcvd</b>	<p>The total number of received messages. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the maximum count of messages received in the heatmap. The middle value in the gradient bar indicates the average count.</p> <p>The <b>Auto</b> flag does not impact this metric.</p>
<b>Total Msgs Sent</b>	<p>The total number of sent messages. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the maximum count of messages sent in the heatmap. The middle value in the gradient bar indicates the average count.</p> <p>The <b>Auto</b> flag does not impact this metric.</p>
<b>Total Msgs/sec Rcvd</b>	<p>The number of messages received per second. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolVpnInboundMsgRateHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>

<b>Total Msgs/ sec Sent</b>	<p>The number of messages sent per second. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolVpnOutboundMsgRateHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>
<b>Total Bytes/ sec Rcvd</b>	<p>The number of bytes contained in messages received per second. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolVpnInboundByteRateHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>
<b>Total Bytes/ sec Sent</b>	<p>The number of bytes contained in direct messages sent per second. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolMsgRouterOutboundByteRateHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>
<b>Direct Msgs/ sec Rcvd</b>	<p>The number of direct messages received per second. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the average number of direct messages received per second in the heatmap. The middle value in the gradient bar indicates the average count.</p> <p>The <b>Auto</b> flag does not impact this metric.</p>
<b>Direct Msgs/ sec Sent</b>	<p>The number of direct messages sent per second in the heatmap rectangle. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the average number of direct messages sent per second in the heatmap. The middle value in the gradient bar indicates the average count.</p> <p>The <b>Auto</b> flag does not impact this metric.</p>
<b>Total Inbound Discards</b>	<p>The total number of discarded inbound messages in the heatmap rectangle. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the maximum count of discarded inbound messages in the heatmap. The middle value in the gradient bar indicates the average count.</p> <p>The <b>Auto</b> flag does not impact this metric.</p>
<b>Total Outbound Discards</b>	<p>The total number of discarded outbound messages in the heatmap rectangle. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the maximum count of discarded outbound messages in the heatmap. The middle value in the gradient bar indicates the average count.</p> <p>The <b>Auto</b> flag does not impact this metric.</p>

<b>Inbound Discard Rate</b>	<p>The number of discarded inbound messages per second in the heatmap rectangle. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolVpnInboundDiscardRateHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>
<b>Outbound Discard Rate</b>	<p>The number of discarded outbound messages per second in the heatmap rectangle. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>SolVpnOutboundDiscardRateHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>

## All VPNs Table

View data shown in the [“All VPNs Heatmap”](#) display, as well as additional details, in a tabular format. Use this display to view all available data for each VPN associated with a specific message router.

Select a message router from the **Msg Router** drop-down menu. Each table row is a different VPN associated with the router. Click a column header to sort column data in numerical or alphabetical order.

Sort data in numerical or alphabetical order on column headers. Use the check-box  to include / exclude non-operational VPNs. Use the **Show** drop-down to see **All VPNs**, **Expired Only** or **Unexpired Only**. Enter a string to show only VPNs with this string in their name.



<b>Total Client Messages Sent</b>	The total number of messages sent to clients connected to the VPN.
<b>Total Client Bytes Rcvd</b>	The total number of bytes contained in messages received from clients connected to the VPN.
<b>Total Client Bytes Sent</b>	The total number of bytes contained in messages sent to clients connected to the VPN.
<b>Total Client Msgs/sec Rcvd</b>	The total number of messages received per second from clients connected to the VPN.
<b>Total Client Msgs /sec Sent</b>	The total number of messages sent per second to clients connected to the VPN.
<b>Total Client Bytes/sec Rcvd</b>	The total number of bytes contained in messages received per second from clients connected to the VPN.
<b>Total Client Bytes/sec Sent</b>	The total number of bytes contained in messages sent per second to clients connected to the VPN.
<b>Client Direct Msgs Rcvd</b>	The total number of direct messages received from clients connected to the VPN.
<b>Client Direct Msgs Sent</b>	The total number of direct messages sent to clients connected to the VPN.
<b>Client Direct Bytes Rcvd</b>	The total number of bytes contained in direct messages received from clients connected to the VPN.
<b>Client Direct Bytes Sent</b>	The total number of bytes contained in direct messages sent to clients connected to the VPN.
<b>Client Direct Msgs/sec Rcvd</b>	The total number of direct messages received per second from clients connected to the VPN.
<b>Client Direct Msgs/sec Sent</b>	The total number of direct messages sent per second to clients connected to the VPN.
<b>Client Direct Bytes/sec Rcvd</b>	The total number of bytes contained in the direct messages received per second from clients connected to the VPN.
<b>Client Direct Bytes/sec Sent</b>	The total number of bytes contained in the direct messages sent per second to clients connected to the VPN.
<b>Client NonPersistent Msgs Rcvd</b>	The total number of non-persistent messages received from clients connected to the VPN.
<b>Client NonPersistent Msgs Sent</b>	The total number of non-persistent messages sent to clients connected to the VPN.
<b>Client NonPersistent Bytes Rcvd</b>	The total number of bytes contained in the non-persistent messages received from clients connected to the VPN.
<b>Client NonPersistent Bytes Sent</b>	The total number of bytes contained in the non-persistent messages sent per second to clients connected to the VPN.
<b>Client NonPersistent Msgs/sec Rcvd</b>	The total number of non-persistent messages received per second from clients connected to the VPN.
<b>Client NonPersistent Msgs/sec Sent</b>	The total number of non-persistent messages sent per second to clients connected to the VPN.

<b>Client NonPersistent Bytes/sec Rcvd</b>	The total number of bytes contained in the non-persistent messages received per second from clients connected to the VPN.
<b>Client NonPersistent Bytes/sec Sent</b>	The total number of bytes contained in the non-persistent messages sent per second to clients connected to the VPN.
<b>Client Persistent Msgs Rcvd</b>	The total number of persistent messages received from clients connected to the VPN.
<b>Client Persistent Msgs Sent</b>	The total number of persistent messages sent to clients connected to the VPN.
<b>Client Persistent Bytes Rcvd</b>	The total number of bytes contained in persistent messages received from clients connected to the VPN.
<b>Client Persistent Bytes Sent</b>	The total number of bytes contained in persistent messages sent to clients connected to the VPN.
<b>Client Persistent Msgs/sec Rcvd</b>	The total number of persistent messages received per second from clients connected to the VPN.
<b>Client Persistent Msgs/sec Sent</b>	The total number of persistent messages sent per second to clients connected to the VPN.
<b>Client Persistent Bytes/sec Rcvd</b>	The total number of bytes contained in the persistent messages received per second from clients connected to the VPN.
<b>Client Persistent Bytes/sec Sent</b>	The total number of bytes contained in the persistent messages sent per second to clients connected to the VPN.
<b>Total In Discards</b>	The total number of discarded incoming messages.
<b>Total In Discards/sec</b>	The number of discarded incoming messages per second.
<b>Total Out Discards</b>	The total number of discarded outgoing messages.
<b>Total Out Discards/sec</b>	The number of discarded outgoing messages per second.
<b>Max Spool Usage (MB)</b>	The maximum amount of disk storage (in megabytes) that can be consumed by all spooled message on the VPN.
<b>Authentication Type</b>	The defined authentication type on the VPN.

**Expired**

When checked, performance data about the VPN has not been received within the time specified (in seconds) in the **\$solRowExpirationTime** field in the **conf\rtvadm\_solmon.properties** file. The **\$solRowExpirationTimeForDelete** field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the VPN. To view/edit the current values, modify the following lines in the **.properties** file:

```
# Metrics data are considered expired after this number of seconds
#
collector.sl.rtvview.sub=$solRowExpirationTime:45
collector.sl.rtvview.sub=$solRowExpirationTimeForDelete:3600
```

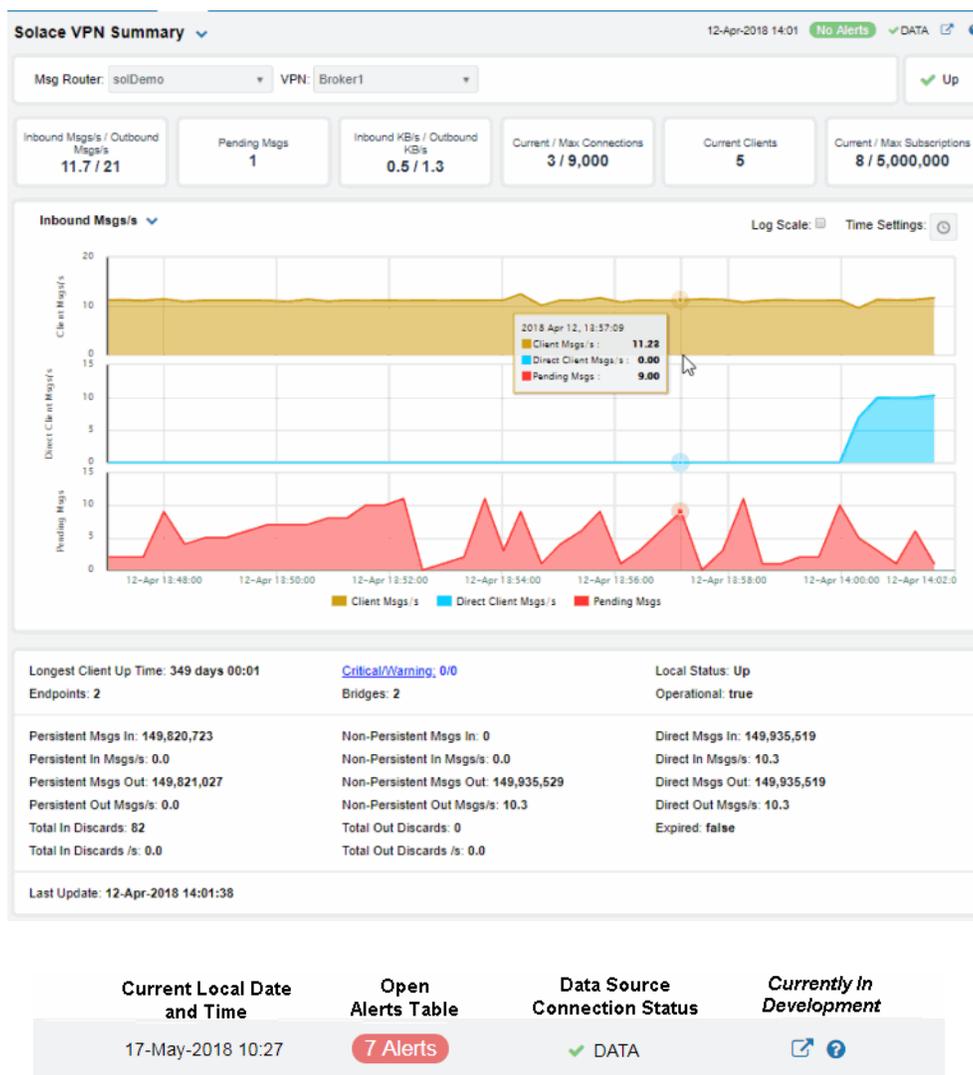
In the example above, the **Expired** check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.

**Time Stamp**

The date and time the row data was last updated.

**Single VPN Summary**

Select a message router and a VPN to view details about alerts, connections/destinations, incoming messages and outgoing/pending messages for the VPN.



- Alerts**
- Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.
  - Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.
  - Green indicates that no metrics have exceeded their alert thresholds.

**Up**

**Inbound/Outbound Msgs/s** The number of inbound/outbound messages per second.

**Pending Msgs** The number of pending messages.

**Inbound/Outbound KB/s** The number of inbound/outbound messages in KBs per second.

**Current/Max Connections** The total number of current connections / maximum number of supported connections for the VPN.

**Current Clients** The number of connected clients.

**Current/Max Subscriptions** The total number of current subscribers and maximum number of supported subscribers for the VPN.

**Inbound Msgs/s Trend Graphs**

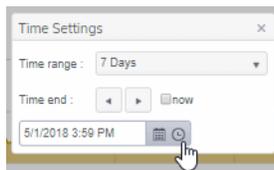
Traces the sum of inbound message processing for the selected VPN.

- **Pending Msgs:** The number of pending messages for the VPN.
- **Client Msgs/sec:** The rate of incoming messages (per second) from clientd.
- **Direct Client Msgs/sec:** The rate of direct incoming messages (per second) from the direct clientd.

**Log Scale** Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

**Time Settings** By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar  ..
- specify begin/end time using the clock  .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows   .

Restore settings to current time by selecting **now**  .

**Longest Client Up Time** The number of days, hours and minutes for the longest, currently active, client connection.

**Endpoints** The number of endpoints.

**Persistent Msgs In** The total number of incoming persistent messages.

<b>Persistent In Msgs/s</b>	The number of incoming persistent messages per second.
<b>Persistent Msgs Out</b>	The total number of outgoing persistent messages.
<b>Persistent Out Msgs/s</b>	The number of outgoing persistent messages per second.
<b>Total In Discards</b>	The total number of incoming messages that were discarded.
<b>Total In Discards/sec</b>	The total number of incoming messages that were discarded, per second.
<b>Critical/Warning Bridges</b>	The number of critical alerts / warning alerts which also opens the <b>Alerts Table</b> .
<b>Bridges</b>	The number of bridges.
<b>Non-Persistent Msgs In</b>	The total number of incoming non-persistent messages.
<b>Non-Persistent In Msgs/s</b>	The number of incoming non-persistent messages per second.
<b>Non-Persistent Msgs Out</b>	The total number of outgoing non-persistent messages.
<b>Non-Persistent Out Msgs/s</b>	The number of outgoing non-persistent messages per second.
<b>Total Out Discards</b>	The total number of outgoing messages that were discarded.
<b>Total Out Discards/sec</b>	The total number of outgoing messages that were discarded, per second.
<b>Direct Msgs In</b>	The total number of incoming direct messages.
<b>Direct In Msgs/s</b>	The number of incoming direct messages per second.
<b>Direct Msgs Out</b>	The total number of outgoing direct messages.
<b>Direct Out Msgs/s</b>	The number of outgoing direct messages per second.
<b>Expired</b>	<p>When <b>true</b>, performance data about the VPN has not been received within the time specified (in seconds) in the <b>\$solRowExpirationTime</b> field in the <b>conf\rtvapm_solmon.properties</b> file. The <b>\$solRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the VPN. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre># Metrics data are considered expired after this number of seconds # collector.sl.rtvapm.sub=\$solRowExpirationTime:45 collector.sl.rtvapm.sub=\$solRowExpirationTimeForDelete:3600</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.</p>
<b>Last Update</b>	The date and time of the last data update.

## Clients

These displays allow you to view the current and historical metrics for clients configured on a VPN. Displays in this View are:

- **"Clients Table"**: A tabular view of data for all clients configured on a VPN.
- **"Single Client Summary"**: Current and historical metrics for a single client configured on a VPN.

### Clients Table

View data for all clients configured on a VPN. Select a router and VPN from the drop-down menus. Each table row is a different VPN client connection.

Use the drop-down menus to show **All**, **Expired** or **Unexpired** clients as well as **All**, **Internal** or **Primary** clients (processes that run on the message router under the Solace OS). Enter a string for **Filter Client Name** to show only clients with this string in their name.

This display is populated by two caches, SolClientsStats and SolClients. SolClientsStats provides most of the data. SolClients provides the static data. If the SolClients cache encounters an issue the static fields in this display are blank.

Double-click a row to drill-down and investigate in the **"Single Client Summary"** display.

**Solace Message Router Clients Table** 12-Apr-2018 14:05 No Alerts ✓ DATA [?](#)

Msg Router: solDemo VPN: Broker1

Expired:  Internal:  Filter Client Name:  Clients: 5

Message Router	VPN	Client Name	Alert Level	Alert Count	Expired	Type	Uptime
solDemo	Broker1	#bridge/local/testBridgeToNoWhere/solace/8788/	✓	0		Primary	17633 days 13:44
solDemo	Broker1	#bridge/remote/B1_to_B2/v.solace/8786/0	✓	0		Primary	349 days 00:04
solDemo	Broker1	#client	✓	0		Internal	349 days 00:04
solDemo	Broker1	S-HOST10/1292/#00010001	✓	0		Primary	0 days 00:04
solDemo	Broker1	S-HOST10/6724/#00010001	✓	0		Primary	0 days 00:16

<b>Current Local Date and Time</b>	<b>Open Alerts Table</b>	<b>Data Source Connection Status</b>	<b>Currently In Development</b>
17-May-2018 10:27	7 Alerts	✓ DATA	<a href="#">?</a>

**Message Router** Lists the name of the selected message router.

**VPN** Lists the name of the selected VPN.

**Client Name** The name of the client.

<b>Alert Level</b>	The maximum level of alerts in the row:  Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.  Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.  Green indicates that no metrics have exceeded their alert thresholds.
<b>Alert Count</b>	Total number of alerts for the client.
<b>Slow Subscriber</b>	This check box will be checked if the client consistently fails to consume their messages at the offered rate (which causes their egress queues to fill up).
<b>Total Egress Flows</b>	The total number of outgoing flows.
<b>Total Ingress Flows</b>	The total number of incoming flows.
<b>Bind Requests</b>	The number of bind requests made by the client.
<b>Subscriptions</b>	The total number of subscriptions.
<b>Subscription Msgs Rcvd</b>	The total number of messages received from subscriptions.
<b>Subscription Msgs Sent</b>	The total number of messages sent from subscriptions.
<b>Type</b>	Lists the type of alert.
<b>Uptime</b>	Lists the amount of time the client has been up and running.
<b>Client ID</b>	Lists the client ID.
<b>Client UserName</b>	Lists the user name for the client.
<b>Client Address</b>	The IP Address of the client.
<b>Profile</b>	The client profile that is assigned to the client.
<b>ACL Profile</b>	The access control list profile to which the client is assigned.
<b>Description</b>	Lists a description of the client.
<b>Platform</b>	Lists the platform of the client.
<b>Software Version</b>	The version of the platform.
<b>Total Flows Out</b>	The total number of outbound message flows for the client.
<b>Total Flows In</b>	The total number of inbound message flows for the client.
<b># Subscriptions</b>	The number of subscribers connected to the client.
<b>Add Sub Msgs Rcvd</b>	The number of Add Subscription messages received.
<b>Add Sub Msgs Sent</b>	The number of Add Subscription Messages sent.

<b>Already Exists Msgs Sent</b>	Refer to Solace documentation for more information.
<b>Assured Ctrl Msgs Rcvd</b>	Refer to Solace documentation for more information.
<b>Assured Ctrl Msgs Sent</b>	Refer to Solace documentation for more information.
<b>Total Client Msgs Rcvd</b>	The total number of messages received by the client.
<b>Total Client Msgs Sent</b>	The total number of messages sent by the client.
<b>Total Client Bytes Rcvd</b>	The total number of bytes contained within the messages received by the client.
<b>Total Client Bytes Sent</b>	The total number of bytes contained within the messages sent by the client.
<b>Total Client Msgs Rcvd/sec</b>	The total number of messages received per second by the client.
<b>Total Client Msgs Sent/sec</b>	The total number of messages sent per second by the client.
<b>Total Client Bytes Rcvd/sec</b>	The total number of bytes contained within the messages received per second by the client.
<b>Total Client Bytes Sent/sec</b>	The total number of bytes contained within the messages sent per second by the client.
<b>Ctl Bytes Rcvd</b>	The number of control data bytes received by the client.
<b>CTL Bytes Sent</b>	The number of control data bytes sent by the client.
<b>Ctl Msgs Rcvd</b>	The number of control data messages received by the client.
<b>Ctl Msgs Sent</b>	The number of control data messages sent by the client.
<b>Client Data Bytes Rcvd</b>	The number of bytes contained within the data messages received by the client.
<b>Client Data Bytes Sent</b>	The number of bytes contained within the data messages sent by the client.
<b>Client Data Msgs Rcvd</b>	The number of data messages received by the client.
<b>Client Data Msgs Sent</b>	The number of data messages sent by the client.
<b>Client Direct Msgs Rcvd</b>	The number of direct messages received by the client.
<b>Client Direct Msgs Sent</b>	The number of direct messages sent by the client.
<b>Client Direct Bytes Rcvd</b>	The number of bytes contained within direct messages received by the client.

<b>Client Direct Bytes Sent</b>	The number of bytes contained within direct messages sent by the client.
<b>Client Direct Msgs Rcvd/sec</b>	The number of direct messages received per second by the client.
<b>Client Direct Msgs Sent/sec</b>	The number of direct messages sent per second by the client.
<b>Client Direct Bytes Rcvd/sec</b>	The number of bytes contained within the messages received per second by the client.
<b>Client Direct Bytes Sent/sec</b>	The number of bytes contained within the messages sent per second by the client.
<b>Client NonPersistent Msgs Rcvd</b>	The number of non-persistent messages received by the client.
<b>Client NonPersistent Msgs Sent</b>	The number of non-persistent messages sent by the client.
<b>Client NonPersistent Bytes Rcvd</b>	The number of bytes contained within the non-persistent messages received by the client.
<b>Client NonPersistent Bytes Sent</b>	The number of bytes contained within the non-persistent messages sent by the client.
<b>Client NonPersistent Msgs Rcvd/sec</b>	The number of non-persistent messages received per second by the client.
<b>Client NonPersistent Msgs Sent/sec</b>	The number of non-persistent messages sent per second by the client.
<b>Client NonPersistent Bytes Rcvd/sec</b>	The number of bytes contained within the non-persistent messages received per second by the client
<b>Client NonPersistent Bytes Sent/sec</b>	The number of bytes contained within the non-persistent messages sent per second by the client
<b>Client Persistent Msgs Rcvd</b>	The number of persistent messages received by the client.
<b>Client Persistent Msgs Sent</b>	The number of persistent messages sent by the client.
<b>Client Persistent Bytes Rcvd</b>	The number of bytes contained within the persistent messages received by the client.

<b>Client Persistent Bytes Sent</b>	The number of bytes contained within the persistent messages sent by the client.
<b>Client Persistent Msgs Rcvd/sec</b>	The number of persistent messages received per second by the client.
<b>Client Persistent Msgs Sent/sec</b>	The number of persistent messages sent per second by the client.
<b>Client Persistent Bytes Rcvd/sec</b>	The number of bytes contained within the persistent messages received per second by the client.
<b>Client Persistent Bytes Sent/sec</b>	The number of bytes contained within the persistent messages sent per second by the client.
<b>Denied Dup Clients</b>	Refer to Solace documentation for more information.
<b>Denied Subscribe Permission</b>	The number of denied subscription requests due to improper permissions.
<b>Denied Subscribe Topic-ACL</b>	The number of denied subscriptions to topics due to the fact that the client requesting was not on the Access Control List.
<b>Denied Unsubscribe Permission</b>	The number of denied unsubscribe requests due to improper permissions.
<b>Denied Unsubscribe Topic-ACL</b>	The number of denied unsubscribe requests to topics due to the fact that the client requesting was not on the Access Control List.
<b>DTO Msgs Rcvd</b>	The number of Deliver-To-One messages received by the client.
<b>Egress Compressed Bytes</b>	The number of compressed bytes contained within outgoing messages.
<b>Ingress Compressed Bytes</b>	The number of compressed bytes contained within incoming messages.
<b>Total Ingress Discards</b>	The total number of discarded incoming messages.
<b>Total Egress Discards</b>	The total number of discarded outgoing messages.
<b>Total Ingress Discards/sec</b>	The total number of discarded incoming messages per second.
<b>Total Egress Discards/sec</b>	The total number of discarded outgoing messages per second.
<b>Keepalive Msgs Rcvd</b>	The number of Keepalive messages received by the client.

<b>Keepalive Msgs Sent</b>	The number of Keepalive messages sent by the client.
<b>Large Msgs Rcvd</b>	The number of large messages received by the client.
<b>Login Msgs Rcvd</b>	The number of login message received by the client.
<b>Max Exceeded Msgs Sent</b>	The number of responses sent by the client informing the connected message router(s) that the number of the message(s) sent exceeded the maximum allowed.
<b>Not Enough Space Msgs Sent</b>	The number of responses sent by the client informing the connected message router(s) that the size of the message(s) sent exceeded the maximum allowable size, or that the message caused the client's Local Spool Quota to exceed the maximum amount of space.
<b>Not Found Msgs Sent</b>	Refer to Solace documentation for more information.
<b>Parse Error on Add Msgs Sent</b>	Refer to Solace documentation for more information.
<b>Parse Error on Remove Msgs Sent</b>	Refer to Solace documentation for more information.
<b>Remove Subscription Msgs Rcvd</b>	The number of remove subscription requests received by the client.
<b>Remove Subscription Msgs Sent</b>	The number of remove subscription requests sent by the client.
<b>Subscribe Client Not Found</b>	The number of subscription requests for clients that were not found.
<b>Unsubscribe Client Not Found</b>	The number of unsubscribe requests for clients that were not found.
<b>Update Msgs Rcvd</b>	Refer to Solace documentation for more information.
<b>Update Msgs Sent</b>	Refer to Solace documentation for more information.
<b>Expired</b>	<p>When checked, performance data about the client has not been received within the time specified (in seconds) in the <b>\$solRowExpirationTime</b> field in the <b>conf\rtvapm_solmon.properties</b> file. The <b>\$solRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the client. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre># Metrics data are considered expired after this number of seconds # collector.sl.rtvview.sub=\$solRowExpirationTime:45 collector.sl.rtvview.sub=\$solRowExpirationTimeForDelete:3600</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.</p>
<b>Timestamp</b>	The date and time the row of data was last updated.

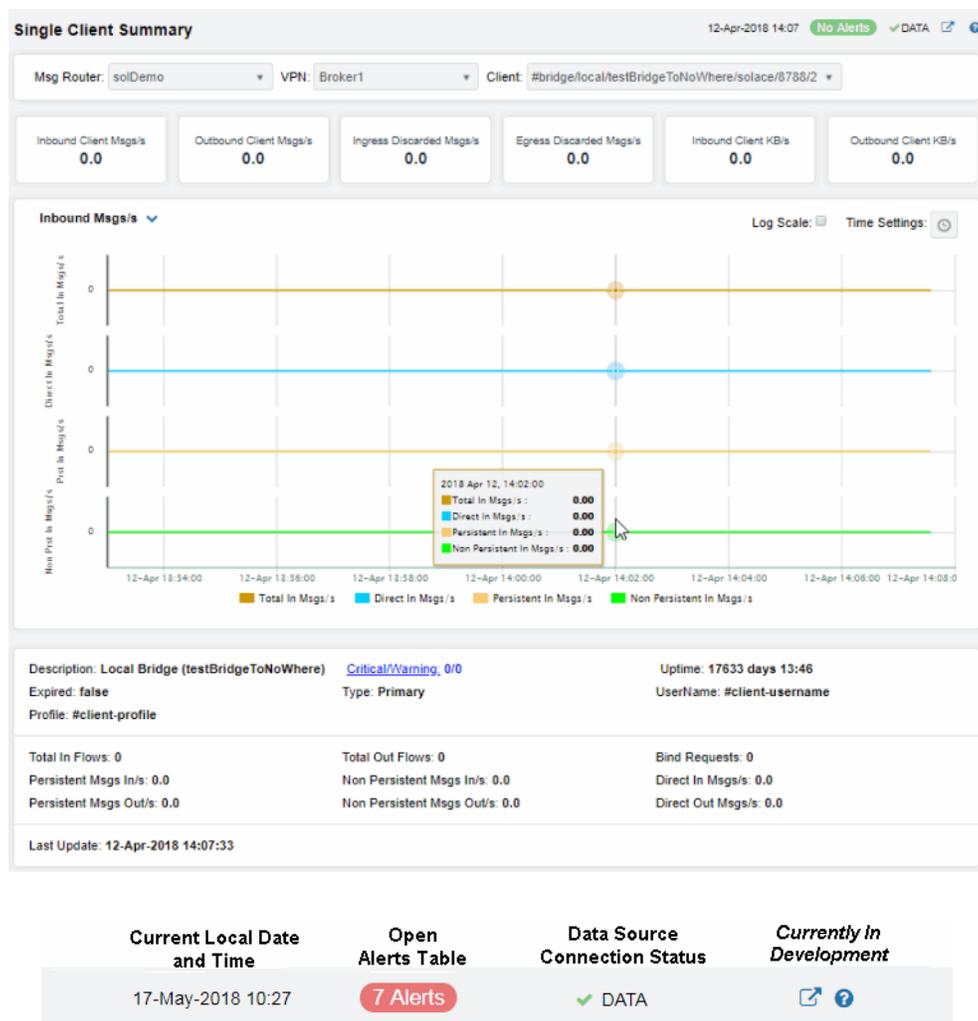
## Single Client Summary

This display allows you to view the current and historical metrics for a single VPN client.

Select a router, VPN and client from the drop-down menus. You can view the **Client Type**, the **User Name**, the **Client ID**, the associated **Platform**, the current **Up Time**, and additional information specific to the client. You can also view the total number of incoming and outgoing messages, as well as the number of incoming and outgoing persistent, non-persistent, direct, and discarded messages.

This display is populated by two caches, SolClientsStats and SolClients. SolClientsStats provides most of the data. SolClients provides the static data. If the SolClients cache encounters an issue the graphic elements that have no data are replaced with **N/A**.

This display also includes a trend graph containing the current and historical incoming messages per second, outgoing messages per second, incoming direct messages per second, and outgoing direct messages per second.



<b>Inbound Client Msgs /sec</b>	The number of incoming client messages per second.
<b>Outbound Client Msgs /sec</b>	The number of outgoing client messages per second.
<b>Ingress Discarded Msgs /sec</b>	The number of discarded ingress messages per second.
<b>Egress Discarded Msgs /sec</b>	The number of discarded egress messages per second.
<b>Inbound Client KB/sec</b>	The amount of incoming data from the client in KBs per second.
<b>Outbound Client KB/sec</b>	The amount of outgoing data for the client in KBs per second.

### Trend Graphs

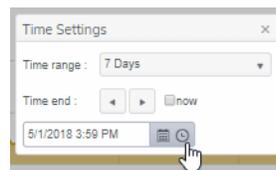
Traces the sum of message processing for the selected client.

- **Total In Msgs/sec**: The number of incoming messages (per second) for the client.
- **Dir-In Msgs/sec**: The number of incoming direct messages (per second) for the client.
- **Persistent In Msgs/sec**: The number of incoming persistent messages (per second) for the client.
- **Non Persistent In Msgs/sec**: The number of incoming non-persistent messages (per second) for the client.

**Log Scale** Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

**Time Settings** By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar  ..
- specify begin/end time using the clock  .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows   .  
Restore settings to current time by selecting **now**  .

**Description** The description of the client.

<b>Expired</b>	<p>When checked, performance data about the client has not been received within the time specified (in seconds) in the <b>\$solRowExpirationTime</b> field in the <b>conf\rtvapm_solmon.properties</b> file. The <b>\$solRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the client. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre># Metrics data are considered expired after this number of seconds # collector.sl.rtvview.sub=\$solRowExpirationTime:45 collector.sl.rtvview.sub=\$solRowExpirationTimeForDelete:3600</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.</p>
<b>Profile</b>	The client's profile.
<b>Total Ingress Flows</b>	The number of inflows coming to the client.
<b>Persistent Msgs In/sec</b>	The number of persistent incoming messages per second.
<b>Persistent Msgs Out/sec</b>	The number of persistent outgoing messages per second.
<b>Last Update</b>	The date and time of the last data update.
<b>Critical/Warning</b>	The number of critical alerts / warning alerts which also opens the <b>Alerts Table</b> .
<b>Non Persistent Msgs In/sec</b>	The number of non-persistent incoming messages per second.
<b>NonPersistent Msgs Out/sec</b>	The number of non-persistent outgoing messages per second.
<b>Uptime</b>	If the VPN's <b>Local Status</b> is <b>Up</b> , this field displays the length of time that the VPN has been up and running.
<b>Username</b>	The client's user name.
<b>Bind Requests</b>	The number of bind requests received by the client.
<b>Direct In Msgs / sec</b>	The number of non-persistent incoming messages per second.
<b>Direct Out Msgs /sec</b>	The number of non-persistent outgoing messages per second.

## Bridges

These displays provide process data for bridges configured on a VPN. Displays in this View are:

- **"All Bridges"**: A tabular view of all available process performance data for all bridges configured on a VPN.
- **"Single Bridge Summary"**: Current and historical metrics for a single bridge.

## All Bridges

This display allows you to view data for all bridges configured for a VPN. Select a router and VPN from the drop-down menus. Use the check-boxes  to include / exclude **Enabled** and **Expired** bridges. Each table row is a different bridge.

Rows listing bridges that are disabled or expired display with a shaded background. Double-click a row to drill-down and investigate in the “Single Bridge Summary” display.

**Solace Bridges Table** 12-Apr-2018 14:12 No Alerts DATA 🔗 🔍

Msg Router: - All - VPN: - All -

Expired:  Enabled:  Filter Bridge Name:  Bridges: 80

Message Router	Local VPN	Bridge Name	Alert Level	Alert Count	Remote VPN	Rel
solDemo	Broker1	#bridge/v:solace/Broker2/0	✓	0	Broker2	v:solac
solDemo	Broker1	testBridgeToNoWhere	✓	0		
solDemo	Broker2	B1_to_B2	✓	0	Broker1	v:solac
Team-1-138-02	demothon-team1	on-prem-2-aws	✓	0	demothon1	v:sgde
Team-1-138-62	team5	burst_bridge_uni	✓	0	msgvpn-aka2480r	v:ip-17
Team-1-159-41	demothon-team1	on-prem-2-aws	✓	0		
Team-1-159-41	team5	burst_bridge_uni	✓	0		
Team-1-sgdemo1	#config-sync	#CFGSYNC_REPLICATION_BRIDGE	✓	0	#config-sync	v:emes
Team-1-sgdemo1	10062	b	✓	0		
Team-1-sgdemo1	ADSB	NEMS_to_SG	✓	0	NEMS	v:ip-17
Team-1-sgdemo1	Air Canada	#bridge/v:ip-172-25-100-59/msgvpn-drknod8	✓	0	msgvpn-drknod8av	v:ip-17
Team-1-sgdemo1	AMS	HDBACToAMS	✓	0	ACP	
Team-1-sgdemo1	AMS	LTAACPToAMS	✓	0	ACP	
Team-1-sgdemo1	AMS	MSOACPToAMS	✓	0	ACP	
Team-1-sgdemo1	AMS	NEAACPToAMS	✓	0	ACP	
Team-1-sgdemo1	AMS	PUBACPToAMS	✓	0	ACP	
Team-1-sgdemo1	AMS	WSNACPToAMS	✓	0	ACP	
Team-1-sgdemo1	AmrTest1	AmrBridge1	✓	0		
Team-1-sgdemo1	b2	bridge	✓	0		
Team-1-sgdemo1	BhartAirtel	AirtelBridge	✓	0		
Team-1-sgdemo1	BLUE.QA	RED.QA_TO_BLUE.QA	✓	0		
Team-1-sgdemo1	bobtest1	bridge	✓	0		
Team-1-sgdemo1	brp	bri	✓	0		
Team-1-sgdemo1	cisa1	#bridge/v:sgdemo1/cisa2/0	✓	0	cisa2	v:sgde

Page 1 of 2 1 - 40 of 80 items

**Current Local Date and Time**

17-May-2018 10:27

**Open Alerts Table**

7 Alerts

**Data Source Connection Status**

✓ DATA

**Currently In Development**

🔗 ?

### Message Router

Displays the name of the message router

### Local VPN

The name of the local VPN.

### Bridge Name

The name of the bridge.

### Alert Level

The current level of alerts in the row.

● Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.

● Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.

● Green indicates that no metrics have exceeded their alert thresholds.

### Alert Count

The total number of active alerts for the process.

### Remote VPN

The name of the remote VPN that is connected to the local VPN via the bridge.

### Remote Router

The name of the remote router.

<b>Admin State</b>	Indicates whether the bridge has been administratively enabled (via SolAdmin or the command line interface).
<b>Inbound Operational State</b>	The current inbound operational status of the bridge. (The administrator can turn off a bridge's input or output for maintenance or other reasons.)
<b>Outbound Operational State</b>	The current outbound operational status of the bridge. (The administrator can turn off a bridge's input or output for maintenance or other reasons.)
<b>Queue Operational State</b>	The current operational status of the queue.
<b>Connection Establisher</b>	Indicates whether the administrator created and configured the bridge directly on the message router using SolAdmin or the command line interface, or indirectly from another message router.
<b>Redundancy</b>	Displays whether the bridge is the <b>primary</b> bridge, the <b>backup</b> bridge, the <b>static</b> bridge (default bridge used when no other bridge is available), or whether it is the only bridge available ( <b>none</b> ).
<b>Uptime</b>	The current amount of time in which the bridge has been up and running.
<b>Client Name</b>	The name of the client.
<b>Connected Via Addr</b>	The local IP address and port used for the bridge.
<b>Connected Via Interface</b>	The name of the network interface used for the bridge.
<b>Client Direct Bytes Rcvd</b>	The number of bytes contained within direct messages received by the client via the bridge.
<b>Client Direct Bytes/sec Rcvd</b>	The number of bytes contained within direct messages received per second by the client via the bridge.
<b>Client Direct Bytes Sent</b>	The number of bytes contained within direct messages sent by the client via the bridge.
<b>Client Direct Bytes/sec Sent</b>	The number of bytes contained within direct messages sent per second by the client via the bridge.
<b>Client Direct Msgs/sec Rcvd</b>	The number of bytes contained within direct messages received per second by the client via the bridge.
<b>Client Direct Msgs Sent</b>	The number of direct messages sent by the client via the bridge.
<b>Client Direct Msgs/sec Sent</b>	The number of direct messages sent per second by the client via the bridge.
<b>Client NonPersistent Bytes Rcvd</b>	The number of bytes contained within non-persistent messages received by the client via the bridge.
<b>Client NonPersistent Bytes/sec Rcvd</b>	The number of bytes contained within non-persistent messages received per second by the client via the bridge.
<b>Client NonPersistent Bytes Sent</b>	The number of bytes contained within non-persistent messages sent by the client via the bridge.

<b>Client NonPersistent Bytes/sec Sent</b>	The number of bytes contained within non-persistent messages sent per second by the client via the bridge.
<b>Client NonPersistent Msgs Rcvd</b>	The number of non-persistent messages received by the client via the bridge.
<b>Client NonPersistent Msgs/sec Rcvd</b>	The number of non-persistent messages received per second by the client via the bridge.
<b>Client NonPersistent Msgs Sent</b>	The number of non-persistent messages sent by the client via the bridge.
<b>Client NonPersistent Msgs/sec Sent</b>	The number of non-persistent messages sent per second by the client via the bridge.
<b>Client Persistent Bytes Rcvd</b>	The number of bytes contained within persistent messages received by the client via the bridge.
<b>Client Persistent Bytes/sec Rcvd</b>	The number of bytes contained within persistent messages received per second by the client via the bridge.
<b>Client Persistent Bytes Sent</b>	The number of bytes contained within persistent messages sent by the client via the bridge.
<b>Client Persistent Bytes/sec Sent</b>	The number of bytes contained within persistent messages sent per second by the client via the bridge.
<b>Client Persistent Msgs Rcvd</b>	The number of persistent messages received by the client via the bridge.
<b>Client Persistent Msgs /sec Rcvd</b>	The number of persistent messages received per second by the client via the bridge.
<b>Client Persistent Msgs Sent</b>	The number of persistent messages sent by the client via the bridge.
<b>Client Persistent Msgs/sec Sent</b>	The number of persistent messages sent per second by the client via the bridge.
<b>Total Client Bytes Rcvd</b>	The number of bytes contained within all messages received by the client via the bridge.
<b>Total Client Bytes/sec Rcvd</b>	The number of bytes contained within all messages received per second by the client via the bridge.
<b>Total Client Bytes Sent</b>	The number of bytes contained within all messages sent by the client via the bridge.
<b>Total Client Bytes/sec Sent</b>	The number of bytes contained within all messages sent per second by the client via the bridge.

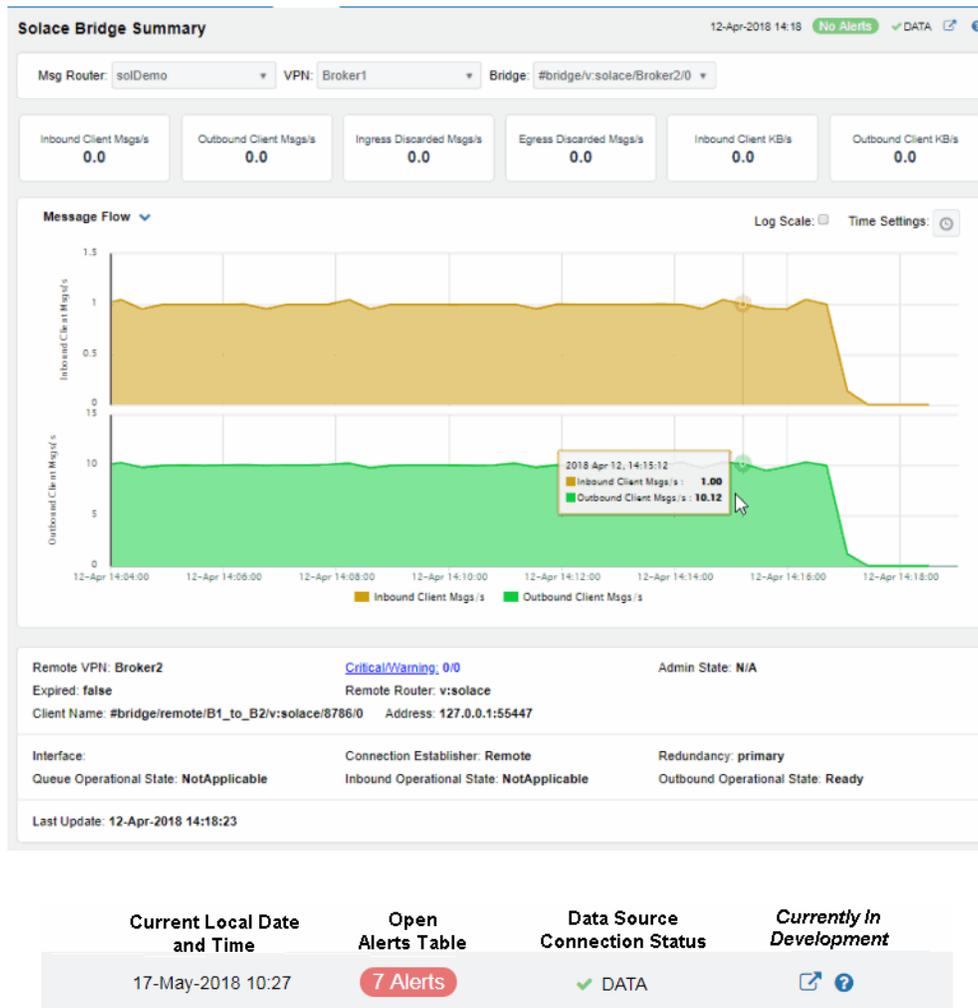
<b>Total Client Msgs Rcvd</b>	The total number of all messages received by the client via the bridge.
<b>Total Client Msgs/sec Rcvd</b>	The total number of all messages received per second by the client via the bridge.
<b>Total Client Msgs Sent</b>	The total number of all messages sent by the client via the bridge.
<b>Total Client Msgs/sec Sent</b>	The total number of all messages sent per second by the client via the bridge.
<b>Total Out Discards</b>	The total number of discarded outgoing messages sent by the client via the bridge.
<b>Total Out Discards/sec</b>	The total number of discarded outgoing messages sent per second by the client via the bridge.
<b>Total In Discards</b>	The total number of discarded incoming messages received by the client via the bridge.
<b>Total In Discards/sec</b>	The total number of discarded incoming messages received per second by the client via the bridge.
<b>Expired</b>	<p>When checked, performance data about the bridge has not been received within the time specified (in seconds) in the <b>\$solRowExpirationTime</b> field in the <b>conf\rtvapm_solmon.properties</b> file. The <b>\$solRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the bridge. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre># Metrics data are considered expired after this number of seconds # collector.sl.rtvapm.sub=\$solRowExpirationTime:45 collector.sl.rtvapm.sub=\$solRowExpirationTimeForDelete:3600</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.</p>
<b>Timestamp</b>	The date and time the row of data was last updated.

Current Local Date and Time	Open Alerts Table	Data Source Connection Status	Currently In Development
17-May-2018 10:27	7 Alerts	✓ DATA	 

## Single Bridge Summary

This display allows you to view performance details for a specific bridge configured on a VPN.

Select a message router, VPN, and a bridge from the drop-down menus, and use the **Time-Range** to “zoom-in” or “zoom-out” on a specific time frame in the trend graph.



**Inbound Client Msgs/s** The number of client messages received per second.

**Outbound Client Msgs/s** The number of client messages sent per second.

**Ingress Discarded Client Msgs/s** The number of discarded ingress messages per second.

**Egress Discarded Msgs/s** The number of discarded egress messages per second.

**Inbound Client KB/s** The amount of incoming client data, in KB per second.

**Outbound Client KB/s** The amount of outgoing client data, in KB per second.

### Messages Flow Trend Graphs

Traces the sum for the selected client.

- **Inbound Client Msgs/s**: The number of client messages received per second.
- **Outbound Client Msgs/s**: The number of client messages sent per second.

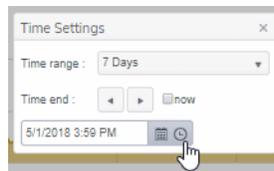
#### Log Scale

Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

#### Time Settings

By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar  ..
- specify begin/end time using the clock  .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows   .

Restore settings to current time by selecting **now**  .

#### Remote VPN

The name of the remote VPN that is connected to the local VPN via the bridge.

#### Expired

When true, performance data about the bridge has not been received within the time specified (in seconds) in the **\$solRowExpirationTime** field in the **conf\rtvapm\_solmon.properties** file. The **\$solRowExpirationTimeForDelete** field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the bridge. To view/edit the current values, modify the following lines in the **.properties** file:

```
# Metrics data are considered expired after this number of seconds
#
collector.sl.rtvview.sub=$solRowExpirationTime:45
collector.sl.rtvview.sub=$solRowExpirationTimeForDelete:3600
```

In the example above, the **Expired** check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.

#### Address

The IP address.

#### Interface

The interface ID.

#### Queue Operational State

Refer to Solace documentation for more information.

#### Last Update

The date and time of the last data update.

#### Critical/Warning

The number of critical alerts / warning alerts which also opens the **Alerts Table**.

#### Remote Router

The remote router.

<b>Conn Establisher</b>	Refer to Solace documentation for more information.
<b>Inbound Operational State</b>	The current inbound operational status of the bridge. (The administrator can turn off a bridge's input or output for maintenance or other reasons.)
<b>Admin State</b>	Indicates whether the bridge has been administratively enabled (via SolAdmin or the command line interface).
<b>Client Name</b>	The name of the client.
<b>Redundancy</b>	Indicates whether the bridge is the <b>primary</b> bridge, the <b>backup</b> bridge, the <b>static</b> bridge (default bridge used when no other bridge is available), or whether it is the only bridge available ( <b>none</b> ).
<b>Outbound Op State</b>	The current outbound operational status of the bridge. (The administrator can turn off a bridge's input or output for maintenance or other reasons.)

## Endpoints

These displays list data for one or more endpoints configured on a VPN. Displays in this View are:

- ["Endpoints Table"](#)
- ["Single Endpoint Summary"](#)

### Endpoints Table

View all endpoints configured on a VPN. Each row in the table lists the details for a specific endpoint. Select a router and VPN from the drop-down menus. Filter the table using the **Show Ingress Config Status Down Only** check-box  and use the **Show** drop-down menus to include **All**, **Expired** or **Unexpired**.

You can click a column header to sort column data in numerical or alphabetical order, or double-click a row to drill-down and investigate in the ["Single Endpoint Summary"](#) display.

**Solace Endpoints Table** 12-Apr-2018 14:22 No Alerts DATA [?](#)

Msg Router: solDemo VPN: Broker1

Expired:  Down:  Filter Endpoint Name:  Endpoints: 2

Message Router	VPN	Endpoint Name	Alert Level	Alert Count	Durable	In Config Status	Out Config Status	Endpoint T...
solDemo	Broker1	bridgeq	✓	0	✓	Up	Up	Primary
solDemo	Broker1	q1	✓	0	✓	Up	Up	Primary

**Current Local Date and Time**

17-May-2018 10:27

**Open Alerts Table**

**7 Alerts**

**Data Source Connection Status**

✓ DATA

**Currently In Development**

[?](#)

<b>Message Router</b>	Displays the name of the message router
<b>VPN</b>	The name of the VPN.
<b>Endpoint Name</b>	The name of the endpoint.
<b>Alert Level</b>	The current alert severity in the row.  Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.  Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.  Green indicates that no metrics have exceeded their alert thresholds.
<b>Alert Count</b>	The total number of active alerts for the endpoint.
<b>Bind Count</b>	The total number of binds connected to the endpoint.
<b>Endpoint Type</b>	The type of endpoint (either queue or topic).
<b>Durable</b>	Displays whether or not the endpoint is durable (checked) or non-durable (unchecked). Durable endpoints remain after a message router restart and are automatically restored as part of a message router's backup and restoration process.
<b>In Config Status</b>	Refer to Solace documentation for more information.
<b>Out Config Status</b>	Refer to Solace documentation for more information.
<b>Type</b>	Refer to Solace documentation for more information.
<b>Access Type</b>	Refer to Solace documentation for more information.
<b>Pending Messages</b>	The total number of pending messages on the endpoint.
<b>Spool Usage (MB)</b>	The total spool usage consumed on the endpoint (in megabytes).
<b>High Water Mark (MB)</b>	The highest level of spool usage on the endpoint (in megabytes).
<b>In Selector</b>	Refer to Solace documentation for more information.
<b>Out Selector</b>	Refer to Solace documentation for more information.

**Expired**

When checked, performance data about the endpoint has not been received within the time specified (in seconds) in the **\$solRowExpirationTime** field in the **conf\rtvapm\_solmon.properties** file. The **\$solRowExpirationTimeForDelete** field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the endpoint. To view/edit the current values, modify the following lines in the **.properties** file:

```
# Metrics data are considered expired after this number of seconds
#
collector.sl.rtvview.sub=$solRowExpirationTime:45
collector.sl.rtvview.sub=$solRowExpirationTimeForDelete:3600
```

In the example above, the **Expired** check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.

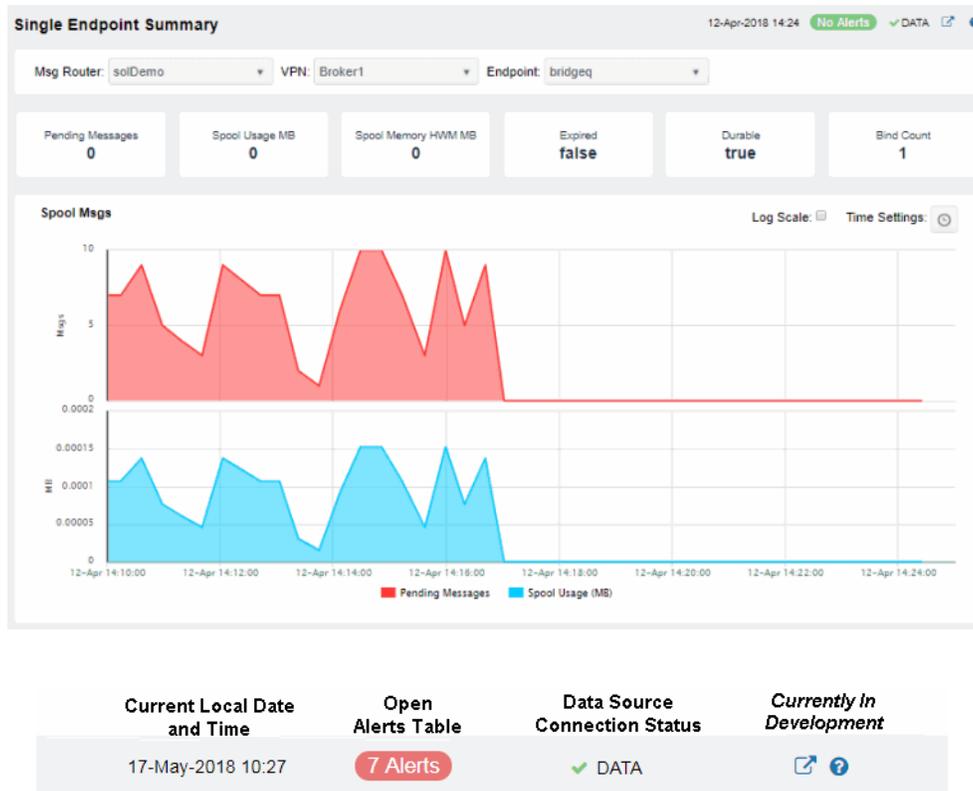
**Time Stamp**

The date and time the row of data was last updated.

## Single Endpoint Summary

This display allows you to view endpoint information, message data, and a trend graph for pending and spool messages for a specific endpoint configured on a VPN. Choose a message router, a VPN, and an endpoint from the drop-down menus, and use the **Time Settings** to “zoom-in” or “zoom-out” on a specific time frame in the trend graph.

This display is provided by default and should be used if you do not want to collect message spool data for specific VPNs. However, if you do want to configure message spool monitoring for specific VPNs, then you should use the **Single Endpoint Summary Rates** display instead, which is not included in the navigation tree by default.

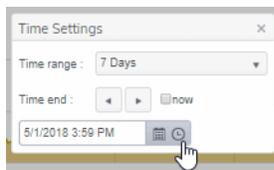


<b>Pending Messages</b>	The total number of pending messages on the endpoint.
<b>Spool Usage (MB)</b>	The current spool usage consumed on the endpoint (in megabytes).
<b>Spool Memory HWM MB</b>	Refer to Solace documentation for more information
<b>Expired</b>	<p>When <b>true</b>, performance data about the endpoint has not been received within the time specified (in seconds) in the <b>\$solRowExpirationTime</b> field in the <b>conf\rtvapm_solmon.properties</b> file. The <b>\$solRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the endpoint. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre># Metrics data are considered expired after this number of seconds # collector.sl.rtvview.sub=\$solRowExpirationTime:45 collector.sl.rtvview.sub=\$solRowExpirationTimeForDelete:3600</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.</p>
<b>Durable</b>	Displays whether or not the endpoint is durable (checked) or non-durable (unchecked). Durable endpoints remain after a message router restart and are automatically restored as part of a message router's backup and restoration process.
<b>Bind Count</b>	The total number of binds connected to the endpoint.
<b>Trend Graphs</b>	
Traces the sum of metrics for the endpoint.	
<ul style="list-style-type: none"> <li>• <b>Spooled Msgs</b>: The amount of spooled messages, in megabytes.</li> <li>• <b>Cur Spool Usage</b>: The amount of space used by spooled messages, in megabytes.</li> </ul>	
<b>Log Scale</b>	Select to enable a logarithmic scale. Use <b>Log Scale</b> to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. <b>Log Scale</b> makes data on both scales visible by applying logarithmic values rather than actual values to the data.
<b>Base at Zero</b>	Select to use zero ( <b>0</b> ) as the Y axis minimum for all graph traces.

**Time Settings**

By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar  ..
- specify begin/end time using the clock  .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows   .

Restore settings to current time by selecting **now**  .

**Endpoint Type**

The type of endpoint.

**Egress Config Status**

Refer to Solace documentation for more information.

**Egress Selector Present**

Refer to Solace documentation for more information.

**Last Update**

The date and time of the last data update.

**Critical/Warning**

The number of critical alerts / warning alerts which also opens the **Alerts Table**.

**Access Type**

Refer to Solace documentation for more information.

**Ingress Config Status**

Refer to Solace documentation for more information.

**Ingress Selector Present**

Refer to Solace documentation for more information.

## Capacity Analysis

These displays provide current router capacity metrics, alert count and severity at the message router level. Displays in this View are:

- **"Capacity Table"**: View client, spool usage, incoming messages, outgoing messages, incoming bytes, and outgoing bytes data for all message routers.
- **"Capacity Summary"**: View client, spool usage, incoming messages, outgoing messages, incoming bytes, and outgoing bytes data for a specific message router.
- **"Capacity Trends"**: View the message router capacity data for a specific message router in a trend graph format.

## Capacity Table

View current and HWM (high water mark for the last 30 days) capacity utilization data for all message routers. You can view client, spool usage, incoming message, outgoing message, incoming bytes, and outgoing bytes data for the message router. Each table row is a different message router.

Double-click a row to drill-down and investigate in the “Capacity Summary” display.

Message Router Capacity Table 12-Apr-2018 14:27 8 Alerts ✓ DATA  

Message Router	Alert Level	Alert Count	Current Client Connections	Connections HWM	Connections Max	Connections Reserved	Connections Used %	Connections Used HWM
solDemo	✓	0	31	31	9,000	108,000	0.34	
Team-1-138-82	✓	0	12	13	1,000	4,000	1.2	
Team-1-159-41	✓	0	7	10	1,000	4,000	0.7	
Team-1-sgdemo1	⚠	1	326	410	9,000	2,875,650	3.62	
Team-1-VMR88	✓	0	7	7	1,000	4,000	0.7	
Team-2-Google-cloud	✓	0	3	68	1,000	2,000	0.3	
Team-2-lab-appliance	✓	0	0	0	0	9,000	NaN	
Team-2-Solace-cloud	✓	0	0	0	0	21	NaN	
Team-6-PCF	✓	0	12	12	1,000	200	1.2	
Team-8-SolaceCloud	✓	0	0	0	0	21	NaN	
VMR-112	✓	0	2	2	100	200	2.0	
VMR-144	✓	0	3	3	100	200	3.0	
VMR-209	🔔	1	2	2	100	200	2.0	

Current Local Date and Time: 17-May-2018 10:27
Open Alerts Table: 7 Alerts
Data Source Connection Status: ✓ DATA
Currently In Development:  

**Message Router** The name of the message router.

**Alert Level** The maximum level of alerts in the row:

- Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.
- Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.
- Green indicates that no metrics have exceeded their alert thresholds.

**Alert Count** The total number of active alerts.

**Current Client Connections** The current number of clients connected.

**Connections HWM** The greatest number of connections in the last 30 days.

**Connections Max** The greatest number of connections since the message router last started.

**Connections Reserved** The current number of reserved connections.

**Connections Used %** The current amount of connections used, in percent.

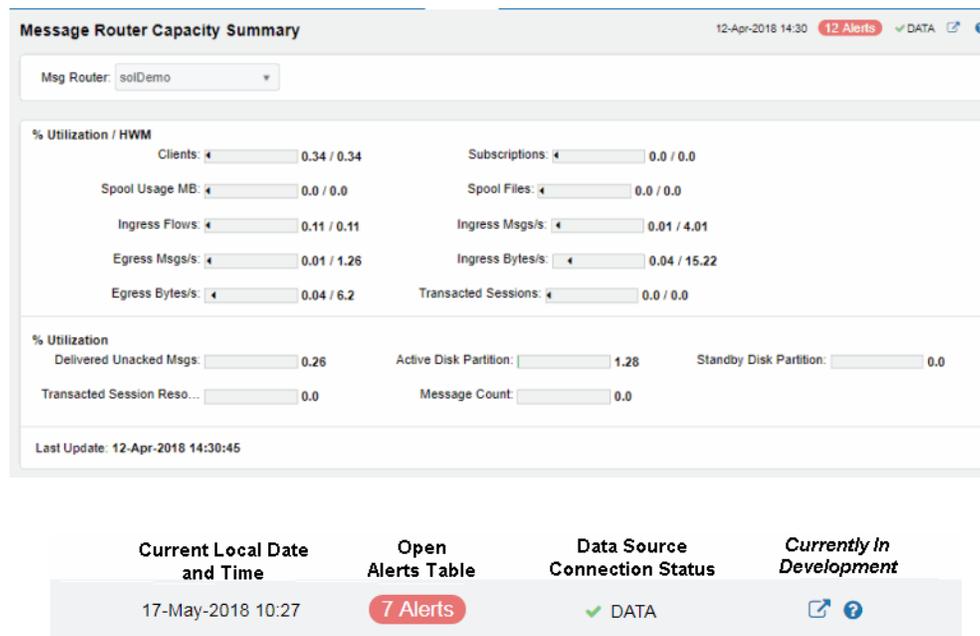
**Connections Used HWM %** The greatest amount of connections used, in percent, in the last 30 days.

<b>Cur Spool Usage MB</b>	The current amount of used spool disk, in megabytes.
<b>Cur Spool Usage HWM</b>	The greatest amount of spool disk used in the last 30 days.
<b>Spool Disk Allocated</b>	The amount of allocated spool disk.
<b>Spool Reserved</b>	The amount of reserved spool disk.
<b>Current Spool Usage %</b>	The current amount of used spool disk, in percent.
<b>Current Spool Usage % HWM</b>	The greatest amount of used spool disk in the last 30 days, in percent.
<b>Delivered Unacked Msgs Util %</b>	Refer to Solace documentation for more information.
<b>Ingress Flow Count</b>	The number of ingress flows.
<b>Ingress Flow HWM</b>	The greatest number of ingress flows in the last 30 days.
<b>Ingress Flows Allowed</b>	The maximum number of ingress flows allowed.
<b>Ingress Flow Count %</b>	The amount of ingress flows in percent.
<b>Ingress Flow Count HWM %</b>	The greatest amount of ingress flows in the last 30 days, in percent.
<b>Ingress Msgs/s</b>	The number of ingress messages per second.
<b>Ingress Msgs/s HWM</b>	The greatest number of ingress messages per second in the last 30 days.
<b>Max Ingress Msgs/s</b>	The maximum number of ingress flows per second allowed.
<b>Ingress Msgs %</b>	The amount of ingress messages in percent.
<b>Ingress Msgs/s HWM %</b>	The greatest amount of ingress messages in the last 30 days, in percent.
<b>Cur Egress Msgs/s</b>	The number of egress messages per second.
<b>Egress Msgs/s HWM</b>	The greatest number of egress messages per second in the last 30 days.
<b>Max Egress Msgs/s</b>	The maximum number of egress flows per second allowed.
<b>Egress Msgs %</b>	The amount of egress messages in percent.
<b>Egress Msgs/s HWM %</b>	The greatest amount of ingress messages in the last 30 days, in percent.
<b>Cur Egress Bytes/s</b>	The amount of egress in bytes per second.

- Egress Bytes/s HWM** The greatest amount of egress, in bytes per second, in the last 30 days, in percent.
- Expired** When checked, performance data about the VPN has not been received within the time specified (in seconds) in the `$solRowExpirationTime` field in the `conf\rtvadm_solmon.properties` file. The `$solRowExpirationTimeForDelete` field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the VPN. To view/edit the current values, modify the following lines in the `.properties` file:
- ```
# Metrics data are considered expired after this number of seconds
#
collector.sl.rtvview.sub=$solRowExpirationTime:45
collector.sl.rtvview.sub=$solRowExpirationTimeForDelete:3600
```
- In the example above, the **Expired** check box would be checked after 45 seconds, and the row would be removed from the table after 3600 seconds.
- Time Stamp** The date and time the row of data was last updated.

## Capacity Summary

This display, a pivoted view of the "Capacity Table", allows you to view current and HWM (high water mark for the last 30 days) capacity utilization data for a single message router. Select a router from the drop-down menu to view client, spool usage, incoming message, outgoing message, incoming bytes, and outgoing bytes data for the message router.



**% Utilization/ HWM** These values show high water marks (peak capacity utilization) for the last 30 days.

**Clients** The current number of clients connected to the message router.

**Spool Files** The highest number of spool files on the message router in the past 30 days.

|                      |                                    |                                                                                                                                                                                   |
|----------------------|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                      | <b>Egress Msgs/s</b>               | The highest number of outgoing messages per second on the router in the past 30 days.                                                                                             |
|                      | <b>Transacted Sessions</b>         | The highest number of transacted sessions on the message router in the last 30 days.                                                                                              |
|                      | <b>Subscriptions</b>               | The highest number of subscriptions on the message router in the last 30 days.                                                                                                    |
|                      | <b>Ingress Flows</b>               | The highest number of inflows on the message router in the last 30 days.                                                                                                          |
|                      | <b>Ingress Bytes/s</b>             | The highest amount of inflows, in bytes per second, on the router in the past 30 days.                                                                                            |
|                      | <b>Spool Usage MB</b>              | The highest amount of spool utilization, in megabytes per second, on the router in the past 30 days.                                                                              |
|                      | <b>Ingress Msgs/s</b>              | The highest number of incoming messages per second on the router in the past 30 days.                                                                                             |
|                      | <b>Egress Bytes/s</b>              | The highest number of outgoing messages per second on the router in the past 30 days.                                                                                             |
| <b>% Utilization</b> |                                    | These values show current capacity utilization.                                                                                                                                   |
|                      | <b>Delivered Unacked Msgs</b>      | The current number of delivered messages that were not acknowledged divided by the maximum number of delivered messages that were not acknowledged allowed on the message router. |
|                      | <b>Transacted Sessions Reso...</b> | The current number of transacted sessions that were resolved on the message router.                                                                                               |
|                      | <b>Active Disk Partition</b>       | The percentage of available active disk partition that is used.                                                                                                                   |
|                      | <b>Message Count</b>               | The current number of messages on the message router.                                                                                                                             |
|                      | <b>Standby Disk Partition</b>      | The percentage of available standby disk partition that has been used.                                                                                                            |
|                      | <b>Last Update</b>                 | The date and time of the last data update.                                                                                                                                        |

## Capacity Trends

This display allows you to view a trend graph that traces router performance data for clients & spool data, message flow and throughput. Select a router and a performance metric from the drop-down menus.



Current Local Date  
and Time

17-May-2018 10:27

Open  
Alerts Table

7 Alerts

Data Source  
Connection Status

✓ DATA

Currently In  
Development

🔗 ⓘ

### Clients & Spool

The trend graph traces the following performance metrics:

**Clients Connected:** The current number of clients connected to the message router.

**Current Spool Usage:** The current spool usage, in megabytes, on the message router.

### Message Flow

The trend graph traces the following:

**Ingress Msgs/sec:** The number of incoming messages per second on the router.

**Egress Msgs/sec:** The number of outgoing messages per second on the router.

### Throughput

The trend graph traces the following:

**Ingress KB/sec:** The amount of incoming per second, in KB, on the router.

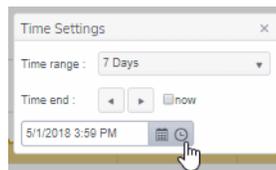
**Egress KB/sec:** The number of outgoing data per second, in KB, on the router.

**Log Scale** Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

**Base at Zero** Select to use zero (0) as the Y axis minimum for all graph traces.

**Time Settings** By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar  ..
- specify begin/end time using the clock  .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows   .  
Restore settings to current time by selecting **now**  .

## Alerts Table

Use this display to track and manage all Solace alerts that have occurred in the system, where:



One or more alerts exceeded their ALARM LEVEL threshold in the table row

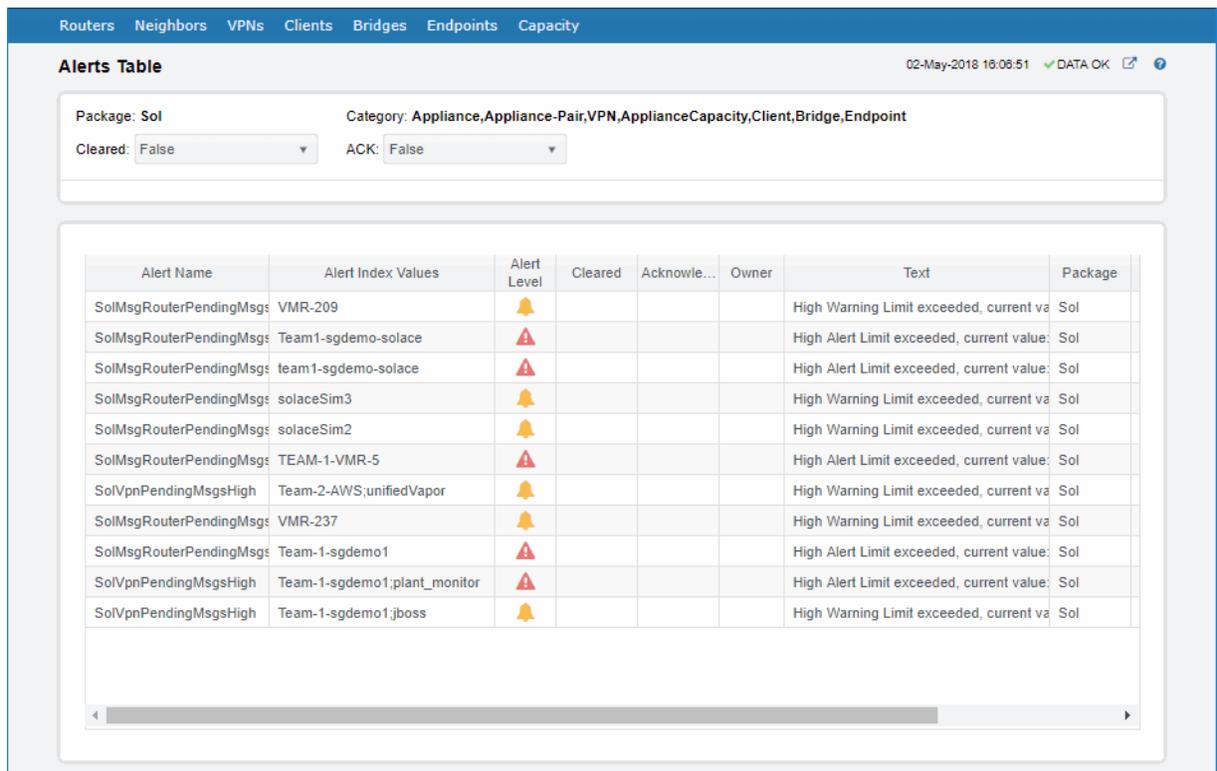


One or more alerts exceeded their WARNING LEVEL threshold in the table row



The alert has been resolved. An alert is automatically cleared when the value being monitored no longer in the alert threshold.

Use  in the title bar to access the **Alerts Table**.



**Alerts Table** 02-May-2018 18:08:51 ✓ DATA OK

Package: Sol Category: Appliance,Appliance-Pair,VPN,ApplianceCapacity,Client,Bridge,Endpoint

Cleared: False ACK: False

| Alert Name              | Alert Index Values           | Alert Level | Cleared | Acknowledge... | Owner | Text                                      | Package |
|-------------------------|------------------------------|-------------|---------|----------------|-------|-------------------------------------------|---------|
| SolMsgRouterPendingMsgs | VMR-209                      | 🔔           |         |                |       | High Warning Limit exceeded, current va   | Sol     |
| SolMsgRouterPendingMsgs | Team1-sgdemo-solace          | ⚠️          |         |                |       | High Alert Limit exceeded, current value: | Sol     |
| SolMsgRouterPendingMsgs | team1-sgdemo-solace          | ⚠️          |         |                |       | High Alert Limit exceeded, current value: | Sol     |
| SolMsgRouterPendingMsgs | solaceSim3                   | 🔔           |         |                |       | High Warning Limit exceeded, current va   | Sol     |
| SolMsgRouterPendingMsgs | solaceSim2                   | 🔔           |         |                |       | High Warning Limit exceeded, current va   | Sol     |
| SolMsgRouterPendingMsgs | TEAM-1-VMR-5                 | ⚠️          |         |                |       | High Alert Limit exceeded, current value: | Sol     |
| SolVpnPendingMsgsHigh   | Team-2-AWS:unifiedVapor      | 🔔           |         |                |       | High Warning Limit exceeded, current va   | Sol     |
| SolMsgRouterPendingMsgs | VMR-237                      | 🔔           |         |                |       | High Warning Limit exceeded, current va   | Sol     |
| SolMsgRouterPendingMsgs | Team-1-sgdemo1               | ⚠️          |         |                |       | High Alert Limit exceeded, current value: | Sol     |
| SolVpnPendingMsgsHigh   | Team-1-sgdemo1:plant_monitor | ⚠️          |         |                |       | High Alert Limit exceeded, current value: | Sol     |
| SolVpnPendingMsgsHigh   | Team-1-sgdemo1:jboss         | 🔔           |         |                |       | High Warning Limit exceeded, current va   | Sol     |

| Current Local Date and Time | Open Alerts Table | Data Source Connection Status | Currently In Development                                                                                                                                                    |
|-----------------------------|-------------------|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 17-May-2018 10:27           | 7 Alerts          | ✓ DATA                        |   |

**Alert Count** shows the current number of alerts in the table. Filter the alert list using the drop-down menus where:

- Cleared:**
- **All** - See cleared and uncleared alerts.
  - **True** - See ONLY cleared alerts.
  - **False** - See ONLY uncleared alerts.
- ACK:**
- **All** - See acknowledged and unacknowledged alerts.
  - **True** - See ONLY acknowledged alerts.
  - **False** - See ONLY unacknowledged alerts.

**Alert Name** The name of the alert. For a complete list of available alerts, see the Alert Administration display.

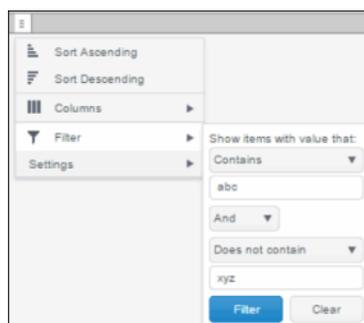
**Alert Index Values** The IP address and port number for the source (application, server, and so forth) associated with the alert.

|                        |                                                                                                                                                                                                                                                                                                                                                                                                     |
|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Alert Level</b>     | The maximum level of alerts in the row:<br><span style="color: red;">●</span> Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.<br><span style="color: yellow;">●</span> Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.<br><span style="color: green;">●</span> Green indicates that no metrics have exceeded their alert thresholds. |
| <b>Cleared</b>         | When checked, this typically indicates that the alert has been resolved. An alert is automatically cleared when the value being monitored no longer in the alert threshold.                                                                                                                                                                                                                         |
| <b>Acknowledged</b>    | When checked, this typically indicates that the alert is being addressed.                                                                                                                                                                                                                                                                                                                           |
| <b>Owner</b>           | The named owner assigned by the administrator.                                                                                                                                                                                                                                                                                                                                                      |
| <b>Text</b>            | Descriptive text about the alert.                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Package</b>         | The type of technology associated with the alert (for example, Solace).                                                                                                                                                                                                                                                                                                                             |
| <b>Category</b>        | The type of technology component associated with the alert (for example, Endpoint).                                                                                                                                                                                                                                                                                                                 |
| <b>Row Update Time</b> | The date and time that the row was last updated.                                                                                                                                                                                                                                                                                                                                                    |

You can create a filter on any column. If filters are created on multiple columns, then only the rows that pass all of the filters are displayed. That is, if there are multiple filters they are logically "ANDed" together to produce the final result.

The background of a column's menu icon changes to white to indicate that a filter is defined on that column. This is intended to remind you which columns are filtered.

You can configure a filter on any column by clicking on the column's menu icon and choosing **Filter** from the menu. This opens the **Column Filter** dialog:



Options in the **Column Filter** dialog vary according to the data type of the selected column:

- **String columns:** You can enter a filter string such as "abc" and, from the dropdown list, select the operator (equal to, not equal to, starts with, contains, etc) to be used when comparing the filter string to each string in the column. All of the filter comparisons on strings are case-insensitive. You can optionally enter a second filter string (e.g. "xyz") and specify if an AND or OR combination should be used to combine the first and second filter results on the column.
- **Numeric columns:** You can enter numeric filter values and select arithmetic comparison operators, (=, !=, >, >=, <, <=). You can optionally enter a second filter value and comparison operator, and specify if an AND or OR combination should be used to combine the first and second filter results.

- **Boolean columns:** You simply select whether matching items should be true or false. The numeric and boolean filter dialogs are shown below.

The image shows two filter dialog boxes side-by-side. The left dialog is for a numeric column, titled 'Show items with value that:'. It has a dropdown menu set to '>=' with a value of '42.00' entered in a text box. Below this is an 'And' dropdown, another dropdown set to '<', and a text box with '100'. At the bottom are 'Filter' and 'Clear' buttons. The right dialog is for a boolean column, titled 'Show items with value that:'. It has two radio buttons: 'is true' (selected) and 'is false'. At the bottom are 'Filter' and 'Clear' buttons.

- **Date columns:** You can select a date and time and choose whether matching items should have a timestamp that is the same as, before, or after the filter time. The date is selected by clicking on the calendar icon and picking a date from a calendar dialog. The time is selected by clicking on the time icon and picking a time from a dropdown list:

The image shows two filter dialog boxes side-by-side. The left dialog is titled 'Show items with value that:' and has a dropdown menu set to 'Is after'. The text box contains '2/3/2015 12:00 AM'. Below the text box is a calendar icon. A calendar dialog is open, showing 'February 2015' with the date '3' selected. The right dialog is also titled 'Show items with value that:' and has a dropdown menu set to 'Is after'. The text box contains '2/3/2015 12:00 AM'. Below the text box is a time icon. A time dropdown list is open, showing times from '12:00 AM' to '3:30 AM'.

Alternatively, a date and time can be typed into the edit box. The strings shown in a date column are formatted by the Display Server using its time zone. But if a filter is specified on a date column, the date and time for the filter are computed using the client system's time zone. This can be confusing if the Display Server and client are in different time zones.

Data updates to the grid are suspended while the filter menu is opened. The updates are applied when the menu is closed.

Column filtering is reflected in an export to HTML and Excel.

For more information about table features, see the complete RTView Monitor for Solace User's Guide.

## Administration

These displays enable you to set alert thresholds, observe how alerts are managed, and view internal data gathered and stored by RTView (used for troubleshooting with SL Technical Support). Displays in this View are:

- ["Alert Administration"](#): Displays active alerts and provides interface to modify and manage alerts.
- ["Alert Administration Audit"](#): View cached data that RTView is capturing and maintaining, and use this data use this for debugging with SL Technical Support.
- ["RTView Cache Tables"](#): Display information about RTView Agent data servers.
- ["RTView Agent Admin"](#): Display information about RTView Agent data servers.

## Alert Administration

This section includes:

- ["Tabular Alert Administration" on page 129](#)
- ["Setting Override Alerts" on page 146](#)

Set global or override alert thresholds. Alert settings are global by default.

The table describes the global settings for all alerts on the system. To filter the alerts listed in the table, enter a string in the **Alert Filter** field and press **<enter>** or click elsewhere in the display. Filters are case sensitive and no wildcard characters are needed for partial strings. For example, if you enter **Server** in the **Alert Filter** field, it filters the table to show only alerts with **Server** in the name. Choose **Clear** to clear the filter.

### Global Thresholds

To set a global alert, select an alert from the **Active Alert Table**. The name of the selected alert populates the **Settings for Selected Alert Name** field. Edit the **Settings for Selected Alert** and click **Save Settings** when finished.

The manner in which global alerts are applied depends on the Solution Package. For example, the EMS Monitor Solution Package has queue alerts, topic alerts and server alerts. When a queue alert is applied globally, it is applied to all queues on all servers. Likewise, a server alert applies to all servers, and a topic alert applies to all topics on all servers.

### Override Thresholds

Setting override alerts allows you to set thresholds for a single resource (for example, a single server). Override alerts are useful if the majority of your alerts require the same threshold setting, but there are other alerts that require a different threshold setting. For example, you might not usually be concerned with execution time at a process level, but perhaps certain processes are critical. In this case, you can apply alert thresholds to each process individually.

To apply an individual alert you Index the Monitored Instance or resource. The Index Types available are determined by the Solution Package installed. For example, the EMS Monitor package lets you set an alert for a specific *topic* on a specific *server* (such as the PerServerTopic Index option), rather than for all topics on all servers.

For details about alerts for Solace, see **Appendix A, Alert Definitions**.

| Alert                         | Warning Level | Alarm Level | Duration | Alert Enabled            | Override Count |
|-------------------------------|---------------|-------------|----------|--------------------------|----------------|
| JvmCpuPercentHigh             | 50            | 75          | 30       | <input type="checkbox"/> |                |
| JvmGcDutyCycleHigh            | 50            | 75          | 30       | <input type="checkbox"/> |                |
| JvmMemoryUsedAfterGCHigh      | 1             | 80          | 0        | <input type="checkbox"/> |                |
| JvmMemoryUsedHigh             | 50            | 75          | 30       | <input type="checkbox"/> |                |
| JvmNotConnected               | NaN           | NaN         | 30       | <input type="checkbox"/> |                |
| JvmStateData                  | NaN           | NaN         | 30       | <input type="checkbox"/> |                |
| JvmThreadCountHigh            | 50            | 75          | 30       | <input type="checkbox"/> |                |
| SolBridgeInboundByteRateHigh  | 8000000       | 10000000    | 30       | <input type="checkbox"/> |                |
| SolBridgeInboundMsgRateHigh   | 40000         | 50000       | 30       | <input type="checkbox"/> |                |
| SolBridgeOutboundByteRateHigh | 8000000       | 10000000    | 30       | <input type="checkbox"/> |                |
| SolBridgeOutboundMsgRateHigh  | 40000         | 50000       | 30       | <input type="checkbox"/> |                |
| SolClientInboundByteRateHigh  | 8000000       | 10000000    | 30       | <input type="checkbox"/> |                |
| SolClientInboundMsgRateHigh   | 40000         | 50000       | 30       | <input type="checkbox"/> |                |
| SolClientOutboundByteRateHigh | 8000000       | 10000000    | 30       | <input type="checkbox"/> |                |
| SolClientOutboundMsgRateHigh  | 40000         | 50000       | 30       | <input type="checkbox"/> |                |
| SolClientSlowSubscriber       | 1             | NaN         | 30       | <input type="checkbox"/> |                |

Settings for Selected Alert

Name: <select one alert from the table to edit>    Warning Level:    Duration (Secs.):

Description:    Alarm Level:    Enabled:

Save Settings

#### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu , Table open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

## Fields and Data

This display includes:

- Alert Filter** Enter the (case-sensitive) string to filter the table by the **Alert** table column value. NOTE: Partial strings can be used without wildcard characters. Press **<enter>** or click elsewhere in the display to apply the filter.
- Clear** Clears the **Alert Filter** entry.
- Alert Settings** The Alert Server connection state:
  - Disconnected.
  - Connected.

### Active Alert Table

This table describes the global settings for all alerts on the system. Select an alert. The name of the selected alert populates the **Settings for Selected Alert Name** field (in the lower panel). Edit **Settings for Selected Alert** fields and click **Save Settings** when finished.

**Alert** The name of the alert.

|                        |                                                                                                                                                                                                                                                                                   |
|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Warning Level</b>   | The global warning threshold for the selected alert. When the specified value is exceeded a warning is executed.                                                                                                                                                                  |
| <b>Alarm Level</b>     | The global alarm threshold for the selected alert. When the specified value is exceeded an alarm is executed.                                                                                                                                                                     |
| <b>Duration (Secs)</b> | The amount of time (in seconds) that the value must be above the specified Warning Level or Alarm Level threshold before an alert is executed. <b>0</b> is for immediate execution.                                                                                               |
| <b>Alert Enabled</b>   | When checked, the alert is enabled globally.                                                                                                                                                                                                                                      |
| <b>Override Count</b>  | The number of times thresholds for this alert have been defined individually in the <b>Tabular Alert Administration</b> display. A value of:<br><b>-0</b> indicates that no overrides are applied to the alert.<br><b>-1</b> indicates that the alert does not support overrides. |

### Settings for Selected Alert

To view or edit Global settings, select an alert from the **Active Alert Table**. Edit the **Settings for Selected Alert** fields and click **Save Settings** when finished.

To set override alerts, click on **Override Settings** to open the **Tabular Alert Administration** display.

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Name</b>              | The name of the alert selected in the <b>Active Alert Table</b> .                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Description</b>       | Description of the selected alert. Click Calendar <input type="text"/> for more detail.                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Warning Level</b>     | Set the Global warning threshold for the selected alert. When the specified value is exceeded a warning is executed. To set the warning to occur sooner, reduce the Warning Level value. To set the warning to occur later, increase the Warning Level value.<br>NOTE: For low value-based alerts (such as <b>EmsQueuesConsumerCountLow</b> ), to set the warning to occur sooner, increase the Warning Level value. To set the warning to occur later, reduce the Warning Level value. |
| <b>Alarm Level</b>       | Set the Global alarm threshold for the selected alert. When the specified value is exceeded an alarm is executed. To set the alarm to occur sooner, reduce the Alarm Level value. To set the warning to occur later, increase the Alarm Level value.<br>NOTE: For low value-based alerts (such as <b>EmsQueuesConsumerCountLow</b> ), to set the alarm to occur sooner, increase the Alarm Level value. To set the alarm to occur later, reduce the Alarm Level value.                  |
| <b>Duration</b>          | Set the amount of time (in seconds) that the value must be above the specified Warning Level or Alarm Level threshold before an alert is executed. <b>0</b> is for immediate execution. This setting is global.                                                                                                                                                                                                                                                                         |
| <b>Enabled</b>           | Check to enable alert globally.                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Save Settings</b>     | Click to apply alert settings.                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Override Settings</b> | Click to open the <b>Tabular Alert Administration</b> display to set override alerts on the selected alert.                                                                                                                                                                                                                                                                                                                                                                             |

### Tabular Alert Administration

Set override alerts (override global alert settings). This display opens when you select an alert in the **Alert Administration** display and then select **Override Settings**.

For step-by-step instructions setting thresholds for individual alerts, see **Setting Override Alerts**.

The screenshot shows the 'Tabular Alert Administration' window. At the top, it displays the date and time '10-Nov-2014 09:35' and a green status indicator 'Data OK'. Below this, the title is 'Override Settings For Alert: TbeBackingStoreLoadRateHigh' with a green 'Alert Settings Conn OK' indicator.

| Index Type | Index ▲                                | Override Settings                   | Warning Level | Alarm Level | Alert Enabled                       |
|------------|----------------------------------------|-------------------------------------|---------------|-------------|-------------------------------------|
| PerBECache | new51Cache~be_gen_Events_CreateAccount | <input checked="" type="checkbox"/> | 80            | 95          | <input checked="" type="checkbox"/> |

Below the table, there are input fields for 'Index Type' (set to 'PerBECache') and 'Index' (set to 'new51Cache~be\_gen\_Events\_CreateAccount'). To the right are 'Add', 'Remove', and 'Save Settings' buttons.

At the bottom, there is a table for 'Unassigned Indexes' and an 'Alert Settings' panel.

| Connection | beCacheName                            |
|------------|----------------------------------------|
| new51Cache | be_gen_Concepts_Account                |
| new51Cache | be_gen_Events_AccountOperations        |
| new51Cache | be_gen_Events_Debit                    |
| new51Cache | be_gen_Events_Deposit                  |
| new51Cache | be_gen_Events_Unsuspend                |
| new51Cache | be_gen_FraudCriteria                   |
| new51Cache | com_fibco_cep_runtime_model_element... |

The 'Alert Settings' panel includes:

- Warning Level: 80.0
- Alarm Level: 95.0
- Alert Enabled:
- Override Settings:

A 'Back to Alerts' button is located at the bottom right of the 'Alert Settings' panel.

### Fields and Data

This display includes:

- Alert Settings Conn OK**
- The connection state.
  - No servers are found.
  - One or more servers are delivering data.

### Override Settings For Alert:(name)

This table lists and describes alerts that have override settings for the selected alert. Select a row to edit alert thresholds. The selected item appears in the **Index** field. Edit settings in the **Alert Settings** fields, then click **Save Settings**.

- Index Type** Select the type of alert index to show in the **Values** table. Options in this drop-down menu are populated by the type of alert selected, which are determined by the Package installed. For example, with the EMS Monitor package the following Index Types are available:
- PerServer: Alert settings are applied to a specific server.
  - PerQueue: Alert settings are applied to the queue on each server that has the queue defined.
  - PerServerQueue: Alert settings are applied to a single queue on a specific server.
  - PerTopic: Alert settings are applied to the topic on each server that has the topic defined.
  - PerServerTopic: Alert settings are applied to a single topic on a specific server.
- Index** The value of the index column.

|                           |                                                                                                                                                                                                                                                                                                                                                                                      |
|---------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Override Settings</b>  | When checked, the override settings are applied.                                                                                                                                                                                                                                                                                                                                     |
| <b>Alert Enabled</b>      | When checked, the alert is enabled.                                                                                                                                                                                                                                                                                                                                                  |
| <b>Index Type</b>         | Select the index type. The index type specifies how to apply alert settings. For example, to a queue (topic or JVM, and so forth) across all servers, or to a queue on a single server. <b>NOTE:</b> Options in this drop-down menu are populated by the type of alert selected from the <b>Alert Administration</b> display. Index Types available depend on the Package installed. |
| <b>Index</b>              | The selected index column to be edited. This field is populated by the selection made in the <b>Unassigned Indexes</b> table.                                                                                                                                                                                                                                                        |
| <b>Unassigned Indexes</b> | This table lists all possible indexes corresponding to the Index Type chosen in the drop-down list. Select a row to apply individual alert thresholds. The selected item appears in the <b>Index</b> field. Edit settings in the <b>Alert Settings</b> fields, then click <b>Add</b> .                                                                                               |
| <b>Add</b>                | Click to add changes made in <b>Alert Settings</b> , then click <b>OK</b> to confirm.                                                                                                                                                                                                                                                                                                |
| <b>Remove</b>             | Click to remove an alert selected in the <b>Index Alert Settings</b> table, then click <b>OK</b> to confirm.                                                                                                                                                                                                                                                                         |
| <b>Save Settings</b>      | Click to save changes made to alert settings.                                                                                                                                                                                                                                                                                                                                        |

**Alert Settings**

Select a topic, server or queue from the **Unassigned Indexes** table and edit the following settings.

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Warning Level</b>     | <p>Set the warning threshold for the selected alert. When the specified value is exceeded a warning is executed. To set the warning to occur sooner, reduce the Warning Level value. To set the warning to occur later, increase the Warning Level value.</p> <p><b>NOTE:</b> For low value-based alerts (such as <b>EmsQueuesConsumerCountLow</b>), to set the warning to occur sooner, increase the Warning Level value. To set the warning to occur later, reduce the Warning Level value.</p> <p>Click <b>Save Settings</b> to save settings.</p> |
| <b>Alarm Level</b>       | <p>Set the alarm threshold for the selected alert. When the specified value is exceeded an alarm is executed. To set the alarm to occur sooner, reduce the Alarm Level value. To set the warning to occur later, increase the Alarm Level value.</p> <p><b>NOTE:</b> For low value-based alerts (such as <b>EmsQueuesConsumerCountLow</b>), to set the alarm to occur sooner, increase the Alarm Level value. To set the alarm to occur later, reduce the Alarm Level value. Click <b>Save Settings</b> to save settings.</p>                         |
| <b>Alert Enabled</b>     | Check to enable the alert, then click <b>Save Settings</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Override Settings</b> | Check to enable override global setting, then click <b>Save Settings</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Back to Alerts</b>    | Returns to the <b>Administration - Alert Administration</b> display.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

**Setting Override Alerts**

Perform the following steps to set an override alert. Index Types available depend on the Solution Package installed. In this example, we use the EMS Monitor Package to illustrate.

**NOTE:** To turn on an alert, both Alert Enabled and Levels Enabled must be selected.

To turn on/off, change threshold settings, enable/disable or remove an alert on a single resource:

1. In the **Alert Administration** display, select an alert in the **Active Alert Table** and click **Edit Index Levels**. The **Tabular Alert Administration** display opens.
2. In the **Tabular Alert Administration** display, from the **Index Type** drop-down menu, select the Index type (options are populated by the type of alert you previously selected). For example, with the EMS Monitor package, select PerServerQueue, PerServerTopic or PerServer. **NOTE:** If you select PerServerQueue or PerServerTopic, the alert settings are applied to the queue or topic on a single server.
3. In the **Values** table, select the server to apply alert settings and click **Add**. In a few moments the server appears in the **Index Alert Settings** table.
4. In the **Index Alert Settings** table select the server.
5. In the **Alert Settings** panel (lower right), if needed, modify the **Warning Level** and **Alarm Level** settings.
6. In the **Alert Settings** panel, set the following as appropriate.  
To turn on the alert for this index with the given thresholds:  
**Alert Enabled** Select this option.  
**Levels Enabled** Select this option.  
To turn off the alert for only this index (global alert thresholds will no longer apply to this index):  
**Alert Enabled** Deselect this option.  
**Levels Enabled** Select this option.  
To no longer evaluate this indexed alert and revert to global settings (or, optionally, Remove it if it is never to be used again):  
**Alert Enabled** Not used.  
**Levels Enabled** Deselect this option.
7. Click **Save Settings**. In a few moments the modifications are updated in the **Index Alert Settings** table.

## Alert Administration Audit

View alert management details such as alert threshold modifications.

Each table row is a single modification made to an alert. To view modifications for a single alert in a group, sort the **ALERTNAME** column using the button.

| TIME_STAMP        | USER                    | ACTION | ALERTNAME                    | INDEXTYPE | ALERTINDEX | WARNII |
|-------------------|-------------------------|--------|------------------------------|-----------|------------|--------|
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeRuleFiringRateHigh        | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeObjectTableExtIdSize      | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeObjectTableSize           | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeEventsRemoveRateHi    | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeEventsPutRateHigh     | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeEventsGetRateHigh     | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeConceptsRemoveRat     | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeConceptsPutRateHigh   | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeConceptsGetRateHigh   | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeDestinationStatusRecvdEv  | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeBackingStoreStoreRateHigh | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeBackingStoreLoadRateHigh  | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeBackingStoreEraseRateHigh | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeConnectionLoss        | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | JvmNotConnected              | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | JvmGcDutyCycleHigh           | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | JvmMemoryUsedHigh            | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | JvmStaleData                 | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | JvmCpuPercentHigh            | Default   | Default    |        |

#### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu , open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

|                      |                                                                                                              |
|----------------------|--------------------------------------------------------------------------------------------------------------|
| <b>Audit Conn OK</b> | The Alert Server connection state:<br>Disconnected.<br>Connected.                                            |
| <b>TIME_STAMP</b>    | The date and time of the modification.                                                                       |
| <b>USER</b>          | The user name of the administrator who made the modification.                                                |
| <b>ACTION</b>        | The type of modification made to the alert, such as UPDATED.                                                 |
| <b>ALERTNAME</b>     | The name of the alert modified.                                                                              |
| <b>INDEXTYPE</b>     | The type of alert Index.                                                                                     |
| <b>ALERTINDEX</b>    | The IP address and port number for the source (application, server, and so forth) associated with the alert. |

- WARNINGLEVEL** The warning threshold value for the alert at the time this modification was made, as indicated in the **TIME\_STAMP** column. The warning level is a threshold that, when exceeded, a warning is executed.
- ALARMLEVEL** The alarm threshold value for the alert at the time this modification was made, as indicated in the **TIME\_STAMP** column. The alarm level is a threshold that, when exceeded, an alarm is executed.
- DURATION** The duration value for the alert at the time this modification was made, as indicated in the **TIME\_STAMP** column. The alert duration is the amount of time (in seconds) that a value must exceed the specified Warning Level or Alarm Level threshold before an alert is executed. 0 is for immediate execution.
- ENABLED** When checked, indicates the alert was Enabled at the time this modification was made, as indicated in the **TIME\_STAMP** column.
- USEINDEX** When checked, this action was performed on an override alert (the alert does not use the global settings).

## RTView Cache Tables

View data that RTView is capturing and maintaining. Drill down and view details of RTView Cache Tables. Use this data for debugging. This display is typically used for troubleshooting with Technical Support.

Choose a cache table from the upper table to see cached data.

| CacheTable              | TableType      | Rows      | Columns  | Memory       |
|-------------------------|----------------|-----------|----------|--------------|
| JmxStatsTotals          | current        | 1         | 4        | 44           |
| JvmClassLoading         | current        | 5         | 8        | 1,765        |
| JvmCompilation          | current        | 5         | 7        | 1,975        |
| JvmConnections          | current        | 6         | 12       | 3,731        |
| JvmGcInfo               | current        | 10        | 15       | 3,402        |
| JvmMemory               | current        | 5         | 15       | 2,507        |
| <b>JvmMemoryManager</b> | <b>current</b> | <b>10</b> | <b>9</b> | <b>4,671</b> |
| JvmMemoryPool           | current        | 25        | 9        | 3,902        |
| JvmOperatingSystem      | current        | 5         | 12       | 2,725        |
| JvmRuntime              | current        | 5         | 20       | 26,145       |
| JvmSystemProperties     | current        | 343       | 6        | 71,411       |

| time_stamp        | MemoryPool | Name              | ObjectName     | Valid | type       | name        | Connection | Expired |
|-------------------|------------|-------------------|----------------|-------|------------|-------------|------------|---------|
| 12/03/15 16:35:48 | Metaspace  | Metaspace Manager | java.lang.type | ✓     | MemoryMana | Metaspace M | SOLMON_TC  | ■       |
| 12/03/15 16:35:48 | Code Cache | CodeCacheManager  | java.lang.type | ✓     | MemoryMana | CodeCacheM  | SOLMON_TC  | ■       |
| 12/03/15 16:35:48 | Code Cache | CodeCacheManager  | java.lang.type | ✓     | MemoryMana | CodeCacheM  | local      | ■       |
| 12/03/15 16:35:48 | Metaspace  | Metaspace Manager | java.lang.type | ✓     | MemoryMana | Metaspace M | local      | ■       |
| 12/03/15 16:35:48 | Metaspace  | Metaspace Manager | java.lang.type | ✓     | MemoryMana | Metaspace M | SOLMON_DA  | ■       |
| 12/03/15 16:35:48 | Code Cache | CodeCacheManager  | java.lang.type | ✓     | MemoryMana | CodeCacheM  | SOLMON_DA  | ■       |
| 12/03/15 16:35:48 | Metaspace  | Metaspace Manager | java.lang.type | ✓     | MemoryMana | Metaspace M | SOLMON_DI  | ■       |
| 12/03/15 16:35:48 | Code Cache | CodeCacheManager  | java.lang.type | ✓     | MemoryMana | CodeCacheM  | SOLMON_DI  | ■       |
| 12/03/15 16:35:48 | Metaspace  | Metaspace Manager | java.lang.type | ✓     | MemoryMana | Metaspace M | SOLMON_HI  | ■       |
| 12/03/15 16:35:48 | Code Cache | CodeCacheManager  | java.lang.type | ✓     | MemoryMana | CodeCacheM  | SOLMON_HI  | ■       |

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.

23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.

Open the Alert Views - RTView Alerts Table display.

- DataServer** Select a data server from the drop down menu.
- Max Rows** Enter the maximum number of rows to display in RTView Cache Tables.
- History Tables** Select to include all defined history tables in RTView Cache Tables.

### RTView Cache Tables

This table lists and describes all defined RTView Cache Tables for your system. Cache tables gather Monitor data and are the source that populate the Monitor displays.

**NOTE:** When you click on a row in RTView Cache Tables a supplemental table will appear that gives more detail on the selected Cache Table.

|                          |                                                              |
|--------------------------|--------------------------------------------------------------|
| <b>CacheTable</b>        | The name of the cache table.                                 |
| <b>TableType</b>         | The type of cache table:                                     |
| <b>current</b>           | Current table which shows the current values for each index. |
| <b>current_condensed</b> | Current table with primary compaction configured.            |
| <b>history</b>           | History table.                                               |
| <b>history_condensed</b> | History table with primary compaction configured.            |
| <b>Rows</b>              | Number of rows currently in the table.                       |
| <b>Columns</b>           | Number of columns currently in the table.                    |
| <b>Memory</b>            | Amount of space, in bytes, used by the table.                |

## RTView Agent Admin

Verify when agent metrics were last queried by the Monitor. The data in this display is predominantly used for debugging by Technical Support.

The screenshot shows the 'RTView Agent Metrics Administration' window. At the top, it displays the title 'RTView Agent Metrics Administration', the date and time '10-Nov-2014 16:31', and a 'Data OK' status with a green checkmark. Below the title bar, the text 'Data Received from Remote Agents' is centered. The main content is a table with the following columns: AgentName, AgentClass, Client ID, Total Rows Rcvd, Delta Rows rcvd, Rows Rcvd / sec, and Last Receive Time. The table contains 18 rows of data for various agents like slapm, slsl4-64, slhost6, slhpux11, slvmrh2, and slvmware.

| AgentName | AgentClass       | Client ID | Total Rows Rcvd | Delta Rows rcvd | Rows Rcvd / sec | Last Receive Time    |
|-----------|------------------|-----------|-----------------|-----------------|-----------------|----------------------|
| slapm     | SL-RTVMGR-Agent  | 30002     | 43,412          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slapm     | SL-HOSTMON-Agent | 30017     | 53,750          | 35              | 8.6             | 10-Nov-2014 16:31:43 |
| slapm     | SL-BWMON-Agent   | 30018     | 423,741         | 8               | 4.0             | 10-Nov-2014 16:31:43 |
| slsl4-64  | SL-HOSTMON-Agent | 30005     | 68,536          | 0               | 0.0             | 10-Nov-2014 16:31:37 |
| slsl4-64  | SL-BWMON-Agent   | 30006     | 91,694          | 0               | 0.0             | 10-Nov-2014 16:31:35 |
| slsl4-64  | SL-RTVMGR-Agent  | 30003     | 41,913          | 4               | 1.9             | 10-Nov-2014 16:31:43 |
| slhost6   | SL-HOSTMON-Agent | 30026     | 23,418          | 0               | 0.0             | 10-Nov-2014 16:31:40 |
| slhost6   | SL-RTVMGR-Agent  | 30027     | 26,933          | 4               | 2.0             | 10-Nov-2014 16:31:42 |
| slhost6   | SL-BWMON-Agent   | 30032     | 26,321          | 14              | 2.3             | 10-Nov-2014 16:31:44 |
| slhpux11  | SL-BWMON-Agent   | 30012     | 34,363          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slhpux11  | SL-HOSTMON-Agent | 30010     | 64,394          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slhpux11  | SL-RTVMGR-Agent  | 30011     | 41,820          | 64              | 15.4            | 10-Nov-2014 16:31:44 |
| slvmrh2   | SL-BWMON-Agent   | 30004     | 7,874           | 0               | 0.0             | 10-Nov-2014 16:31:38 |
| slvmrh2   | SL-RTVMGR-Agent  | 30001     | 45,352          | 0               | 0.0             | 10-Nov-2014 16:31:40 |
| slvmrh2   | SL-HOSTMON-Agent | 30009     | 46,787          | 1               | 0.2             | 10-Nov-2014 16:31:44 |
| slvmware  | SL-BWMON-Agent   | 30013     | 6,085           | 0               | 0.0             | 10-Nov-2014 16:31:31 |
| slvmware  | SL-RTVMGR-Agent  | 30016     | 43,399          | 2               | 1.0             | 10-Nov-2014 16:31:43 |
| slvmware  | SL-HOSTMON-Agent | 30015     | 33,434          | 0               | 0.0             | 10-Nov-2014 16:31:31 |

### Data Received from Remote Agents Table

|                          |                                             |
|--------------------------|---------------------------------------------|
| <b>AgentName</b>         | Name of the agent.                          |
| <b>AgentClass</b>        | Class of the agent.                         |
| <b>Client ID</b>         | Unique client identifier.                   |
| <b>Total Rows Rcvd</b>   | Total number of rows of data received.      |
| <b>Rows Rcvd/sec</b>     | Number of rows of data received per second. |
| <b>Last Receive Time</b> | Last time data was received from the agent. |

## RTView Manager for Solace Displays

Use the RTView Manager for Solace to set the following for Solace components you are monitoring: alert thresholds, manage alerts, caches, remote agents and Syslog events. The **Alert Administration** display opens by default:

The RTView Manager for Solace has the following Views:

- "Syslog"
- "Alert Views"
- "Administration"

## Syslog

The display in this View provides a tabular list of all Syslog events:

- [“All Syslog Events Table” on page 137](#): View all Syslog events for all your Solace message routers.

### All Syslog Events Table

This table lists all Syslog events collected from one or all Solace message routers. Each row in the table is a different message. Filter messages per single Solace message router or all message routers (choose **All Hosts** from the **Source** drop-down menu), a single tag or **All Tags**, a single severity level or all levels (choose **All Levels** from the **Severity** drop-down menu), and specify a **Time Settings**.

Click a column header to sort column data in numerical, alphabetical or chronological order.

| Timestamp                | Message Timestamp        | Host Address    | Facility | Severity | Tag      | Message Text                                                          |
|--------------------------|--------------------------|-----------------|----------|----------|----------|-----------------------------------------------------------------------|
| 15-Feb-2016 07:27:07.175 | 15-Feb-2016 06:47:55.000 | 192.168.220.5   | local3   | NOTICE   | solace   | sol_loanerNOT: SYSTEM: SYSTEM_AUTHENTICATION_SESSION_OPE              |
| 15-Feb-2016 07:27:07.111 | 15-Feb-2016 07:27:07.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:07.021 | 15-Feb-2016 07:27:07.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:06.465 | 15-Feb-2016 07:27:06.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:06.332 | 15-Feb-2016 07:27:06.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:05.717 | 15-Feb-2016 07:27:05.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:05.034 | 15-Feb-2016 07:27:05.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:04.325 | 15-Feb-2016 07:27:04.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:04.204 | 15-Feb-2016 07:27:04.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:03.563 | 15-Feb-2016 07:27:03.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:03.102 | 15-Feb-2016 07:27:03.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:02.319 | 15-Feb-2016 07:27:02.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:01.451 | 15-Feb-2016 07:27:01.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:00.723 | 15-Feb-2016 07:27:00.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:27:00.155 | 15-Feb-2016 07:27:00.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:59.974 | 15-Feb-2016 07:26:59.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:59.949 | 15-Feb-2016 07:26:59.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:59.868 | 15-Feb-2016 06:47:47.000 | 192.168.220.5   | local3   | NOTICE   | solace   | sol_loanerNOT: SYSTEM: SYSTEM_AUTHENTICATION_SESSION_OPE              |
| 15-Feb-2016 07:26:59.014 | 15-Feb-2016 07:26:59.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:58.601 | 15-Feb-2016 07:26:58.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:57.662 | 15-Feb-2016 07:26:57.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:57.174 | 15-Feb-2016 06:47:45.000 | 192.168.220.5   | local3   | NOTICE   | solace   | sol_loanerNOT: SYSTEM: SYSTEM_AUTHENTICATION_SESSION_CLO              |
| 15-Feb-2016 07:26:56.869 | 15-Feb-2016 07:26:56.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:56.641 | 15-Feb-2016 07:26:56.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:56.496 | 15-Feb-2016 07:26:56.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:56.214 | 15-Feb-2016 07:26:56.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:55.507 | 15-Feb-2016 07:26:55.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event CLIENT_CLIENT_CLIENT_CONNECT vpcndi numConnHighClie             |
| 15-Feb-2016 07:26:54.926 | 15-Feb-2016 07:26:54.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | logger: AFWlab-128-17_1 Start of action: Testing event CONNECTIONS    |
| 15-Feb-2016 07:26:54.830 | 15-Feb-2016 07:26:54.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | logger: AFWlab-128-17_1 End of action                                 |
| 15-Feb-2016 07:26:54.586 | 15-Feb-2016 07:26:54.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | event: SYSTEM: SYSTEM_CHASSIS_DISK_UTILIZATION_HIGH_CLEAR             |
| 15-Feb-2016 07:26:54.115 | 15-Feb-2016 07:26:54.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | logger: AFWlab-128-17_1 Start of action: Testing event DISK UTILIZATI |
| 15-Feb-2016 07:26:54.069 | 15-Feb-2016 07:26:54.000 | 192.168.220.110 | local3   | WARN     | S-HOST10 | event: SYSTEM: SYSTEM_CHASSIS_DISK_UTILIZATION_HIGH - Disk            |
| 15-Feb-2016 07:26:53.953 | 15-Feb-2016 07:26:53.000 | 192.168.220.110 | local3   | INFO     | S-HOST10 | logger: AFWlab-128-17_1 Start of action: Testing event DISK UTILIZATI |

**Title Bar** (possible features are):

- ← ↑ Open the previous and upper display.
- ⊕ Open an instance of this display in a new window.
- ⓘ Open the online help page for this display.
- Menu, Table open commonly accessed displays.
- 6,047 The number of items currently in the display.

Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.

23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.

Open the Alert Views - RTView Alerts Table display.

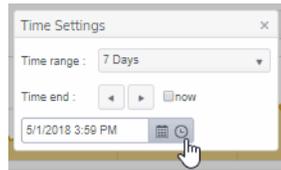
**Source:** Select the host for which you want to view data, or **All Hosts**.

**Tag:** Select the message tag for which you want to view data, or **All Tags**.

**Severity:** Select the message severity level for which you want to view data, or **All Levels**.

**Time Settings:** By default, the time range end point is the current time. To change the time range, click the **Time Settings**  and either:

- choose a **Time range** from 5 Minutes to 7 Days in the drop-down menu.
- specify begin/end dates using the calendar .
- specify begin/end time using the clock .



Toggle forward/backward in the trend graph per the period you choose (from the **Time range** drop-down menu) using arrows  .

Restore settings to current time by selecting **now** .

**Timestamp** The date and time the row of data was last updated.

**Message Timestamp** The date and time the message was sent.

**Host Address** The host IP address. Refer to Solace documentation for more information.

**Facility** The message facility code. Refer to Solace documentation for more information.

**Severity** The message severity level. Refer to Solace documentation for more information.

- **INFO**
- **NOTICE**
- **NOTICE or higher**
- **WARN**
- **WARN or higher**
- **ERROR**
- **ERROR or higher**
- **CRITICAL**
- **ALERT**
- **EMERGENCY**

**Tag** The host name. Refer to Solace documentation for more information.

**Message Text** The content of the message.

## Alert Views

This display presents detailed information about all Solace component alerts that have occurred in your monitoring system.

## Alert Detail Table

Use this display to track and manage all Solace component alerts that have occurred in the system, add comments, acknowledge or assign Owners to alerts.

Each row in the table is a different active alert. Select one or more rows, right-click and choose **Alert** to see all actions that you can perform on the selected alert(s). Choose **Alert / Set Filter Field** to apply the selected cell data to the **Field Filter** and **Search Text** fields. Or enter filter criteria directly in the **Field Filter** and **Search Text** fields. Click **Clear** to clear the **Field Filter** and **Search Text** fields. Click Sort  to order column data.

| Time              | ID      | Clr'd                    | Ack'd                    | Owner | Alert Name             | Alert Index            |
|-------------------|---------|--------------------------|--------------------------|-------|------------------------|------------------------|
| 11/10/14 15:58:53 | 12150   | <input type="checkbox"/> | <input type="checkbox"/> |       | BwProcessExecutionTime | sldap10(slapm)-domains |
| 11/10/14 15:10:14 | 11993   | <input type="checkbox"/> | <input type="checkbox"/> |       | BwEngineMemUsedHigh    | slel4-64(slmon)-domain |
| 11/10/14 15:04:12 | 11969   | <input type="checkbox"/> | <input type="checkbox"/> |       | BwServerFreeMemLow     | slel4-64(slmon)        |
| 11/10/14 14:23:12 | 11839   | <input type="checkbox"/> | <input type="checkbox"/> |       | HostMemoryUsedHigh     | myHawkDomain~slel4-6   |
| 11/08/14 00:07:00 | 1007    | <input type="checkbox"/> | <input type="checkbox"/> |       | BwEngineStopped        | slapm(slapm)-domains   |
| 11/08/14 00:07:00 | 1002    | <input type="checkbox"/> | <input type="checkbox"/> |       | JvmNotConnected        | localhost~domainslapm  |
| 10/31/14 14:01:36 | 1040828 | <input type="checkbox"/> | <input type="checkbox"/> |       | HawkAlert              | SLHOST6(domain6)~13    |
| 10/28/14 16:38:01 | 1035056 | <input type="checkbox"/> | <input type="checkbox"/> |       | HawkAlert              | slapm(slapm)~2         |
| 10/27/14 12:34:55 | 1031840 | <input type="checkbox"/> | <input type="checkbox"/> |       | BwEngineStopped        | slvmrh2(slapm)-domair  |
| 10/27/14 12:34:55 | 1031839 | <input type="checkbox"/> | <input type="checkbox"/> |       | BwEngineStopped        | slvmrh2(slapm)-domair  |
| 10/24/14 00:16:36 | 1015259 | <input type="checkbox"/> | <input type="checkbox"/> |       | HawkAlert              | SLHOST6(domain6)~12    |
| 10/16/14 08:18:51 | 984247  | <input type="checkbox"/> | <input type="checkbox"/> |       | HostMemoryUsedHigh     | myHawkDomain~slhpux    |
| 10/03/14 15:50:05 | 943834  | <input type="checkbox"/> | <input type="checkbox"/> |       | HawkAlert              | SLHOST6(domain6)~11    |
| 09/12/14 11:16:21 | 892842  | <input type="checkbox"/> | <input type="checkbox"/> |       | BwEngineStopped        | slvmware(slmon)-doma   |
| 09/12/14 11:16:21 | 892841  | <input type="checkbox"/> | <input type="checkbox"/> |       | BwEngineStopped        | slvmware(slmon)-doma   |
| 09/12/14 11:16:21 | 892840  | <input type="checkbox"/> | <input type="checkbox"/> |       | BwEngineStopped        | slvmware(slmon)-doma   |
| 09/04/14 19:54:36 | 883519  | <input type="checkbox"/> | <input type="checkbox"/> |       | HostMemoryUsedHigh     | myHawkDomain~slvmrh    |

### Title Bar (possible features are):

-   Open the previous and upper display.
-  Open an instance of this display in a new window.
-  Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

-  Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
-  Open the Alert Views - RTView Alerts Table display.

### Row Color Code:

Tables with colored rows indicate the following:

-  Red indicates that one or more alerts exceeded their ALARM LEVEL threshold in the table row.
-  Yellow indicates that one or more alerts exceeded their WARNING LEVEL threshold in the table row.
-  Green indicates that no alerts exceeded their WARNING or ALARM LEVEL threshold in the table row.

**Fields and Data**

This display includes:

|                                  |                                                                                                                                                                                                                                                                                                                                                                                                                             |            |                                                                                           |                  |                                                |                    |                                                      |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-------------------------------------------------------------------------------------------|------------------|------------------------------------------------|--------------------|------------------------------------------------------|
| <b>Alert Name Filter</b>         | Select from a list of alert types or select All Alert Types. Filters limit display content and drop down menu selections to only those items that pass through the selected filter's criteria. Therefore if no items match the filter, you may see nothing in a given display and may not have any options available in the drop-down menu(s).<br><b>NOTE:</b> Filter selection is disabled on drill down summary displays. |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Show Critical Alerts Only</b> | If selected, only currently critical alerts are shown in the table. Otherwise, all active alerts are shown in the table.                                                                                                                                                                                                                                                                                                    |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Show Cleared Alerts</b>       | If selected, cleared alerts are shown in the table.                                                                                                                                                                                                                                                                                                                                                                         |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Alert Text Filter</b>         | Enter all or part of the Alert Text to view specific alerts. For example, High selects and displays all alerts that include High in the Alert Text. <b>NOTE:</b> Wild card characters are supported.                                                                                                                                                                                                                        |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Owner Filter</b>              | Select the alert <b>Owner</b> to show alerts for in the table.                                                                                                                                                                                                                                                                                                                                                              |            |                                                                                           |                  |                                                |                    |                                                      |
|                                  | <table> <tr> <td><b>All</b></td> <td>Shows alerts for all Owners in the table: <b>Not Owned</b> and <b>Owned By Me</b> alerts.</td> </tr> <tr> <td><b>Not Owned</b></td> <td>Shows only alerts without Owners in the table.</td> </tr> <tr> <td><b>Owned By Me</b></td> <td>Shows only alerts for the current user in the table.</td> </tr> </table>                                                                        | <b>All</b> | Shows alerts for all Owners in the table: <b>Not Owned</b> and <b>Owned By Me</b> alerts. | <b>Not Owned</b> | Shows only alerts without Owners in the table. | <b>Owned By Me</b> | Shows only alerts for the current user in the table. |
| <b>All</b>                       | Shows alerts for all Owners in the table: <b>Not Owned</b> and <b>Owned By Me</b> alerts.                                                                                                                                                                                                                                                                                                                                   |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Not Owned</b>                 | Shows only alerts without Owners in the table.                                                                                                                                                                                                                                                                                                                                                                              |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Owned By Me</b>               | Shows only alerts for the current user in the table.                                                                                                                                                                                                                                                                                                                                                                        |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Show Acknowledged Alerts</b>  | If selected, acknowledged alerts are shown in the table.                                                                                                                                                                                                                                                                                                                                                                    |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Total</b>                     | Total number of alerts.                                                                                                                                                                                                                                                                                                                                                                                                     |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Critical</b>                  | Number of critical alerts.                                                                                                                                                                                                                                                                                                                                                                                                  |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Warning</b>                   | Total number of alerts that are currently in a warning state.                                                                                                                                                                                                                                                                                                                                                               |            |                                                                                           |                  |                                                |                    |                                                      |
| <b>Alert Settings Conn OK</b>    | The Alert Server connection state:<br> Disconnected.<br> Connected.                                                                                                                                                                                   |            |                                                                                           |                  |                                                |                    |                                                      |

**Alerts Table**

This table lists all active alerts for the current filters.

|                                    |                                                                                                                                                                                      |
|------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Time</b>                        | The time (Java format) that the alert was activated.                                                                                                                                 |
| <b>ID</b>                          | A unique string identifier assigned to each activated alert.                                                                                                                         |
| <b>Clr'd</b>                       | When checked, this typically indicates that the alert has been resolved. An alert is automatically cleared when the value being monitored no longer in the alert threshold.          |
| <b>Ack'd</b>                       | When checked, this typically indicates that the alert is being addressed.                                                                                                            |
| <b>Owner</b>                       | The named owner assigned by the administrator.                                                                                                                                       |
| <b>Alert Name</b>                  | The name of the alert. For a list of all alerts, see Alert Administration.                                                                                                           |
| <b>Alert Index</b>                 | The IP address and port number for the source (application, server, and so forth) associated with the alert.                                                                         |
| <b>Alert Text</b>                  | Descriptive text about the alert.                                                                                                                                                    |
| <b>Severity</b>                    | The severity of the alert:<br><b>0 = Normal</b><br><b>1 = Warning / Yellow</b><br><b>2 = Alarm / Red</b><br>The color for the alert severity is shown by the row in the alert table. |
| <b>Source</b>                      | Name of RTView Data Server sending this data (or localhost).                                                                                                                         |
| <b>Selected Alerts</b>             | Lists the alerts selected in the table.                                                                                                                                              |
| <b>Acknowledge One Alert</b>       | Select one alert from the Current Alerts table and click to acknowledge.                                                                                                             |
| <b>Acknowledge Multiple Alerts</b> | Select one or more alerts from the Current Alerts table and click to acknowledge.                                                                                                    |

**Set Owner and Comments**

Select one or more alerts from the Current Alerts table and click to open the Set Owner and Comments dialog.

**See Details**

Select an alert from the Current Alerts table and click to open the Set Owner and Comments dialog.

## Administration

These displays enable you to set alert thresholds for Solace components, observe how alerts are managed, and view internal data gathered and stored by RTView (used for troubleshooting with SL Technical Support). Displays in this View are:

- ["Alert Administration"](#): Displays active alerts and provides interface to modify and manage alerts.
- ["Alert Administration Audit"](#)
- ["RTView Cache Tables"](#): View cached data that RTView is capturing and maintaining, and use this data use this for debugging with SL Technical Support.
- ["RTView Agent Administration"](#): Display information about RTView Agent data servers.
- ["About"](#)

## Alert Administration

This section includes:

- "Global Thresholds"
- "Override Thresholds"
- "Tabular Alert Administration"

Set global or override alert thresholds. Alert settings are global by default.

The table describes the global settings for all alerts on the system. To filter the alerts listed in the table, enter a string in the **Alert Filter** field and press **<enter>** or click elsewhere in the display. Filters are case sensitive and no wildcard characters are needed for partial strings. For example, if you enter **Server** in the **Alert Filter** field, it filters the table to show only alerts with **Server** in the name. Choose **Clear** to clear the filter.

### Global Thresholds

To set a global alert, select an alert from the **Active Alert Table**. The name of the selected alert populates the **Settings for Selected Alert Name** field. Edit the **Settings for Selected Alert** and click **Save Settings** when finished.

The manner in which global alerts are applied depends on the Solution Package. For example, the EMS Monitor Solution Package has queue alerts, topic alerts and server alerts. When a queue alert is applied globally, it is applied to all queues on all servers. Likewise, a server alert applies to all servers, and a topic alert applies to all topics on all servers.

### Override Thresholds

Setting override alerts allows you to set thresholds for a single resource (for example, a single server). Override alerts are useful if the majority of your alerts require the same threshold setting, but there are other alerts that require a different threshold setting. For example, you might not usually be concerned with execution time at a process level, but perhaps certain processes are critical. In this case, you can apply alert thresholds to each process individually.

To apply an individual alert you Index the Monitored Instance or resource. The Index Types available are determined by the Solution Package installed. For example, the EMS Monitor package lets you set an alert for a specific *topic* on a specific *server* (such as the PerServerTopic Index option), rather than for all topics on all servers.

For details about alerts for Solace, see the **Appendix for Alert Definitions**.

The screenshot shows the 'Alert Administration' window. At the top, there is a title bar with a back arrow, the text 'Alert Administration', a date and time '03-Dec-2015 16:33', a 'Data OK' status with a green icon, and a help icon. Below the title bar, there is an 'Alert Filter' field with a 'Clear' button, and two status indicators: 'Alert Engine Enabled' with a green dot and 'Disable' button, and 'Alert Settings Conn OK' with a red dot.

| Alert                         | Warning Level | Alarm Level | Duration | Alert Enabled            | Override Count |
|-------------------------------|---------------|-------------|----------|--------------------------|----------------|
| JvmCpuPercentHigh             | 50            | 75          | 30       | <input type="checkbox"/> |                |
| JvmGcDutyCycleHigh            | 50            | 75          | 30       | <input type="checkbox"/> |                |
| JvmMemoryUsedAfterGCHigh      | 1             | 80          | 0        | <input type="checkbox"/> |                |
| JvmMemoryUsedHigh             | 50            | 75          | 30       | <input type="checkbox"/> |                |
| JvmNotConnected               | NaN           | NaN         | 30       | <input type="checkbox"/> |                |
| JvmStateData                  | NaN           | NaN         | 30       | <input type="checkbox"/> |                |
| JvmThreadCountHigh            | 50            | 75          | 30       | <input type="checkbox"/> |                |
| SolBridgeInboundByteRateHigh  | 8000000       | 10000000    | 30       | <input type="checkbox"/> |                |
| SolBridgeInboundMsgRateHigh   | 40000         | 50000       | 30       | <input type="checkbox"/> |                |
| SolBridgeOutboundByteRateHigh | 8000000       | 10000000    | 30       | <input type="checkbox"/> |                |
| SolBridgeOutboundMsgRateHigh  | 40000         | 50000       | 30       | <input type="checkbox"/> |                |
| SolClientInboundByteRateHigh  | 8000000       | 10000000    | 30       | <input type="checkbox"/> |                |
| SolClientInboundMsgRateHigh   | 40000         | 50000       | 30       | <input type="checkbox"/> |                |
| SolClientOutboundByteRateHigh | 8000000       | 10000000    | 30       | <input type="checkbox"/> |                |
| SolClientOutboundMsgRateHigh  | 40000         | 50000       | 30       | <input type="checkbox"/> |                |
| SolClientSlowSubscriber       | 1             | NaN         | 30       | <input type="checkbox"/> |                |

Below the table is a section titled 'Settings for Selected Alert'. It contains several input fields: 'Name' (a dropdown menu with '<select one alert from the table to edit>'), 'Warning Level' (a text input), 'Duration (Secs):' (a text input), 'Description' (a text area), 'Alarm Level' (a text input), and 'Enabled:' (a checkbox). A 'Save Settings' button is located at the bottom right of this section.

#### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

## Tabular Alert Administration

Set override alerts (override global alert settings). This display opens when you select an alert in the **Alert Administration** display and then select **Override Settings**.

For step-by-step instructions setting thresholds for individual alerts, see **Setting Override Alerts**.

The screenshot shows the 'Tabular Alert Administration' window. At the top, it displays the date and time '10-Nov-2014 09:35' and a green status indicator 'Data OK'. Below this, the title is 'Override Settings For Alert: TheBackingStoreLoadRateHigh' with a green 'Alert Settings Conn OK' indicator.

| Index Type | Index                                  | Override Settings                   | Warning Level | Alarm Level | Alert Enabled                       |
|------------|----------------------------------------|-------------------------------------|---------------|-------------|-------------------------------------|
| PerBECache | new51Cache~be_gen_Events_CreateAccount | <input checked="" type="checkbox"/> | 80            | 95          | <input checked="" type="checkbox"/> |

Below the table, there are input fields for 'Index Type' (set to 'PerBECache') and 'Index' (set to 'new51Cache~be\_gen\_Events\_CreateAccount'). To the right are 'Add', 'Remove', and 'Save Settings' buttons.

At the bottom, there is an 'Unassigned Indexes' table and an 'Alert Settings' panel.

| Connection | beCacheName                            |
|------------|----------------------------------------|
| new51Cache | be_gen_Concepts_Account                |
| new51Cache | be_gen_Events_AccountOperations        |
| new51Cache | be_gen_Events_Debit                    |
| new51Cache | be_gen_Events_Deposit                  |
| new51Cache | be_gen_Events_Unsuspend                |
| new51Cache | be_gen_FraudCriteria                   |
| new51Cache | com_fibco_cep_runtime_model_element... |

The 'Alert Settings' panel includes:

- Warning Level: 80.0
- Alarm Level: 95.0
- Alert Enabled:
- Override Settings:

A 'Back to Alerts' button is located at the bottom right of the alert settings panel.

### Fields and Data

This display includes:

- Alert Settings Conn OK**
- The connection state.
  - No servers are found.
  - One or more servers are delivering data.

### Override Settings For Alert:(name)

This table lists and describes alerts that have override settings for the selected alert. Select a row to edit alert thresholds. The selected item appears in the **Index** field. Edit settings in the **Alert Settings** fields, then click **Save Settings**.

- Index Type** Select the type of alert index to show in the **Values** table. Options in this drop-down menu are populated by the type of alert selected, which are determined by the Package installed. For example, with the EMS Monitor package the following Index Types are available:
- PerServer: Alert settings are applied to a specific server.
  - PerQueue: Alert settings are applied to the queue on each server that has the queue defined.
  - PerServerQueue: Alert settings are applied to a single queue on a specific server.
  - PerTopic: Alert settings are applied to the topic on each server that has the topic defined.
  - PerServerTopic: Alert settings are applied to a single topic on a specific server.
- Index** The value of the index column.

|                           |                                                                                                                                                                                                                                                                                                                                                                                      |
|---------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Override Settings</b>  | When checked, the override settings are applied.                                                                                                                                                                                                                                                                                                                                     |
| <b>Alert Enabled</b>      | When checked, the alert is enabled.                                                                                                                                                                                                                                                                                                                                                  |
| <b>Index Type</b>         | Select the index type. The index type specifies how to apply alert settings. For example, to a queue (topic or JVM, and so forth) across all servers, or to a queue on a single server. <b>NOTE:</b> Options in this drop-down menu are populated by the type of alert selected from the <b>Alert Administration</b> display. Index Types available depend on the Package installed. |
| <b>Index</b>              | The selected index column to be edited. This field is populated by the selection made in the <b>Unassigned Indexes</b> table.                                                                                                                                                                                                                                                        |
| <b>Unassigned Indexes</b> | This table lists all possible indexes corresponding to the Index Type chosen in the drop-down list. Select a row to apply individual alert thresholds. The selected item appears in the <b>Index</b> field. Edit settings in the <b>Alert Settings</b> fields, then click <b>Add</b> .                                                                                               |
| <b>Add</b>                | Click to add changes made in <b>Alert Settings</b> , then click <b>OK</b> to confirm.                                                                                                                                                                                                                                                                                                |
| <b>Remove</b>             | Click to remove an alert selected in the <b>Index Alert Settings</b> table, then click <b>OK</b> to confirm.                                                                                                                                                                                                                                                                         |
| <b>Save Settings</b>      | Click to save changes made to alert settings.                                                                                                                                                                                                                                                                                                                                        |

**Alert Settings**

Select a topic, server or queue from the **Unassigned Indexes** table and edit the following settings.

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Warning Level</b>     | <p>Set the warning threshold for the selected alert. When the specified value is exceeded a warning is executed. To set the warning to occur sooner, reduce the Warning Level value. To set the warning to occur later, increase the Warning Level value.</p> <p><b>NOTE:</b> For low value-based alerts (such as <b>EmsQueuesConsumerCountLow</b>), to set the warning to occur sooner, increase the Warning Level value. To set the warning to occur later, reduce the Warning Level value.</p> <p>Click <b>Save Settings</b> to save settings.</p> |
| <b>Alarm Level</b>       | <p>Set the alarm threshold for the selected alert. When the specified value is exceeded an alarm is executed. To set the alarm to occur sooner, reduce the Alarm Level value. To set the warning to occur later, increase the Alarm Level value.</p> <p><b>NOTE:</b> For low value-based alerts (such as <b>EmsQueuesConsumerCountLow</b>), to set the alarm to occur sooner, increase the Alarm Level value. To set the alarm to occur later, reduce the Alarm Level value. Click <b>Save Settings</b> to save settings.</p>                         |
| <b>Alert Enabled</b>     | Check to enable the alert, then click <b>Save Settings</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Override Settings</b> | Check to enable override global setting, then click <b>Save Settings</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Back to Alerts</b>    | Returns to the <b>Administration - Alert Administration</b> display.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

**Setting Override Alerts**

Perform the following steps to set an override alert. Index Types available depend on the Solution Package installed. In this example, we use the EMS Monitor Package to illustrate.

**NOTE:** To turn on an alert, both Alert Enabled and Levels Enabled must be selected.

To turn on/off, change threshold settings, enable/disable or remove an alert on a single resource:

1. In the **Alert Administration** display, select an alert in the **Active Alert Table** and click **Edit Index Levels**. The **Tabular Alert Administration** display opens.
2. In the **Tabular Alert Administration** display, from the **Index Type** drop-down menu, select the Index type (options are populated by the type of alert you previously selected). For example, with the EMS Monitor package, select PerServerQueue, PerServerTopic or PerServer. **NOTE:** If you select PerServerQueue or PerServerTopic, the alert settings are applied to the queue or topic on a single server.
3. In the **Values** table, select the server to apply alert settings and click **Add**. In a few moments the server appears in the **Index Alert Settings** table.
4. In the **Index Alert Settings** table select the server.
5. In the **Alert Settings** panel (lower right), if needed, modify the **Warning Level** and **Alarm Level** settings.
6. In the **Alert Settings** panel, set the following as appropriate.  
To turn on the alert for this index with the given thresholds:  
**Alert Enabled** Select this option.  
**Levels Enabled** Select this option.  
To turn off the alert for only this index (global alert thresholds will no longer apply to this index):  
**Alert Enabled** Deselect this option.  
**Levels Enabled** Select this option.  
To no longer evaluate this indexed alert and revert to global settings (or, optionally, Remove it if it is never to be used again):  
**Alert Enabled** Not used.  
**Levels Enabled** Deselect this option.
7. Click **Save Settings**. In a few moments the modifications are updated in the **Index Alert Settings** table.

## Alert Administration Audit

View alert management details such as alert threshold modifications.

Each table row is a single modification made to an alert. To view modifications for a single alert in a group, click Sort  to order the **ALERTNAME** column.

| Alert Administration Audit Trail |       |         |                             |           |            |             |  |
|----------------------------------|-------|---------|-----------------------------|-----------|------------|-------------|--|
| TIME_STAMP                       | USER  | ACTION  | ALERTNAME                   | INDEXTYPE | ALERTINDEX | WARNINGLEVE |  |
| 09/20/15 15:27:45                | admin | UPDATED | BwActivityErrorRateHigh     | Default   | Default    | 0.0         |  |
| 09/20/15 15:16:15                | admin | UPDATED | BwActivityExecutionTimeHigh | Default   | Default    | 0.0         |  |
| 09/20/15 15:16:00                | admin | UPDATED | BwActivityErrorRateHigh     | Default   | Default    | 0.0         |  |
| 09/19/15 10:35:32                | admin | UPDATED | BwProcessElapsedTimeHigh    | Default   | Default    | 0.0         |  |
| 09/19/15 10:35:20                | admin | UPDATED | BwProcessElapsedTimeHigh    | Default   | Default    | 0.0         |  |
| 09/19/15 10:35:07                | admin | UPDATED | BwProcessAbortRateHigh      | Default   | Default    | 0.0         |  |
| 09/19/15 10:34:56                | admin | UPDATED | BwProcessAbortRateHigh      | Default   | Default    | 0.0         |  |
| 09/19/15 10:34:43                | admin | UPDATED | BwEngineCpuUsedHigh         | Default   | Default    | 0.0         |  |
| 09/19/15 10:34:32                | admin | UPDATED | BwEngineCpuUsedHigh         | Default   | Default    | 0.0         |  |
| 09/19/15 10:34:12                | admin | UPDATED | BwEngineMemUsedHigh         | Default   | Default    | 0.0         |  |
| 09/19/15 10:34:00                | admin | UPDATED | BwEngineMemUsedHigh         | Default   | Default    | 0.0         |  |
| 09/19/15 10:33:47                | admin | UPDATED | BwEngineCpuUsedHigh         | Default   | Default    | 0.0         |  |
| 09/19/15 10:33:36                | admin | UPDATED | BwEngineCpuUsedHigh         | Default   | Default    | 0.0         |  |
| 09/19/15 10:33:21                | admin | UPDATED | BwActivityExecutionTimeHigh | Default   | Default    | 0.0         |  |
| 09/19/15 10:33:06                | admin | UPDATED | BwActivityExecutionTimeHigh | Default   | Default    | 0.0         |  |
| 09/19/15 10:32:50                | admin | UPDATED | BwActivityErrorRateHigh     | Default   | Default    | 0.0         |  |
| 09/19/15 10:32:19                | admin | UPDATED | BwActivityErrorRateHigh     | Default   | Default    | 0.0         |  |
| 09/19/15 09:42:07                | admin | UPDATED | BwEngineCpuUsedHigh         | Default   | Default    | 0.0         |  |
| 09/19/15 09:41:42                | admin | UPDATED | BwActivityExecutionTimeHigh | Default   | Default    | 0.0         |  |
| 09/19/15 09:41:30                | admin | UPDATED | BwActivityExecutionTimeHigh | Default   | Default    | 0.0         |  |
| 09/19/15 09:40:59                | admin | UPDATED | BwActivityErrorRateHigh     | Default   | Default    | 0.0         |  |
| 09/19/15 09:40:30                | admin | UPDATED | BwActivityErrorRateHigh     | Default   | Default    | 0.0         |  |
| 09/19/15 09:39:30                | admin | UPDATED | BwActivityExecutionTimeHigh | Default   | Default    | 0.0         |  |
| 09/19/15 09:39:09                | admin | UPDATED | BwActivityExecutionTimeHigh | Default   | Default    | 0.0         |  |
| 09/19/15 09:34:23                | admin | UPDATED | BwActivityExecutionTimeHigh | Default   | Default    | 0.0         |  |
| 09/19/15 09:34:07                | admin | UPDATED | BwActivityErrorRateHigh     | Default   | Default    | 0.0         |  |

#### Title Bar (possible features are):

-   Open the previous and upper display.
-  Open an instance of this display in a new window.
-  Open the online help page for this display.
-   open commonly accessed displays.
-  6,047 The number of items currently in the display.

-  Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
-  23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
-  Open the Alert Views - RTView Alerts Table display.

#### Fields and Data

This display includes:

- Audit Conn OK** The Alert Server connection state.
  -  Disconnected.
  -  Connected.
- TIME\_STAMP** The date and time of the modification.
- USER** The user name of the administrator who made the modification.
- ACTION** The type of modification made to the alert, such as **UPDATED**.
- ALERTNAME** The name of the alert modified.

|                     |                                                                                                                                                                                                                                                                                                                                              |
|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>INDEXTYPE</b>    | <p>The type of alert Index.</p> <p>Index Type refers to the manner in which alert settings are applied and vary among CI Types. For example, the JVM CI Type has a PerJvm Index Type, the EMS CI Type has PerServer, PerTopic and PerQueue Index Types which apply alerts to servers, topics and queues, respectively.</p>                   |
| <b>ALERTINDEX</b>   | <p>The index of the alert which identifies its source.</p>                                                                                                                                                                                                                                                                                   |
| <b>WARNINGLEVEL</b> | <p>The warning threshold value for the alert at the time this modification was made, as indicated in the <b>TIME_STAMP</b> column.</p> <p>The warning level is a threshold that, when exceeded, a warning is executed.</p>                                                                                                                   |
| <b>ALARMLEVEL</b>   | <p>The alarm threshold value for the alert at the time this modification was made, as indicated in the <b>TIME_STAMP</b> column.</p> <p>The alarm level is a threshold that, when exceeded, an alarm is executed.</p>                                                                                                                        |
| <b>DURATION</b>     | <p>The duration value for the alert at the time this modification was made, as indicated in the <b>TIME_STAMP</b> column.</p> <p>The alert duration is the amount of time (in seconds) that a value must be above the specified Warning Level or Alarm Level threshold before an alert is executed. <b>0</b> is for immediate execution.</p> |
| <b>ENABLED</b>      | <p>When checked, indicates the alert was enabled at the time this modification was made, as indicated in the <b>TIME_STAMP</b> column.</p>                                                                                                                                                                                                   |
| <b>USEINDEX</b>     | <p>When checked, indicates the alert override was enabled at the time this modification was made, as indicated in the <b>TIME_STAMP</b> column. For details about alert overrides, see <b>Alert Administration</b>.</p>                                                                                                                      |

## RTView Agent Metrics Administration

Verify when agent metrics were last queried by the Monitor. The data in this display is predominantly used for debugging by Technical Support.

| AgentName | AgentClass       | Client ID | Total Rows Rcvd | Delta Rows rcvd | Rows Rcvd / sec | Last Receive Time    |
|-----------|------------------|-----------|-----------------|-----------------|-----------------|----------------------|
| slapm     | SL-RTVMGR-Agent  | 30002     | 43,412          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slapm     | SL-HOSTMON-Agent | 30017     | 53,750          | 35              | 8.6             | 10-Nov-2014 16:31:43 |
| slapm     | SL-BWMON-Agent   | 30018     | 423,741         | 8               | 4.0             | 10-Nov-2014 16:31:43 |
| slsl4-64  | SL-HOSTMON-Agent | 30005     | 68,536          | 0               | 0.0             | 10-Nov-2014 16:31:37 |
| slsl4-64  | SL-BWMON-Agent   | 30006     | 91,694          | 0               | 0.0             | 10-Nov-2014 16:31:35 |
| slsl4-64  | SL-RTVMGR-Agent  | 30003     | 41,913          | 4               | 1.9             | 10-Nov-2014 16:31:43 |
| slhost6   | SL-HOSTMON-Agent | 30026     | 23,418          | 0               | 0.0             | 10-Nov-2014 16:31:40 |
| slhost6   | SL-RTVMGR-Agent  | 30027     | 26,933          | 4               | 2.0             | 10-Nov-2014 16:31:42 |
| slhost6   | SL-BWMON-Agent   | 30032     | 26,321          | 14              | 2.3             | 10-Nov-2014 16:31:44 |
| slhpux11  | SL-BWMON-Agent   | 30012     | 34,363          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slhpux11  | SL-HOSTMON-Agent | 30010     | 64,394          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slhpux11  | SL-RTVMGR-Agent  | 30011     | 41,820          | 64              | 15.4            | 10-Nov-2014 16:31:44 |
| slvmrh2   | SL-BWMON-Agent   | 30004     | 7,874           | 0               | 0.0             | 10-Nov-2014 16:31:38 |
| slvmrh2   | SL-RTVMGR-Agent  | 30001     | 45,352          | 0               | 0.0             | 10-Nov-2014 16:31:40 |
| slvmrh2   | SL-HOSTMON-Agent | 30009     | 46,787          | 1               | 0.2             | 10-Nov-2014 16:31:44 |
| slvmware  | SL-BWMON-Agent   | 30013     | 6,085           | 0               | 0.0             | 10-Nov-2014 16:31:31 |
| slvmware  | SL-RTVMGR-Agent  | 30016     | 43,399          | 2               | 1.0             | 10-Nov-2014 16:31:43 |
| slvmware  | SL-HOSTMON-Agent | 30015     | 33,434          | 0               | 0.0             | 10-Nov-2014 16:31:31 |

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

### Data Received from Remote Agents Table

|                          |                                             |
|--------------------------|---------------------------------------------|
| <b>AgentName</b>         | Name of the agent.                          |
| <b>AgentClass</b>        | Class of the agent.                         |
| <b>Client ID</b>         | Unique client identifier.                   |
| <b>Total Rows Rcvd</b>   | Total number of rows of data received.      |
| <b>Rows Rcvd/sec</b>     | Number of rows of data received per second. |
| <b>Last Receive Time</b> | Last time data was received from the agent. |

## RTView Cache Tables

View data that RTView is capturing and maintaining. Drill down and view details of RTView Cache Tables. Use this data for debugging. This display is typically used for troubleshooting with Technical Support.

Choose a cache table from the upper table to see cached data.

| CacheTable              | TableType | Rows      | Columns  | Memory       |
|-------------------------|-----------|-----------|----------|--------------|
| JmxStatsTotals          | current   | 1         | 4        | 44           |
| JvmClassLoading         | current   | 5         | 8        | 1,765        |
| JvmCompilation          | current   | 5         | 7        | 1,979        |
| JvmConnections          | current   | 6         | 12       | 3,731        |
| JvmGcInfo               | current   | 10        | 15       | 3,402        |
| JvmMemory               | current   | 5         | 15       | 2,507        |
| <b>JvmMemoryManager</b> | current   | <b>10</b> | <b>9</b> | <b>4,671</b> |
| JvmMemoryPool           | current   | 25        | 9        | 3,902        |
| JvmOperatingSystem      | current   | 5         | 12       | 2,724        |
| JvmRuntime              | current   | 5         | 20       | 26,145       |
| JvmSystemProperties     | current   | 343       | 6        | 71,411       |

| time_stamp        | MemoryPool | Name              | ObjectName     | Valid | type       | name        | Connection | Expired |
|-------------------|------------|-------------------|----------------|-------|------------|-------------|------------|---------|
| 12/03/15 16:35:48 | Metaspace  | Metaspace Manager | java.lang.type | ✓     | MemoryMana | Metaspace M | SOLMON_TC  | ■       |
| 12/03/15 16:35:48 | Code Cache | CodeCacheManager  | java.lang.type | ✓     | MemoryMana | CodeCacheM  | SOLMON_TC  | ■       |
| 12/03/15 16:35:48 | Code Cache | CodeCacheManager  | java.lang.type | ✓     | MemoryMana | CodeCacheM  | local      | ■       |
| 12/03/15 16:35:48 | Metaspace  | Metaspace Manager | java.lang.type | ✓     | MemoryMana | Metaspace M | local      | ■       |
| 12/03/15 16:35:48 | Metaspace  | Metaspace Manager | java.lang.type | ✓     | MemoryMana | Metaspace M | SOLMON_DA  | ■       |
| 12/03/15 16:35:48 | Code Cache | CodeCacheManager  | java.lang.type | ✓     | MemoryMana | CodeCacheM  | SOLMON_DA  | ■       |
| 12/03/15 16:35:48 | Metaspace  | Metaspace Manager | java.lang.type | ✓     | MemoryMana | Metaspace M | SOLMON_DI  | ■       |
| 12/03/15 16:35:48 | Code Cache | CodeCacheManager  | java.lang.type | ✓     | MemoryMana | CodeCacheM  | SOLMON_DI  | ■       |
| 12/03/15 16:35:48 | Metaspace  | Metaspace Manager | java.lang.type | ✓     | MemoryMana | Metaspace M | SOLMON_HI  | ■       |
| 12/03/15 16:35:48 | Code Cache | CodeCacheManager  | java.lang.type | ✓     | MemoryMana | CodeCacheM  | SOLMON_HI  | ■       |

### Title Bar (possible features are):

- ← ↑ Open the previous and upper display.
- + Open an instance of this display in a new window.
- ? Open the online help page for this display.
- Menu Table open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

**DataServer** Select a data server from the drop down menu.

**Max Rows** Enter the maximum number of rows to display in RTView Cache Tables.

**History Tables** Select to include all defined history tables in RTView Cache Tables.

### RTView Cache Tables

This table lists and describes all defined RTView Cache Tables for your system. Cache tables gather Monitor data and are the source that populate the Monitor displays.

**NOTE:** When you click on a row in RTView Cache Tables a supplemental table will appear that gives more detail on the selected Cache Table.

**CacheTable** The name of the cache table.

|                          |                                                              |
|--------------------------|--------------------------------------------------------------|
| <b>TableType</b>         | The type of cache table:                                     |
| <b>current</b>           | Current table which shows the current values for each index. |
| <b>current_condensed</b> | Current table with primary compaction configured.            |
| <b>history</b>           | History table.                                               |
| <b>history_condensed</b> | History table with primary compaction configured.            |
| <b>Rows</b>              | Number of rows currently in the table.                       |
| <b>Columns</b>           | Number of columns currently in the table.                    |
| <b>Memory</b>            | Amount of space, in bytes, used by the table.                |

## RTView Agent Administration

Verify when agent metrics were last queried by the Monitor. The data in this display is predominantly used for debugging by Technical Support.

The screenshot shows the 'RTView Agent Metrics Administration' window. At the top right, it displays the date and time '10-Nov-2014 16:31' and a 'Data OK' status with a green icon. Below the title bar, the text 'Data Received from Remote Agents' is centered. A table with the following columns is displayed: AgentName, AgentClass, Client ID, Total Rows Rcvd, Delta Rows rcvd, Rows Rcvd / sec, and Last Receive Time. The table contains 20 rows of data for various agents like slapm, slsl4-64, slhost6, slhpux11, slvmrh2, and slvmware.

| AgentName | AgentClass       | Client ID | Total Rows Rcvd | Delta Rows rcvd | Rows Rcvd / sec | Last Receive Time    |
|-----------|------------------|-----------|-----------------|-----------------|-----------------|----------------------|
| slapm     | SL-RTVMGR-Agent  | 30002     | 43,412          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slapm     | SL-HOSTMON-Agent | 30017     | 53,750          | 35              | 8.6             | 10-Nov-2014 16:31:43 |
| slapm     | SL-BWVMON-Agent  | 30018     | 423,741         | 8               | 4.0             | 10-Nov-2014 16:31:43 |
| slsl4-64  | SL-HOSTMON-Agent | 30005     | 68,536          | 0               | 0.0             | 10-Nov-2014 16:31:37 |
| slsl4-64  | SL-BWVMON-Agent  | 30006     | 91,694          | 0               | 0.0             | 10-Nov-2014 16:31:35 |
| slsl4-64  | SL-RTVMGR-Agent  | 30003     | 41,913          | 4               | 1.9             | 10-Nov-2014 16:31:43 |
| slhost6   | SL-HOSTMON-Agent | 30026     | 23,418          | 0               | 0.0             | 10-Nov-2014 16:31:40 |
| slhost6   | SL-RTVMGR-Agent  | 30027     | 26,933          | 4               | 2.0             | 10-Nov-2014 16:31:42 |
| slhost6   | SL-BWVMON-Agent  | 30032     | 26,321          | 14              | 2.3             | 10-Nov-2014 16:31:44 |
| slhpux11  | SL-BWVMON-Agent  | 30012     | 34,363          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slhpux11  | SL-HOSTMON-Agent | 30010     | 64,394          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slhpux11  | SL-RTVMGR-Agent  | 30011     | 41,820          | 64              | 15.4            | 10-Nov-2014 16:31:44 |
| slvmrh2   | SL-BWVMON-Agent  | 30004     | 7,874           | 0               | 0.0             | 10-Nov-2014 16:31:38 |
| slvmrh2   | SL-RTVMGR-Agent  | 30001     | 45,352          | 0               | 0.0             | 10-Nov-2014 16:31:40 |
| slvmrh2   | SL-HOSTMON-Agent | 30009     | 46,787          | 1               | 0.2             | 10-Nov-2014 16:31:44 |
| slvmware  | SL-BWVMON-Agent  | 30013     | 6,085           | 0               | 0.0             | 10-Nov-2014 16:31:31 |
| slvmware  | SL-RTVMGR-Agent  | 30016     | 43,399          | 2               | 1.0             | 10-Nov-2014 16:31:43 |
| slvmware  | SL-HOSTMON-Agent | 30015     | 33,434          | 0               | 0.0             | 10-Nov-2014 16:31:31 |

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

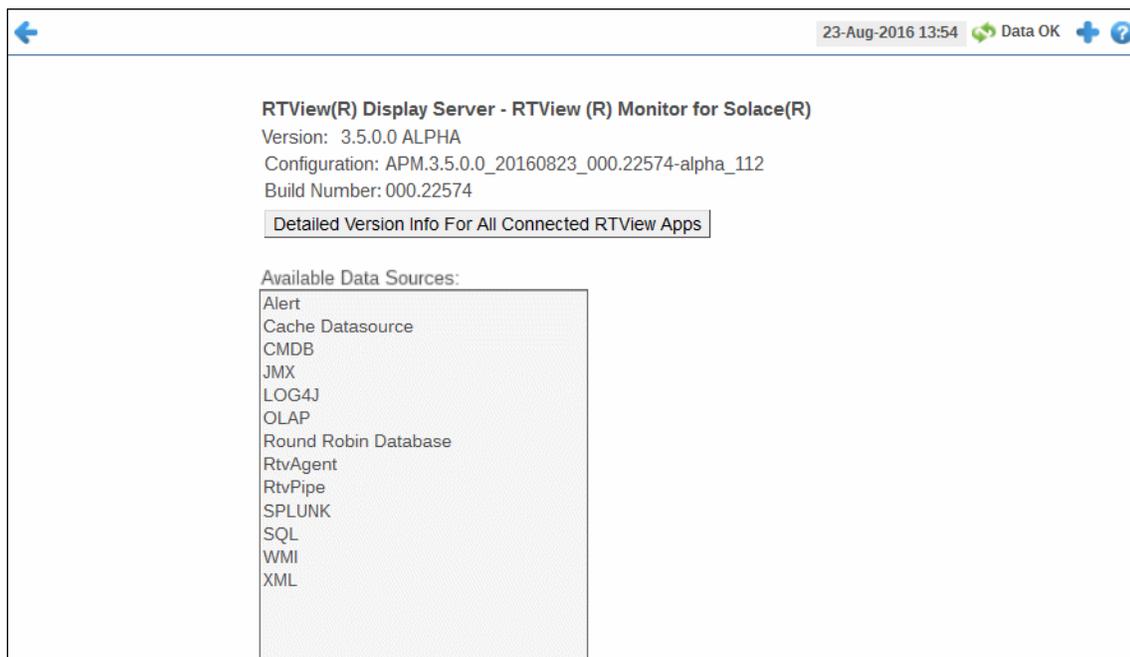
- Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

**Data Received from Remote Agents Table**

|                          |                                             |
|--------------------------|---------------------------------------------|
| <b>AgentName</b>         | Name of the agent.                          |
| <b>AgentClass</b>        | Class of the agent.                         |
| <b>Client ID</b>         | Unique client identifier.                   |
| <b>Total Rows Rcvd</b>   | Total number of rows of data received.      |
| <b>Rows Rcvd/sec</b>     | Number of rows of data received per second. |
| <b>Last Receive Time</b> | Last time data was received from the agent. |

**About**

Verify when agent metrics were last queried by the Monitor. The data in this display is predominantly used for debugging by Technical Support.



**Title Bar (possible features are):**

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu** , **Table** open commonly accessed displays.
- 6,047** The number of items currently in the display.
- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

**Data Received from Remote Agents Table**

|                          |                                             |
|--------------------------|---------------------------------------------|
| <b>AgentName</b>         | Name of the agent.                          |
| <b>AgentClass</b>        | Class of the agent.                         |
| <b>Client ID</b>         | Unique client identifier.                   |
| <b>Total Rows Rcvd</b>   | Total number of rows of data received.      |
| <b>Rows Rcvd/sec</b>     | Number of rows of data received per second. |
| <b>Last Receive Time</b> | Last time data was received from the agent. |

---

## RTView Manager Views/Displays

This section describes RTView Manager displays. Use RTView Manager displays to track the health of Solace Monitor components.

Note that the ["MySQL Database"](#) and ["Docker Engines"](#) displays are populated with performance data only if you are using the RTView Monitor for Solace AMI version.

The RTView Manager has the following Views:

- ["JVM Process Views"](#)
- ["RTView Servers"](#)
- ["Tomcat Servers"](#)
- ["MySQL Database"](#)
- ["Docker Engines"](#)
- ["Hosts"](#)
- ["Alert Views"](#)
- ["Administration"](#)

### JVM Process Views

These displays present performance data for monitored Java Virtual Machine (JVM) Processes. Use these displays to examine the performance and resource use of JVMs in summary and detail. Any JVM that is enabled for monitoring can be included in these displays. The displays include summary overviews and detail pages with historical trends.

You can set alert thresholds on performance and resource metrics for your JVMs, including **CPU Percent**, **Memory Used** and **Gc Duty cycle**. Alerts are shown in the ["All JVMs Heatmap"](#) display. Use the detailed JVM displays to investigate further; for example a **Memory Used** alarm might take you to the ["JVM Summary"](#) display to get historical memory use, or a **Gc Duty Cycle** alarm might take you to the ["JVM GC Trends"](#) display.

Displays in this View are:

- ["All JVMs Heatmap"](#): Heatmap of alert states for all JVM connections



**Title Bar** (possible features are):

-   Open the previous and upper display.
-  Open an instance of this display in a new window.
-  Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

 **Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.

Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.

 Open the **Alert Views - RTView Alerts Table** display.

## Fields and Data

This display includes:

**Source** Choose one or **All Sources** to display.

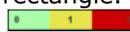
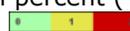
**JVM Count** The number of JVM connections shown in the display.

**Show Inactive** Select to show inactive connections.

**Connection** Select to show JVM connections names.

### Metric

Select the Metric to display in the heatmap. Each Metric has a color gradient bar that maps relative values to colors.

|                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Alert Severity</b> | <p>The maximum level of alerts in the heatmap rectangle. Values range from <b>0</b> - <b>2</b>, as indicated in the color gradient  bar, where <b>2</b> is the highest Alert Severity.</p> <ul style="list-style-type: none"> <li> Red indicates that one or more alerts have reached their alarm threshold. Alerts that have exceeded their specified ALARM LEVEL threshold have an Alert Severity value of <b>2</b>.</li> <li> Yellow indicates that one or more alerts have reached their alarm threshold. Alerts that have exceeded their specified WARNING LEVEL threshold have an Alert Severity value of <b>1</b>.</li> <li> Green indicates that no alerts have reached their alert thresholds. Alerts that have not exceeded their specified thresholds have an Alert Severity value of <b>0</b>.</li> </ul> |
| <b>Alert Count</b>    | <p>The number of alerts for the rectangle. The color gradient  bar values range from <b>0</b> to the maximum number of alerts in the heatmap.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>CPU %</b>          | <p>The total percent (%) CPU utilization for the rectangle. The color gradient  bar values range from <b>0</b> to the maximum percent (%) CPU utilization in the heatmap.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Memory %</b>       | <p>The total percent (%) memory utilization for the rectangle. The color gradient  bar values range from <b>0</b> to the maximum percent (%) memory utilization in the heatmap.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Current Heap</b>   | <p>The current amount of heap committed for the connection, in kilobytes. The color gradient  bar values range from <b>0</b> to the maximum amount in the heatmap.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Used Heap</b>      | <p>The total amount of heap used by the connection, in kilobytes. The color gradient  bar values range from <b>0</b> to the maximum amount used in the heatmap.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

## All JVMs Table

View JVM connection details for one or all sources, the most critical alert state for each JVM connection, as well as CPU and memory utilization in a tabular format. Each row in the table is a different connection.

Choose one or **All Sources** from the **Source** drop-down menu. Check the **Show Inactive** box to include inactive connections. The row color for inactive connections is dark red. Click Sort  to order column data. Drill-down and investigate by clicking a row in the table to view details for the selected connection in the **JVM Summary** display.

Heatmap
All JVMs - Table View
19-Jan-2017 14:01  Data OK 

Source: All Sources

JVM Count: 56  Show Inactive

All JMX Connections

| Connection              | Source    | Expired                  | Connected                                                                           | Alert Severity | Alert Count | Host            | Port  |     |
|-------------------------|-----------|--------------------------|-------------------------------------------------------------------------------------|----------------|-------------|-----------------|-------|-----|
| ALERT_SERVER            | localhost | <input type="checkbox"/> |    | 0              | 0           | localhost       | 10023 | 102 |
| ALERT_SERVER            | TBSender  | <input type="checkbox"/> |    | 0              | 0           | localhost       | 10023 | 102 |
| ALERTHISTORIAN          | localhost | <input type="checkbox"/> |    | 0              | 0           | localhost       | 10025 | 110 |
| ALERTHISTORIAN          | TBSender  | <input type="checkbox"/> |    | 0              | 0           | localhost       | 10025 | 110 |
| AMXMON-alpha-TB34       | localhost | <input type="checkbox"/> |    | 0              | 0           | 192.168.200.34  | 6368  | 309 |
| AMXMON-alpha-TB34       | TBSender  | <input type="checkbox"/> |    | 0              | 0           | 192.168.200.34  | 6368  | 309 |
| AMXMON-alpha-TB34-HIST  | localhost | <input type="checkbox"/> |    | 0              | 0           | 192.168.200.34  | 6367  | 630 |
| AMXMON-beta-TB3-HIST    | localhost | <input type="checkbox"/> |    | 0              | 0           | 192.168.200.133 | 6367  | 470 |
| BWMON-alpha-TB34        | localhost | <input type="checkbox"/> |   | 0              | 0           | 192.168.200.34  | 3368  | 321 |
| BWMON-alpha-TB34        | TBSender  | <input type="checkbox"/> |  | 0              | 0           | 192.168.200.34  | 3368  | 321 |
| BWMON-alpha-TB34-HIST   | localhost | <input type="checkbox"/> |  | 0              | 0           | 192.168.200.34  | 3367  | 329 |
| BWMONITOR-release-WIN-8 | localhost | <input type="checkbox"/> |  | 0              | 0           | 192.168.200.146 | 3368  | 904 |
| BWMONITOR-TB8           | localhost | <input type="checkbox"/> |  | 0              | 0           | 192.168.200.138 | 3368  | 270 |
| CONFIG_SERVER           | localhost | <input type="checkbox"/> |  | 0              | 0           | localhost       | 10013 | 990 |
| CONFIG_SERVER           | TBSender  | <input type="checkbox"/> |  | 0              | 0           | localhost       | 10013 | 990 |
| DISPLAYSERVER           | localhost | <input type="checkbox"/> |  | 0              | 0           | localhost       | 10024 | 100 |
| DISPLAYSERVER           | TBSender  | <input type="checkbox"/> |  | 0              | 0           | localhost       | 10024 | 100 |
| DISPLAYSERVER_DARKSTY   | localhost | <input type="checkbox"/> |  | 0              | 0           | localhost       | 10124 | 118 |
| DISPLAYSERVER_DARKSTY   | TBSender  | <input type="checkbox"/> |  | 0              | 0           | localhost       | 10124 | 118 |
| EMSMON_SENDER-alpha-TB  | TBSender  | <input type="checkbox"/> |  | 0              | 0           | 192.168.200.34  | 3166  | 289 |
| EMSMON_SENDER-alpha-TB  | localhost | <input type="checkbox"/> |  | 0              | 0           | 192.168.200.34  | 3166  | 289 |

### Title Bar (possible features are):

-   Open the previous and upper display.
-  Open an instance of this display in a new window.
-  Open the online help page for this display.
- Menu , Table open commonly accessed displays.
- 6,047 The number of items currently in the display.

-  Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
-  Open the **Alert Views - RTView Alerts Table** display.

**Row Color Code:**

Tables with colored rows indicate the following:

-  Red indicates that one or more alerts exceeded their ALARM LEVEL threshold in the table row.
-  Yellow indicates that one or more alerts exceeded their WARNING LEVEL threshold in the table row.
-  Green indicates that no alerts exceeded their WARNING or ALARM LEVEL threshold in the table row.

**Fields and Data**

This display includes:

- Source** Choose one or **All Sources** to display.
- JVM Count:** The number of JVM connections in the table.
- Show Inactive** Select to include inactive connections.

**All JMX Connections Table**

|                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Connection</b>     | The name of the JVM connection.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Source</b>         | The name of the source.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Expired</b>        | When checked, this connection is expired due to inactivity.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Connected</b>      | The data connection state:<br> Disconnected.<br> Connected.                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Alert Severity</b> | The maximum level of alerts associated with the connection. Values range from <b>0</b> to <b>2</b> , where <b>2</b> is the greatest Alert Severity.<br> One or more alerts associated with the connection exceeded their ALARM LEVEL threshold.<br> One or more alerts associated with the connection exceeded their WARNING LEVEL threshold.<br> No alerts associated with the connection have exceeded their thresholds. |
| <b>Alert Count</b>    | The current number of alerts for the connection.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Host</b>           | The name of the host for this connection.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Port</b>           | The port number for the connection.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>PID</b>            | The connection PID.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>CPU %</b>          | The amount of CPU, in percent (%) used by this connection.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Max Heap</b>       | The maximum amount of heap used by this connection, in kilobytes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Current Heap</b>   | The current amount of committed heap for this connection, in kilobytes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Used Heap</b>      | The current amount of heap used by this connection, in kilobytes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Mem % Used</b>     | The amount of JVM memory used by this connection, in percent (%).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>RtvAppType</b>     | The type of RTView application, where: <b>1</b> is for the Historian, <b>3</b> is for the Data Server; <b>5</b> is for the Display Server, and <b>0</b> is a non-RTView application.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Source</b>         | The Data Server that sent this value.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>time_stamp</b>     | The date and time this row of data was last updated.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

## JVM Summary

Track JVM memory and CPU usage, get JVM system information, application performance metrics, and input arguments for a single connection. Verify whether the memory usage has reached a plateau. Or, if usage is getting close to the limit, determine whether to allocate more memory.

Use the available drop-down menus or right-click to filter data shown in the display.



#### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

### Fields and Data

This display includes:

- Source** Select the type of connection to the RTView Server.
- Connection** Select an RTView Server from the drop-down menu. Names can be modified in the RTView Server configuration properties file.
- Operating System** Displays data pertaining to the operating system running on the host on which the JVM resides.

|                             |                                                                                                                                                                                                                               |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Connected</b>            | The data connection state:<br> Disconnected.<br> Connected. |
| <b>Expired</b>              | When checked, this server is expired due to inactivity.                                                                                                                                                                       |
| <b>Operating System</b>     | The name of the operating system running on the host on which the JVM resides.                                                                                                                                                |
| <b>OS Version</b>           | The operating system version.                                                                                                                                                                                                 |
| <b>Architecture</b>         | The ISA used by the processor.                                                                                                                                                                                                |
| <b>Available Processors</b> | The total number of processors available to the JVM.                                                                                                                                                                          |

### Runtime

|                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Process Name</b>   | Name of the process.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Start Time</b>     | The date and time that the application started running.                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Up Time</b>        | The amount of time the application has been running, in the following format:<br><b>0d 00:00</b><br><b>&lt;days&gt;d &lt;hours&gt;:&lt;minutes&gt;:&lt;seconds&gt;</b><br>For example:<br><b>10d 08:41:38</b>                                                                                                                                                                                                                                                                                                       |
| <b>JVM CPU %</b>      | The amount of CPU usage by the JVM, in percent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Live Threads</b>   | The total number of live threads.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Daemon Threads</b> | The total number of live daemon threads.                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Peak Threads</b>   | The total number of peak live threads since the JVM started or the peak was reset.                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Max Heap Mb</b>    | The maximum amount of memory used for memory management by the application in the time range specified. This value may change or be undefined.<br><br>NOTE: A memory allocation can fail if the JVM attempts to set the <b>Used</b> memory allocation to a value greater than the <b>Committed</b> memory allocation, even if the amount for <b>Used</b> memory is less than or equal to the <i>Maximum</i> memory allocation (for example, when the system is low on virtual memory).                              |
| <b>Committed Mb</b>   | The amount of memory, in megabytes, guaranteed to be available for use by the JVM. The amount of committed memory can be a fixed or variable size. If set to be a variable size, the amount of committed memory can change over time, as the JVM may release memory to the system. This means that the amount allocated for <b>Committed</b> memory could be less than the amount initially allocated. <b>Committed</b> memory will always be greater than or equal to the amount allocated for <b>Used</b> memory. |
| <b>Used Mb</b>        | The amount of memory currently used by the application. Memory used includes the memory occupied by all objects including both reachable and unreachable objects.                                                                                                                                                                                                                                                                                                                                                   |

**Class Name** Class name used for JVM.

**Arguments** The arguments used to start the application.

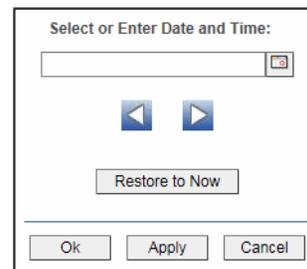
**More Arguments** Additional arguments used to start the application.

**JVM CPU, Memory, Thread Trends**  
Shows JVM metrics for the selected server.

**Log Scale** Enable to use a logarithmic scale for the Y axis. Use Log Scale to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. Log Scale makes data on both scales visible by applying logarithmic values rather than actual values to the data.

**Base at Zero** Use zero as the Y axis minimum for all graph traces.

**Time Range** Select a time range from the drop down menu varying from **2 Minutes** to **Last 7 Days**, or display **All Data**. To specify a time range, click Calendar .



By default, the time range end point is the current time. To change the time range end point, click Calendar  and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period. NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

**JVM CPU %** Traces the amount of memory, in percent, used by the JVM in the time range specified.

**Max Heap Mb** Traces the maximum amount of memory used for memory management by the application in the time range specified. This value may change or be undefined.

NOTE: A memory allocation can fail if the JVM attempts to set the **Used** memory allocation to a value greater than the **Committed** memory allocation, even if the amount for **Used** memory is less than or equal to the **Maximum** memory allocation (for example, when the system is low on virtual memory).

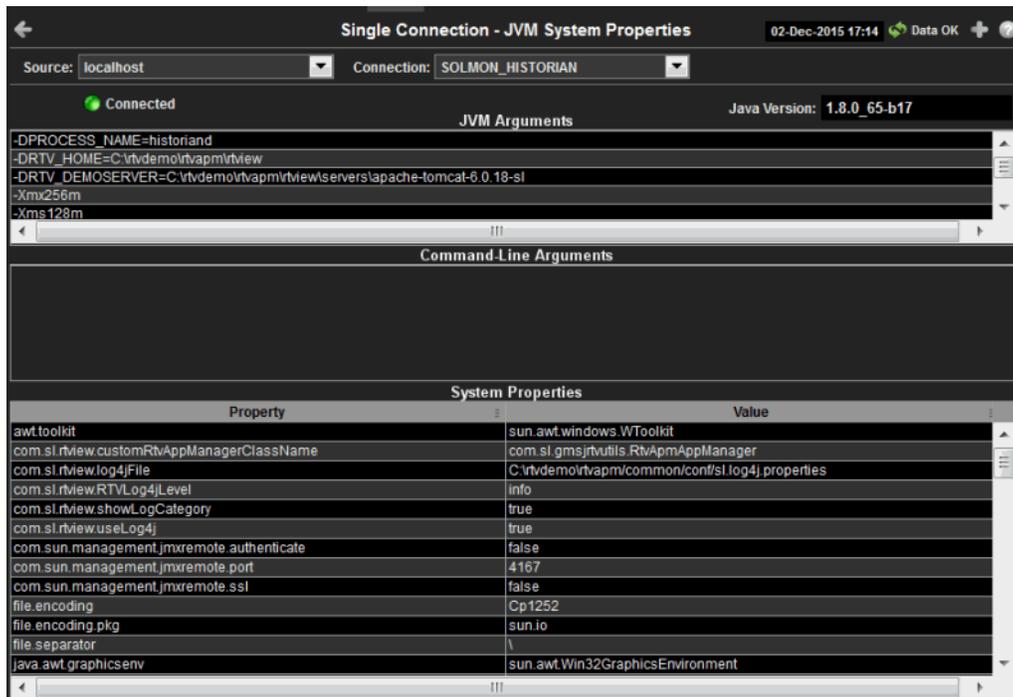
**Cur Heap Mb** Traces the current amount of memory, in megabytes, used for memory management by the application in the time range specified.

**Used Heap Mb** Traces the memory currently used by the application.

**Live Threads** Traces the total number of currently active threads in the time range specified.

## JVM System Properties

Track JVM input arguments and system properties for a single connection. Use the available drop-down menus or right-click to filter data shown in the display.



### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu** , **Table** open commonly accessed displays.
- 6,047** The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

### Fields and Data

This display includes:

- Source** Select the type of connection to the RTView Server.
- Connection** Select an RTView Server from the drop-down menu. Names can be modified in the RTView Server configuration properties file.
- Connected** The data connection state:
  - Disconnected.
  - Connected.
- Java Version** The Java version running on the selected server.
- JVM Arguments** The JVM arguments in the **RuntimeMXBean InputArguments** attribute.

**Command Line Arguments** Arguments used to start the application.

**System Properties** This table lists and describes system property settings.

**Property** Name of the property.  
**Value** Current value of the property.

## JVM Memory Pool Trends

Track JVM heap and non-heap memory usage for a single connection. Use the available drop-down menus or right-click to filter data shown in the display.



**Title Bar** (possible features are):

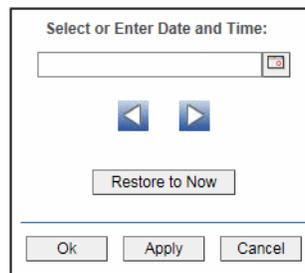
- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- 6,047** The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.**

**Fields and Data**

This display includes:

- Source** Select the type of connection to the RTView Server.
- Connection** Select an RTView Server from the drop-down menu. Names can be modified in the RTView Server configuration properties file.
- Connected** The data connection state:  
● Disconnected.  
● Connected.
- Base at Zero** Use zero as the Y axis minimum for all graph traces.
- Time Range** Select a time range from the drop down menu varying from **2 Minutes** to **Last 7 Days**, or display **All Data**. To specify a time range, click Calendar .



By default, the time range end point is the current time. To change the time range end point, click Calendar  and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period.  
 NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

**Heap Memory**

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Maximum</b>           | <p>The maximum amount of memory used, in megabytes, for memory management by the application in the time range specified. This value may change or be undefined.</p> <p>NOTE: A memory allocation can fail if the JVM attempts to set the <b>Used</b> memory allocation to a value greater than the <b>Committed</b> memory allocation, even if the amount for <b>Used</b> memory is less than or equal to the <b>Maximum</b> memory allocation (for example, when the system is low on virtual memory).</p>               |
| <b>Committed</b>         | <p>The amount of memory, in megabytes, guaranteed to be available for use by the JVM. The amount of committed memory can be a fixed or variable size. If set to be a variable size, the amount of committed memory can change over time, as the JVM may release memory to the system. This means that the amount allocated for <b>Committed</b> memory could be less than the amount initially allocated. <b>Committed</b> memory will always be greater than or equal to the amount allocated for <b>Used</b> memory.</p> |
| <b>Used</b>              | <p>The amount of memory, in megabytes, currently used by the application. Memory used includes the memory occupied by all objects including both reachable and unreachable objects.</p>                                                                                                                                                                                                                                                                                                                                    |
| <b>Peak Tenured Used</b> | <p>The amount of memory, in megabytes, used by tenured JVM objects in the time range specified. Tenured refers to JVM objects contained in a pool that holds objects that have avoided garbage collection and reside in the survivor space. Peak tenured refers to the maximum value of the tenured memory over a specified period of time.</p>                                                                                                                                                                            |
| <b>Eden Space</b>        | <p>Traces the amount of memory used by the JVM eden pool in the time range specified. Eden refers to the JVM eden pool, which is used to initially allocate memory for most objects.</p>                                                                                                                                                                                                                                                                                                                                   |
| <b>Survivor Space</b>    | <p>Traces the amount of memory used by the JVM survivor pool in the time range specified. The JVM survivor pool holds objects that survive the eden space garbage collection.</p>                                                                                                                                                                                                                                                                                                                                          |
| <b>Tenured Gen</b>       | <p>Traces the amount of memory used by tenured JVM objects in the time range specified. Tenured refers to JVM objects contained in a pool that holds objects that have avoided garbage collection and reside in the survivor space. Peak tenured refers to the maximum value of the tenured memory over a specified period of time.</p>                                                                                                                                                                                    |

### Non-Heap Memory

|                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Maximum</b>                      | The maximum amount of memory, in megabytes, used for JVM non-heap memory management by the application in the time range specified.                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Committed</b>                    | The amount of memory, in megabytes, guaranteed to be available for use by JVM non-heap memory management. The amount of committed memory can be a fixed or variable size. If set to be a variable size, it can change over time, as the JVM may release memory to the system. This means that the amount allocated for <b>Committed</b> memory could <b>be</b> less than the amount initially allocated. Committed memory will always be greater than or equal to the amount allocated for <b>Used</b> memory. |
| <b>Used</b>                         | The amount of memory, in megabytes, currently used by the application. Memory used includes the memory occupied by all objects including both reachable and unreachable objects.                                                                                                                                                                                                                                                                                                                               |
| <b>Objects Pending Finalization</b> | The value of the <b>MemoryMXBean ObjectPendingFinalizationCount</b> attribute.                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Verbose</b>                      | The value of the <b>MemoryMXBean Verbose</b> attribute.                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Code Cache</b>                   | Traces the amount of non-heap memory used in the JVM for compilation and storage of native code.                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Perm Gen</b>                     | Traces the amount of memory used by the pool containing reflective data of the virtual machine, such as class and method objects. With JVMs that use class data sharing, this generation is divided into read-only and read-write areas.                                                                                                                                                                                                                                                                       |

## Operations

|                              |                                                     |
|------------------------------|-----------------------------------------------------|
| <b>Run Garbage Collector</b> | Performs garbage collection on the selected server. |
| <b>Reset Peak Usage</b>      | Clears peak usage on the selected server.           |

## JVM GC Trends

Track JVM garbage collection memory usage for a single connection. Use the available drop-down menus or right-click to filter data shown in the display.



### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

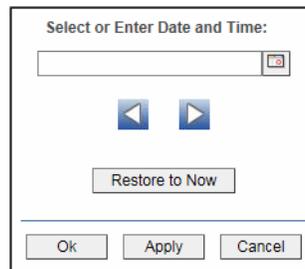
### Fields and Data

This display includes:

- Source** Select the type of connection to the RTView Server.
- Connection** Select an RTView Server from the drop-down menu. Names can be modified in the RTView Server configuration properties file.
- Garbage Collector** Select a garbage collection method: **Copy** or **MarkSweepCompact**.
- Max** Shows the maximum amount of memory used for JVM garbage collection in the time range specified.
- Committed** Shows the amount of memory guaranteed to be available for use by JVM non-heap memory management. The amount of committed memory can be a fixed or variable size. If set to be a variable size, it can change over time, as the JVM may release memory to the system. This means that the amount allocated for **Committed** memory could be less than the amount initially allocated. **Committed** memory will always be greater than or equal to the amount allocated for **Used** memory.

**Base at Zero** Use zero as the Y axis minimum for all graph traces.

**Time Range** Select a time range from the drop down menu varying from **2 Minutes** to **Last 7 Days**, or display **All Data**. To specify a time range, click Calendar .



By default, the time range end point is the current time. To change the time range end point, click Calendar  and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period. NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

### Memory Usage (in MB) Before and After Garbage Collection

|                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Maximum</b>       | Traces the maximum amount of memory used by garbage collection in the time range specified. This value may change or be undefined.<br><br>NOTE: A memory allocation can fail if the JVM attempts to set the <b>Used</b> memory allocation to a value greater than the <b>Committed</b> memory allocation, even if the amount for <b>Used</b> memory is less than or equal to the <b>Maximum</b> memory allocation (for example, when the system is low on virtual memory).                                  |
| <b>Committed</b>     | Traces the amount of memory guaranteed to be available for use by the JVM. The amount of committed memory can be a fixed or variable size. If set to be a variable size, the amount of committed memory can change over time, as the JVM may release memory to the system. This means that the amount allocated for <b>Committed</b> memory could be less than the amount initially allocated. <b>Committed</b> memory will always be greater than or equal to the amount allocated for <b>Used</b> memory. |
| <b>Used - Before</b> | Traces the amount of memory used before the last garbage collection.                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Used - After</b>  | Traces the amount of memory used after the last garbage collection.                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Duration</b>      | The duration, in seconds, of garbage collection.                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Duty Cycle</b>    | The percentage of time that the application spends in garbage collection.                                                                                                                                                                                                                                                                                                                                                                                                                                   |

## RTView Servers

These displays present performance data for all RTView Servers. Displays in this View are:

- "Data Servers": Shows metrics for RTView Data Servers.
- "Display Servers": Shows metrics for RTView Display Servers.
- "Historian Servers": Shows metrics for RTView Historian Servers.
- "Version Info": Shows the version information.

## Data Servers

Track data transfer metrics for RTView Data Servers, client count and throughput trends.

Use the available drop-down menus or right-click to filter data shown in the display.



### Title Bar (possible features are):

- ← ↑ Open the previous and upper display.
- + Open an instance of this display in a new window.
- ? Open the online help page for this display.
- Menu, Table open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

**Source** Select the type of connection to the RTView Server.

**Connection** Select an RTView Server from the drop-down menu. Names can be modified in the RTView Server configuration properties file.

|                          |                                                                                                                                                                                                                                                                  |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Connection</b>        | The connection selected from the <b>Connection</b> drop-down menu.                                                                                                                                                                                               |
| <b>Number of Clients</b> | The number of clients currently server on this Data Server.                                                                                                                                                                                                      |
| <b>Connected</b>         | The Data Server connection state:<br> Disconnected.<br> Connected.                             |
| <b>Serving Data</b>      |  The Data Server is not currently serving data.<br> The Data Server is currently serving data. |
| <b>Expired</b>           | This server has been marked as expired after no activity.                                                                                                                                                                                                        |
| <b>Function Stats</b>    | Opens the <b>RTView Function Stats</b> display which shows detailed performance statistics for RTView functions in the selected Data Server. This button is only enabled if the RTVMGR has a JMX connection defined for the selected Data Server.                |

**Clients**

This table describes all clients on the selected server.

|                       |                                                                                                                                                                                              |
|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Address</b>        | The client IP address.                                                                                                                                                                       |
| <b>Client ID</b>      | The unique client identifier.                                                                                                                                                                |
| <b>Duration</b>       | The amount of time for this client session. Format:<br><b>dd HH:MM:SS</b><br><b>&lt;days&gt; &lt;hours&gt;:&lt;minutes&gt;:&lt;seconds&gt;</b><br><b>For example:</b><br><b>10d 08:41:38</b> |
| <b>Host</b>           | The client host name.                                                                                                                                                                        |
| <b>Last Data Sent</b> | The amount of data, in bytes, last sent to the client.                                                                                                                                       |
| <b>Delta</b>          | The amount of data, in bytes, sent since the last update.                                                                                                                                    |
| <b>Total</b>          | The total amount of data, in bytes, sent to the client.                                                                                                                                      |
| <b>TIME_STAMP</b>     | The date and time this row of data was last updated.                                                                                                                                         |

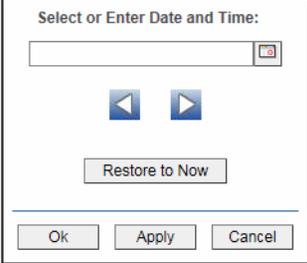
**Client Count / Data Throughput Trends**

Shows throughput metrics for all clients on the selected server.

|                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Log Scale</b>    | Enable to use a logarithmic scale for the Y axis. Use Log Scale to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. Log Scale makes data on both scales visible by applying logarithmic values rather than actual values to the data. |
| <b>Base at Zero</b> | Use zero as the Y axis minimum for all graph traces.                                                                                                                                                                                                                                                                                                                                                                                                 |

**Time Range**

Select a time range from the drop down menu varying from **2 Minutes** to **Last 7 Days**, or display **All Data**. To specify a time range, click Calendar .



By default, the time range end point is the current time. To change the time range end point, click Calendar  and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period. NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

**Number of Clients**

Traces the number of clients being served by the Data Server.

**Data Sent**

Traces the total amount of data, in Kilobytes, sent to all clients.

## Display Servers

Track display utilization metrics for RTView Display Servers.

Use the available drop-down menus or right-click to filter data shown in the display.

The screenshot shows the RTView Display Server interface. At the top, it displays 'JVM' and 'RTView Display Server' with a timestamp of '02-Dec-2015 16:57' and a 'Data OK' status. Below this, there are two dropdown menus: 'Source: localhost' and 'Connection: SOLMON\_DISPLAYSERVER'. A status bar shows 'Connected' (green dot) and 'Expired' (white dot) options, along with a 'Function Stats' button.

Configuration settings are shown in a grid:

- Display Timeout (seconds): 60
- Image Quality (0 - 100): 75
- Number of Active Displays: 9
- Maximum Number of Active Displays: 80
- Sessions with Active Displays: 3

The 'Display Data' section contains a table titled 'Active Displays' with columns for Display Name, Session, and Substitutions. The table lists several displays, including 'rtv\_admin\_agents.rtv', 'sol\_title\_panel.rtv', and 'rtv\_html5.rtv', each with a unique session ID and a list of substitutions.

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu Table open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

### Fields and Data

This display includes:

- Source** Select the type of connection to the RTView Server.
- Connection** Select an RTView Server from the drop-down menu. Names can be modified in the RTView Server configuration properties file.
- Connected** The Display Server connection state:
  - Disconnected.
  - Connected.
- Expired** This server has been marked as expired after no activity.

|                                          |                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Function Stats</b>                    | Opens the <b>RTView Function Stats</b> display which shows detailed performance statistics for RTView functions in the selected Display Server. This button is only enabled if the RTVMGR has a JMX connection defined for the selected Display Server.                                                                                               |
| <b>Display Timeout (seconds)</b>         | The amount of time, in seconds, that a display can be kept in memory after the Display Servlet has stopped requesting it. The default is <b>60</b> seconds (to allow faster load time when switching between displays).                                                                                                                               |
| <b>Image Quality (0-100)</b>             | A value between <b>0</b> and <b>100</b> , which controls the quality of the generated images. If the value is <b>100</b> , the Display Server outputs the highest quality image with the lowest compression. If the value is <b>0</b> , the Display Server outputs the lowest quality image using the highest compression. The default is <b>75</b> . |
| <b>Number of Active Displays</b>         | The total number of displays currently being viewed by a user.                                                                                                                                                                                                                                                                                        |
| <b>Maximum Number of Active Displays</b> | The maximum number of displays kept in memory. The default is <b>20</b> (to optimize memory used by the Display Server).                                                                                                                                                                                                                              |
| <b>Sessions with Active Displays</b>     | Number of clients accessing the Display Server.                                                                                                                                                                                                                                                                                                       |

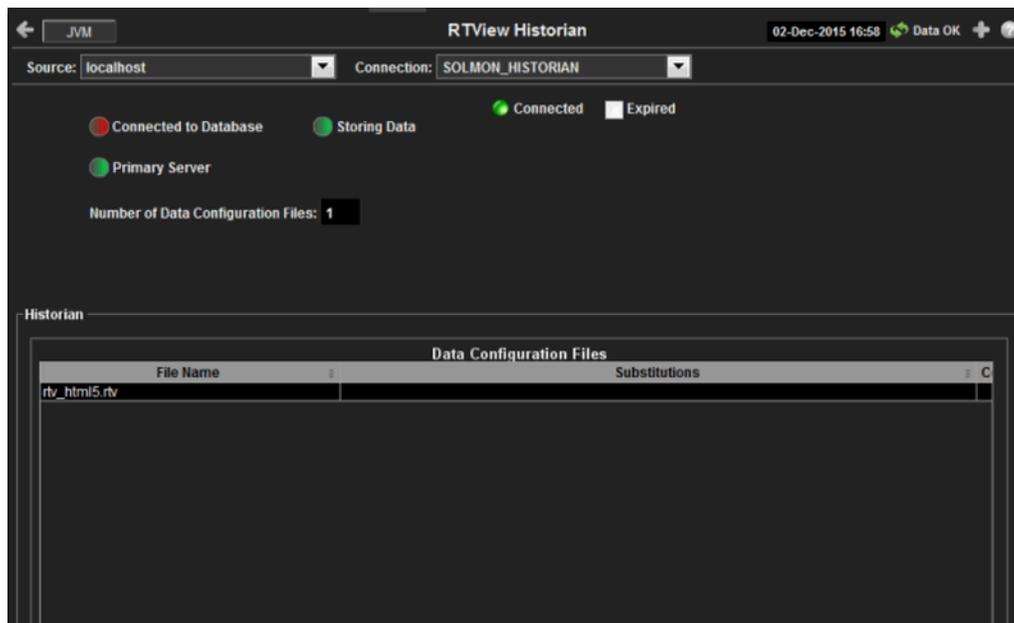
#### Display Data / Active Displays

|                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Display Name</b>  | The name of the currently open display.                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Session</b>       | A unique string identifier assigned to each session.                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Panel ID</b>      | A unique string identifier assigned to each panel. The Display Server loads each display requested by each client into a panel. This ID can be useful in troubleshooting.                                                                                                                                                                                                                                                                                              |
| <b>Substitutions</b> | Lists the substitutions used for the display.                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Last Ref</b>      | The amount of time that has elapsed since the display was last requested by a client.                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>ID</b>            | The client ID.                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Preloaded</b>     | When checked, indicates that the display ( <b>.rtv</b> ) file is configured in the <b>DISPLAYSERVER.ini</b> file to be preloaded. The <b>history_config</b> option is used to configure display preloading. Preloading a display makes data immediately available. Preloaded displays are not unloaded unless the Display Server is restarted or the display cache is cleared via JMX. This option can be used multiple times to specify multiple displays to preload. |

## Historian Servers

Track the status of RTView Historian Servers and data configuration file usage. View the caches that are archived by the Historian application, substitution variables associated with the history cache configuration file, as well as the history cache status. You can also stop and start the Historian, and purge data.

Use the available drop-down menus or right-click to filter data shown in the display.



#### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

#### Fields and Data

This display includes:

- Source** Select the type of connection to the RTView Server.
- Connection** Select an RTView Server from the drop-down menu. Names can be modified in the RTView Server configuration properties file.
- Connected** The Historian Server connection state:
  - Disconnected.
  - Connected.
- Expired** This server has been marked as expired after no activity.
- Connected to Database** The Historian Server database connection state:
  - Disconnected.
  - Connected.

**Primary Server**

When green, indicates that this Historian, when used within a group of Historians, is the primary group member. If the primary member fails or shuts down, the standby member with the highest priority becomes the primary group member. When red, indicates that the Historian is a secondary server.

The Historian Server member state:

- The Historian Server is a secondary group member.
- This Historian is the primary group member.

**Number of Data Configuration Files**

The number of configuration files that are used by the history cache.

**Historian / Data Configuration Files**

**File Name** The name of the history cache configuration file.

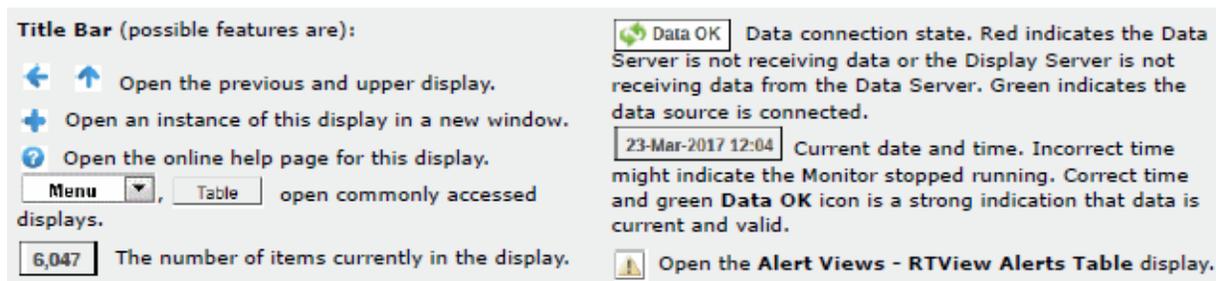
**Substitutions** Lists the substitutions specified in the history cache configuration file.

**Version Info**

This display provides detailed version information for all of the connected RTView applications. You can view specific applications by filtering data using the **Source**, **Connection**, **Filter Field**, and **Filter Value** fields at the top of the display. This display provides valuable information about the version of each jar that is used in each connected RTView application that can be used to help Technical Support when issues arise. Rows in the table where the **JarConfiguration** does not match the **ApplicationConfiguration** are highlighted in teal.

**Note:** RTView applications running versions previous to this enhancement will only have one row in the table and will display "version info not supported in this version" in the **ApplicationConfiguration** column.

| RTView Application Versions                                                                     |              |                       |                      |                                          |                                          |                                                                              |  |
|-------------------------------------------------------------------------------------------------|--------------|-----------------------|----------------------|------------------------------------------|------------------------------------------|------------------------------------------------------------------------------|--|
| Source: All Sources                                                                             |              | Filter Field:         |                      | Filter Value:                            |                                          | Clear                                                                        |  |
| Connection: All Connections                                                                     |              |                       |                      |                                          |                                          | <input checked="" type="checkbox"/> RegEx <input type="checkbox"/> Not Equal |  |
| Detailed Version for All Connected RTView Applications                                          |              |                       |                      |                                          |                                          |                                                                              |  |
| Rows where the JarConfiguration does not match ApplicationConfiguration are highlighted in teal |              |                       |                      |                                          |                                          |                                                                              |  |
| Source                                                                                          | Connection   | ApplicationName       | JarName              | ApplicationConfiguration                 | JarConfiguration                         | JarVersionNumber                                                             |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjagentds.jar      | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjalertds.jar      | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjcacheds.jar      | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjcmdbds.jar       | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjext.jar          | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjflash.jar        | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjrmxds.jar        | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjlog4jds.jar      | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjmodels.jar       | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjopads.jar        | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjopedds.jar       | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjrodds.jar        | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjrtvhistorian.jar | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |
| WIN3                                                                                            | SLMON-DISP-5 | RTView Display Server | gmsjrtvviewer.jar    | APM.3.0.0.0_20150910_000.19559-alpha_119 | APM.3.0.0.0_20150910_000.19559-alpha_119 | 3.0.0.0                                                                      |  |



### Fields and Data

This display includes:

|                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Source</b>                    | Select a filter value for the <b>Source</b> column.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Connection</b>                | Select a filter value for the <b>Connection</b> column.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Filter Field</b>              | Select a table column from the drop-down menu to perform a search in: <b>ApplicationName, JarName, ApplicationConfiguration, JarConfiguration, JarVersionNumber, JarVersionDate, JarReleaseDate, and JarMicroVersion.</b><br>Filters limit display content and drop-down menu selections to only those items that pass through the selected filter's criteria. If no items match the filter, you might have zero search results (an empty table). Double-clicking on a specific field in the table will populate this field with the selected field's content. For example, double-clicking on the <b>DataServerName</b> field in one of the rows displays the entire field's content into this field. |
| <b>Clear</b>                     | Clears entries in the <b>Filter Field</b> display list, <b>Filter Value</b> field, and <b>Not Equal</b> check box.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Filter Value</b>              | Enter the (case-sensitive) string to search for in the selected <b>Filter Field</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>RegEx</b>                     | Select this check box to use the <b>Filter Value</b> as a regular expression when filtering. When selected, the <b>Not Equal</b> check box displays.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Not Equal</b>                 | Works in conjunction with the <b>RegEx</b> field. Selecting this check box searches for values in the specified <b>Filter Field</b> that are NOT equal to the value defined in the <b>Filter Value</b> field. For example, if the <b>Filter Field</b> specified is <b>JarMicroVersion</b> , the <b>Filter Value</b> is specified as <b>317</b> , and this check box is selected, then only those rows containing <b>JarMicroVersion</b> fields NOT EQUAL to <b>317</b> will display. This field is only enabled when the <b>RegEx</b> check box is checked.                                                                                                                                            |
| <b>Source</b>                    | The name of the source of the RTVMGR.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Connection</b>                | Lists the name of the jmx connection to the RTView application.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Application Name</b>          | Lists the name of the application.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>JarName</b>                   | Lists the name of the jar used in the connected application.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Application Configuration</b> | Lists the configuration string of the application. This string contains the main application version that corresponds to the version information printed to the console at startup.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>JarConfiguration</b>          | Lists the configuration string for the jar.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>JarVersionNumber</b>          | Lists the version number for the jar.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>JarVersionDate</b>            | Lists the version date for the jar.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |

|                        |                                                                         |
|------------------------|-------------------------------------------------------------------------|
| <b>JarReleaseType</b>  | Lists the release type for the jar.                                     |
| <b>JarMicroVersion</b> | Lists the micro version for the jar.                                    |
| <b>Expired</b>         | When checked, this connection is expired due to inactivity.             |
| <b>time_stamp</b>      | The time at which the information in the current row was last received. |
| <b>DataServerName</b>  | The name of the RTVMGR data server connection.                          |

## Tomcat Servers

These displays present performance data for monitored Tomcat Application Servers. Use these displays to examine the state and performance of your Tomcat servers as well as all installed web modules. The server displays include summary overviews and detail pages with historical trends. Displays in this View are:

- ["All Tomcat Servers"](#): Table of connection details and performance metrics for all Tomcat connections.
- ["Tomcat Server Summary"](#): Performance metrics for one Tomcat Server, including current and historic performance metrics.
- ["All Applications Heatmap"](#): Heatmap of performance metrics for all Web modules for one Tomcat Server.
- ["Single Application Summary"](#): Table and trend graphs of performance metrics for Web modules.

### All Tomcat Servers

View Tomcat Server details per connection such as the total number of sessions, bytes sent/received, and processing time. Each row in the table is a different Tomcat Server. The row color for inactive connections is dark red.

Use this display to see summary information for your Tomcat servers, including session counts, access and request rates, cache hit rates, and data transmission metrics.

Drill-down and investigate by clicking a row in the table to view details for the selected connection in the **Service Summary** display.

| Connection | Source    | Sessions Active | Sessions Total | Sessions Expired | Accesses per sec | Accesses Total | Bytes Rcvd per sec | Bytes Rcvd Total |
|------------|-----------|-----------------|----------------|------------------|------------------|----------------|--------------------|------------------|
| TOMCAT     | localhost | 4               | 17             | 13               | 1.4              | 30,302         | 603.1              | 433,851.8        |

#### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

#### Fields and Data

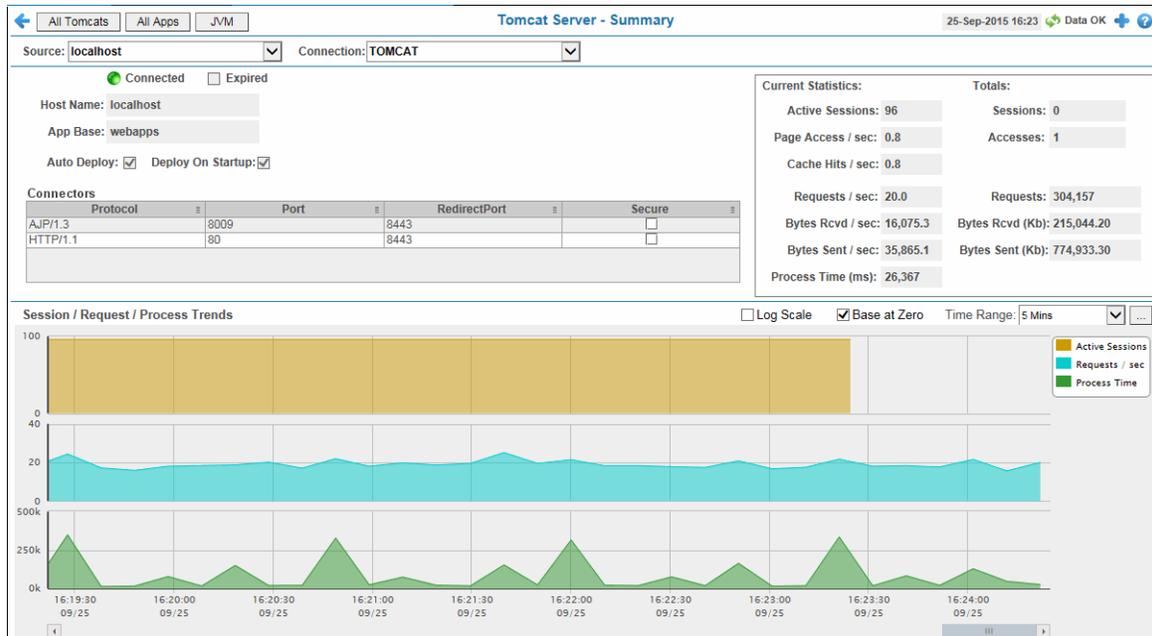
This display includes:

- Tomcat Count** The number of Tomcat connections in the table.
- Connection** The name of the Tomcat connection.
- Source** The host where the Tomcat Server is running.
- Sessions Active** The number of currently active client sessions.
- Sessions Total** The total number of client sessions since the server was started.
- Sessions Expired** The total number of client sessions that expired since the server was started.
- Accesses per sec** The number of times pages are accessed, per second.
- Accesses Total** The total number of times pages have been accessed since the server was started.

|                           |                                                                                                                                                                                             |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Bytes Rcvd per sec</b> | The number of bytes received per second.                                                                                                                                                    |
| <b>Bytes Rcvd Total</b>   | The total number of bytes received since the server was started.                                                                                                                            |
| <b>Bytes Sent per sec</b> | The number of bytes sent per second.                                                                                                                                                        |
| <b>Bytes Sent Total</b>   | The total number of bytes sent since the server was started.                                                                                                                                |
| <b>Cache Hit Rate</b>     | The number of times the cache is accessed, per second.                                                                                                                                      |
| <b>Requests per sec</b>   | The number of requests received, per second.                                                                                                                                                |
| <b>Requests Total</b>     | The total number of requests received since the server was started.                                                                                                                         |
| <b>Process Time</b>       | The average amount of time, in milliseconds, to process requests.                                                                                                                           |
| <b>Error Count</b>        | The number of errors that have occurred since the server was started.                                                                                                                       |
| <b>appBase</b>            | The directory in which Tomcat is installed.                                                                                                                                                 |
| <b>Display Name</b>       | The name of the currently open display.                                                                                                                                                     |
| <b>Expired</b>            | When checked, this connection is expired due to inactivity.                                                                                                                                 |
| <b>time_stamp</b>         | The date and time this row of data was last updated.<br>Format:<br><b>MM/DD/YY HH:MM:SS</b><br><b>&lt;month&gt;/ &lt;day&gt;/&lt;year&gt; &lt;hours&gt;:&lt;minutes&gt;:&lt;seconds&gt;</b> |

## Tomcat Server Summary

Track the performance of one Tomcat Server and get Tomcat hosting and connection details. You can drill down to this display from the Servers table for detailed information and historical trends for a specific server. The trends include Active Sessions, Requests per Sec, and Process Time.



### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu** **Table** open commonly accessed displays.
- 6,047** The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

### Fields and Data

This display includes:

- Source** Select the host where the Tomcat Server is running.
- Connection** Select a Tomcat Server from the drop-down menu.
- Connected** The Tomcat Server connection state:
  - Disconnected.
  - Connected.
- Expired** When checked, this server is expired due to inactivity.
- Host Name** The name of the host where the application resides.
- App Base** The directory in which Tomcat modules are installed.

**Auto Deploy** When checked, indicates that the Tomcat option, automatic application deployment, is enabled.

**Note:** This Tomcat option is set using the **autoDeploy** property in the **server.xml** file, located in the Tomcat **conf** directory. **autoDeploy=true** enables the option.

**Deploy On Startup** When checked, indicates that the option to deploy the application on Tomcat startup is enabled.

**Note:** This Tomcat option is set using the **deployOnStartup** property in the **server.xml** file, located in the Tomcat **conf** directory. When enabled (**deployOnStartup=true**), applications from the host are automatically deployed.

### Connectors

This table shows Tomcat application connection information.

|                     |                                                                                           |
|---------------------|-------------------------------------------------------------------------------------------|
| <b>Protocol</b>     | The protocol used by the Tomcat application on the host.                                  |
| <b>Port</b>         | The port number used by the Tomcat application on the host.                               |
| <b>RedirectPort</b> | The redirect port number used by the Tomcat application on the host.                      |
| <b>Secure</b>       | When checked, specifies that the Tomcat application uses a secure connection on the host. |

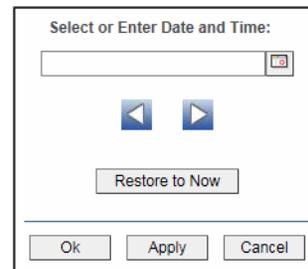
### Current Statistics / Totals

|                          |                                                                                  |
|--------------------------|----------------------------------------------------------------------------------|
| <b>Active Sessions</b>   | The number of clients currently in session with the servlet.                     |
| <b>Sessions</b>          | The total number of client sessions since the server was started.                |
| <b>Page Access / sec</b> | The number of times pages are accessed, per second.                              |
| <b>Accesses</b>          | The total number of page accesses since the server was started.                  |
| <b>Cache Hits / sec</b>  | The number of times the cache is accessed, per second.                           |
| <b>Requests / sec</b>    | The number of requests received, per second.                                     |
| <b>Requests</b>          | The total number of requests since the server was started.                       |
| <b>Bytes Rcvd / sec</b>  | The number of bytes received, per second.                                        |
| <b>Bytes Rcvd (Kb)</b>   | The number of kilobytes received since the server was started.                   |
| <b>Bytes Sent / sec</b>  | The number of bytes sent, per second.                                            |
| <b>Bytes Sent (Kb)</b>   | The total number of kilobytes sent since the server was started.                 |
| <b>Process Time</b>      | The amount of time, in milliseconds, for the servlet to process client requests. |

### Session / Request / Process Trends

Shows metrics for the selected server.

- Log Scale** Select to enable a logarithmic scale. Use Log Scale to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. Log Scale makes data on both scales visible by applying logarithmic values rather than actual values to the data.
- Base at Zero** Use zero as the Y axis minimum for all graph traces.
- Time Range** Select a time range from the drop down menu varying from **2 Minutes** to **Last 7 Days**, or display **All Data**. To specify a time range, click Calendar .



By default, the time range end point is the current time. To change the time range end point, click Calendar  and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period. NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

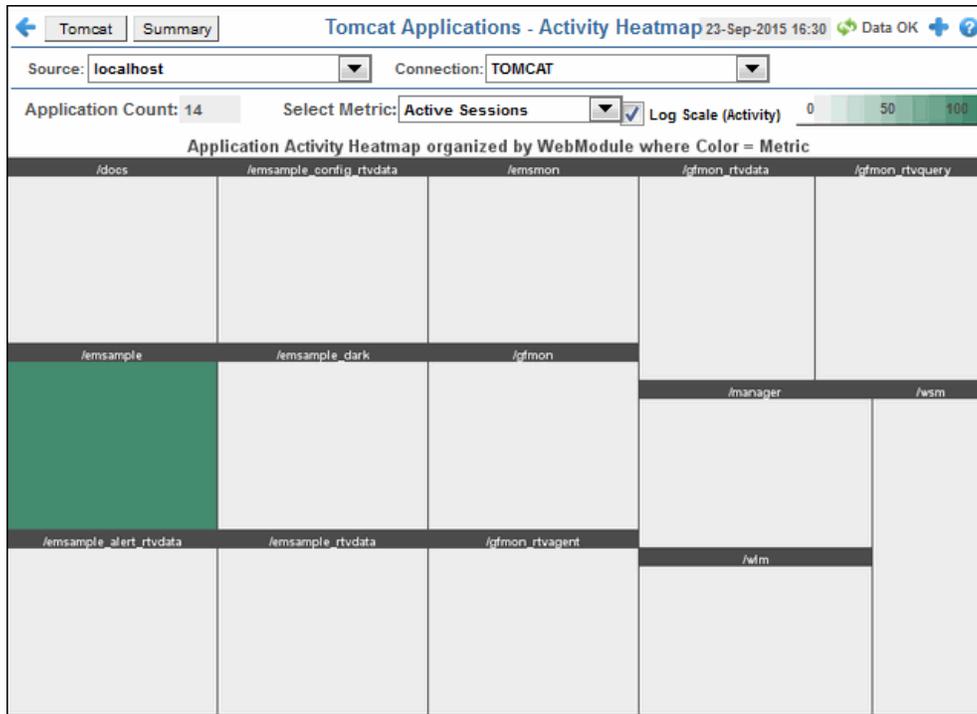
- Active Sessions** Traces the number of currently active client sessions.
- Requests /sec** Traces the number of requests received, per second.
- Process Time** Traces the average amount of time, in milliseconds, to process requests.

## All Applications Heatmap

View performance metrics for all monitored Tomcat Web modules for one Tomcat Server. The heatmap organizes Tomcat Web modules by server, and uses color to show the most critical Metric value for each Tomcat connection associated with the selected source. Each rectangle in the heatmap represents a Web module. In this heatmap, the rectangle size is the same for all Web modules. Each Metric (selected from the drop-down menu) has a color gradient bar that maps relative values to colors.

Use this display to see at-a-glance the health of all your web applications. You can select the heatmap color metric from a list including active sessions, access rate, and total access count.

Use the available drop-down menus or right-click to filter data shown in the display. Use the check-boxes  to include or exclude labels in the heatmap. Move your mouse over a rectangle to see additional information. Drill-down and investigate by clicking a rectangle in the heatmap to view details for the selected Web module in the **Application Summary** display.



#### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

#### Fields and Data

This display includes:

- Source** Select the host where the Tomcat Server is running.
- Connection** Select a Tomcat Server from the drop-down menu.
- Application Count** The number of Tomcat applications in the heatmap.

**Log Scale (Activity)**

Select to enable a logarithmic scale. Use Log Scale to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. Log Scale makes data on both scales visible by applying logarithmic values rather than actual values to the data.

**Select Metric**

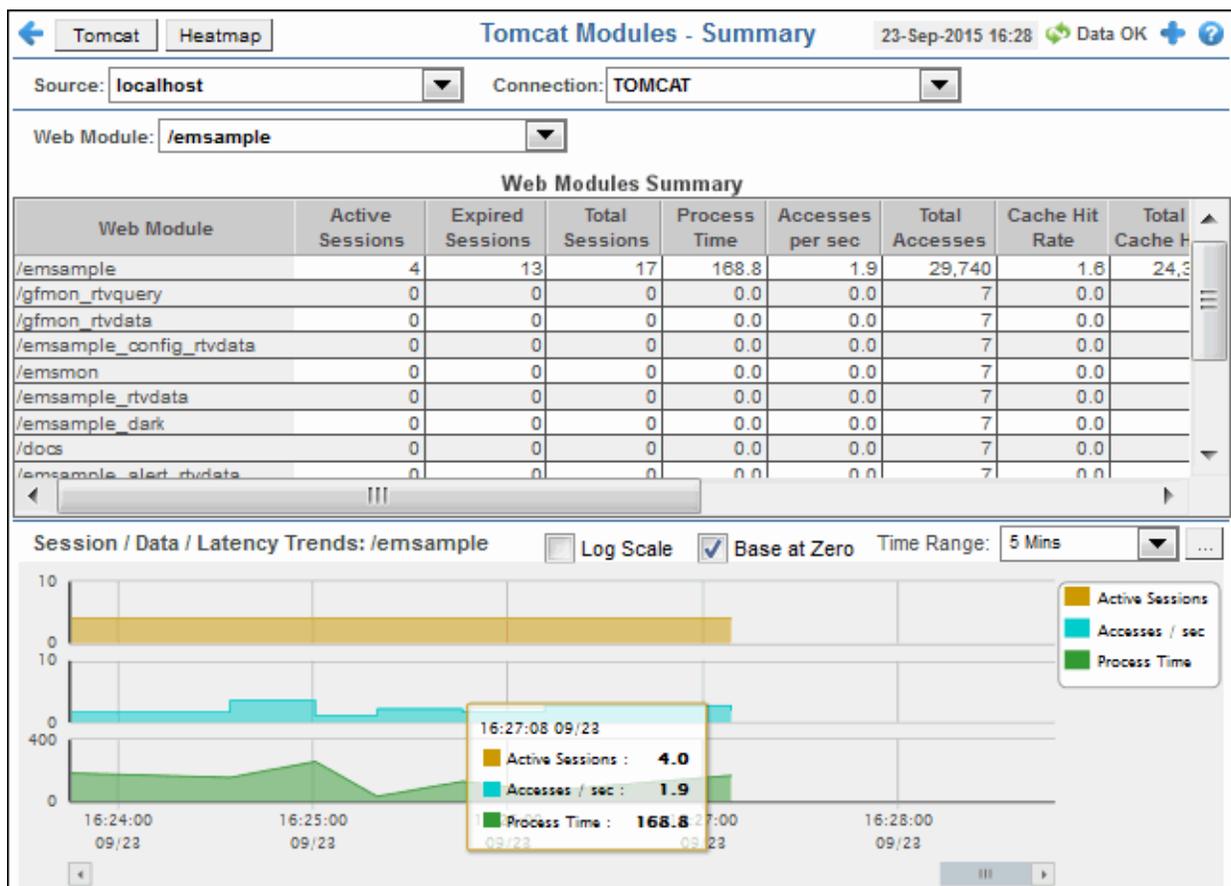
Select the metric to display in the heatmap. Each Metric has a color gradient bar that maps relative values to colors.

## Single Application Summary

Track the performance of all web application modules in a server and view utilization details. The table summarizes the sessions, accesses, cache hit and so forth, for all installed web modules. Each row in the table is a different web application module. The row color for inactive modules is dark red. Select a web application module to view metrics in the trend graph.

Use this data to verify response times of your Web application modules.

Use the available drop-down menus or right-click to filter data shown in the display.



**Title Bar** (possible features are):

-   Open the previous and upper display.
-  Open an instance of this display in a new window.
-  Open the online help page for this display.
- ,  open commonly accessed displays.
- The number of items currently in the display.

 **Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.

Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.

 Open the **Alert Views - RTView Alerts Table** display.

### Fields and Data

This display includes:

- Source** Select the host where the Tomcat Server is running.
- Connection** Select a Tomcat Server from the drop-down menu. This menu is populated by the selected Source.
- Web Module** Select a Web module from the drop-down menu. This menu is populated by the selected Connection. The Web Module you select populates the trend graphs.

#### Web Module Summary

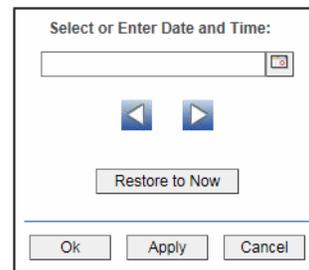
|                           |                                                                                       |
|---------------------------|---------------------------------------------------------------------------------------|
| <b>Web Module</b>         | The name of the Web module.                                                           |
| <b>Sessions Active</b>    | The number of currently active client sessions.                                       |
| <b>Sessions Total</b>     | The total number of client sessions since the application was started.                |
| <b>Sessions Expired</b>   | The total number of client sessions that expired since the application was started.   |
| <b>Accesses per sec</b>   | The number of times pages are accessed, per second.                                   |
| <b>Accesses Total</b>     | The total number of times pages have been accessed since the application was started. |
| <b>Bytes Rcvd per sec</b> | The number of bytes received per second.                                              |
| <b>Bytes Rcvd Total</b>   | The total number of bytes received since the application was started.                 |
| <b>Bytes Sent per sec</b> | The number of bytes sent per second.                                                  |
| <b>Bytes Sent Total</b>   | The total number of bytes sent since the application was started.                     |
| <b>Cache Hit Rate</b>     | The number of times the cache is accessed, per second.                                |
| <b>Requests per sec</b>   | The number of requests received, per second.                                          |
| <b>Requests Total</b>     | The total number of requests received since the application was started.              |
| <b>Process Time</b>       | The average amount of time, in milliseconds, to process requests.                     |

|                    |                                                                                                                                                                                             |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Error Count</b> | The number of errors occurred since the application was started.                                                                                                                            |
| <b>appBase</b>     | The directory in which Tomcat is installed.                                                                                                                                                 |
| <b>Expired</b>     | When checked, this connection is expired due to inactivity.                                                                                                                                 |
| <b>time_stamp</b>  | The date and time this row of data was last updated.<br>Format:<br><b>MM/DD/YY HH:MM:SS</b><br><b>&lt;month&gt;/ &lt;day&gt;/&lt;year&gt; &lt;hours&gt;:&lt;minutes&gt;:&lt;seconds&gt;</b> |

**Session/Data/Latency Trends**

Shows metrics for the selected Web module. The Web module can be selected from the **Web Module** drop-down menu or the **Web Modules Summary** table.

|                     |                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Log Scale</b>    | Select to enable a logarithmic scale. Use Log Scale to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. Log Scale makes data on both scales visible by applying logarithmic values rather than actual values to the data. |
| <b>Base at Zero</b> | Use zero as the Y axis minimum for all graph traces.                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Time Range</b>   | Select a time range from the drop down menu varying from <b>2 Minutes</b> to <b>Last 7 Days</b> , or display <b>All Data</b> . To specify a time range, click Calendar  .                                                                                                                                                                               |



By default, the time range end point is the current time. To change the time range end point, click Calendar  and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period. NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

|                        |                                                                          |
|------------------------|--------------------------------------------------------------------------|
| <b>Active Sessions</b> | Traces the number of currently active client sessions.                   |
| <b>Accesses / sec</b>  | Traces the number of times pages are accessed, per second.               |
| <b>Process Time</b>    | Traces the average amount of time, in milliseconds, to process requests. |

## MySQL Database

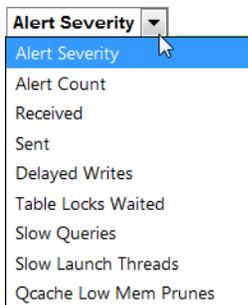
The MySQL Database displays provide extensive visibility into the health and performance of the MySQL database included in the RTView Monitor for Solace AMI version. These displays are populated with performance data if you are using the RTView Monitor for Solace AMI version.

Displays in this View are:

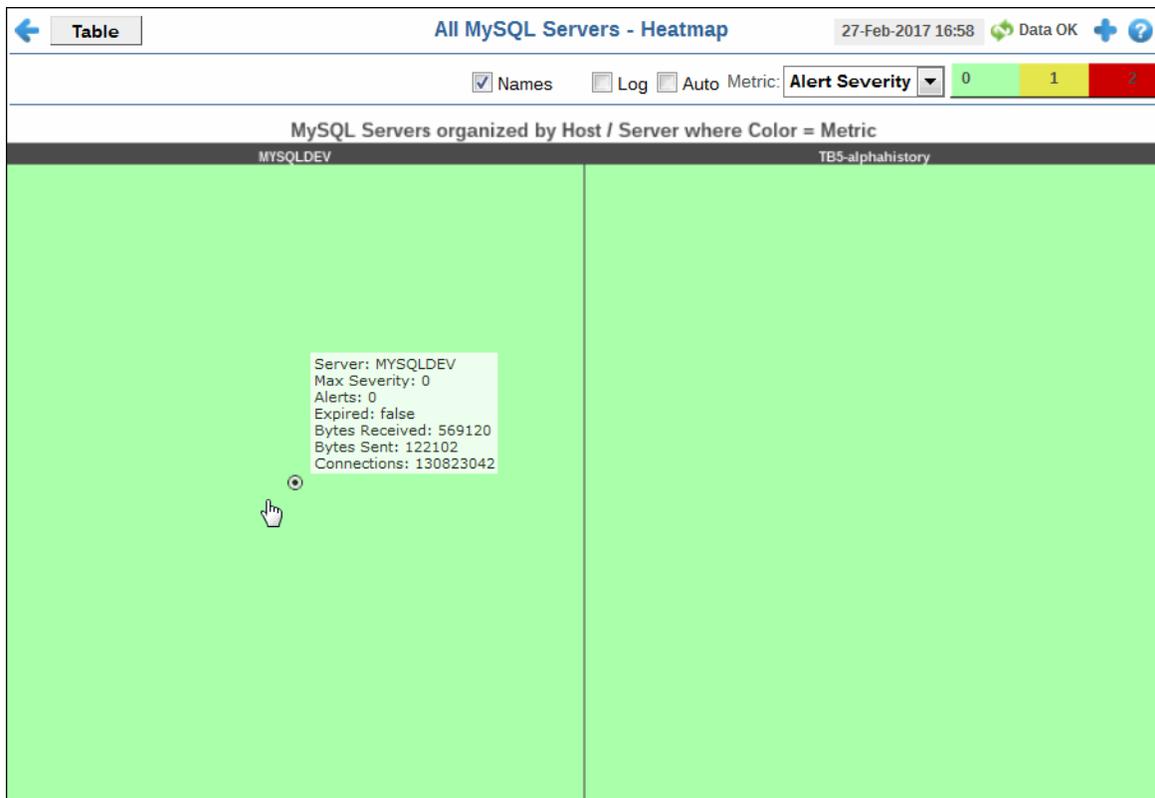
- "All Servers Heatmap": A heatmap view of all servers and their associated metrics.
- "All Servers Table": A tabular view of your servers and their associated metrics.
- "Server Summary": Displays performance, processing, alerts, memory, and trend data for a particular database server.
- "Servers Properties": Displays the values of properties on servers.
- "Servers Operations": Trend graph that traces server queries, slow queries, KB sent and KB received.
- "Servers Operations": A tabular view of cache tables performance and utilization metrics.

### All Servers Heatmap

This heatmap display provides an easy-to-view interface that allows you to quickly identify the current status of each of your servers. Choose a metric from the **Metric** drop down menu. By default, this display shows the heatmap based on the **Alert Severity** metric. Other metrics are Alert Count, Received, Sent, Delayed Writes, Table Locks Waited, Slow Queries, Slow Launch Threads and Qcache Low Mem Prunes.



Each rectangle in the heatmap is a different server. Use the **Names** check-box  to include or exclude labels in the heatmap, and mouse over a rectangle to see additional metrics for a server. Click a rectangle to open the **"Server Summary"** display and see additional details for the selected server.



#### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

#### Fields and Data:

- Names** Select this check box to display the names of the instances at the top of each rectangle in the heatmap.
- Log** Select to this check box to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.
- Auto** Select to enable auto-scaling. When auto-scaling is activated, the color gradient bar's maximum range displays the highest value.  
**Note:** Some metrics auto-scale automatically, even when **Auto** is not selected.

**Metric**

Choose a metric to view in the display. For details about the data, refer to vendor documentation.

**Alert Severity** The current alert severity. Values range from **0** - **2**, as indicated in the color gradient  bar, where **2** is the highest Alert Severity:

-  Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.
-  Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.
-  Green indicates that no metrics have exceeded their alert thresholds.

**Alert Count** The total number of critical and warning unacknowledged alerts. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from **0** to the maximum count of alerts in the heatmap. The middle value in the gradient bar indicates the average alert count.

**Received** The total number of bytes received. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from **0** to the alarm threshold specified for the **MysqlBytesReceivedHigh** alert. The middle value in the gradient bar indicates the average count.

**Sent** The total number of bytes sent. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from **0** to the alarm threshold specified for the **MysqlBytesSentHigh** alert. The middle value in the gradient bar indicates the average count.

**Delayed Writes** The total number of delayed writes. Values range from **0** to the alarm threshold specified for the **MysqlDelayedWrites** alert. The middle value in the gradient bar indicates the average count:

-  Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.
-  Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.
-  Green indicates that no metrics have exceeded their alert thresholds.

**Table Locks Waited** The total number of table locks waited. Values range from **0** to the alarm threshold specified for the **MysqlLocksWaited** alert. The middle value in the gradient bar indicates the average count:

-  Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.
-  Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.
-  Green indicates that no metrics have exceeded their alert thresholds.

**Slow Queries** The total number of slow queries. Values range from **0** to the alarm threshold specified for the **MysqlSlowQueries**. The middle value in the gradient bar indicates the average count:

-  Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.
-  Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.
-  Green indicates that no metrics have exceeded their alert thresholds.

**Slow Launch Threads**

The total number of slow launch threads. Values range from **0** to the alarm threshold specified for the **MysqlSlowThreads**. The middle value in the gradient bar indicates the average count:

● Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.

● Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.

● Green indicates that no metrics have exceeded their alert thresholds.

**Qcache Low Mem Prunes**

The total number of Qcache low memory prunes. Values range from **0** to the alarm threshold specified for the **MysqlQcacheLowMemPrunes**. The middle value in the gradient bar indicates the average count:

● Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.

● Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.

● Green indicates that no metrics have exceeded their alert thresholds.

**All Servers Table**

This display provides a tabular view of the performance metrics shown in the “[All Servers Heatmap](#)” (alert level, alert count, bytes received, and so forth), as well as additional metrics (such as query information and uptime).

Each table row is a different server. Click a column header to sort column data in numerical or alphabetical order, and drill-down and investigate by clicking a row to view details for a server in the “[Server Summary](#)” display.

| Server Name | Expired                  | Alert Level | Alert Count | Connected                           | Last Query | Avg Exec Time | Avg Process Time | Bytes Received | Bytes Sent |
|-------------|--------------------------|-------------|-------------|-------------------------------------|------------|---------------|------------------|----------------|------------|
| MYSQLDEV    | <input type="checkbox"/> | ●           | 0           | <input checked="" type="checkbox"/> | OK         | 0.24          | 0.24             | 425,250        | 468        |

**Title Bar** (possible features are):

-   Open the previous and upper display.
-  Open an instance of this display in a new window.
-  Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

 **Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.

Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.

 Open the **Alert Views - RTView Alerts Table** display.

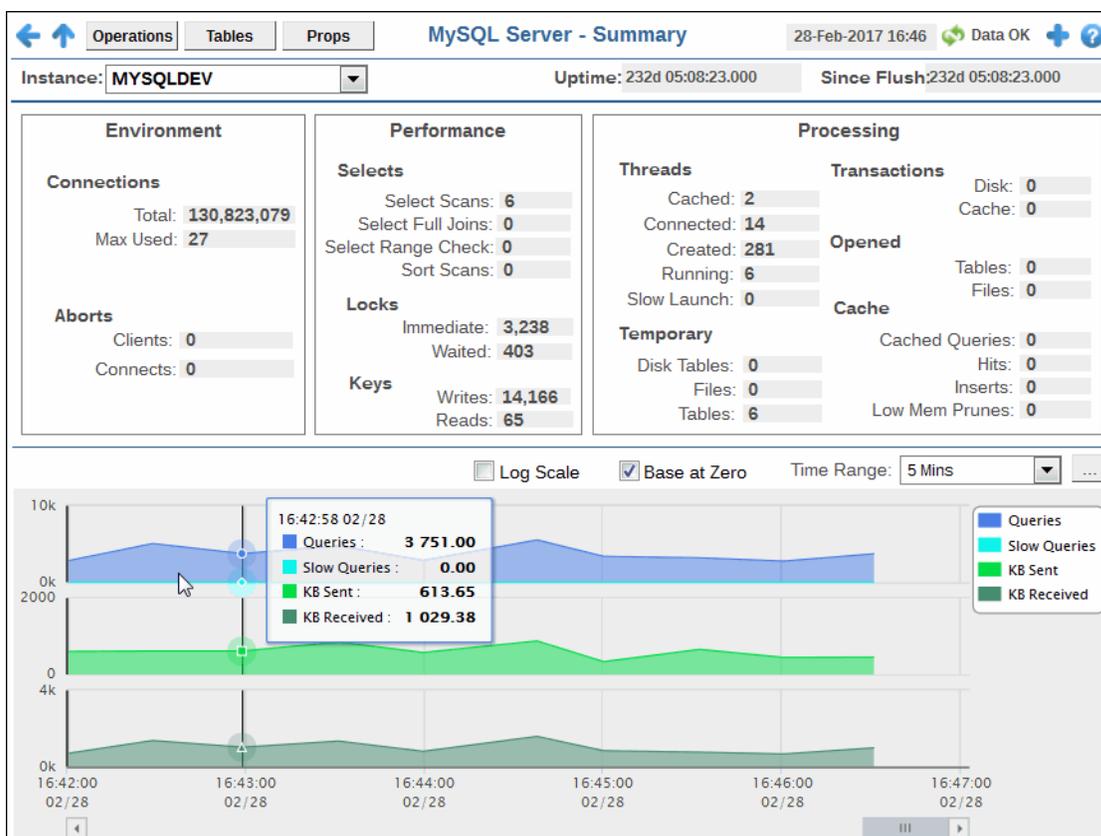
## All MySQL Servers Table

|                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Server Name</b>      | The name of the server.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Expired</b>          | <p>When checked, performance data about the server has not been received within the time specified (in seconds) in the <b>\$mysqlRowExpirationTime</b> field in the <b>conf\rtvapm_mysqlmon.properties</b> file. The <b>\$mysqlRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the server. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre>##### # CACHE / HISTORIAN SETTINGS # collector.sl.rtvview.sub=\$mssqlRowExpirationTime:120 collector.sl.rtvview.sub=\$mssqlRowExpirationTimeForDelete:0</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 120 seconds, and the row would never be deleted. If <b>\$mysqlRowExpirationTimeForDelete</b> was set to 3600, then the row would be removed from the table after 3600 seconds.</p> |
| <b>Alert Level</b>      | <p>The current alert severity.</p> <ul style="list-style-type: none"> <li> Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.</li> <li> Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.</li> <li> Green indicates that no metrics have exceeded their alert thresholds.</li> </ul>                                                                                                                                                                                                                                                                                                                                              |
| <b>Alert Count</b>      | The total number of alerts for the server.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Connected</b>        | When checked, the server is connected.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Last Query</b>       | The status of the last query made:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Avg Exec Time</b>    | The average amount of execution time, in seconds.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Avg Process Time</b> | The average amount of process time, in seconds.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Bytes Received</b>   | The total number of bytes received since the server was last started.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Connections</b>      | The total number of connections since the server was last started.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Delayed Writes</b>   | The total number of delayed writes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Queries</b>          | The total number of queries.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Query Objects</b>    | The total number of query objects.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Slow Queries</b>     | The total number of slow queries.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |

- Total Executions**      The total number of executions.
- Uptime**                The amount of time since the server was last started, in seconds.
- Concurrent**            When checked, the database allows concurrent usage.
- Enabled**                When checked, the database is enabled for usage.
- Timestamp**            The data and time of the last data update.

## Server Summary

View connection, performance and processing details for a single MySQL database server, as well as trending data for the number of kilobytes received and queries. Choose an instance from the **Instance** drop-down menu. Mouse over the trend graph to see performance metrics with time stamps.



**Title Bar (possible features are):**

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu** **Table** open commonly accessed displays.
- 6,047** The number of items currently in the display.
- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

**Filter By:**

**Instance:** Select the instance for which you want to show data in the display.

**Fields and Data:** For details about the data in this display, please refer to vendor documentation.

**Uptime** The amount of time since the server was last started, in number of days, hours, minutes and seconds.

**Since Flush** The amount of time since the last flush, in number of days, hours, minutes and seconds.

**Performance Trend Graph** Traces the following:

**Queries:** Traces the amount queries per second.

**Slow Queries:** Traces the amount of slow queries per second.

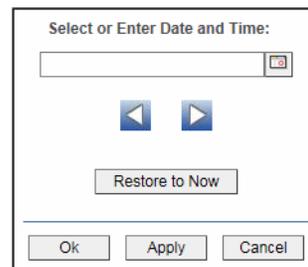
**KB Sent:** Traces the number of kilobytes sent per second.

**KB Received:** Traces the number of kilobytes received per second.

**Log** Select to this check box to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

**Base at Zero** Select to use zero (0) as the Y axis minimum for all graph traces.

**Time Range** Select a time range from the drop down menu varying from **2 Minutes** to **Last 7 Days**, or display **All Data**. To specify a time range, click Calendar .



By default, the time range end point is the current time. To change the time range end point, click Calendar  and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period. NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

## Servers Properties

View properties and property values for a single MySQL database server.

Choose an instance from the **Instance** drop-down menu. Each table row is a different property for the selected instance. Enter a search string in the **Property Filter** field to limit the number of table rows. Click a column header to sort column data in numerical or alphabetical order.

| Property                                | Value                                                   |
|-----------------------------------------|---------------------------------------------------------|
| auto_increment_increment                | 1                                                       |
| auto_increment_offset                   | 1                                                       |
| autocommit                              | ON                                                      |
| automatic_sp_privileges                 | ON                                                      |
| back_log                                | 50                                                      |
| basedir                                 | C:\Program Files\MySQL\MySQL Server 5.5/                |
| big_tables                              | OFF                                                     |
| binlog_cache_size                       | 32768                                                   |
| binlog_direct_non_transactional_updates | OFF                                                     |
| binlog_format                           | STATEMENT                                               |
| binlog_stmt_cache_size                  | 32768                                                   |
| bulk_insert_buffer_size                 | 8388608                                                 |
| character_set_client                    | latin1                                                  |
| character_set_connection                | latin1                                                  |
| character_set_database                  | latin1                                                  |
| character_set_filesystem                | binary                                                  |
| character_set_results                   | latin1                                                  |
| character_set_server                    | latin1                                                  |
| character_set_system                    | utf8                                                    |
| character_sets_dir                      | C:\Program Files\MySQL\MySQL Server 5.5\share\charsets\ |

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu** **Table** open commonly accessed displays.
- 6,047** The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

### Filter By:

**Instance** Select the database for which you want to show data in the display.

### Fields and Data:

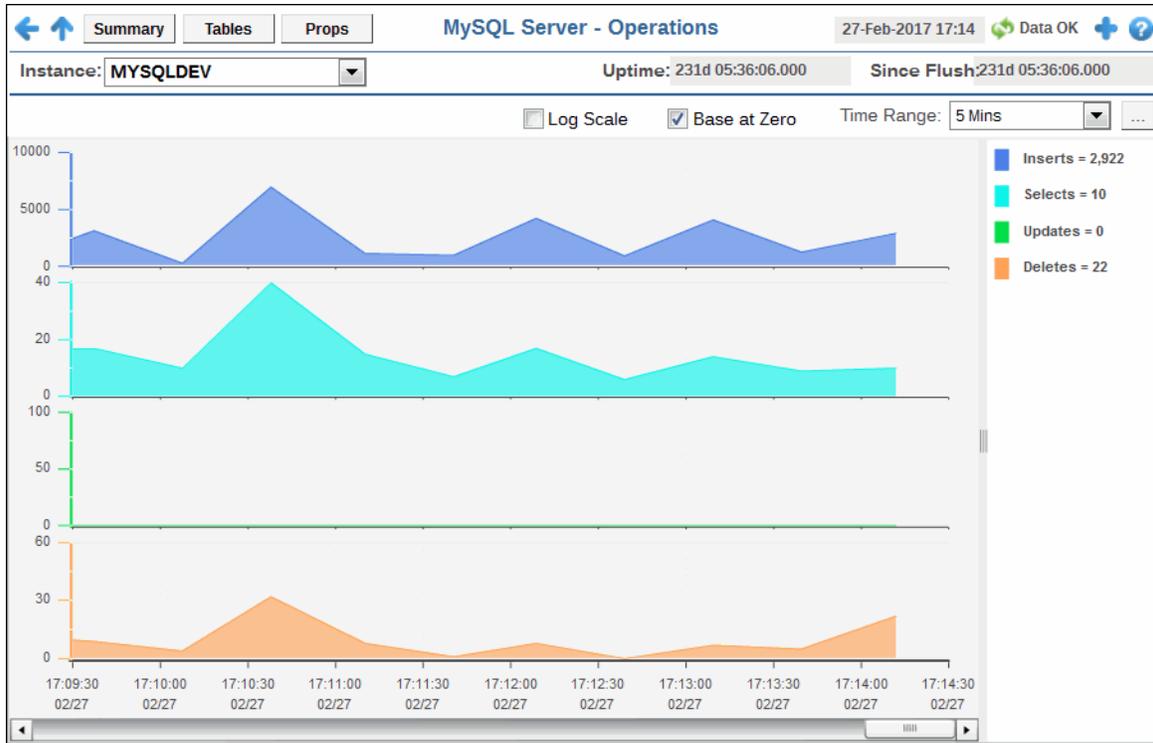
**Uptime** The amount of time since the server was last started, in number of days, hours, minutes and seconds.

**Property Filter:** Enter a search string to filter the number of table rows.

**Since Flush** The amount of time since the last flush, in number of days, hours, minutes and seconds.

## Servers Operations

View trending performance data for a single MySQL database server: **Inserts**, **Selects**, **Updates** and **Deletes**. Choose an instance from the **Instance** drop-down menu. Mouse over the trend graph to see performance metrics with time stamps.



### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

### Filter By:

**Instance** Select the database for which you want to show data in the display.

### Fields and Data:

- Uptime** The amount of time since the server was last started, in number of days, hours, minutes and seconds.
- Property Filter:** Enter a search string to filter the number of table rows.
- Since Flush** The amount of time since the last flush, in number of days, hours, minutes and seconds.

**Performance Trend Graph**

Traces the following:

**Inserts:** Traces the number of inserts per second.

**Selects:** Traces the number of selects per second.

**Updates:** Traces the number of updates per second.

**Deletes:** Traces the number of deletes per second.

**Log**

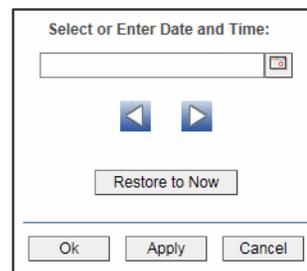
Select to this check box to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

**Base at Zero**

Select to use zero (0) as the Y axis minimum for all graph traces.

**Time Range**

Select a time range from the drop down menu varying from **2 Minutes** to **Last 7 Days**, or display **All Data**. To specify a time range, click Calendar .



By default, the time range end point is the current time. To change the time range end point, click Calendar  and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period. NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

## User Tables

View performance and utilization details for cache tables for a single MySQL database server. Each row is a different cache table. Choose an instance from the **Instance** drop-down menu. Click a column header to sort column data in numerical or alphabetical order.

| Schema     | Table                       | Row Count | Index Size | Data Size   | Total Size  | Data Free  | Engine |
|------------|-----------------------------|-----------|------------|-------------|-------------|------------|--------|
| alertdefs  | alertlevels                 | 0         | 1,024      | 0           | 1,024       | 0          | MyISAM |
| alertdefs  | audit_table                 | 0         | 1,024      | 0           | 1,024       | 0          | MyISAM |
| rtvhistory | \$bw6_activities_table      | 515,918   | 13,483,008 | 47,221,756  | 60,704,764  | 0          | MyISAM |
| rtvhistory | \$bw6_activity_totals_table | 56,463    | 1,383,424  | 6,107,932   | 7,491,356   | 0          | MyISAM |
| rtvhistory | \$bw6_process_totals_app t  | 9,959     | 368,640    | 1,229,296   | 1,597,936   | 312,956    | MyISAM |
| rtvhistory | \$bw6_process_totals_appnc  | 59,718    | 2,533,376  | 6,862,184   | 9,395,560   | 1,396,252  | MyISAM |
| rtvhistory | \$bw6_process_totals_appsi  | 9,462     | 262,144    | 752,816     | 1,014,960   | 0          | MyISAM |
| rtvhistory | \$bw6_process_totals_table  | 109,461   | 4,017,152  | 14,284,080  | 18,301,232  | 4,099,164  | MyISAM |
| rtvhistory | \$bw6_processes_table       | 104,214   | 2,779,136  | 8,586,004   | 11,365,140  | 0          | MyISAM |
| rtvhistory | bw6_activity_totals         | 226,128   | 4,355,072  | 20,718,016  | 25,073,088  | 0          | MyISAM |
| rtvhistory | bw6_appnodes                | 39,409    | 764,928    | 2,597,056   | 3,361,984   | 0          | MyISAM |
| rtvhistory | bw6_process_totals          | 94,395    | 1,859,584  | 7,650,588   | 9,510,172   | 0          | MyISAM |
| rtvhistory | bw6_process_totals_app      | 10,979    | 216,064    | 777,800     | 993,864     | 0          | MyISAM |
| rtvhistory | bw6_process_totals_appnoc   | 65,919    | 1,270,784  | 4,415,924   | 5,686,708   | 0          | MyISAM |
| rtvhistory | bw6_process_totals_appsi    | 65,961    | 1,274,880  | 5,211,584   | 6,486,464   | 0          | MyISAM |
| rtvhistory | bw6_processes               | 0         | 2,048      | 0           | 2,048       | 0          | MyISAM |
| rtvhistory | bw_activities               | 3,520,325 | 35,879,936 | 330,112,152 | 365,992,088 | 0          | MyISAM |
| rtvhistory | bw_activity_totals          | 1,202,835 | 38,381,568 | 158,427,548 | 196,809,116 | 692,108    | MyISAM |
| rtvhistory | bw_engines                  | 106,159   | 4,043,776  | 14,760,112  | 18,803,888  | 820,200    | MyISAM |
| rtvhistory | bw_process_totals           | 78,638    | 4,087,808  | 15,453,984  | 19,541,792  | 5,266,124  | MyISAM |
| rtvhistory | bw_processes                | 974,430   | 39,562,240 | 198,494,576 | 238,056,816 | 47,194,296 | MyISAM |
| rtvhistory | bw_servers                  | 30,982    | 1,239,040  | 2,314,796   | 3,553,836   | 231,836    | MyISAM |
| rtvhistory | ems_admstats                | 8,309     | 158,720    | 187,194     | 345,914     | 12,705     | MyISAM |
| rtvhistory | ems_compdesstotals          | 270,012   | 2,754,560  | 8,640,384   | 11,394,944  | 0          | MyISAM |
| rtvhistory | ems_connections             | 534,561   | 5,451,776  | 39,159,128  | 44,610,904  | 0          | MyISAM |
| rtvhistory | ems_consumers               | 2,018,789 | 20,578,304 | 87,000,188  | 117,677,492 | 0          | MyISAM |

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu** **Table** open commonly accessed displays.
- 6,047** The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

### Filter By:

**Instance** Select the database for which you want to show data in the display.

**Fields and Data:** For details about the data in this display, please refer to vendor documentation.

**Uptime** The amount of time since the server was last started, in number of days, hours, minutes and seconds.

**Property Filter:** Enter a search string to filter the number of table rows.

**Since Flush** The amount of time since the last flush, in number of days, hours, minutes and seconds.

### Table

|                     |                                                                                           |
|---------------------|-------------------------------------------------------------------------------------------|
| <b>Schema</b>       | The name of the database.                                                                 |
| <b>Table</b>        | The name of the table.                                                                    |
| <b>Row Count</b>    | The number of rows currently in the table.                                                |
| <b>Index Size</b>   | The size of the table indexes, in bytes.                                                  |
| <b>Data Size</b>    | The size of the data stored in the table, in bytes (Total Size - Index Size = Data Size). |
| <b>Total Size</b>   | The total size of the table, in bytes.                                                    |
| <b>Data Free RX</b> | The amount of available space that can be reclaimed to store new data, in bytes.          |
| <b>Engine</b>       | The storage engine handling the SQL operations.                                           |
| <b>Last Updated</b> | The time of the last data update.                                                         |

## Docker Engines

The Docker Engines displays provide extensive visibility into the health and performance of your Docker engines. These displays are populated with performance data if you are using the RTView Monitor for Solace AMI version.

Displays are:

- ["Engines Heatmap"](#): A heatmap view of all engines and their associated metrics.
- ["Engines Table"](#): A tabular view of your engines and their associated metrics.
- ["Engine Summary"](#): Provides additional details and a way to view trending data for a single engine.
- ["Containers Heatmap"](#): A color-coded heatmap view of data for all containers for a particular host.
- ["Containers Table"](#): A tabular view of data for all containers for a particular host.
- ["Container Summary"](#): This display allows you to view current and trending data for a single container for a particular host.

## Engines Heatmap

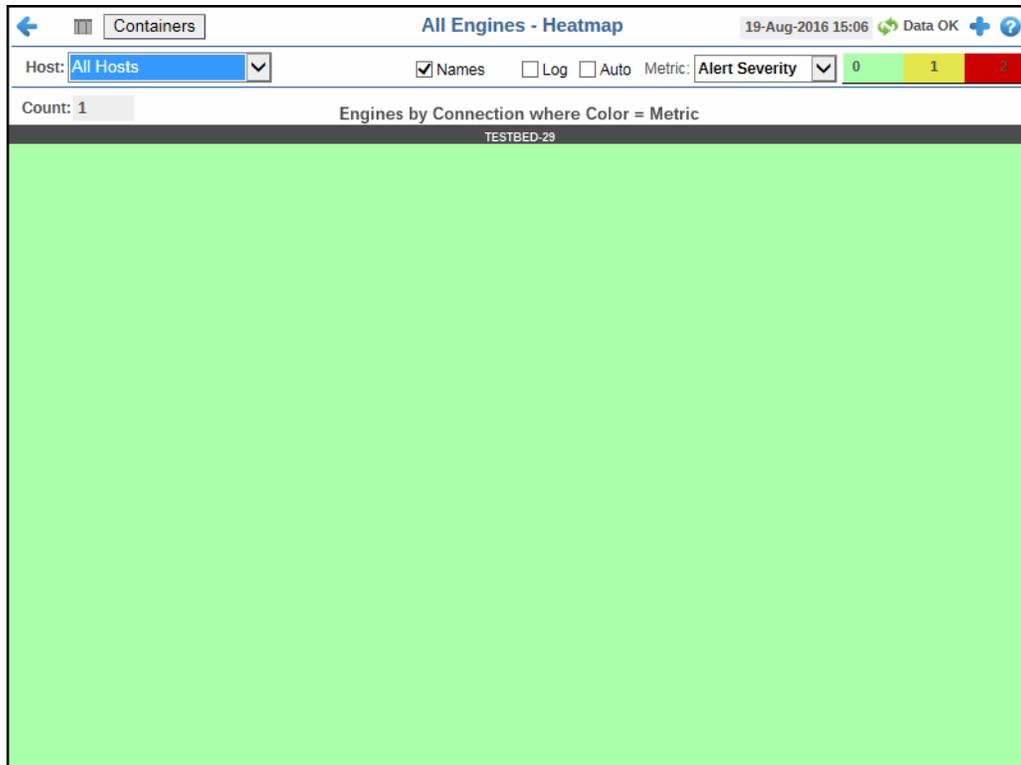
This heatmap display provides an easy-to-view interface that allows you to quickly identify the current status of each of your engines for each available metric. You can view the engines in the heatmap based on the following metrics: the current alert severity, the current alert count, the percentage of CPU used, the amount of memory used, the total incoming bytes, and the total outgoing bytes. By default, this display shows the heatmap based on the **Alert Severity** metric.

You can use the **Names** check-box  to include or exclude labels in the heatmap, and you can mouse over a rectangle to see additional metrics for an engine. Clicking one of the rectangles in the heatmap opens the ["Engine Summary"](#) display, which allows you to see additional details for the selected engine.

---

**Note:** When the data for the engine being monitored expires, the color of the rectangle representing that engine in the heatmap automatically changes to a color that is not included in the color gradient bar so that you can easily identify when the data is stale. Expired data could occur for a number of reasons

including, but not limited to, the connection to the engine may have been lost, or the engine could have experienced a problem and may no longer be up-and-running.



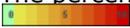
#### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

#### Fields and Data:

- Host** Select the host for which you want to show data in the display.
- Count** Lists the total number of engines found using the search parameters.
- Names** Select this check box to display the names of the engines at the top of each rectangle in the heatmap.
- Log** Select this check box to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

|                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Auto</b>           | Select to enable auto-scaling. When auto-scaling is activated, the color gradient bar's maximum range displays the highest value.<br><b>Note:</b> Some metrics auto-scale automatically, even when <b>Auto</b> is not selected.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Metric</b>         | Choose a metric to view in the display.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Alert Severity</b> | <p>The current alert severity. Values range from <b>0</b> - <b>2</b>, as indicated in the color gradient  bar, where <b>2</b> is the highest Alert Severity:</p> <ul style="list-style-type: none"> <li> Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.</li> <li> Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.</li> <li> Green indicates that no metrics have exceeded their alert thresholds.</li> </ul> |
| <b>Alert Count</b>    | The total number of critical and warning unacknowledged alerts in the engine. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the maximum count of alerts in the heatmap. The middle value in the gradient bar indicates the average alert count.                                                                                                                                                                                                                                                                                                                                                                   |
| <b>CPU Usage</b>      | <p>The percentage of CPU used by the engine. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>DocEngineCpuUsageHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>                                                                                                                         |
| <b>Memory</b>         | <p>The current memory usage by the engine, in kilobytes, which includes all memory regardless of when it was accessed. The color gradient bar  shows the range of the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the maximum count of connections in the heatmap. The middle value in the gradient bar indicates the middle value of the range.</p> <p>The <b>Auto</b> option does not impact this metric.</p>                                                                                                                                                                                                                                                                      |
| <b>Net Bytes In</b>   | <p>The total number of incoming bytes. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>DocEngineNetBytesInHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>                                                                                                                         |
| <b>Net Bytes Out</b>  | <p>The total number of outgoing bytes. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>DocEngineNetBytesOutHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>                                                                                                                        |

## Engines Table

This table provides a view of all of your engines and their associated metric data including host, alert severity, alert count, and the current value of each gathered metric. You can click a column header to sort column data in numerical or alphabetical order, and drill-down and investigate by clicking a row to view details for the selected engine in the "Engine Summary" display

| Host       | Alert Level | Alert Count | CPU Usage | Memory Available (KB) | Memory Usage (KB) | Memory WS (KB) | Memory RSS (KB) | Memory Limited                      | Net Bytes In avg |
|------------|-------------|-------------|-----------|-----------------------|-------------------|----------------|-----------------|-------------------------------------|------------------|
| TESTBED-29 |             | 0           | 11.39     | 3,782,232             | 3,373,604         | 1,602,908      | 58,564          | <input checked="" type="checkbox"/> | 81,200           |

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

---

**Note:** The **Containers** button takes you to "Containers Table".

---

### Fields and Data:

#### Host

Select the name of the host (or **All Hosts**) containing the engines for which you want to view data.

**Count** The total number of engines being monitored based on your search criteria.

**All Engines Table:**

**Host** The name of the host.

**Alert Level** The current alert severity.

● Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.

● Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.

● Green indicates that no metrics have exceeded their alert thresholds.

**Alert Count** The total number of alerts for the host.

**CPU Usage** The percentage of CPU used by the engine.

**Memory Available (KB)** The amount of memory, in kilobytes, that is available to the engine.

**Memory Usage (KB)** The current memory usage by the engine, in kilobytes, which includes all memory regardless of when it was accessed.

**Memory WS (KB)** The amount of memory (in kilobytes) in the working set, which includes recently accessed memory, dirty memory, and kernel memory.

**Memory RSS (KB)** The amount of anonymous and swap cache memory (including transparent/hugepages), in kilobytes.

**Memory Limited** When checked, the amount of memory available to the engine is limited.

**Net Bytes In avg** The average number of incoming bytes per second.

**Net Bytes Out avg** The average number of outgoing bytes per second.

**Net Packets In avg** The average number of incoming packets per second.

**Net Packets Out avg** The average number of outgoing packets per second.

**Docker Version** The Docker software version of the Docker Engine.

**Container OS Version** The version of the container's operating system on which the docker engine is running.

**Container Kernal Version** The version of the container's Kernal in which the docker engine is running.

**Expired**

When checked, performance data about the engine has not been received within the time specified (in seconds) in the **\$docRowExpirationTime** field in the **conf\rtvapl\_dockermon.properties** file. The **\$docRowExpirationTimeForDelete** field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the cadvisor-rtview agent. To view/edit the current values, modify the following lines in the **.properties** file:

```
#####
# CACHE / HISTORIAN SETTINGS
#
# Cache history settings
#
sl.rtvapl.sub=$docRowExpirationTime:120
sl.rtvapl.sub=$docRowExpirationTimeForDelete:0
```

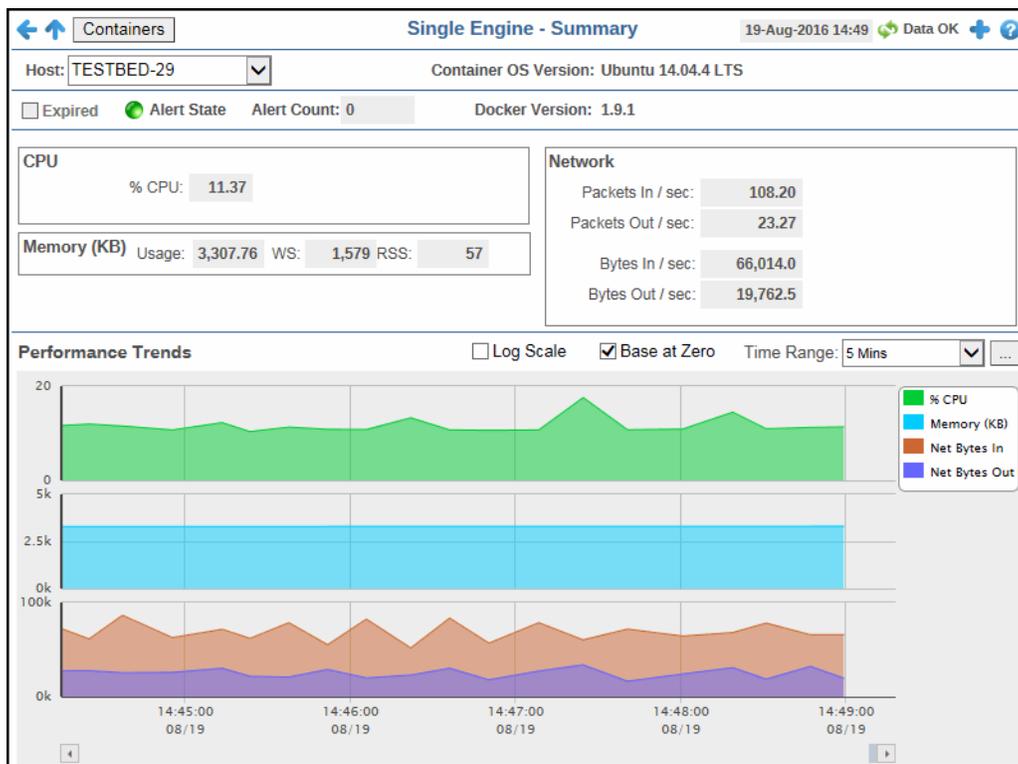
In the example above, the **Expired** check box would be checked after 120 seconds, and the row would never be deleted. If **\$docRowExpirationTimeForDelete** was set to 3600, then the row would be removed from the table after 3600 seconds.

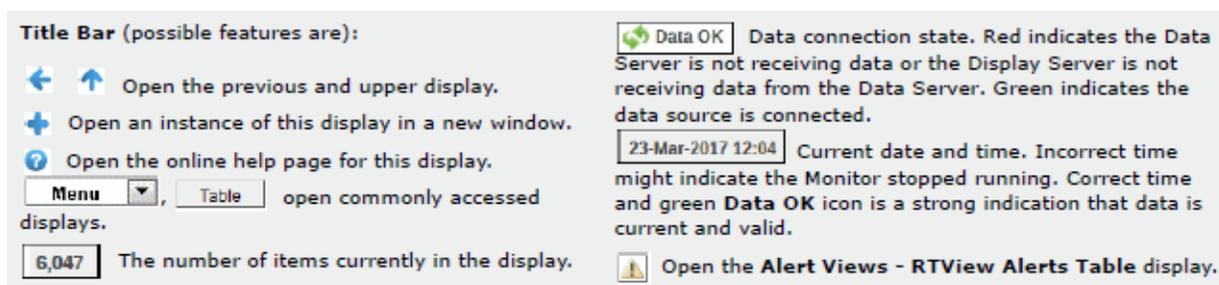
**Timestamp**

The date and time the row data was last updated.

**Engine Summary**

This display allows you to view current as well as trending data for the percentage of CPU used by the engine, memory usage details, and network data details.






---

**Note:** The **Containers** button takes you to "[Containers Table](#)".

---

### Filter By:

- Host** Select the host for which you want to show data in the display.
- Container OS Version** The version of the container's operating system on which the docker engine is running.

### Fields and Data:

- Expired** When checked, performance data about the engine has not been received within the time specified (in seconds) in the **\$docRowExpirationTime** field in the **conf\rtvapm\_dockermon.properties** file. The **\$docRowExpirationTimeForDelete** field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the cadvisor-rtview agent. To view/edit the current values, modify the following lines in the **.properties** file:

```
#####
# CACHE / HISTORIAN SETTINGS
#
# Cache history settings
#
sl.rtvview.sub=$docRowExpirationTime:120
sl.rtvview.sub=$docRowExpirationTimeForDelete:0
```

In the example above, the **Expired** check box would be checked after 120 seconds, and the row would never be deleted. If **\$docRowExpirationTimeForDelete** was set to 3600, then the row would be removed from the table after 3600 seconds.

- Alert State** The current alert severity.
- Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.
  - Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.
  - Green indicates that no metrics have exceeded their alert thresholds.
- Alert Count** The total number of current alerts.
- Docker Version** The Docker software version of the Docker Engine.
- CPU**
- % CPU** The percentage of CPU used by the engine.
- Memory (KB)**
- Usage** The current memory usage by the engine, in kilobytes, which includes all memory regardless of when it was accessed.

- WS** The amount of memory (in kilobytes) in the working set, which includes recently accessed memory, dirty memory, and kernel memory.
- RSS** The Resident Set Size, which is the amount of anonymous and swap cache memory (including transparent/hugepages), in kilobytes.

### Network

- Packets In/sec** The average number of incoming packets per second..
- Packets Out/sec** The average number of outgoing packets per second.
- Bytes In/sec** The average number of incoming bytes per second.
- Bytes Out/sec** The average number of outgoing bytes per second.

### Performance Trends Graph

Traces the following:

- % CPU** -- traces the percentage of CPU being used on the engine.
  - Memory (KB)** -- traces the amount of memory, in kilobytes, used by the engine.
  - Net Bytes In** -- traces the average number of incoming bytes per second.
  - Net Bytes Out** -- traces the average number of outgoing bytes per second.
- Log Scale** Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.
- Base at Zero** Select to use zero (**0**) as the Y axis minimum for all graph traces.
- Time Range** Select a time range from the drop down menu varying from **2 Minutes** to **Last 7 Days**, or display **All Data**. To specify a time range, click Calendar  .



By default, the time range end point is the current time. To change the time range end point, click Calendar  and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period. NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

## Containers Heatmap

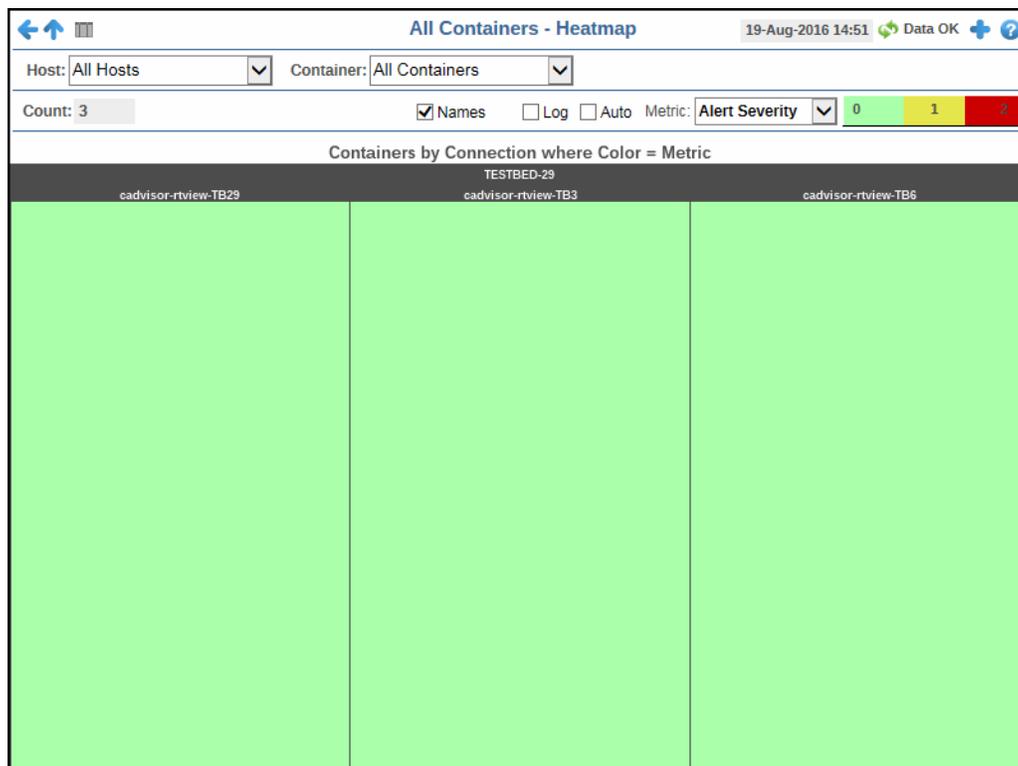
This heatmap display provides an easy-to-view interface that allows you to quickly identify the current status of each of your containers for each available metric. You can view the containers in the heatmap based on the following metrics: the current alert severity, the current alert count, the percentage of CPU used, and the percentage of memory used. By default, this display shows the heatmap based on the **Alert Severity** metric.

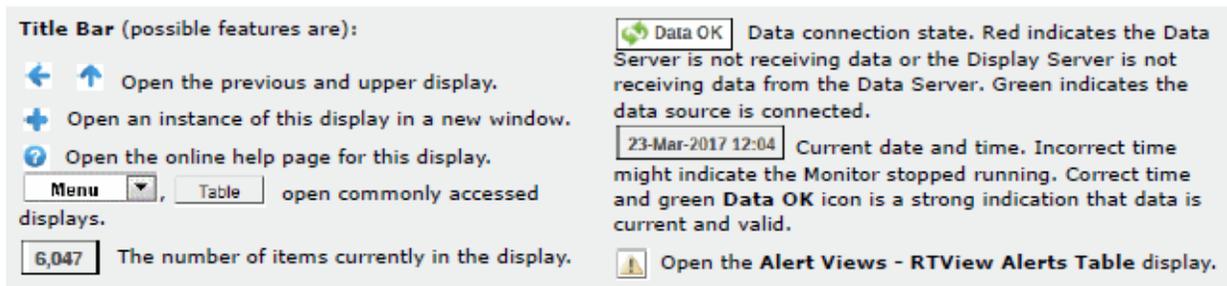
You can use the **Names** check-box  to include or exclude labels in the heatmap, and you can mouse over a rectangle to see additional metrics for a container. Clicking one of the rectangles in the heatmap opens the "[Container Summary](#)" display, which allows you to see additional details for the selected container.

---

**Note:** When the data for the container being monitored expires, the color of the rectangle representing that container in the heatmap automatically changes to a color that is not included in the color gradient bar so that you can easily identify when the data is stale. Expired data could occur for a number of reasons including, but not limited to, the connection to the container may have been lost, or the container could have experienced a problem and may no longer be up-and-running.

---





### Fields and Data:

- Host** Select the host (or **All Hosts**) for which you want to show data in the heatmap.
- Container** Select the container (or **All Containers**) for which you want to show data in the heatmap..
- Count** Lists the total number of containers (rows) found using the search parameters.
- Names** Select this check box to display the names of the containers at the top of each rectangle in the heatmap.
- Log** Select this check box to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.
- Auto** Select to enable auto-scaling. When auto-scaling is activated, the color gradient bar's maximum range displays the highest value.  
**Note:** Some metrics auto-scale automatically, even when **Auto** is not selected.
- Metric** Choose a metric to view in the display.
- Alert Severity** The current alert severity. Values range from **0** - **2**, as indicated in the color gradient bar, where **2** is the highest Alert Severity:  
 Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.  
 Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.  
 Green indicates that no metrics have exceeded their alert thresholds.
- Alert Count** The total number of critical and warning unacknowledged alerts in the instance. The color gradient bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from **0** to the maximum count of alerts in the heatmap. The middle value in the gradient bar indicates the average alert count.
- CPU Usage** The percentage of CPU used by the container. The color gradient bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of **DocContainerCpuUsageHigh**. The middle value in the gradient bar indicates the middle value of the range.  
 When **Auto** is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.

|                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Memory</b>        | <p>The current memory usage by the container, in kilobytes, which includes all memory regardless of when it was accessed. The color gradient bar  shows the range of the value/color mapping. The numerical values in the gradient bar range from 0 to the maximum count of connections in the heatmap. The middle value in the gradient bar indicates the middle value of the range. The <b>Auto</b> option does not impact this metric.</p>                                                                                                                                                                |
| <b>Net Bytes In</b>  | <p>The number of incoming bytes per second. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>DocContainerNetBytesInHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p>  |
| <b>Net Bytes Out</b> | <p>The number of outgoing bytes per second. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from 0 to the defined alert threshold of <b>DocContainerNetBytesOutHigh</b>. The middle value in the gradient bar indicates the middle value of the range.</p> <p>When <b>Auto</b> is checked, the numeric values in the color gradient bar show the range of the data being displayed rather than the default values. The middle value changes accordingly to indicate the color of the middle value of the range.</p> |

## Containers Table

This display allows you to view details in a table format for one container on a particular host, for all containers on a particular host, for a particular container on all hosts, or for all containers on all hosts. You can drill-down and view the details for a particular container in the “[Container Summary](#)” display by clicking on a row in the resulting table.

**All Containers - Table** 19-Aug-2016 14:55 Data OK

Host:  Container:

Count: 3

| Host       | Container Name       | Container ID | Alert Level | Alert Count | CPU Usage | Memory Available (KB) | Memory Usage (KB) | Memc WS (K) |
|------------|----------------------|--------------|-------------|-------------|-----------|-----------------------|-------------------|-------------|
| TESTBED-29 | cadvisor-rtview-TB29 | 4c58c59ae430 |             | 0           | 0.46      | 3,782,232             | 53,704            | 3           |
| TESTBED-29 | cadvisor-rtview-TB3  | 822a5c6601a8 |             | 0           | 0.36      | 3,782,232             | 24,968            | 11          |
| TESTBED-29 | cadvisor-rtview-TB6  | 8fac67ccf6d0 |             | 0           | 0.43      | 3,782,232             | 22,168            | 11          |

**Title Bar** (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.
- Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

**Filter By:**

The display includes these filtering options:

- Host**                      Select the host for which you want to show data in the display.
- Container**                Select the container (or **All Containers**) for which you want to view data..
- Count**                     Lists the total number of containers (rows) found using the search parameters.

**All Containers Table**

- Host**                        The name of the host.
- Container Name**            The name of the container.
- Container ID**              The absolute container name.

|                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Alert Level</b>           | <p>The current alert status.</p> <ul style="list-style-type: none"> <li><span style="color: red;">●</span> Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.</li> <li><span style="color: yellow;">●</span> Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.</li> <li><span style="color: green;">●</span> Green indicates that no metrics have exceeded their alert thresholds.</li> </ul>                                              |
| <b>Alert Count</b>           | Total number of alerts for the process.                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>CPU Usage</b>             | The percentage of CPU used by the container.                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Memory Available (KB)</b> | The amount of memory, in kilobytes, that is available to the container.                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Memory Usage (KB)</b>     | Current memory usage by the container, in kilobytes, which includes all memory regardless of when it was accessed.                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Memory WS (KB)</b>        | The amount of memory (in kilobytes) in the working set, which includes recently accessed memory, dirty memory, and kernel memory.                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Memory RSS (KB)</b>       | The Resident Set Size, which is the amount of anonymous and swap cache memory (including transparent/hugepages), in kilobytes.                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Memory Limited</b>        | When checked, the amount of memory available to the container is limited. If not checked, then the amount of memory available to the container is unlimited, which means the amount of memory available to the container is the same as the memory available to the engine.                                                                                                                                                                                                                          |
| <b>Net Bytes In avg</b>      | The average number of incoming bytes per second.                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Net Bytes Out avg</b>     | The average number of outgoing bytes per second.                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Net Packets In avg</b>    | The average number of incoming packets per second.                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Net Packets Out avg</b>   | The average number of outgoing packets per second.                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Uptime</b>                | The amount of time (in seconds) that the container has been up and running.                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Running</b>               | When checked, this check box indicates that the container is running.                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Status</b>                | <p>The current status of the container. Values are:</p> <p><b>Up</b> - indicates that the container is up and running, and lists the amount of time the container has been up and running (<b>Uptime</b>).</p> <p><b>Created</b> - indicates that the container has been created but is currently not in use.</p> <p><b>Exited</b> - indicates that the container has been stopped, and lists the error code as well as the amount of time since the container was stopped.</p>                      |
| <b>Starts</b>                | <p>The number of times the container (re)started within the time specified (in seconds) in the <code>\$docEventCacheTimeRange</code> field in the <code>conf\rtvapm_dockermon.properties</code> file. The default is 3600 seconds (1 hour). For example, by default, this row column lists the number of times the container has (re)started in the past hour. This number provides a good indication of the stability of the container; the higher the number, the more unstable the container.</p> |

**Expired**

When checked, performance data about the engine has not been received within the time specified (in seconds) in the **\$docRowExpirationTime** field in the **conf\rtvapm\_dockermon.properties** file. The **\$docRowExpirationTimeForDelete** field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the cadvisor-rtview agent. To view/edit the current values, modify the following lines in the **.properties** file:

```
#####
# CACHE / HISTORIAN SETTINGS
#
# Cache history settings
#
sl.rtvview.sub=$docRowExpirationTime:120
sl.rtvview.sub=$docRowExpirationTimeForDelete:0
```

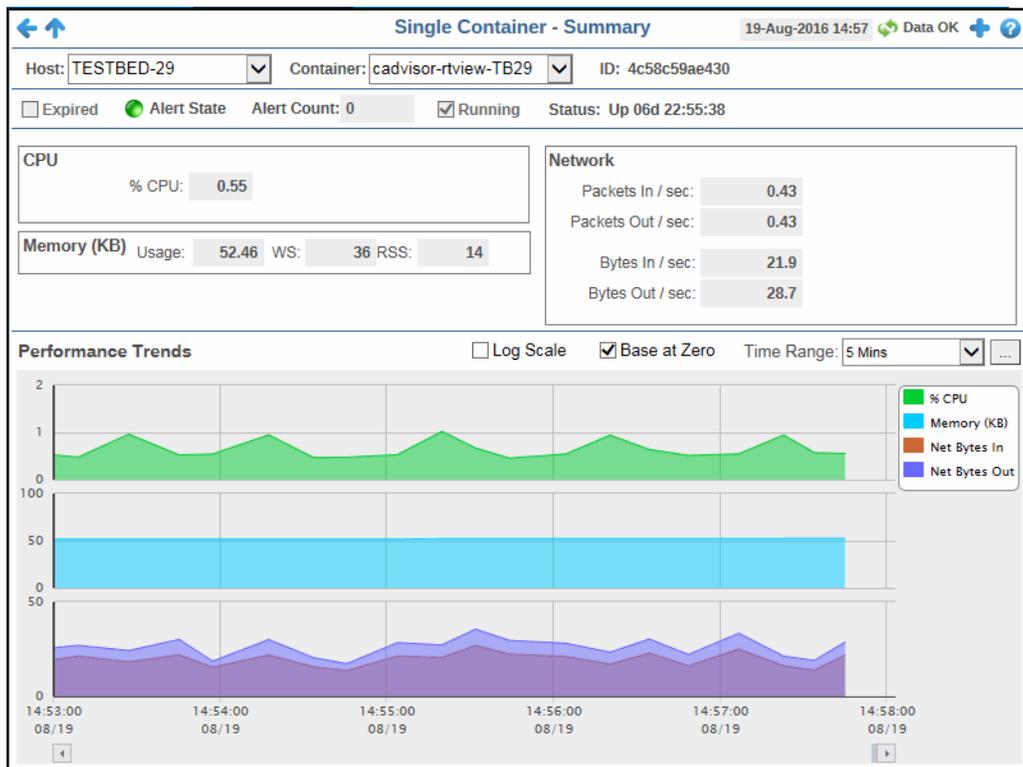
In the example above, the **Expired** check box would be checked after 120 seconds, and the row would never be deleted. If **\$docRowExpirationTimeForDelete** was set to 3600, then the row would be removed from the table after 3600 seconds.

**Timestamp**

The date and time the row data was last updated.

**Container Summary**

This display provides a view of the current and historical metrics for a single container. You can view the current information pertaining to CPU usage percentage, Memory details, Disk read and write details, and network data details in the upper portion of the display. The trend graph in the bottom half of the display traces the current and historical CPU usage, the average memory used, and the number of incoming and outgoing network bytes.



**Title Bar (possible features are):**

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu , Table open commonly accessed displays.
- 6,047 The number of items currently in the display.
- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

**Filter By:**

The display might include these filtering options:

- Host** Select the host for which you want to show data in the display.
- Container** Select the container for which you want to show data in the display.
- ID** The absolute container name.

**Fields and Data:**

|                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|------------------------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------------------------------------------------------------------------------------------------------------------------|----------------------|--------------------------------------------------|
| <b>Expired</b>         | <p>When checked, performance data about the engine has not been received within the time specified (in seconds) in the <b>\$docRowExpirationTime</b> field in the <b>conf\rtvapm_dockermon.properties</b> file. The <b>\$docRowExpirationTimeForDelete</b> field allows you to define the amount of time (in seconds) in which the row will be removed from the table if there is no response from the cadvisor-rtview agent. To view/edit the current values, modify the following lines in the <b>.properties</b> file:</p> <pre>##### # CACHE / HISTORIAN SETTINGS # # Cache history settings # sl.rtvapm.sub=\$docRowExpirationTime:120 sl.rtvapm.sub=\$docRowExpirationTimeForDelete:0</pre> <p>In the example above, the <b>Expired</b> check box would be checked after 120 seconds, and the row would never be deleted. If <b>\$docRowExpirationTimeForDelete</b> was set to 3600, then the row would be removed from the table after 3600 seconds.</p> |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>Alert State</b>     | <p>The current alert severity.</p> <ul style="list-style-type: none"> <li><span style="color: red;">●</span> Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.</li> <li><span style="color: yellow;">●</span> Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.</li> <li><span style="color: green;">●</span> Green indicates that no metrics have exceeded their alert thresholds.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>Alert Count</b>     | The total number of current alerts.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>Running</b>         | When checked, this check box indicates that the container is running.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>Status</b>          | <p>The current status of the container. Values are:</p> <p><b>Up</b> - indicates that the container is up and running, and lists the amount of time the container has been up and running (<b>Uptime</b>).</p> <p><b>Created</b> - indicates that the container has been created but is currently not in use.</p> <p><b>Exited</b> - indicates that the container has been stopped, and lists the error code as well as the amount of time since the container was stopped.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>CPU</b>             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
|                        | <table> <tr> <td style="vertical-align: top;"><b>% CPU</b></td> <td>The percentage of CPU used by the container.</td> </tr> </table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>% CPU</b>          | The percentage of CPU used by the container.                                                                           |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>% CPU</b>           | The percentage of CPU used by the container.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>Memory (KB)</b>     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
|                        | <table> <tr> <td style="vertical-align: top;"><b>Usage</b></td> <td>The current memory usage by the container, in kilobytes, which includes all memory regardless of when it was accessed.</td> </tr> <tr> <td style="vertical-align: top;"><b>WS</b></td> <td>The amount of memory (in kilobytes) in the working set, which includes recently accessed memory, dirty memory, and kernel memory.</td> </tr> <tr> <td style="vertical-align: top;"><b>RSS</b></td> <td>The Resident Set Size, which is the amount of anonymous and swap cache memory (including transparent/hugepages), in kilobytes.</td> </tr> </table>                                                                                                                                                                                                                                                                                                                                        | <b>Usage</b>          | The current memory usage by the container, in kilobytes, which includes all memory regardless of when it was accessed. | <b>WS</b>              | The amount of memory (in kilobytes) in the working set, which includes recently accessed memory, dirty memory, and kernel memory. | <b>RSS</b>          | The Resident Set Size, which is the amount of anonymous and swap cache memory (including transparent/hugepages), in kilobytes. |                      |                                                  |
| <b>Usage</b>           | The current memory usage by the container, in kilobytes, which includes all memory regardless of when it was accessed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>WS</b>              | The amount of memory (in kilobytes) in the working set, which includes recently accessed memory, dirty memory, and kernel memory.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>RSS</b>             | The Resident Set Size, which is the amount of anonymous and swap cache memory (including transparent/hugepages), in kilobytes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>Network</b>         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
|                        | <table> <tr> <td style="vertical-align: top;"><b>Packets In/sec</b></td> <td>The average number of incoming packets per second.</td> </tr> <tr> <td style="vertical-align: top;"><b>Packets Out/sec</b></td> <td>The average number of outgoing packets per second.</td> </tr> <tr> <td style="vertical-align: top;"><b>Bytes In/sec</b></td> <td>The average number of incoming bytes per second.</td> </tr> <tr> <td style="vertical-align: top;"><b>Bytes Out/sec</b></td> <td>The average number of outgoing bytes per second.</td> </tr> </table>                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Packets In/sec</b> | The average number of incoming packets per second.                                                                     | <b>Packets Out/sec</b> | The average number of outgoing packets per second.                                                                                | <b>Bytes In/sec</b> | The average number of incoming bytes per second.                                                                               | <b>Bytes Out/sec</b> | The average number of outgoing bytes per second. |
| <b>Packets In/sec</b>  | The average number of incoming packets per second.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>Packets Out/sec</b> | The average number of outgoing packets per second.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>Bytes In/sec</b>    | The average number of incoming bytes per second.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |
| <b>Bytes Out/sec</b>   | The average number of outgoing bytes per second.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                       |                                                                                                                        |                        |                                                                                                                                   |                     |                                                                                                                                |                      |                                                  |

**Performance Trends Graph**

Traces the following:

**% CPU** -- traces percentage of CPU used by the container.

**Memory (KB)** -- traces the current memory usage by the container, in kilobytes, which includes all memory regardless of when it was accessed.

**Net Bytes In** -- traces the average number of incoming bytes per second.

**Net Bytes Out** -- traces the average number of outgoing bytes per second.

**Log Scale**

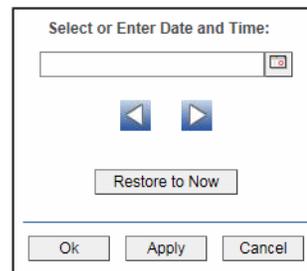
Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

**Base at Zero**

Select to use zero (0) as the Y axis minimum for all graph traces.

**Time Range**

Select a time range from the drop down menu varying from **2 Minutes** to **Last 7 Days**, or display **All Data**. To specify a time range, click Calendar .



By default, the time range end point is the current time. To change the time range end point, click Calendar  and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period. NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

## Hosts

Hosts displays provide extensive visibility into the health and performance of your hosts.

Displays are:

- "All Hosts Heatmap"
- "All Hosts Table"
- "All Hosts Grid"
- "All Processes Table"
- "All Network Table"
- "All Storage Table"
- "Host Summary"

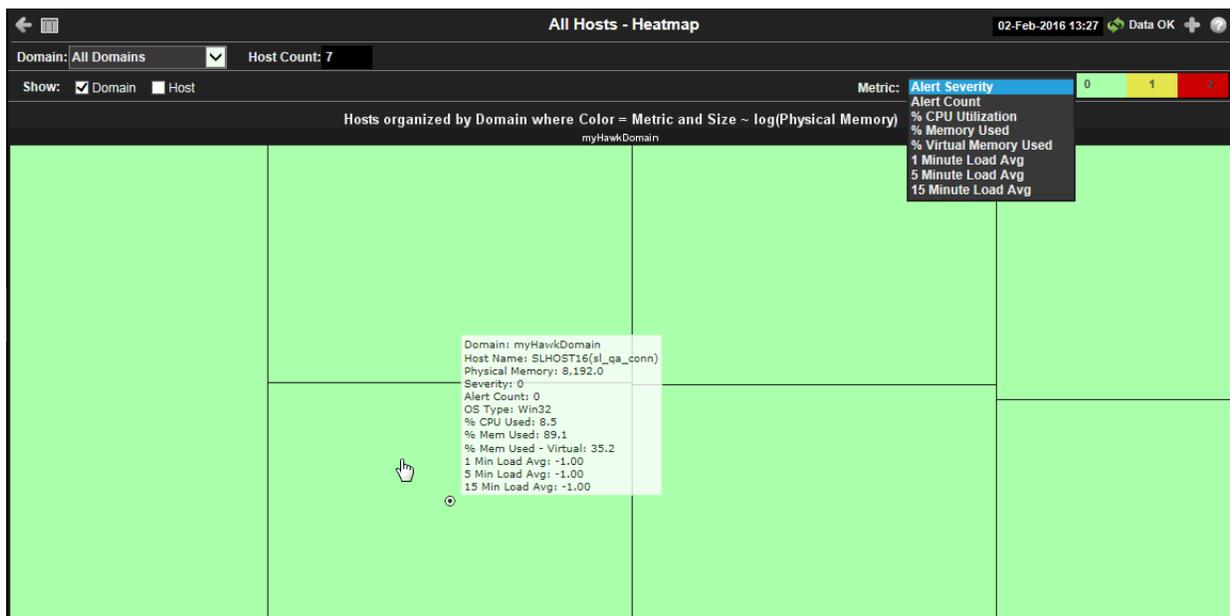
## All Hosts Heatmap

View the most critical alert states pertaining to your hosts. Use this display to quickly identify hosts with critical alerts.

Each rectangle in the heatmap represents a host. The rectangle color indicates the most critical alert state associated with the host for the selected **Metric**. The rectangle size represents the amount of physical memory present on the host; a larger size is a larger value.

Choose a domain or **All Domains** from the **Domain** drop-down menu to filter data shown in the display. Choose a different metric to display from the **Metric** drop-down menu. Mouse over a rectangle to see additional metrics. By default, this display shows **Alert Severity**.

Drill-down and investigate a host by clicking a rectangle in the heatmap to view details in the **Host Summary** display.



### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

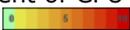
### Filter By:

The display might include these filtering options:

- Domain:** Choose a domain to show data for in the display. Domain names are specified when your administrator configures your Data Server to collect Hawk data, and applies to all host data collected from Hawk by that Data Server.

### Fields and Data:

- Host Count:** The total number of hosts currently shown in the display.

|               |                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|---------------|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Show:</b>  | <b>Domain</b>                | When selected, includes the Domain name in the display.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|               | <b>Host</b>                  | When selected, includes the Host name in the display.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Metric</b> |                              | Choose a metric to view in the display.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|               | <b>Alert Severity</b>        | <p>The maximum level of alerts in the heatmap rectangle. Values range from <b>0</b> - <b>2</b>, as indicated in the color gradient  bar, where <b>2</b> is the highest Alert Severity:</p> <ul style="list-style-type: none"> <li> Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.</li> <li> Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.</li> <li> Green indicates that no metrics have exceeded their alert thresholds.</li> </ul> |
|               | <b>Alert Count</b>           | <p>The total number of critical and warning alerts in the heatmap rectangle. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the maximum count of alerts in the heatmap. The middle value in the gradient bar indicates the average alert count.</p>                                                                                                                                                                                                                                                                                                                                                                                             |
|               | <b>% CPU Utilization</b>     | <p>The percent of CPU used in the heatmap rectangle. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the maximum count of alerts in the heatmap. The middle value in the gradient bar indicates the average count.</p>                                                                                                                                                                                                                                                                                                                                                                                                                            |
|               | <b>% Memory Used</b>         | <p>The percent of memory used in the heatmap rectangle. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the maximum count of alerts in the heatmap. The middle value in the gradient bar indicates the average count.</p>                                                                                                                                                                                                                                                                                                                                                                                                                         |
|               | <b>% Virtual Memory Used</b> | <p>The percent of virtual memory used in the heatmap rectangle. The color gradient  bar, populated by the current heatmap, shows the value/color mapping. The numerical values in the gradient bar range from <b>0</b> to the maximum count of alerts in the heatmap. The middle value in the gradient bar indicates the average count.</p>                                                                                                                                                                                                                                                                                                                                                                                                               |
|               | <b>1 Minute Load Avg</b>     | The average number of processes running over 1 minute.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|               | <b>5 Minute Load Avg</b>     | The average number of processes running over 5 minutes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|               | <b>15 Minute Load Avg</b>    | The average number of processes running over 15 minutes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

## All Hosts Table

View host utilization data in a tabular format. Use this display to see all available data for this View.

Each row in the table is a different host. Choose a domain or **All Domains** from the **Domain** drop-down menu. Click a column header to sort column data in numerical or alphabetical order. Drill-down and investigate by clicking a row to view details for the selected application in the **Host Summary** display.

| Domain       | Host Name            | Expired                  | Severity                             | Alert Count | Uptime     | % CPU User | % CPU System | % CPU Idle | Memory Used | Memory Total | Memory Used % | Swap Used | Swap Total | Swap Used % | Virtual Us |
|--------------|----------------------|--------------------------|--------------------------------------|-------------|------------|------------|--------------|------------|-------------|--------------|---------------|-----------|------------|-------------|------------|
| myHawkDomain | SLHOST16(sl_amx)     | <input type="checkbox"/> | <span style="color: green;">●</span> | 0           | 120d 02:24 | 8.27       | -1.00        | 91.73      | 7,309       | 8,192        | 89.2          | 1,581     | 8,192      | 19.3        |            |
| myHawkDomain | SLHOST16(sl_qa_conn) | <input type="checkbox"/> | <span style="color: green;">●</span> | 0           | 120d 02:21 | 8.37       | -1.00        | 91.63      | 7,306       | 8,192        | 89.2          | 1,581     | 8,192      | 19.3        |            |
| myHawkDomain | SLHOST17(sl_amx)     | <input type="checkbox"/> | <span style="color: green;">●</span> | 0           | 120d 02:17 | 0.71       | -1.00        | 99.29      | 4,875       | 8,192        | 59.5          | 180       | 8,192      | 2.2         |            |
| myHawkDomain | SLHOST21(dev)        | <input type="checkbox"/> | <span style="color: green;">●</span> | 0           | 120d 04:40 | 3.03       | -1.00        | 96.97      | 14,339      | 16,384       | 87.5          | 2,975     | 16,384     | 18.2        |            |
| myHawkDomain | SLHOST22(sl_qa_conn) | <input type="checkbox"/> | <span style="color: green;">●</span> | 0           | 54d 02:41  | 0.00       | 0.00         | 100.00     | 2,578       | 7,824        | 32.9          | 0         | 9,999      | 0.0         |            |
| myHawkDomain | SLHOST5(domain5)     | <input type="checkbox"/> | <span style="color: green;">●</span> | 0           | 0d 13:34   | 17.19      | -1.00        | 82.81      | 2,313       | 4,096        | 56.5          | 26        | 4,096      | 0.6         |            |
| myHawkDomain | SLHOST6(domain6)     | <input type="checkbox"/> | <span style="color: green;">●</span> | 0           | 0d 13:36   | 1.87       | -1.00        | 98.13      | 2,137       | 3,072        | 69.6          | 27        | 3,072      | 0.9         |            |

#### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

#### Filter By:

The display might include these filtering options:

**Domain:** Choose a domain to show data for in the display.

#### Fields and Data:

**Host Count:** The total number of hosts in the table.

#### Table:

Each row in the table is a different host.

**Domain** The domain in which the host resides. Domain names are specified when your administrator configures your Data Server to collect Hawk data, and applies to all host data collected from Hawk by that Data Server.

**Host Name** The name of the host.

**Expired** When checked, data has not been received from this host in the specified amount of time. The host will be removed from the Monitor in the specified amount of time. The default setting is **60** seconds.

|                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Severity</b>               | The maximum level of alerts in the row. Values range from <b>0</b> - <b>2</b> , as indicated in the color gradient  bar, where <b>2</b> is the highest Alert Severity:<br><ul style="list-style-type: none"> <li><span style="color: red;">●</span> Red indicates that one or more metrics exceeded their ALARM LEVEL threshold.</li> <li><span style="color: yellow;">●</span> Yellow indicates that one or more metrics exceeded their WARNING LEVEL threshold.</li> <li><span style="color: green;">●</span> Green indicates that no metrics exceeded their alert thresholds.</li> </ul> |
| <b>Alert Count</b>            | The total number of active alerts associated with the host.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Uptime</b>                 | The amount of time the application has been running, in the following format:<br><b>0d 00:00 &lt;days&gt;d &lt;hours&gt;:&lt;minutes&gt;:&lt;seconds&gt;</b><br>For example: <b>10d 08:41:38</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>% CPU Used</b>             | The amount of CPU used, in percent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>% CPU System</b>           | The amount of CPU used, in percent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>% CPU Idle</b>             | The amount of CPU not used, in percent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Memory Used</b>            | The amount of memory, in megabytes, currently used.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Memory Total</b>           | The total amount of memory, in megabytes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Memory Used%</b>           | The amount of memory used, in percent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Swap Used</b>              | The amount of swap space, in megabytes, currently used.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Swap Total</b>             | The total amount of swap space, in megabytes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Swap Used %</b>            | The amount of swap space used, in percent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Virtual Mem(ory) Used</b>  | The amount of virtual memory currently used, in megabytes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Virtual Mem(ory) Total</b> | The total amount of virtual memory, in megabytes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Virtual Mem(ory) Used%</b> | The amount of virtual memory used, in percent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Load Avg 1 Minute</b>      | The average number of processes running over 1 minute.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Load Avg 5 Minute</b>      | The average number of processes running over 5 minutes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Load Avg 15 Minute</b>     | The average number of processes running over 15 minutes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>OS Type</b>                | The type of operating system (for example, Linux, HP-UX, Windows 2003).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>OS Description</b>         | The name of the operating system.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>OS Version</b>             | The operating system version.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>CPU Model</b>              | The CPU model.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b># CPUs</b>                 | The number of node connections.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

|                    |                                                                                                                                  |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------|
| <b>Agent Type</b>  | The type of agent from which the data was collected: <b>HOSTMON</b> (a SL Host Agent), <b>Hawk</b> , <b>WMI</b> or <b>SNMP</b> . |
| <b>Agent Class</b> | The specific version of the agent software.                                                                                      |
| <b>Source</b>      | The name of the SL Data Server where the host data was collected.                                                                |
| <b>Timestamp</b>   | The date and time the data was last updated.                                                                                     |

## All Hosts Grid

This grid provides a list view of utilization metrics for all hosts. Use this display to track and view in parallel the general performance of your hosts. Drill down and investigate by clicking a host to view details in the **Host Summary** display.



### Title Bar (possible features are):

- ← ↑ Open the previous and upper display.
- + Open an instance of this display in a new window.
- ? Open the online help page for this display.
- Menu, Table open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Alert Views - RTView Alerts Table display.

### Filter By:

The display might include these filtering options:

|                   |                                                                                                                                                                                                                             |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Domain:</b>    | Choose a domain to show data for in the display. Domain names are specified when your administrator configures your Data Server to collect Hawk data, and applies to all host data collected from Hawk by that Data Server. |
| <b>Host Count</b> | Displays the number of hosts (including expired hosts) listed in the display.                                                                                                                                               |

**Time Range:** Choose a time range to show data for in the display. Options are: **All Data, 2 Mins, 5 Mins, 20 Mins, 1 Hour, 2 Hours, 4 Hours, 8 Hours, 24 Hours, 2 Days and 7 Days.**

### Grid

Utilization data shown for hosts in the selected domain.

|                     |                                                                                  |                                                                |
|---------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------|
| <b>Host Name</b>    | The name of the host.                                                            |                                                                |
| <b>OS Type</b>      | The name of the operating system.                                                |                                                                |
| <b>Uptime</b>       | The amount of time (days, hours, seconds) the operating system has been running. |                                                                |
| <b>Phys Mem</b>     | The amount of physical memory used, in megabytes.                                |                                                                |
| <b>Virtual Mem</b>  | The amount of virtual memory used, in megabytes.                                 |                                                                |
| <b>Load Avg</b>     | <b>1</b>                                                                         | The average number of processes running over 1 minute.         |
|                     | <b>5</b>                                                                         | The average number of processes running over 5 minutes.        |
|                     | <b>15</b>                                                                        | The average number of processes running over 15 minutes.       |
| <b>CPU Usage</b>    | The bar graph shows the amount of CPU currently used.                            |                                                                |
| <b>VMem Usage</b>   | The bar graph shows the amount of virtual memory currently used.                 |                                                                |
| <b>Trend Graphs</b> |                                                                                  |                                                                |
|                     | <b>CPU</b>                                                                       | Traces the amount of CPU currently used.                       |
|                     | <b>VM Usage</b>                                                                  | Traces the amount of virtual memory currently used.            |
|                     | <b>Rx KB/s</b>                                                                   | Traces the amount data currently being received per second.    |
|                     | <b>Tx KB/s</b>                                                                   | Traces the amount data currently being transmitted per second. |

## All Processes Table

View host utilization data in a tabular format. Use this display to see all available data for this View. Each row in the table is a different host. Choose a domain or **All Domains** and a host or **All Hosts** from the drop-down menus. Click a column header to sort column data in numerical or alphabetical order. Drill-down and investigate by clicking a row to view details for the selected application in the **Host Summary** display.

| Domain    | Host Name         | Expired | PID  | User          | Process Name         | CPU % | Start Time           | Memory Used | Memory Resident | Memory Shared | Page Fault |
|-----------|-------------------|---------|------|---------------|----------------------|-------|----------------------|-------------|-----------------|---------------|------------|
| myHawkDon | SLHOST16(sl_armx) |         | 4    | <ACCESS DENIE | System               | 0.02  | 01-May-2014 23:18:11 | 17,056      | -1              | -1            | 465,4      |
| myHawkDon | SLHOST16(sl_armx) |         | 376  | NT AUTHORITY\ | smss.exe             | 0.00  | 01-May-2014 23:18:11 | 504         | -1              | -1            | 1,3        |
| myHawkDon | SLHOST16(sl_armx) |         | 540  | NT AUTHORITY\ | csrss.exe            | 0.00  | 01-May-2014 23:18:16 | 2,472       | -1              | -1            | 12,089     |
| myHawkDon | SLHOST16(sl_armx) |         | 628  | NT AUTHORITY\ | wininit.exe          | 0.00  | 01-May-2014 23:18:17 | 172         | -1              | -1            | 1,9        |
| myHawkDon | SLHOST16(sl_armx) |         | 648  | NT AUTHORITY\ | csrss.exe            | 0.00  | 01-May-2014 23:18:17 | 216         | -1              | -1            | 11,3       |
| myHawkDon | SLHOST16(sl_armx) |         | 692  | NT AUTHORITY\ | services.exe         | 0.01  | 01-May-2014 23:18:17 | 5,736       | -1              | -1            | 14,404     |
| myHawkDon | SLHOST16(sl_armx) |         | 708  | NT AUTHORITY\ | lsass.exe            | 0.02  | 01-May-2014 23:18:17 | 9,576       | -1              | -1            | 1,273,7    |
| myHawkDon | SLHOST16(sl_armx) |         | 716  | NT AUTHORITY\ | lsm.exe              | 0.00  | 01-May-2014 23:18:17 | 3,500       | -1              | -1            | 1,030,1    |
| myHawkDon | SLHOST16(sl_armx) |         | 800  | NT AUTHORITY\ | winlogon.exe         | 0.00  | 01-May-2014 23:18:17 | 172         | -1              | -1            | 3,6        |
| myHawkDon | SLHOST16(sl_armx) |         | 864  | <ACCESS DENIE | svchost.exe          | 0.00  | 01-May-2014 23:18:20 | 3,660       | -1              | -1            | 1,496,7    |
| myHawkDon | SLHOST16(sl_armx) |         | 416  | <ACCESS DENIE | svchost.exe          | 0.00  | 01-May-2014 23:18:20 | 4,376       | -1              | -1            | 2,872,7    |
| myHawkDon | SLHOST16(sl_armx) |         | 472  | NT AUTHORITY\ | LagonUI.exe          | 0.00  | 01-May-2014 23:18:21 | 2,960       | -1              | -1            | 164,7      |
| myHawkDon | SLHOST16(sl_armx) |         | 640  | <ACCESS DENIE | svchost.exe          | 0.00  | 01-May-2014 23:18:21 | 13,756      | -1              | -1            | 1,111,6    |
| myHawkDon | SLHOST16(sl_armx) |         | 548  | NT AUTHORITY\ | svchost.exe          | 0.05  | 01-May-2014 23:18:21 | 121,608     | -1              | -1            | 1,111,2    |
| myHawkDon | SLHOST16(sl_armx) |         | 1048 | NT AUTHORITY\ | svchost.exe          | 0.28  | 01-May-2014 23:18:21 | 26,108      | -1              | -1            | 1,605,7    |
| myHawkDon | SLHOST16(sl_armx) |         | 1220 | <ACCESS DENIE | svchost.exe          | 0.00  | 01-May-2014 23:18:22 | 7,336       | -1              | -1            | 2,716,7    |
| myHawkDon | SLHOST16(sl_armx) |         | 1316 | <ACCESS DENIE | svchost.exe          | 0.00  | 01-May-2014 23:18:22 | 13,452      | -1              | -1            | 4,123,7    |
| myHawkDon | SLHOST16(sl_armx) |         | 1548 | <ACCESS DENIE | spoolsv.exe          | 0.00  | 01-May-2014 23:18:23 | 3,336       | -1              | -1            | 434,0      |
| myHawkDon | SLHOST16(sl_armx) |         | 1576 | <ACCESS DENIE | svchost.exe          | 0.00  | 01-May-2014 23:18:23 | 4,268       | -1              | -1            | 3,881,7    |
| myHawkDon | SLHOST16(sl_armx) |         | 1796 | NT AUTHORITY\ | HeciServer.exe       | 0.00  | 01-May-2014 23:18:24 | 776         | -1              | -1            | 12,6       |
| myHawkDon | SLHOST16(sl_armx) |         | 1820 | NT AUTHORITY\ | IProsetMonitor.exe   | 0.00  | 01-May-2014 23:18:24 | 756         | -1              | -1            | 10,3       |
| myHawkDon | SLHOST16(sl_armx) |         | 2700 | <ACCESS DENIE | svchost.exe          | 0.00  | 01-May-2014 23:19:05 | 780         | -1              | -1            | 8,8        |
| myHawkDon | SLHOST16(sl_armx) |         | 684  | <ACCESS DENIE | svchost.exe          | 0.00  | 01-May-2014 23:21:06 | 2,468       | -1              | -1            | 2,909,7    |
| myHawkDon | SLHOST16(sl_armx) |         | 2944 | NT AUTHORITY\ | IAstorDataMgrSvc.exe | 0.00  | 01-May-2014 23:21:08 | 5,836       | -1              | -1            | 1,102,7    |
| myHawkDon | SLHOST16(sl_armx) |         | 2680 | NT AUTHORITY\ | jhi_service.exe      | 0.00  | 01-May-2014 23:21:19 | 980         | -1              | -1            | 16,6       |
| myHawkDon | SLHOST16(sl_armx) |         | 4248 | NT AUTHORITY\ | LSM.exe              | 0.00  | 01-May-2014 23:21:21 | 1,724       | -1              | -1            | 152,4      |

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu** , **Table** open commonly accessed displays.
- 6,047** The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

### Filter By:

The display might include these filtering options:

**Domain:** Choose a domain to show data for in the display. Domain names are specified when your administrator configures your Data Server to collect Hawk data, and applies to all host data collected from Hawk by that Data Server.

**Host:** Choose a host to show data for in the display.

### Fields and Data:

**Process Count:** The total number of processes in the table.

### Table:

Each row in the table is a different host.

**Domain** The domain in which the host resides.

|                         |                                                                                                                                                                                                            |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Host Name</b>        | The name of the host.                                                                                                                                                                                      |
| <b>Expired</b>          | When checked, data has not been received from this host in the specified amount of time. The host will be removed from the Monitor in the specified amount of time. The default setting is 60 seconds.     |
| <b>PID</b>              | The process ID.                                                                                                                                                                                            |
| <b>User</b>             | The user name.                                                                                                                                                                                             |
| <b>Process Name</b>     | The name of the process.                                                                                                                                                                                   |
| <b>CPU%</b>             | The amount of CPU used, in percent.                                                                                                                                                                        |
| <b>Start Time</b>       | The host start time, in the following format:<br><b>0d 00:00 &lt;days&gt;d &lt;hours&gt;:&lt;minutes&gt;:&lt;seconds&gt;</b><br>For example: <b>10d 08:41:38</b>                                           |
| <b>Memory Used</b>      | The amount of memory currently used, in megabytes.                                                                                                                                                         |
| <b>Memory Resident</b>  | The amount of memory currently used by the process that resides in physical memory and is not paged out. Set to <b>-1</b> when the data is not available from an agent. (Hawk does not provide this data.) |
| <b>Memory Shared</b>    | The amount of physical memory that is shared with other processes. Set to <b>-1</b> when the data is not available from an agent. (Hawk does not provide this data.)                                       |
| <b>Page Faults</b>      | The number of page faults.                                                                                                                                                                                 |
| <b>Page Faults /sec</b> | The number of page faults per second.                                                                                                                                                                      |
| <b>Timestamp</b>        | The date and time the data was last updated.                                                                                                                                                               |

## All Network Table

View network interface data in a tabular format. Each row in the table is a different network interface card (NIC). Choose a domain or **All Domains** and a host or **All Hosts** from the drop-down menus. Click a column header to sort column data in numerical or alphabetical order.

| Interface Count: 4 |            | Host Network Interfaces  |         |                |               |                  |
|--------------------|------------|--------------------------|---------|----------------|---------------|------------------|
| Domain             | Host Name  | Expired                  | if Name | Inet Addr      | Mask          | Flag             |
| QATB               | TESTBED-26 | <input type="checkbox"/> | lo      | 127.0.0.1      | 255.0.0.0     | UP LOOPBACK RUNN |
| QATB               | TESTBED-26 | <input type="checkbox"/> | enp0s3  | 192.168.200.76 | 255.255.255.0 | UP BROADCAST RUF |
| QATB               | TESTBED-34 | <input type="checkbox"/> | lo      | 127.0.0.1      | 255.0.0.0     | UP LOOPBACK RUNN |
| QATB               | TESTBED-34 | <input type="checkbox"/> | ens32   | 192.168.200.34 | 255.255.255.0 | UP BROADCAST RUF |

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

### Filter By:

The display might include these filtering options:

- Domain:** Choose a domain for which to show NIC data. Domain names are specified when your administrator configures your Data Server.
- Host:** Choose a host for which to show NIC data.

### Fields and Data:

- Interface Count:** The total number of NICs in the table.

**Table:**

Each row in the table is a different NIC.

|                       |                                                                                                                                                                                                      |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Domain</b>         | The domain in which the NIC resides.                                                                                                                                                                 |
| <b>Host Name</b>      | The name of the NIC in which the network interface resides.                                                                                                                                          |
| <b>Expired</b>        | When checked, data has not been received from this NIC in the specified amount of time. The NIC will be removed from the Monitor in the specified amount of time. The default setting is 60 seconds. |
| <b>if Name</b>        | The name of the NIC.                                                                                                                                                                                 |
| <b>Inet Addr</b>      | The NIC IP address.                                                                                                                                                                                  |
| <b>Mask</b>           | The NIC subnet mask IP address.                                                                                                                                                                      |
| <b>Flags</b>          | Descriptive text for NIC flag.                                                                                                                                                                       |
| <b>MTU</b>            | The the largest size packet or frame for the NIC.                                                                                                                                                    |
| <b>Metric</b>         | Indicates...                                                                                                                                                                                         |
| <b>Point To Point</b> | Indicates whether the NIC is a point to point configuration.                                                                                                                                         |
| <b>Broadcast</b>      | Indicates whether the NIC is a broadcast configuration.                                                                                                                                              |
| <b>rxKBytes</b>       | The total number of kilobytes received by the NIC.                                                                                                                                                   |
| <b>rxPackets</b>      | The total number of packets received by the NIC.                                                                                                                                                     |
| <b>rxDropped</b>      | The total number of received packets that were dropped by the NIC.                                                                                                                                   |
| <b>rxErrors</b>       | The total number of received errors on the NIC.                                                                                                                                                      |
| <b>rxOverruns</b>     | The total number of received overruns on the NIC.                                                                                                                                                    |
| <b>rxFrame</b>        | The total number of received frames on the NIC.                                                                                                                                                      |
| <b>txKBytes</b>       | The total number of kilobytes transmitted by the NIC.                                                                                                                                                |
| <b>txPackets</b>      | The total number of packets transmitted by the NIC.                                                                                                                                                  |
| <b>txDropped</b>      | The total number of transmitted packets that were dropped by the NIC.                                                                                                                                |
| <b>txErrors</b>       | The total number of transmission errors for the NIC.                                                                                                                                                 |
| <b>txOverruns</b>     | The total number of transmission overruns for the NIC.                                                                                                                                               |
| <b>txCollisions</b>   | The total number of transmission collisions for the NIC.                                                                                                                                             |
| <b>txCarrier</b>      | The total number of transmission carrier errors for the NIC.                                                                                                                                         |
| <b>MAC Address</b>    | The NIC MAC address.                                                                                                                                                                                 |
| <b>Rx KB/s</b>        | The number of kilobytes received per second.                                                                                                                                                         |
| <b>Tx KB/s</b>        | The number of kilobytes transmitted per second.                                                                                                                                                      |
| <b>Rx Packets/s</b>   | The number of packets received per second.                                                                                                                                                           |

**Tx Packets/s** The number of packets transmitted per second.

**Timestamp** The date and time the data was last updated.

## All Storage Table

View storage data in a tabular format. Each row in the table is a different storage partition. Choose a domain or **All Domains** and a host or **All Hosts** from the drop-down menus. Click a column header to sort column data in numerical or alphabetical order.

| Domain | Host Name   | Expired                  | File             | %    | Total  | Used   | Available | Mount Point | Typ    |
|--------|-------------|--------------------------|------------------|------|--------|--------|-----------|-------------|--------|
| QATB   | WIN-8-CLONE | <input type="checkbox"/> | C:\              | 86.0 | 59.90  | 51.09  | 8.81      | C:\         | NTFS/c |
| QATB   | WIN-8-CLONE | <input type="checkbox"/> | \\192.168.200.70 | 84.0 | 452.43 | 377.54 | 74.89     | Z:\         | NTFS/r |

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- 6,047** The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

**Filter By:**

The display might include these filtering options:

- Domain:** Choose a domain or **All Domains** to show data for in the display. Domain names are specified when your administrator configures your Data Server to collect Hawk data, and applies to all host data collected from Hawk by that Data Server.
- Host:** Choose a host or **All Hosts** to show data for in the display.

**Fields and Data:**

- Storage Count:** The total number of storage partitions in the table.

**Table:**

Each row in the table is a different host.

- Domain** The domain in which the host resides.
- Host Name** The name of the host in which the storage partition resides.
- Expired** When checked, data has not been received from this host in the specified amount of time. The host will be removed from the Monitor in the specified amount of time. The default setting is 60 seconds.
- File System** The storage partition location.
- % Used** The amount of storage partition used, in percent.
- Total Size (GB)** The storage partition size, in gigabytes.
- Used (GB)** The amount of storage partition used, in gigabytes.
- Available (GB)** The amount of storage partition available, in gigabytes.
- Mount Point** The storage partition parent directory.
- Type** The file system type.
- Timestamp** The date and time the data was last updated.

## Host Summary

This display provides a detailed view of utilization metrics for a single server.



### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

- Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

### Filter By:

The display might include these filtering options:

- Domain:** Choose a domain to show data for in the display. Domain names are specified when your administrator configures your Data Server to collect Hawk data, and applies to all host data collected from Hawk by that Data Server.
- Host:** Choose a host to show data for in the display.
- Expired** When checked, data has not been received from this host in the specified amount of time. The host will be removed from the Monitor in the specified amount of time. The default setting is **60** seconds.
- Last Update** The time the display was last updated.

### Fields and Data:

Data describes the selected host except where noted.

- OS:** The operating system.
- Version:** The operating system version.
- Uptime:** The number of days, hours and minutes since started.

|                        |                    |                                                                                                     |
|------------------------|--------------------|-----------------------------------------------------------------------------------------------------|
|                        | <b>#CPUs</b>       | The number of node connections.                                                                     |
| <b>CPU Type:</b>       |                    | The type of CPU.                                                                                    |
| <b>%CPU</b>            | <b>User</b>        | The amount of CPU used by the user, in percent.                                                     |
|                        | <b>System</b>      | The amount of CPU used by the system, in percent.                                                   |
|                        | <b>Idle</b>        | The amount of CPU that is not used, in percent.                                                     |
| <b>Physical Memory</b> | <b>Used</b>        | The amount of physical memory used, in kilobytes.                                                   |
|                        | <b>Total(MB)</b>   | The amount of physical memory available, in kilobytes.                                              |
|                        | <b>%Used</b>       | The amount of physical memory used, in percent.                                                     |
| <b>Virtual Memory</b>  | <b>Used</b>        | The amount of virtual memory used, in kilobytes.                                                    |
|                        | <b>Total(MB)</b>   | The amount of virtual memory available, in kilobytes.                                               |
|                        | <b>%Used</b>       | The amount of virtual memory used, in percent.                                                      |
| <b>Processes</b>       |                    | The number of processes running.                                                                    |
| <b>Load Avg:</b>       | <b>1 Min</b>       | The average number of processes running over 1 minute.                                              |
|                        | <b>5 Min</b>       | The average number of processes running over 5 minutes.                                             |
|                        | <b>15 Min</b>      | The average number of processes running over 15 minutes.                                            |
| <b>Storage</b>         | <b>File System</b> | The amount of storage space used for the file system, in kilobytes.                                 |
|                        | <b>Mount Point</b> | The name used by the operating system to mount and provide an entry point to other storage volumes. |
|                        | <b>%Used</b>       | The amount of storage space used, in percent.                                                       |
| <b>Network</b>         | <b>ifName</b>      | The name assigned to the network interface by the operating system.                                 |
|                        | <b>RxKB/s</b>      | The amount of network data received per second, in kilobytes.                                       |
|                        | <b>TxKB/s</b>      | The amount of network data transmitted per second, in kilobytes.                                    |

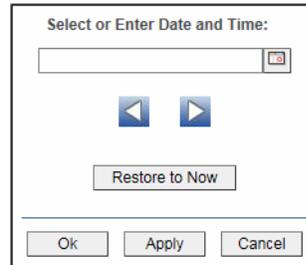
### Trend Graphs

Traces metrics for the selected host.

- **CPU% Used:** The amount of CPU used, in percent.
- **Mem Total:** The amount of available memory, in kilobytes.
- **Mem Used:** The amount of memory used, in kilobytes.
- **Net Rx KB/s:** The amount of network data received per second, in kilobytes.
- **Net Tx KB/s:** The amount of network data transmitted per second, in kilobytes.

**Log Scale** Select to enable a logarithmic scale. Use **Log Scale** to see usage correlations for data with a wide range of values. For example, if a minority of your data is on a scale of tens, and a majority of your data is on a scale of thousands, the minority of your data is typically not visible in non-log scale graphs. **Log Scale** makes data on both scales visible by applying logarithmic values rather than actual values to the data.

- Base at Zero** Select to use zero (0) as the Y axis minimum for all graph traces.
- Time Range** Select a time range from the drop down menu varying from **2 Minutes** to **Last 7 Days**, or display **All Data**. To specify a time range, click Calendar [...].



By default, the time range end point is the current time. To change the time range end point, click Calendar [...] and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows ◀ ▶ to move forward or backward one time period. NOTE: The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

## Alert Views

These displays present detailed information about all alerts that have occurred in your monitoring system. Displays in this View are:

- “Alert Detail Table”: Shows current alert data. Use this time-ordered tabular view to track, manage and assign alerts.

### Alert Detail Table

Use this display to track and manage all alerts that have occurred in the system, add comments, acknowledge or assign Owners to alerts.

The color coded navigation tree shows the contents of the CMDB hierarchically ordered. Choose a node to filter alerts shown in the table. The **Alerts Table** only shows alerts associated with the node you select. A green indicator means the node has no associated alerts. A red indicator means the node has one or more associated alerts.

Service name labels are appended with the Environment and number of alerts. For example, the following illustrates that the **TBE** Service currently has no (0) associated alerts in the **PRODUCTION** Environment.

- ▼ ✓ TIBCO-AS
  - ✓ TAS-MEMBER (PRODUCTION)

Each row in the table is a different active alert. Select one or more rows, right-click and choose **Alert** to see all actions that you can perform on the selected alert(s). Choose **Alert / Set Filter Field** to apply the selected cell data to the **Field Filter** and **Search Text** fields. Or enter filter criteria directly in the **Field Filter** and **Search Text** fields. Click **Clear** to clear the **Field Filter** and **Search Text** fields.

Click a column heading to sort the table on that column data.

Optionally, you can use the `$rtvUserShowDualTables` substitution to add a table that lists alerts owned by the logged in user.

| First Occ         | Last Occ          | Count | Sup                      | Owner | Alert Name                | Primary Service | CI                    |
|-------------------|-------------------|-------|--------------------------|-------|---------------------------|-----------------|-----------------------|
| 04/11/16 15:50:48 | 04/11/16 15:50:48 | 1     | <input type="checkbox"/> |       | JvmCpuPeroentHigh         | JVM             | localhost:SOLMON-alph |
| 04/11/16 15:50:28 | 04/11/16 15:50:28 | 1     | <input type="checkbox"/> |       | JvmCpuPeroentHigh         | Localhost       | localhost:ALERT_SERV  |
| 04/11/16 13:08:06 | 04/11/16 15:44:22 | 931   | <input type="checkbox"/> |       | JvmCpuPeroentHigh         | Localhost       | localhost:DISPLAYSERV |
| 04/11/16 15:50:27 | 04/11/16 15:50:27 | 1     | <input type="checkbox"/> |       | BwProcessExecutionTimeHi  | BW-PROCESS      | SLHOST6(domain6).dor  |
| 04/11/16 15:50:27 | 04/11/16 15:50:27 | 1     | <input type="checkbox"/> |       | BwProcessExecutionTimeHi  | BW-PROCESS      | SLHOST6(domain6).dor  |
| 04/11/16 15:50:27 | 04/11/16 15:50:27 | 1     | <input type="checkbox"/> |       | BwProcessExecutionTimeHi  | BW-PROCESS      | SLHOST6(domain6).CO   |
| 04/11/16 15:50:03 | 04/11/16 15:50:03 | 1     | <input type="checkbox"/> |       | BwProcessExecutionTimeHi  | BW-PROCESS      | SLHOST6(domain6).CO   |
| 04/11/16 15:50:03 | 04/11/16 15:50:03 | 1     | <input type="checkbox"/> |       | BwProcessExecutionTimeHi  | BW-PROCESS      | SLHOST6(domain6).CO   |
| 04/11/16 14:59:59 | 04/11/16 14:59:59 | 1     | <input type="checkbox"/> |       | BwProcessElapsedTimeHigh  | BW-PROCESS      | SLHOST6(domain6).dor  |
| 04/11/16 15:50:27 | 04/11/16 15:50:27 | 1     | <input type="checkbox"/> |       | BwProcessElapsedTimeHigh  | BW-PROCESS      | SLHOST6(domain6).dor  |
| 04/11/16 15:50:27 | 04/11/16 15:50:27 | 1     | <input type="checkbox"/> |       | BwProcessElapsedTimeHigh  | BW-PROCESS      | SLHOST6(domain6).CO   |
| 04/11/16 15:50:27 | 04/11/16 15:50:27 | 1     | <input type="checkbox"/> |       | BwProcessElapsedTimeHigh  | BW-PROCESS      | SLHOST6(domain6).CO   |
| 04/11/16 15:50:03 | 04/11/16 15:50:03 | 1     | <input type="checkbox"/> |       | BwProcessElapsedTimeHigh  | BW-PROCESS      | SLHOST6(domain6).CO   |
| 04/11/16 15:50:03 | 04/11/16 15:50:03 | 1     | <input type="checkbox"/> |       | BwProcessElapsedTimeHigh  | BW-PROCESS      | SLHOST6(domain6).CO   |
| 04/11/16 14:59:59 | 04/11/16 14:59:59 | 1     | <input type="checkbox"/> |       | BwProcessElapsedTimeHigh  | BW-PROCESS      | SLHOST6(domain6).CO   |
| 04/11/16 11:51:45 | 04/11/16 11:51:45 | 1     | <input type="checkbox"/> |       | BwEngineMemUsedHigh       | BW-ENGINE       | SLHOST6(domain6).dor  |
| 04/11/16 11:51:45 | 04/11/16 11:51:45 | 1     | <input type="checkbox"/> |       | BwEngineMemUsedHigh       | BW-ENGINE       | SLHOST6(domain6).dor  |
| 04/11/16 11:51:45 | 04/11/16 11:51:45 | 1     | <input type="checkbox"/> |       | BwEngineMemUsedHigh       | BW-ENGINE       | SLHOST6(domain6).dor  |
| 04/11/16 11:51:45 | 04/11/16 11:51:45 | 1     | <input type="checkbox"/> |       | BwEngineMemUsedHigh       | BW-ENGINE       | SLHOST6(domain6).dor  |
| 04/11/16 15:50:31 | 04/11/16 15:50:31 | 1     | <input type="checkbox"/> |       | BwActivityExecutionTimeHi | BW-PROCESS      | SLHOST6(domain6).dor  |
| 04/11/16 15:50:31 | 04/11/16 15:50:31 | 1     | <input type="checkbox"/> |       | BwActivityExecutionTimeHi | BW-PROCESS      | SLHOST6(domain6).dor  |
| 04/11/16 15:50:31 | 04/11/16 15:50:31 | 1     | <input type="checkbox"/> |       | BwActivityExecutionTimeHi | BW-PROCESS      | SLHOST6(domain6).dor  |
| 04/11/16 15:50:31 | 04/11/16 15:50:31 | 1     | <input type="checkbox"/> |       | BwActivityExecutionTimeHi | BW-PROCESS      | SLHOST6(domain6).dor  |

**Title Bar (possible features are):**

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- 6,047 The number of items currently in the display.
- Data OK Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green Data OK icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.

The row color indicates the following:

**Row Color Code:**

Tables with colored rows indicate the following:

- Red indicates that one or more alerts exceeded their ALARM LEVEL threshold in the table row.
- Yellow indicates that one or more alerts exceeded their WARNING LEVEL threshold in the table row.
- Green indicates that no alerts exceeded their WARNING or ALARM LEVEL threshold in the table row.
- Gray indicates that the alert engine that is hosting the alert is not connected, not enabled or not initialized. When you select a gray row the **Own**, **Suppress**, **Unsuppress**, **Close**, **Annotate**, **Options** and **Details** options are disabled.

**Fields and Data**

This display includes:

- Field Filter** Select a table column from the drop-down menu to perform a search in: **Alert Name, Alert Text, Alert Class, Service, CI, Closed Reason, Closed, CompId, Count, First Occ, ID, Last Occ, Owner, Primary Service, Sup, TicketGroup, TicketID.**
- Filters limit display content and drop-down menu selections to only those items that pass through the selected filter's criteria. If no items match the filter, you might have zero search results (an empty table).
- Clear** Clears the **Field Filter** and **Search Text** entries.
- Search Text** Enter the (case-sensitive) string to search for in the selected **Field Filter**.
- CMDB Filter** Shows the selected Owner, Area, Group, Service and Environment filters. By default, all components of the CMDB (\*) are included in the search.
- These **CMDB Filter** fields are populated when you click Open Alerts Table , which is accessible from the **Multi Area Service Views** displays, to open the **Alerts Table** in a new window. The filters selected in the **All Management Areas** and **Multi Area Service Views** displays are applied to the **Alerts Table** (that opens in the new window). NOTE: When you use the navigation tree (in the left panel) to open the **Alerts Table** display, the **Environment** filter is applied to the display if it has a value other than \* (asterisk).
- Clear CMDB Filter** Clears all of the values in the **CMDB Filter (Owner, Area, Group, Service and Environment filters)**. NOTE: This action is not applied to any other display.
- RegEx** Toggles the **Search Text** field to accept Regular Expressions for filtering.
- All** Click to show all alerts in the table: **Open** and **Closed** alerts.
- Open** Click to only show **Open** alerts in the table.
- Closed** Click to only show **Closed** alerts in the table.
- Owner Filter** Select the alert **Owner** to show alerts for in the table.
- All** Shows alerts for all Owners in the table: **Not Owned** and **Owned By Me** alerts.
- Not Owned** Shows only alerts without Owners in the table.
- Owned By Me** Shows only alerts for the current user in the table.
- Alert Settings Conn OK** The Alert Server connection state:  
 Disconnected.  
 Connected.
- Total** **X/Y** where **X** is the total number of alerts in the table with all selected filters applied. **Y** is the number of alerts in the table with only the **CMDB** and **Cleared** filters applied.
- Critical** Check to show alerts in the table that are currently in a critical state. NOTE: You must check **Critical** to see alerts that are in a critical state.
- X/Y** where **X** is the total number of critical alerts in the table with all selected filters applied. **Y** is the number of alerts in the table with only the **CMDB Filter** and **Cleared** filters applied.
- Warning** Check to show alerts in the table that are currently in a warning state. NOTE: You must check **Warning** to see alerts that are in a warning state.
- X/Y** where **X** is the total number of warning alerts in the table with all selected filters applied. **Y** is the number of alerts in the table with only the **CMDB** and **Cleared** filters applied.

- Suppressed** Check to show alerts in the table that are suppressed. The **Suppressed** count is not impacted by the **Critical** and **Warning** filters. It is impacted only by the **CMDB Filter** and the **Owner Filter**. NOTE: You must check **Suppressed** to see Suppressed alerts in the table.
- Own** Click to assign an Owner for the alert. This option is only visible when logged in as one of the following roles: event, full, admin, super. This option is disabled when you select a gray row. For details, see **Configure User and Role Management**.
- Suppress** Click to suppress the alert. This option is only visible when logged in as one of the following roles: event, full, admin, super. This option is disabled when you select a gray row. For details, see **Configure User and Role Management**.
- UnSuppress** Click to unsuppress the alert. This option is only visible when logged in as one of the following roles: event, full, admin, super. This option is disabled when you select a gray row or when you select a row. For details, see **Configure User and Role Management**.
- Close** Click to close the alert. This option is only visible to users with Administrator privileges. This option is disabled when you select a gray row or you select a row where the Primary Service is not in the \$rtvManageableCompID list for the logged in user. For details, see **Configure User and Role Management**.

### Alerts Table

This table lists all active alerts for the current filters. The table is empty unless you check **Critical**, **Warning**, or both. Filter the list using the search fields and drop-down menus (in the upper portion of the display). To view details about an alert, select an alert and click **Details** (in the bottom right portion of the display) to open the **Alert Detail** dialog. To view details about the CI source of the alert, select an alert and click **Go To CI** (in the bottom right portion of the display) to open its Summary display.

|                        |                                                                                         |
|------------------------|-----------------------------------------------------------------------------------------|
| <b>First Occ</b>       | The date and time the alert first occurred.                                             |
| <b>Last Occ</b>        | The date and time the alert last occurred.                                              |
| <b>Count</b>           | The number of times the alert was generated.                                            |
| <b>Sup</b>             | When checked, the alert has been suppressed by a user.                                  |
| <b>Owner</b>           | The named owner assigned by the administrator.                                          |
| <b>Alert Name</b>      | The name of the alert.                                                                  |
| <b>Primary Service</b> | The name of the Service with which the alert is associated.                             |
| <b>CI</b>              | The CI alert source.                                                                    |
| <b>Alert Text</b>      | Description of the alert.                                                               |
| <b>AlertClass</b>      | An optional alert field which can be used when integrating with other alerting systems. |
| <b>CompID</b>          | An optional alert field which can be used when integrating with other alerting systems. |
| <b>TicketID</b>        | An optional alert field which can be used when integrating with other alerting systems. |
| <b>TicketGroup</b>     | An optional alert field which can be used when integrating with other alerting systems. |
| <b>Columns</b>         |                                                                                         |
| <b>Id</b>              | When checked, shows the <b>ID</b> column in the table.                                  |
| <b>Closed</b>          | When checked, shows the <b>Closed</b> column in the table.                              |
| <b>Closed Reason</b>   | When checked, shows the <b>Closed Reason</b> column in the table.                       |
| <b>Alert Index</b>     | When checked, shows the <b>Alert Index</b> column in the table.                         |

|                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Go To CI</b>       | Select an alert from the <b>Alerts Table</b> , then click <b>Go To CI</b> to view details for the selected CI in the Summary display.                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Annotate</b>       | Select one or more alerts from the <b>Alerts Table</b> , then click <b>Annotate</b> to open the <b>Set Owner and Comments</b> dialog and enter comments or change alert owner. This option is only visible when logged in as one of the following roles: event, full, admin, super. This option is disabled when you select a gray row or when you select a row where the Primary Service is not in the \$rtvManageableCompID list for the logged in user. For details, see <b>Configure User and Role Management</b> . |
| <b>ID</b>             | Lists the alert IDs, separated by semicolons, for the alerts selected from the <b>Alert Table</b> .                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Source</b>         | Lists the name of the back-end Data Server reporting the alert, separated by semicolons.                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Enter Owner</b>    | Enter the name of the owner for one or more alerts, click <b>Set Owner of One Alert</b> to assign the Owner, then click <b>Close</b> . By default, this field displays the current user name.                                                                                                                                                                                                                                                                                                                           |
| <b>Enter Comment</b>  | Enter a comment for one or more alerts, click <b>Add Comment on One Alert</b> to apply the Comment, then click <b>Close</b> . By default, this field displays previously entered comments. The text appears in the <b>Comments</b> field for the alert.                                                                                                                                                                                                                                                                 |
| <b>Set Owner</b>      | Applies the name of the alert owner in the <b>Enter Owner</b> field for one or more alerts.                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Add Comment</b>    | Applies the comment in the <b>Enter Comment</b> field for one or more alerts.                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Clear Comments</b> | Removes all comments for one or more alerts.                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Close</b>          | Closes the dialog.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Options</b>        | Select a single alert from the <b>Alerts Table</b> , then click <b>Options</b> to open the <b>Alert Options</b> dialog. This dialog is provided for customizing your own alert options. This option is disabled when you select a gray row or more than one row.                                                                                                                                                                                                                                                        |
| <b>Details</b>        | Select a single alert from the <b>Alerts Table</b> , then click <b>Details</b> to open the <b>Alert Detail</b> window and view alert details. This option is disabled when you select a gray row or more than one row.                                                                                                                                                                                                                                                                                                  |

## Administration

These displays enable you to set alert thresholds and observe how alerts are managed, and modify your Service Data Model. Displays in this View are:

- ["Alert Administration"](#)
- ["Alert Administration Audit"](#)
- ["Metrics Administration"](#)
- ["RTView Cache Tables"](#)
- ["RTView Agent Admin"](#)

### Alert Administration

Set global or override alert thresholds. Alert settings are global by default.

The table describes the global settings for all alerts on the system. To filter the alerts listed in the table, enter a string in the **Alert Filter** field and press **<enter>** or click elsewhere in the display. Filters are case sensitive and no wildcard characters are needed for partial strings. For example, if you enter **Server** in the **Alert Filter** field, it filters the table to show only alerts with **Server** in the name. Choose **Clear** to clear the filter.

### Global Thresholds

To set a global alert, select an alert from the **Active Alert Table**. The name of the selected alert populates the **Settings for Selected Alert Name** field. Edit the **Settings for Selected Alert** and click **Save Settings** when finished.

The manner in which global alerts are applied depends on the Solution Package. For example, the EMS Monitor Solution Package has queue alerts, topic alerts and server alerts. When a queue alert is applied globally, it is applied to all queues on all servers. Likewise, a server alert applies to all servers, and a topic alert applies to all topics on all servers.

### Override Thresholds

Setting override alerts allows you to set thresholds for a single resource (for example, a single server). Override alerts are useful if the majority of your alerts require the same threshold setting, but there are other alerts that require a different threshold setting. For example, you might not usually be concerned with execution time at a process level, but perhaps certain processes are critical. In this case, you can apply alert thresholds to each process individually.

To apply an individual alert you Index the Monitored Instance or resource. The Index Types available are determined by the Solution Package installed. For example, the EMS Monitor package lets you set an alert for a specific *topic* on a specific *server* (such as the PerServerTopic Index option), rather than for all topics on all servers.

The screenshot shows the 'Alert Administration' interface. At the top, there is a title bar with 'Alert Administration', a date/time '04-Nov-2015 15:36', and a 'Data OK' indicator. Below the title bar, there is an 'Alert Filter' field with a 'Clear' button, and two status indicators: 'Alert Engine Enabled' and 'Alert Settings Conn OK'. The main part of the interface is a table with the following columns: Alert, Warning Level, Alarm Level, Duration, Alert Enabled, and Override Count. The table lists various alerts such as 'AcwInstanceCpuHigh', 'AcwInstanceDiskReadBytesHigh', etc. Below the table is a 'Settings for Selected Alert' panel with fields for Name, Description, Warning Level, Alarm Level, Duration (Secs.), and Enabled, along with a 'Save Settings' button.

| Alert                                   | Warning Level | Alarm Level | Duration | Alert Enabled                       | Override Count |
|-----------------------------------------|---------------|-------------|----------|-------------------------------------|----------------|
| AcwInstanceCpuHigh                      | 40            | 50          | 60       | <input type="checkbox"/>            | -1             |
| AcwInstanceDiskReadBytesHigh            | 10000         | 20000       | 30       | <input type="checkbox"/>            | -1             |
| AcwInstanceDiskReadOpsHigh              | 100           | 200         | 30       | <input type="checkbox"/>            | -1             |
| AcwInstanceDiskWriteBytesHigh           | 1000000       | 2000000     | 30       | <input type="checkbox"/>            | -1             |
| AcwInstanceDiskWriteOpsHigh             | 100           | 300         | 30       | <input type="checkbox"/>            | -1             |
| AcwInstanceNetworkReadBytesHigh         | 1000000       | 20000       | 30       | <input type="checkbox"/>            | -1             |
| AcwInstanceNetworkWriteBytesHigh        | 10000         | 20000       | 30       | <input type="checkbox"/>            | -1             |
| AmxServiceHitRateHigh                   | 160           | 200         | 60       | <input checked="" type="checkbox"/> | -1             |
| AmxServiceNodeFaultRateHigh             | 200           | 400         | 30       | <input type="checkbox"/>            | -1             |
| AmxServiceNodeHitRateHigh               | 75            | 100         | 60       | <input checked="" type="checkbox"/> | -1             |
| AmxServiceNodeMovingAvgHitRateHigh      | 200           | 400         | 30       | <input type="checkbox"/>            | -1             |
| AmxServiceNodeMovingAvgResponseTimeHigh | 200           | 400         | 30       | <input type="checkbox"/>            | -1             |
| AmxServiceNodeResponseTimeHigh          | 5             | 6           | 30       | <input type="checkbox"/>            | -1             |
| AmxServiceResponseTimeHigh              | 5             | 6           | 60       | <input type="checkbox"/>            | -1             |
| BirdExpired                             | NaN           | NaN         | 0        | <input type="checkbox"/>            | 0              |
| BirdTooHigh                             | 1600          | 2001        | 0        | <input type="checkbox"/>            | -1             |

Settings for Selected Alert

Name: <select one alert from the table to edit>    Warning Level:    Duration (Secs.):

Description:    Alarm Level:    Enabled:

Save Settings

**Title Bar** (possible features are):

-   Open the previous and upper display.
-  Open an instance of this display in a new window.
-  Open the online help page for this display.
- open commonly accessed displays.
- The number of items currently in the display.

 **Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.

Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.

 Open the **Alert Views - RTView Alerts Table** display.

## Fields and Data

This display includes:

- Alert Filter** Enter the (case-sensitive) string to filter the table by the **Alert** table column value.  
**NOTE:** Partial strings can be used without wildcard characters. Press **<enter>** or click elsewhere in the display to apply the filter.
- Clear** Clears the **Alert Filter** entry.
- Alert Engine Enabled**
  -  Alerting is disabled.
  -  Alerting is enabled (by default).
- Disable** Suspends all alerting.
- Alert Settings Conn OK** The Alert Server connection state:
  -  Disconnected.
  -  Connected.

### Active Alert Table

This table describes the global settings for all alerts on the system. Select an alert. The name of the selected alert populates the **Settings for Selected Alert Name** field (in the lower panel). Edit **Settings for Selected Alert** fields and click **Save Settings**.

**NOTE:** To filter the alerts shown in the table by Solution Package, use the **\$rtvAlertPackageMask** substitution.

- Alert** The name of the alert.
- Warning Level** The global warning threshold for the selected alert. When the specified value is exceeded a warning is executed.
- Alarm Level** The global alarm threshold for the selected alert. When the specified value is exceeded an alarm is executed.
- Duration (Secs)** The amount of time (in seconds) that the value must be above the specified Warning Level or Alarm Level threshold before an alert is executed. **0** is for immediate execution.
- Alert Enabled** When checked, the alert is enabled globally.
- Override Count** The number of times thresholds for this alert have been defined individually in the **Tabular Alert Administration** display.

**Settings for Selected Alert**

To view or edit global settings, select an alert from the **Active Alert Table**. Edit the **Settings for Selected Alert** fields and click **Save Settings** when finished.

To set override alerts, click on **Override Settings** to open the **Tabular Alert Administration** display.

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Name</b>              | The name of the alert selected in the <b>Active Alert Table</b> .                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Description</b>       | Description of the selected alert. Click Calendar <input type="text"/> for more detail.                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Warning Level</b>     | Set the Global warning threshold for the selected alert. When the specified value is exceeded a warning is executed. To set the warning to occur sooner, reduce the Warning Level value. To set the warning to occur later, increase the Warning Level value.<br><b>NOTE:</b> For low value-based alerts (such as <b>EmsQueuesConsumerCountLow</b> ), to set the warning to occur sooner, increase the Warning Level value. To set the warning to occur later, reduce the Warning Level value. |
| <b>Alarm Level</b>       | Set the Global alarm threshold for the selected alert. When the specified value is exceeded an alarm is executed. To set the alarm to occur sooner, reduce the Alarm Level value. To set the warning to occur later, increase the Alarm Level value.<br><b>NOTE:</b> For low value-based alerts (such as <b>EmsQueuesConsumerCountLow</b> ), to set the alarm to occur sooner, increase the Alarm Level value. To set the alarm to occur later, reduce the Alarm Level value.                  |
| <b>Duration</b>          | Set the amount of time (in seconds) that the value must be above the specified Warning Level or Alarm Level threshold before an alert is executed. <b>0</b> is for immediate execution. This setting is global.                                                                                                                                                                                                                                                                                |
| <b>Enabled</b>           | Check to enable alert globally.                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Save Settings</b>     | Click to apply alert settings.                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Override Settings</b> | Click to open the <b>Tabular Alert Administration</b> display to set override alerts on the selected alert.                                                                                                                                                                                                                                                                                                                                                                                    |

---

**Note:** For more information on EMS Monitor alerts, see [Appendix D, "Alert Definitions."](#)

---

**Tabular Alert Administration**

Set override alerts (override global alert settings). This display opens when you select an alert in the **Alert Administration** display and then select **Override Settings**.

For step-by-step instructions setting thresholds for individual alerts, see **Setting Override Alerts..**

### Fields and Data

This display includes:

- Alert Settings Conn OK**
- No servers are found.
  - One or more servers are delivering data.

### Override Settings For Alert:(name)

This table lists and describes alerts that have override settings for the selected alert. Select a row to edit alert thresholds. The selected item appears in the Index field. Edit settings in the Alert Settings fields, then click Save Settings.

- Index Type** Select the type of alert index to show in the Values table. Options in this drop-down menu are populated by the type of alert selected, which are determined by the Package installed. For example, with the EMS Monitor package the following Index Types are available:
- PerServer: Alert settings are applied to a specific server.
  - PerQueue: Alert settings are applied to the queue on each server that has the queue defined.
  - PerServerQueue: Alert settings are applied to a single queue on a specific server.
  - PerTopic: Alert settings are applied to the topic on each server that has the topic defined.
  - PerServerTopic: Alert settings are applied to a single topic on a specific server.
- Index** The value of the index column.
- Override Settings** When checked, the override settings are applied.
- Alert Enabled** When checked, the alert is enabled.

|                           |                                                                                                                                                                                                                                                                                                                                                                        |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Index Type</b>         | Select the index type. The index type specifies how to apply alert settings. For example, to a queue (topic or JVM, and so forth) across all servers, or to a queue on a single server. NOTE: Options in this drop-down menu are populated by the type of alert selected from the Alert Administration display. Index Types available depend on the Package installed. |
| <b>Index</b>              | The selected index column to be edited. This field is populated by the selection made in the <b>Unassigned Indexes</b> table.                                                                                                                                                                                                                                          |
| <b>Unassigned Indexes</b> | This table lists all possible indexes corresponding to the Index Type chosen in the drop-down list. Select a row to apply individual alert thresholds. The selected item appears in the <b>Index</b> field. Edit settings in the <b>Alert Settings</b> fields, then click <b>Add</b> .                                                                                 |
| <b>Add</b>                | Click to add changes made in <b>Alert Settings</b> , then click <b>OK</b> to confirm.                                                                                                                                                                                                                                                                                  |
| <b>Remove</b>             | Click to remove an alert selected in the <b>Index Alert Settings</b> table, then click <b>OK</b> to confirm.                                                                                                                                                                                                                                                           |
| <b>Save Settings</b>      | Click to save changes made to alert settings.                                                                                                                                                                                                                                                                                                                          |

### Alert Settings

Select a topic, server or queue from the **Unassigned Indexes** table and edit the following settings.

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Warning Level</b>     | Set the warning threshold for the selected alert. When the specified value is exceeded a warning is executed. To set the warning to occur sooner, reduce the Warning Level value. To set the warning to occur later, increase the Warning Level value.<br><br>NOTE: For low value-based alerts (such as <b>EmsQueuesConsumerCountLow</b> ), to set the warning to occur sooner, increase the Warning Level value. To set the warning to occur later, reduce the Warning Level value.<br><b>Click Save Settings to save settings.</b> |
| <b>Alarm Level</b>       | Set the alarm threshold for the selected alert. When the specified value is exceeded an alarm is executed. To set the alarm to occur sooner, reduce the Alarm Level value. To set the warning to occur later, increase the Alarm Level value.<br><br>NOTE: For low value-based alerts (such as <b>EmsQueuesConsumerCountLow</b> ), to set the alarm to occur sooner, increase the Alarm Level value. To set the alarm to occur later, reduce the Alarm Level value. Click <b>Save Settings</b> to save settings.                     |
| <b>Alert Enabled</b>     | Check to enable the alert, then click <b>Save Settings</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Override Settings</b> | Check to enable override global setting, then click <b>Save Settings</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

**Back to Alerts** Returns to the **Administration - Alert Administration** display.

### Setting Override Alerts

Perform the following steps to set an override alert. Index Types available depend on the Solution Package installed. In this example, we use the EMS Monitor Package to illustrate.

---

**Note:** To turn on an alert, both **Alert Enabled** and **Levels Enabled** must be selected.

---

To turn on/off, change threshold settings, enable/disable or remove an alert on a single resource:

1. In the **Alert Administration** display, select a tabular alert in the **Active Alert Table** and click **Override Settings**. The **Tabular Alert Administration** display opens.

---

**Note:** Alerts that do not support overrides have a value of **-1** for the **Override Count** column and the **Override Settings** option is not present when you select such an alert.

---

2. In the **Tabular Alert Administration** display, select the Index type from the **Index Type** drop-down menu (options are populated by the type of alert you previously selected). For example, with the EMS Monitor package, select PerServerQueue, PerServerTopic or PerServer. NOTE: If you select PerServerQueue or PerServerTopic, the alert settings are applied to the queue or topic on a single server.

3. In the **Unassigned Indexes** table, select the item you want to apply an override alert setting to, click **Add** and **OK** in the confirmation dialog. After a few moments the override setting appears in the **AlertLevels** table.

4. Select the item in the **AlertLevels** table.

5. In the Alert Settings panel (lower right), if needed, modify the Warning Level and Alarm Level settings.

6. In the **Alert Settings** panel, set the following as appropriate.

- To turn on the alert for this index with the given thresholds:

**Alert Enabled** Select this option.

**Override Settings** Select this option.

**NOTE:** To turn on an alert, both **Alert Enabled** and **Override Settings** must be selected.

- To turn off the alert for only this index (global alert thresholds will no longer apply to this index):

**Alert Enabled** Deselect this option.

**Override Settings** Select this option.

- To no longer evaluate this indexed alert and revert to global settings (or, optionally, Remove it if it is never to be used again):

**Alert Enabled** Not used.

**Override Settings** Deselect this option.

7. Click **Save Settings**. In a few moments the modifications are updated and a new record appears in the **AlertLevels** table. For example, in the following figure, the EmsServerConnectionCountHigh alert has a new override applied. New overrides increment the alert **Override Count** in the **ALERTLEVELS** table.

| Alert                        | Warning Level | Alarm Level | Duration | Alert Enabled                       | Override Count |
|------------------------------|---------------|-------------|----------|-------------------------------------|----------------|
| EmsQueuesProducerCountHigh   | 60            | 80          | 30       | <input type="checkbox"/>            | 0              |
| EmsQueuesProducerCountLow    | 15            | 5           | 30       | <input type="checkbox"/>            | 0              |
| EmsServerAsyncDBSizeHigh     | 50            | 100         | 30       | <input type="checkbox"/>            | 0              |
| EmsServerConnectionCountHigh | 60            | 80          | 30       | <input checked="" type="checkbox"/> | 1              |
| EmsServerInMsgRateHigh       | 60            | 80          | 30       | <input type="checkbox"/>            | 0              |
| EmsServerMemUsedHigh         | 60            | 80          | 30       | <input type="checkbox"/>            | 0              |

## Alert Administration Audit

View alert management details such as alert threshold modifications.

Each table row is a single modification made to an alert. To view modifications for a single alert in a group, sort the **ALERTNAME** column using the button.

| TIME_STAMP        | USER                    | ACTION | ALERTNAME                    | INDEXTYPE | ALER INDEX | WARNII |
|-------------------|-------------------------|--------|------------------------------|-----------|------------|--------|
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeRuleFiringRateHigh        | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeObjectTableExtldSize      | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeObjectTableSize           | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeEventsRemoveRateHi    | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeEventsPutRateHigh     | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeEventsGetRateHigh     | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeConceptsRemoveRat     | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeConceptsPutRateHigh   | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeConceptsGetRateHigh   | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeDestinationStatusRecvdEv  | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeBackingStoreStoreRateHigh | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeBackingStoreLoadRateHigh  | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeBackingStoreEraseRateHigh | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | TbeNodeConnectionLoss        | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | JvmNotConnected              | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | JvmGcDutyCycleHigh           | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | JvmMemoryUsedHigh            | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | JvmStaleData                 | Default   | Default    |        |
| 10/20/14 15:07:37 | RTView.GmsRtViewAlertDs | ADDED  | JvmCpuPercentHigh            | Default   | Default    |        |

**Title Bar** (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- 6,047 The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04 Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the **Alert Views - RTView Alerts Table** display.

|                      |                                                                       |
|----------------------|-----------------------------------------------------------------------|
| <b>Audit Conn OK</b> | The Alert Server connection state:<br>● Disconnected.<br>● Connected. |
| <b>TIME_STAMP</b>    | The date and time of the modification.                                |
| <b>USER</b>          | The user name of the administrator who made the modification.         |
| <b>ACTION</b>        | The type of modification made to the alert, such as UPDATED.          |
| <b>ALERTNAME</b>     | The name of the alert modified.                                       |
| <b>INDEXTYPE</b>     | The type of alert Index.                                              |

|                     |                                                                                                                                                                                                                                                                                                                       |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>ALERTINDEX</b>   | The IP address and port number for the source (application, server, and so forth) associated with the alert.                                                                                                                                                                                                          |
| <b>WARNINGLEVEL</b> | The warning threshold value for the alert at the time this modification was made, as indicated in the <b>TIME_STAMP</b> column. The warning level is a threshold that, when exceeded, a warning is executed.                                                                                                          |
| <b>ALARMLEVEL</b>   | The alarm threshold value for the alert at the time this modification was made, as indicated in the <b>TIME_STAMP</b> column. The alarm level is a threshold that, when exceeded, an alarm is executed.                                                                                                               |
| <b>DURATION</b>     | The duration value for the alert at the time this modification was made, as indicated in the <b>TIME_STAMP</b> column. The alert duration is the amount of time (in seconds) that a value must exceed the specified Warning Level or Alarm Level threshold before an alert is executed. 0 is for immediate execution. |
| <b>ENABLED</b>      | When checked, indicates the alert was Enabled at the time this modification was made, as indicated in the <b>TIME_STAMP</b> column.                                                                                                                                                                                   |
| <b>USEINDEX</b>     | When checked, this action was performed on an override alert (the alert does not use the global settings).                                                                                                                                                                                                            |

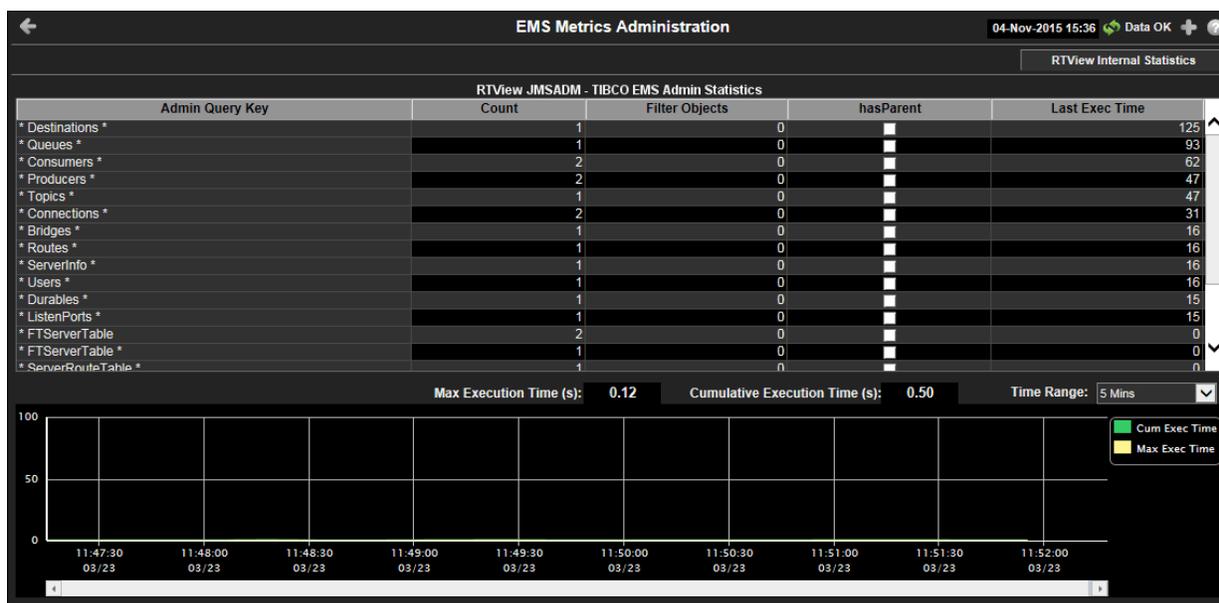
## Metrics Administration

Verify when TIBCO metrics were last queried by the Monitor. The data in this display is predominantly used for debugging by SL Technical Support.

### Debugging Notes

The **Filter Objects** and **hasParent** columns were added for debugging problems related to adding and removing filtered listeners. These two columns are very specific to internal RTView structures. For example, if you make a data attachment to **Topics**, where **Name="My Topic"**, an unfiltered data object would be created internally for the Topic metric, and a filtered data object would be created internally for the **Name="My Topic"** row filter. The filtered data object would be setup as a child of the **Topic** metric data object. Subsequently, the **Topic** metric would have one filtered data object, and the filtered data object would have **hasParent=true**.

Also, the following JMSADM data objects (listed in the **Admin Query Key Column** and where **Last Exec Time** is **0**) are for internally created and maintained RTView tables that reside in the data source: **FTServerTable**, **ServerRouteTable**, **ServerTable** and **\_\_admin\***. These are not TIBCO metrics that are queried. Therefore, their **Last Exec Time** remains **0**, even though they are updated.



**Title Bar (possible features are):**

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- Menu** , **Table** open commonly accessed displays.
- 6,047** The number of items currently in the display.

**Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.

**23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.

Open the **Alert Views - RTView Alerts Table** display.

**Fields and Data**

This display includes:

**RTView Internal Statistics**

This button opens the **RTView MBeans for Status and Timing Info** display (in a separate window), which is used primarily by SL Corporation’s Technical Support team.

**RTView JMSADM - TIBCO EMS Admin Statistics**

This table lists all JMSADM data objects. Each row in the table is a JMSADM data object. Use this data to determine the last time a TIBCO metric was queried.

**Admin Query Key** The dsString used for the data attachment to this data object.

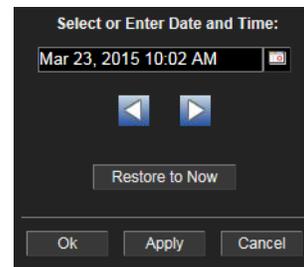
**Count** The number of listeners for this data object. For example, graphical objects and function arguments.

**Filter Objects** The number of filtered data objects in this data object.

**hasParent** True if the data object is a filtered data object.

**Last Exec Time** The last time a query was executed for the metric associated with this data object.

|                                  |                                                                                                                                                                                                                                                                                                                                                  |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Trend Graph</b>               | Traces the cumulative and maximum execution times, in seconds, for all Admin Query Keys in the table.<br><b>Cum Exec Time</b> -- Traces the Cumulative Execution Time for all Admin Query Keys for the specified time range.<br><b>Max Exec Time</b> -- Traces the Maximum Execution Time for all Admin Query Keys for the specified time range. |
| <b>Max Execution Time</b>        | The maximum execution time, in seconds, for all Admin Query Keys in the table.                                                                                                                                                                                                                                                                   |
| <b>Cumulative Execution Time</b> | The cumulative execution time, in seconds, for all Admin Query Keys in the table.                                                                                                                                                                                                                                                                |
| <b>Time Range</b>                | Select a time range from the drop down menu varying from <b>2 Minutes</b> to <b>Last 7 Days</b> , or display <b>All Data</b> . To specify a time range, click the  button.                                                                                      |



By default, the time range end point is the current time. To change the time range end point, click the  button and select a date and time from the calendar or enter the date and time in the text field using the following format: **MMM dd, YYYY HH:MM**. For example, **Aug 21, 2011 12:24 PM**.

Use the navigation arrows   to move forward or backward one time period. **Note:** The time period is determined by your selection from the **Time Range** drop-down menu.

Click **Restore to Now** to reset the time range end point to the current time.

## RTView Cache Tables

View data that RTView is capturing and maintaining. Drill down and view details of RTView Cache Tables. Use this data for debugging. This display is typically used for troubleshooting with Technical Support.

Click a cache table from the upper table to view cached data.



|                          |                                                   |
|--------------------------|---------------------------------------------------|
| <b>current_condensed</b> | Current table with primary compaction configured. |
| <b>history</b>           | History table.                                    |
| <b>history_condensed</b> | History table with primary compaction configured. |
| <b>Rows</b>              | Number of rows currently in the table.            |
| <b>Columns</b>           | Number of columns currently in the table.         |
| <b>Memory</b>            | Amount of space, in bytes, used by the table.     |

## RTView Agent Admin

Verify when agent metrics were last queried by the Monitor. The data in this display is predominantly used for debugging by Technical Support.

The screenshot shows the 'RTView Agent Metrics Administration' window. At the top right, it displays the date and time '10-Nov-2014 16:31' and a 'Data OK' status with a green icon. Below the title bar, the text 'Data Received from Remote Agents' is centered. A table with the following columns is displayed: AgentName, AgentClass, Client ID, Total Rows Rcvd, Delta Rows rcvd, Rows Rcvd / sec, and Last Receive Time. The table contains 20 rows of data for various agents like slapm, slsl4-64, slhost6, slhpux11, slvmrh2, and slvmware.

| AgentName | AgentClass       | Client ID | Total Rows Rcvd | Delta Rows rcvd | Rows Rcvd / sec | Last Receive Time    |
|-----------|------------------|-----------|-----------------|-----------------|-----------------|----------------------|
| slapm     | SL-RTVMGR-Agent  | 30002     | 43,412          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slapm     | SL-HOSTMON-Agent | 30017     | 53,750          | 35              | 8.6             | 10-Nov-2014 16:31:43 |
| slapm     | SL-BWMON-Agent   | 30018     | 423,741         | 8               | 4.0             | 10-Nov-2014 16:31:43 |
| slsl4-64  | SL-HOSTMON-Agent | 30005     | 68,536          | 0               | 0.0             | 10-Nov-2014 16:31:37 |
| slsl4-64  | SL-BWMON-Agent   | 30006     | 91,694          | 0               | 0.0             | 10-Nov-2014 16:31:35 |
| slsl4-64  | SL-RTVMGR-Agent  | 30003     | 41,913          | 4               | 1.9             | 10-Nov-2014 16:31:43 |
| slhost6   | SL-HOSTMON-Agent | 30026     | 23,418          | 0               | 0.0             | 10-Nov-2014 16:31:40 |
| slhost6   | SL-RTVMGR-Agent  | 30027     | 26,933          | 4               | 2.0             | 10-Nov-2014 16:31:42 |
| slhost6   | SL-BWMON-Agent   | 30032     | 26,321          | 14              | 2.3             | 10-Nov-2014 16:31:44 |
| slhpux11  | SL-BWMON-Agent   | 30012     | 34,363          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slhpux11  | SL-HOSTMON-Agent | 30010     | 64,394          | 0               | 0.0             | 10-Nov-2014 16:31:42 |
| slhpux11  | SL-RTVMGR-Agent  | 30011     | 41,820          | 64              | 15.4            | 10-Nov-2014 16:31:44 |
| slvmrh2   | SL-BWMON-Agent   | 30004     | 7,874           | 0               | 0.0             | 10-Nov-2014 16:31:38 |
| slvmrh2   | SL-RTVMGR-Agent  | 30001     | 45,352          | 0               | 0.0             | 10-Nov-2014 16:31:40 |
| slvmrh2   | SL-HOSTMON-Agent | 30009     | 46,787          | 1               | 0.2             | 10-Nov-2014 16:31:44 |
| slvmware  | SL-BWMON-Agent   | 30013     | 6,085           | 0               | 0.0             | 10-Nov-2014 16:31:31 |
| slvmware  | SL-RTVMGR-Agent  | 30016     | 43,399          | 2               | 1.0             | 10-Nov-2014 16:31:43 |
| slvmware  | SL-HOSTMON-Agent | 30015     | 33,434          | 0               | 0.0             | 10-Nov-2014 16:31:31 |

### Title Bar (possible features are):

- Open the previous and upper display.
- Open an instance of this display in a new window.
- Open the online help page for this display.
- open commonly accessed displays.
- 6,047** The number of items currently in the display.

- Data OK** Data connection state. Red indicates the Data Server is not receiving data or the Display Server is not receiving data from the Data Server. Green indicates the data source is connected.
- 23-Mar-2017 12:04** Current date and time. Incorrect time might indicate the Monitor stopped running. Correct time and green **Data OK** icon is a strong indication that data is current and valid.
- Open the Alert Views - RTView Alerts Table display.**

**Data Received from Remote Agents Table**

|                          |                                             |
|--------------------------|---------------------------------------------|
| <b>AgentName</b>         | Name of the agent.                          |
| <b>AgentClass</b>        | Class of the agent.                         |
| <b>Client ID</b>         | Unique client identifier.                   |
| <b>Total Rows Rcvd</b>   | Total number of rows of data received.      |
| <b>Rows Rcvd/sec</b>     | Number of rows of data received per second. |
| <b>Last Receive Time</b> | Last time data was received from the agent. |



## APPENDIX A Alert Definitions

This section describes alerts for Solace and their default settings.

| Alert                                                                                                                                                          | Warning Level | Alarm Level | Duration | Enabled |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-------------|----------|---------|
| <b>SolBridgeInboundByteRateHigh</b><br>The number of inbound bytes per second across the bridge has reached its maximum.<br>Index Type: PerBridge              | 8000000       | 10000000    | 30       | FALSE   |
| <b>SolBridgeInboundMsgRateHigh</b><br>The number of inbound messages per second across the bridge as a whole has reached its maximum.<br>Index Type: PerBridge | 40000         | 50000       | 30       | FALSE   |
| <b>SolBridgeOutboundByteRateHigh</b><br>The number of outbound bytes per second across the bridge has reached its maximum.<br>Index Type: PerBridge            | 8000000       | 10000000    | 30       | FALSE   |
| <b>SolBridgeOutboundMsgRateHigh</b><br>The number of outbound messages per second across the bridge has reached its maximum.<br>Index Type: PerBridge          | 40000         | 50000       | 30       | FALSE   |
| <b>SolClientInboundByteRateHigh</b><br>The number of outbound bytes per second for the client has reached its maximum.<br>Index Type: PerClient                | 8000000       | 10000000    | 30       | FALSE   |
| <b>SolClientInboundMsgRateHigh</b><br>The number of outbound messages per second for the client as a whole has reached its maximum.<br>Index Type: PerClient   | 40000         | 50000       | 30       | FALSE   |
| <b>SolClientOutboundByteRateHigh</b><br>The number of outbound bytes per second for the client has reached its maximum.<br>Index Type: PerClient               | 8000000       | 10000000    | 30       | FALSE   |
| <b>SolClientOutboundMsgRateHigh</b><br>The number of outbound messages per second for the client as a whole has reached its maximum.<br>Index Type: PerClient  | 40000         | 50000       | 30       | FALSE   |
| <b>SolClientSlowSubscriber</b><br>One or more clients are consuming messages too slowly; endpoints may drop messages!<br>Index Type: PerClient                 | 1             | NaN         | 30       | FALSE   |

## Alert Definitions

|                                                                                                                                                                                                   |      |       |    |       |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-------|----|-------|
| <b>SolCspfNeighborDown</b><br>State is not "OK" for one or more CSPF neighbors.<br>Index Type: PerNeighbor                                                                                        | 1    | NaN   | 30 | FALSE |
| <b>SolEndpointPendingMsgsHigh</b><br>The number of pending messages on a queue has reached its maximum.<br>Index Type: PerEndpoint                                                                | 8000 | 10000 | 30 | FALSE |
| <b>SolEndpointSpoolUsageHigh</b><br>The endpoint is consuming too much message router memory for storing spooled messages. (Threshold units are megabytes.)<br>Index Type: PerEndpoint            | 40   | 50    | 30 | FALSE |
| <b>SolGuaranteedMsgingHbaLinkDown</b><br>For Guaranteed Messaging only, the Operational State for each HBA Fibre-Channel should be Online (e.g., not Linkdown).<br>Index Type: PerHbaLink         | 0    | NaN   | 30 | FALSE |
| <b>SolGuaranteedMsgingMatePortDown</b><br>For Guaranteed Messaging only, the Mate Link Ports for ADB should have status OK.<br>Index Type: PerADB                                                 | 0    | NaN   | 30 | FALSE |
| <b>SolGuaranteedMsgingNoMsgSpoolAdActive</b><br>For Guaranteed Messaging only with Redundancy, at least one message router in an HA pair should show "AD-Active."<br>Index Type: PerPair          | 0    | NaN   | 30 | FALSE |
| <b>SolMsgRouterActiveDiskUtilHigh</b><br>The utilization of the active disk partition for the message router is excessive.<br>Index Type: PerAppliance                                            | 70   | 85    | 30 | FALSE |
| <b>SolMsgRouterByteEgressUtilHigh</b><br>The egress rate (bytes/sec) utilization (current egress rate divided by max allowed) for the message router is excessive.<br>Index Type: PerAppliance    | 70   | 85    | 30 | FALSE |
| <b>SolMsgRouterByteIngressUtilHigh</b><br>The ingress rate (bytes/sec) utilization (current ingress rate divided by max allowed) for the message router is excessive.<br>Index Type: PerAppliance | 70   | 85    | 30 | FALSE |
| <b>SolMsgRouterConnectionUtilHigh</b><br>The connection utilization for the message router (current number of connections divided by max allowed) is excessive.<br>Index Type: PerAppliance       | 70   | 85    | 30 | FALSE |
| <b>SolMsgRouterCpuTemperatureHigh</b><br>CPU temperature margin is above threshold.<br>Index Type: PerApplianceSensor                                                                             | -30  | -15   | 30 | FALSE |

|                                                                                                                                                                                                      |        |        |    |       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|--------|----|-------|
| <b>SolMsgRouterCspfNeighborDown</b><br>Link-detect = no for CSPF neighbor.<br>Index Type: PerAppliance                                                                                               | 1      | NaN    | 30 | FALSE |
| <b>SolMsgRouterDelvrdUnAckMsgUtilHigh</b><br>The delivered unacked messages as a percentage of all messages delivered for the application is excessive.<br>Index Type: PerAppliance                  | 70     | 85     | 30 | FALSE |
| <b>SolMsgRouterFailoverDetected</b><br>The backup message router in a HA pair has assumed control.<br>Index Type: PerAppliance                                                                       | 1      | NaN    | 30 | FALSE |
| <b>SolMsgRouterFanSensorCheckFailed</b><br>The speed measured for one or more fans is below threshold.<br>Index Type: PerApplianceSensor                                                             | 5000   | 2657   | 30 | FALSE |
| <b>SolMsgRouterInboundByteRateHigh</b><br>The number of inbound bytes per second for the message router has reached its max threshold.<br>Index Type: PerAppliance                                   | 400000 | 500000 | 30 | FALSE |
| <b>SolMsgRouterInboundMsgRateHigh</b><br>The number of inbound messages per second for the message router has reached its max threshold.<br>Index Type: PerAppliance                                 | 400000 | 500000 | 30 | FALSE |
| <b>SolMsgRouterIngressFlowUtilHigh</b><br>The ingress flow utilization (current flows divided by max allowed) for the message router is excessive.<br>Index Type: PerAppliance                       | 70     | 85     | 30 | FALSE |
| <b>SolMsgRouterInterfaceDown</b><br>Link-detect = no for one or more enabled network interfaces.<br>Index Type: PerSolInterface                                                                      | NaN    | NaN    | 30 | FALSE |
| <b>SolMsgRouterMsgCountUtilHigh</b><br>The message count utilization for the message router is excessive.<br>Index Type: PerAppliance                                                                | 70     | 85     | 30 | FALSE |
| <b>SolMsgRouterMsgEgressUtilHigh</b><br>The message egress rate utilization (current message egress rate divided by max allowed) for the message router is excessive.<br>Index Type: PerAppliance    | 70     | 85     | 30 | FALSE |
| <b>SolMsgRouterMsgIngressUtilHigh</b><br>The message ingress rate utilization (current message ingress rate divided by max allowed) for the message router is excessive.<br>Index Type: PerAppliance | 70     | 85     | 30 | FALSE |
| <b>SolMsgRouterNABUsageHigh</b><br>Network Acceleration Blade memory usage is excessive.<br>Index Type: PerNAB                                                                                       | 60     | 80     | 30 | FALSE |

## Alert Definitions

|                                                                                                                                                                                                                                                                                                 |        |        |    |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|--------|----|-------|
| <b>SolMsgRouterNotConnected</b><br>The message router is not ready for collecting performance monitoring data.<br>Index Type: PerAppliance                                                                                                                                                      | NaN    | NaN    | 30 | FALSE |
| <b>SolMsgRouterOutboundByteRateHigh</b><br>The number of outbound bytes per second for the message router has reached its max threshold.<br>Index Type: PerAppliance                                                                                                                            | 400000 | 500000 | 30 | FALSE |
| <b>SolMsgRouterOutboundMsgRateHigh</b><br>The number of outbound messages per second for the message router has reached its max threshold.<br>Index Type: PerAppliance                                                                                                                          | 400000 | 500000 | 30 | FALSE |
| <b>SolMsgRouterPendingMsgsHigh</b><br>The total number of pending messages for this message router has reached its maximum.<br>Index Type: PerAppliance                                                                                                                                         | 400000 | 500000 | 30 | FALSE |
| <b>SolMsgRouterPowerSupplyFailed</b><br>A power supply has failed.<br>Index Type: PerAppliance                                                                                                                                                                                                  | 0      | NaN    | 30 | FALSE |
| <b>SolMsgRouterSpoolUtilization</b><br>The amount of spool space used for messages is excessive.<br>Index Type: PerAppliance                                                                                                                                                                    | 70     | 85     | 30 | FALSE |
| <b>SolMsgRouterStandbyDiskUtilHigh</b><br>The utilization of the standby disk partition for the message router is excessive.<br>Index Type: PerAppliance                                                                                                                                        | 70     | 85     | 30 | FALSE |
| <b>SolMsgRouterSubscriptionUtilHigh</b><br>The subscription utilization (current number of subscriptions divided by max allowed) for the message router is excessive.<br>Index Type: PerAppliance                                                                                               | 70     | 85     | 30 | FALSE |
| <b>SolMsgRouterSwapUsedHigh</b><br>The amount of swap space used by the message router operating system is excessive.<br>Index Type: PerAppliance                                                                                                                                               | 70     | 85     | 30 | FALSE |
| <b>SolMsgRouterSyslogAlert</b><br>This alert executes when a Solace Syslog Warning or Critical message is received. To get Syslog event alerts (in RTView Enterprise Monitor or the standalone Monitor), go to the Alert Administration display and enable the <b>SolMsgRouterSyslog</b> alert. | -      | -      | -  | -     |
| <b>SolMsgRouterTemperatureSensorCheckFailed</b><br>A chassis temperature measurement is above threshold.<br>Index Type: PerAppliance                                                                                                                                                            | 40     | 45     | 30 | FALSE |
| <b>SolMsgRouterTranSessionCntUtilHigh</b><br>The transacted session count utilization for the message router is excessive.<br>Index Type: PerAppliance                                                                                                                                          | 70     | 85     | 30 | FALSE |

|                                                                                                                                                           |         |          |    |       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------|----------|----|-------|
| <b>SolMsgRouterTranSessionResUtilHigh</b><br>The transacted session resource utilization for the message router is excessive.<br>Index Type: PerAppliance | 70      | 85       | 30 | FALSE |
| <b>SolMsgRouterVoltageSensorCheckFailed</b><br>A power supply voltage is high or low.<br>Index Type: PerApplianceSesor                                    | NaN     | NaN      | 30 | FALSE |
| <b>SolVpnConnectionCountHigh</b><br>The number of connections to the server has reached its maximum.<br>Index Type: PerVPN                                | 60      | 80       | 30 | FALSE |
| <b>SolVpnInboundByteRateHigh</b><br>The number of inbound bytes per second for the vpn has reached its maximum.<br>Index Type: PerVPN                     | 8000000 | 10000000 | 30 | FALSE |
| <b>SolVpnInboundDiscardRateHigh</b><br>The number of discarded inbound messages per second for the server is excessive.<br>Index Type: PerVPN             | 1       | 5        | 30 | FALSE |
| <b>SolVpnInboundMsgRateHigh</b><br>The number of inbound messages per second for the vpn as a whole has reached its maximum.<br>Index Type: PerVPN        | 40000   | 50000    | 30 | FALSE |
| <b>SolVpnOutboundByteRateHigh</b><br>The number of outbound bytes per second for the VPN has reached its maximum.<br>Index Type: PerVPN                   | 8000000 | 10000000 | 30 | FALSE |
| <b>SolVpnOutboundDiscardRateHigh</b><br>The number of discarded outbound messages per second for the server is excessive.<br>Index Type: PerVPN           | 1       | 5        | 30 | FALSE |
| <b>SolVpnOutboundMsgRateHigh</b><br>The number of outbound messages per second for the server as a whole has reached its maximum.<br>Index Type: PerVPN   | 40000   | 50000    | 30 | FALSE |
| <b>SolVpnPendingMsgsHigh</b><br>The total number of pending messages for this destination has reached its maximum.<br>Index Type: PerVPN                  | 8000000 | 10000000 | 30 | FALSE |
| <b>SolVpnSubscriptionCountHigh</b><br>The number of endpoints in this VPN has reached its maximum.<br>Index Type: PerVPN                                  | 8000    | 10000    | 30 | FALSE |



## APPENDIX B Third Party Notice Requirements

\*\* Apache Tomcat is delivered for convenience only as a separate application and is licensed under the Apache License Version 2.0

\*\* Apache HttpClient is embedded in the RTView Core libraries and is licensed under the Apache License Version 2.0

\*\* JEval 0.9.4 is licensed under the Apache License Version 2.0

\*\* Jetty 9.2.19 is licensed under the Apache License Version 2.0

### Apache License

Version 2.0, January 2004

<http://www.apache.org/licenses/>

### TERMS AND CONDITIONS FOR USE, REPRODUCTION, AND DISTRIBUTION

#### 1. Definitions.

"License" shall mean the terms and conditions for use, reproduction, and distribution as defined by Sections 1 through 9 of this document.

"Licensor" shall mean the copyright owner or entity authorized by the copyright owner that is granting the License.

"Legal Entity" shall mean the union of the acting entity and all other entities that control, are controlled by, or are under common control with that entity. For the purposes of this definition, "control" means (i) the power, direct or indirect, to cause the direction or management of such entity, whether by contract or otherwise, or (ii) ownership of fifty percent (50%) or more of the outstanding shares, or (iii) beneficial ownership of such entity.

"You" (or "Your") shall mean an individual or Legal Entity exercising permissions granted by this License.

"Source" form shall mean the preferred form for making modifications, including but not limited to software source code, documentation source, and configuration files.

"Object" form shall mean anyform resulting from mechanical transformation or translation of a Source form, including but not limited to compiled object code, generated documentation, and conversions to other media types.

"Work" shall mean the work of authorship, whether in Source or Object form, made available under the License, as indicated by a copyright notice that is included in or attached to the work (an example is provided in the Appendix below)

"Derivative Works" shall mean any work, whether in Source or Object form, that is based on (or derived from) the Work and for which the editorial revisions, annotations, elaborations, or other modifications represent, as a whole, an original work of authorship. For the purposes of this License, Derivative Works shall not include works that remain separable from, or merely link (or bind by name) to the interfaces of, the Work and Derivative Works thereof.

## Third Party Notice Requirements

"Contribution" shall mean any work of authorship, including the original version of the Work and any modifications or additions to that Work or Derivative Works thereof, that is intentionally submitted to Licensor for inclusion in the Work by the copyright owner or by an individual or Legal Entity authorized to submit on behalf of the copyright owner. For the purposes of this definition, "submitted" means any form of electronic, verbal, or written communication sent to the Licensor or its representatives, including but not limited to communication on electronic mailing lists, source code control systems, and issue tracking systems that are managed by, or on behalf of, the Licensor for the purpose of discussing and improving the Work, but excluding communication that is conspicuously marked or otherwise designated in writing by the copyright owner as "Not a Contribution."

"Contributor" shall mean Licensor and any individual or Legal Entity on behalf of whom a Contribution has been received by Licensor and subsequently incorporated within the Work.

2. Grant of Copyright License. Subject to the terms and conditions of this License, each Contributor hereby grants to You a perpetual, worldwide, non-exclusive, no-charge, royalty-free, irrevocable copyright license to reproduce, prepare Derivative Works of, publicly display, publicly perform, sublicense, and distribute the Work and such Derivative Works in Source or Object form.

3. Grant of Patent License. Subject to the terms and conditions of this License, each Contributor hereby grants to You a perpetual, worldwide, non-exclusive, no-charge, royalty-free, irrevocable (except as stated in this section) patent license to make, have made, use, offer to sell, sell, import, and otherwise transfer the Work, where such license applies only to those patent claims licensable by such Contributor that are necessarily infringed by their Contribution(s) alone or by combination of their Contribution(s) with the Work to which such Contribution(s) was submitted. If You institute patent litigation against any entity (including a cross-claim or counterclaim in a lawsuit) alleging that the Work or a Contribution incorporated within the Work constitutes direct or contributory patent infringement, then any patent licenses granted to You under this License for that Work shall terminate as of the date such litigation is filed.

4. Redistribution. You may reproduce and distribute copies of the Work or Derivative Works thereof in any medium, with or without modifications, and in Source or Object form, provided that You meet the following conditions:

(a) You must give any other recipients of the Work or Derivative Works a copy of this License; and

(b) You must cause any modified files to carry prominent notices stating that You changed the files; and

(c) You must retain, in the Source form of any Derivative Works that You distribute, all copyright, patent, trademark, and attribution notices from the Source form of the Work, excluding those notices that do not pertain to any part of the Derivative Works; and

(d) If the Work includes a "NOTICE" text file as part of its distribution, then any Derivative Works that You distribute must include a readable copy of the attribution notices contained within such NOTICE file, excluding those notices that do not pertain to any part of the Derivative Works, in at least one of the following places: within a NOTICE text file distributed as part of the Derivative Works; within the Source form or documentation, if provided along with the Derivative Works; or, within a display generated by the Derivative Works, if and wherever such third-party notices normally appear. The contents of the NOTICE file are for informational purposes only and do not modify the License. You may add Your own attribution notices within Derivative Works that You distribute, alongside or as an addendum to the NOTICE text from the Work, provided that such additional attribution notices cannot be construed as modifying the License.

You may add Your own copyright statement to Your modifications and may provide additional or different license terms and conditions for use, reproduction, or distribution of Your modifications for any such Derivative Works as a whole, provided Your use, reproduction, and distribution of the Work otherwise complies with the conditions stated in this License.

5. **Submission of Contributions.** Unless You explicitly state otherwise, any Contribution intentionally submitted for inclusion in the Work by You to the Licensor shall be under the terms and conditions of this License, without any additional terms or conditions. Notwithstanding the above, nothing herein shall supersede or modify the terms of any separate license agreement you may have executed with Licensor regarding such Contributions.
6. **Trademarks.** This License does not grant permission to use the trade names, trademarks, service marks, or product names of the Licensor, except as required for reasonable and customary use in describing the origin of the Work and reproducing the content of the NOTICE file.
7. **Disclaimer of Warranty.** Unless required by applicable law or agreed to in writing, Licensor provides the Work (and each Contributor provides its Contributions) on an "AS IS" BASIS, WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND, either express or implied, including, without limitation, any warranties or conditions of TITLE, NON-INFRINGEMENT, MERCHANTABILITY, or FITNESS FOR A PARTICULAR PURPOSE. You are solely responsible for determining the appropriateness of using or redistributing the Work and assume any risks associated with Your exercise of permissions under this License.
8. **Limitation of Liability.** In no event and under no legal theory, whether in tort (including negligence), contract, or otherwise, unless required by applicable law (such as deliberate and grossly negligent acts) or agreed to in writing, shall any Contributor be liable to You for damages, including any direct, indirect, special, incidental, or consequential damages of any character arising as a result of this License or out of the use or inability to use the Work (including but not limited to damages for loss of goodwill, work stoppage, computer failure or malfunction, or any and all other commercial damages or losses), even if such Contributor has been advised of the possibility of such damages.
9. **Accepting Warranty or Additional Liability.** While redistributing the Work or Derivative Works thereof, You may choose to offer, and charge a fee for, acceptance of support, warranty, indemnity, or other liability obligations and/or rights consistent with this License. However, in accepting such obligations, You may act only on Your own behalf and on Your sole responsibility, not on behalf of any other Contributor, and only if You agree to indemnify, defend, and hold each Contributor harmless for any liability incurred by, or claims asserted against, such Contributor by reason of your accepting any such warranty or additional liability.

END OF TERMS AND CONDITIONS

#### **APPENDIX: How to apply the Apache License to your work.**

To apply the Apache License to your work, attach the following boilerplate notice, with the fields enclosed by brackets "[ ]" replaced with your own identifying information. (Don't include the brackets!) The text should be enclosed in the appropriate comment syntax for the file format. We also recommend that a file or class name and description of purpose be included on the same "printed page" as the copyright notice for easier identification within third-party archives.

Copyright [yyyy] [name of copyright owner]

Licensed under the Apache License, Version 2.0 (the "License"); you may not use this file except in compliance with the License. You may obtain a copy of the License at:

## Third Party Notice Requirements

<http://www.apache.org/licenses/LICENSE-2.0>

Unless required by applicable law or agreed to in writing, software distributed under the License is distributed on an "AS IS" BASIS, WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND, either express or implied. See the License for the specific language governing permissions and limitations under the License.

=====

\*\* TreeMap Algorithms v1.0 is used without modifications and licensed by MPL Version 1.1. The source for TreeMap Algorithms can be obtained from <http://www.cs.umd.edu/hcil/treemap/>

\*\* iTextAsian 1.0 is licensed by MPL Version 1.1 and the source can be obtained from: <http://itextpdf.com/download.php>

### **MOZILLA PUBLIC LICENSE**

Version 1.1

#### 1. Definitions.

1.0.1. "Commercial Use" means distribution or otherwise making the Covered Code available to a third party.

1.1. "Contributor" means each entity that creates or contributes to the creation of Modifications.

1.2. "Contributor Version" means the combination of the Original Code, prior Modifications used by a Contributor, and the Modifications made by that particular Contributor.

1.3. "Covered Code" means the Original Code or Modifications or the combination of the Original Code and Modifications, in each case including portions thereof.

1.4. "Electronic Distribution Mechanism" means a mechanism generally accepted in the software development community for the electronic transfer of data.

1.5. "Executable" means Covered Code in any form other than Source Code.

1.6. "Initial Developer" means the individual or entity identified as the Initial Developer in the Source Code notice required by Exhibit A.

1.7. "Larger Work" means a work which combines Covered Code or portions thereof with code not governed by the terms of this License.

1.8. "License" means this document.

1.8.1. "Licensable" means having the right to grant, to the maximum extent possible, whether at the time of the initial grant or subsequently acquired, any and all of the rights conveyed herein.

1.9. "Modifications" means any addition to or deletion from the substance or structure of either the Original Code or any previous Modifications. When Covered Code is released as a series of files, a Modification is:

A. Any addition to or deletion from the contents of a file containing Original Code or previous Modifications.

B. Any new file that contains any part of the Original Code or previous Modifications.

1.10. "Original Code" means Source Code of computer software code which is described in the Source Code notice required by Exhibit A as Original Code, and which, at the time of its release under this License is not already Covered Code governed by this License.

1.10.1. "Patent Claims" means any patent claim(s), now owned or hereafter acquired, including without limitation, method, process, and apparatus claims, in any patent Licensable by grantor.

1.11. "Source Code" means the preferred form of the Covered Code for making modifications to it, including all modules it contains, plus any associated interface definition files, scripts used to control compilation and installation of an Executable, or source code differential comparisons against either the Original Code or another well known, available Covered Code of the Contributor's choice. The Source Code can be in a compressed or archival form, provided the appropriate decompression or de-archiving software is widely available for no charge.

1.12. "You" (or "Your") means an individual or a legal entity exercising rights under, and complying with all of the terms of, this License or a future version of this License issued under Section 6.1. For legal entities, "You" includes any entity which controls, is controlled by, or is under common control with You. For purposes of this definition, "control" means (a) the power, direct or indirect, to cause the direction or management of such entity, whether by contract or otherwise, or (b) ownership of more than fifty percent (50%) of the outstanding shares or beneficial ownership of such entity.

## 2. Source Code License.

### 2.1. The Initial Developer Grant.

The Initial Developer hereby grants You a world-wide, royalty-free, non-exclusive license, subject to third party intellectual property claims:

(a) under intellectual property rights (other than patent or trademark) Licensable by Initial Developer to use, reproduce, modify, display, perform, sublicense and distribute the Original Code (or portions thereof) with or without Modifications, and/or as part of a Larger Work; and

(b) under Patent Claims infringed by the making, using or selling of Original Code, to make, have made, use, practice, sell, and offer for sale, and/or otherwise dispose of the Original Code (or portions thereof).

(c) the licenses granted in this Section 2.1(a) and (b) are effective on the date Initial Developer first distributes Original Code under the terms of this License.

(d) Notwithstanding Section 2.1(b) above, no patent license is granted: 1) for code that You delete from the Original Code; 2) separate from the Original Code; or 3) for infringements caused by: i) the modification of the Original Code or ii) the combination of the Original Code with other software or devices.

### 2.2. Contributor Grant.

Subject to third party intellectual property claims, each Contributor hereby grants You a world-wide, royalty-free, non-exclusive license

(a) under intellectual property rights (other than patent or trademark) Licensable by Contributor, to use, reproduce, modify, display, perform, sublicense and distribute the Modifications created by such Contributor (or portions thereof) either on an unmodified basis, with other Modifications, as Covered Code and/or as part of a Larger Work; and

(b) under Patent Claims infringed by the making, using, or selling of Modifications made by that Contributor either alone and/or in combination with its Contributor Version (or portions of such combination), to make, use, sell, offer for sale, have made, and/or otherwise dispose of: 1) Modifications made by that Contributor (or portions thereof); and 2) the combination of Modifications made by that Contributor with its Contributor Version (or portions of such combination).

(c) the licenses granted in Sections 2.2(a) and 2.2(b) are effective on the date Contributor first makes Commercial Use of the Covered Code.

## Third Party Notice Requirements

(d) Notwithstanding Section 2.2(b) above, no patent license is granted: 1) for any code that Contributor has deleted from the Contributor Version; 2) separate from the Contributor Version; 3) for infringements caused by: i) third party modifications of Contributor Version or ii) the combination of Modifications made by that Contributor with other software (except as part of the Contributor Version) or other devices; or 4) under Patent Claims infringed by Covered Code in the absence of Modifications made by that Contributor.

### 3. Distribution Obligations.

#### 3.1. Application of License.

The Modifications which You create or to which You contribute are governed by the terms of this License, including without limitation Section 2.2. The Source Code version of Covered Code may be distributed only under the terms of this License or a future version of this License released under Section 6.1, and You must include a copy of this License with every copy of the Source Code You distribute. You may not offer or impose any terms on any Source Code version that alters or restricts the applicable version of this License or the recipients' rights hereunder. However, You may include an additional document offering the additional rights described in Section 3.5.

#### 3.2. Availability of Source Code.

Any Modification which You create or to which You contribute must be made available in Source Code form under the terms of this License either on the same media as an Executable version or via an accepted Electronic Distribution Mechanism to anyone to whom you made an Executable version available; and if made available via Electronic Distribution Mechanism, must remain available for at least twelve (12) months after the date it initially became available, or at least six (6) months after a subsequent version of that particular Modification has been made available to such recipients. You are responsible for ensuring that the Source Code version remains available even if the Electronic Distribution Mechanism is maintained by a third party.

#### 3.3. Description of Modifications.

You must cause all Covered Code to which You contribute to contain a file documenting the changes You made to create that Covered Code and the date of any change. You must include a prominent statement that the Modification is derived, directly or indirectly, from Original Code provided by the Initial Developer and including the name of the Initial Developer in (a) the Source Code, and (b) in any notice in an Executable version or related documentation in which You describe the origin or ownership of the Covered Code.

#### 3.4. Intellectual Property Matters

##### (a) Third Party Claims.

If Contributor has knowledge that a license under a third party's intellectual property rights is required to exercise the rights granted by such Contributor under Sections 2.1 or 2.2, Contributor must include a text file with the Source Code distribution titled "LEGAL" which describes the claim and the party making the claim in sufficient detail that a recipient will know whom to contact. If Contributor obtains such knowledge after the Modification is made available as described in Section 3.2, Contributor shall promptly modify the LEGAL file in all copies Contributor makes available thereafter and shall take other steps (such as notifying appropriate mailing lists or newsgroups) reasonably calculated to inform those who received the Covered Code that new knowledge has been obtained.

##### (b) Contributor APIs.

If Contributor's Modifications include an application programming interface and Contributor has knowledge of patent licenses which are reasonably necessary to implement that API, Contributor must also include this information in the LEGAL file.

(c) Representations.

Contributor represents that, except as disclosed pursuant to Section 3.4(a) above, Contributor believes that Contributor's Modifications are Contributor's original creation(s) and/or Contributor has sufficient rights to grant the rights conveyed by this License.

### 3.5. Required Notices.

You must duplicate the notice in Exhibit A in each file of the Source Code. If it is not possible to put such notice in a particular Source Code file due to its structure, then You must include such notice in a location (such as a relevant directory) where a user would be likely to look for such a notice. If You created one or more Modification(s) You may add your name as a Contributor to the notice described in Exhibit A. You must also duplicate this License in any documentation for the Source Code where You describe recipients' rights or ownership rights relating to Covered Code. You may choose to offer, and to charge a fee for, warranty, support, indemnity or liability obligations to one or more recipients of Covered Code. However, You may do so only on Your own behalf, and not on behalf of the Initial Developer or any Contributor. You must make it absolutely clear that any such warranty, support, indemnity or liability obligation is offered by You alone, and You hereby agree to indemnify the Initial Developer and every Contributor for any liability incurred by the Initial Developer or such Contributor as a result of warranty, support, indemnity or liability terms You offer.

### 3.6. Distribution of Executable Versions.

You may distribute Covered Code in Executable form only if the requirements of Section 3.1-3.5 have been met for that Covered Code, and if You include a notice stating that the Source Code version of the Covered Code is available under the terms of this License, including a description of how and where You have fulfilled the obligations of Section 3.2. The notice must be conspicuously included in any notice in an Executable version, related documentation or collateral in which You describe recipients' rights relating to the Covered Code. You may distribute the Executable version of Covered Code or ownership rights under a license of Your choice, which may contain terms different from this License, provided that You are in compliance with the terms of this License and that the license for the Executable version does not attempt to limit or alter the recipient's rights in the Source Code version from the rights set forth in this License. If You distribute the Executable version under a different license You must make it absolutely clear that any terms which differ from this License are offered by You alone, not by the Initial Developer or any Contributor. You hereby agree to indemnify the Initial Developer and every Contributor for any liability incurred by the Initial Developer or such Contributor as a result of any such terms You offer.

### 3.7. Larger Works.

You may create a Larger Work by combining Covered Code with other code not governed by the terms of this License and distribute the Larger Work as a single product. In such a case, You must make sure the requirements of this License are fulfilled for the Covered Code.

## 4. Inability to Comply Due to Statute or Regulation.

If it is impossible for You to comply with any of the terms of this License with respect to some or all of the Covered Code due to statute, judicial order, or regulation then You must: (a) comply with the terms of this License to the maximum extent possible; and (b) describe the limitations and the code they affect. Such description must be included in the LEGAL file described in Section 3.4 and must be included with all distributions of the Source Code. Except to the extent prohibited by statute or regulation, such description must be sufficiently detailed for a recipient of ordinary skill to be able to understand it.

## Third Party Notice Requirements

### 5. Application of this License.

This License applies to code to which the Initial Developer has attached the notice in Exhibit A and to related Covered Code.

### 6. Versions of the License.

#### 6.1. New Versions.

Netscape Communications Corporation ("Netscape") may publish revised and/or new versions of the License from time to time. Each version will be given a distinguishing version number.

#### 6.2. Effect of New Versions.

Once Covered Code has been published under a particular version of the License, You may always continue to use it under the terms of that version. You may also choose to use such Covered Code under the terms of any subsequent version of the License published by Netscape. No one other than Netscape has the right to modify the terms applicable to Covered Code created under this License.

#### 6.3. Derivative Works.

If You create or use a modified version of this License (which you may only do in order to apply it to code which is not already Covered Code governed by this License), You must (a) rename Your license so that the phrases "Mozilla", "MOZILLAPL", "MOZPL", "Netscape", "MPL", "NPL" or any confusingly similar phrase do not appear in your license (except to note that your license differs from this License) and (b) otherwise make it clear that Your version of the license contains terms which differ from the Mozilla Public License and Netscape Public License. (Filling in the name of the Initial Developer, Original Code or Contributor in the notice described in Exhibit A shall not of themselves be deemed to be modifications of this License.)

## 7. DISCLAIMER OF WARRANTY.

COVERED CODE IS PROVIDED UNDER THIS LICENSE ON AN "AS IS" BASIS, WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES THAT THE COVERED CODE IS FREE OF DEFECTS, MERCHANTABILITY, FIT FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE COVERED CODE IS WITH YOU. SHOULD ANY COVERED CODE PROVE DEFECTIVE IN ANY RESPECT, YOU (NOT THE INITIAL DEVELOPER OR ANY OTHER CONTRIBUTOR) ASSUME THE COST OF ANY NECESSARY SERVICING, REPAIR OR CORRECTION. THIS DISCLAIMER OF WARRANTY CONSTITUTES AN ESSENTIAL PART OF THIS LICENSE. NO USE OF ANY COVERED CODE IS AUTHORIZED HEREUNDER EXCEPT UNDER THIS DISCLAIMER.

## 8. TERMINATION.

8.1. This License and the rights granted hereunder will terminate automatically if You fail to comply with terms herein and fail to cure such breach within 30 days of becoming aware of the breach. All sublicenses to the Covered Code which are properly granted shall survive any termination of this License. Provisions which, by their nature, must remain in effect beyond the termination of this License shall survive.

8.2. If You initiate litigation by asserting a patent infringement claim (excluding declaratory judgment actions) against Initial Developer or a Contributor (the Initial Developer or Contributor against whom You file such action is referred to as "Participant") alleging that:

(a) such Participant's Contributor Version directly or indirectly infringes any patent, then any and all rights granted by such Participant to You under Sections 2.1 and/or 2.2 of this License shall, upon 60 days notice from Participant terminate prospectively, unless if within 60 days after receipt of notice You either: (I) agree in writing to pay Participant a mutually agreeable reasonable royalty for Your past and future use of Modifications made by such Participant, or (ii) withdraw Your litigation claim with respect to the Contributor Version against such Participant. If within 60 days of notice, a reasonable royalty and payment arrangement are not mutually agreed upon in writing by the parties or the litigation claim is not withdrawn, the rights granted by Participant to You under Sections 2.1 and/or 2.2 automatically terminate at the expiration of the 60 day notice period specified above.

(b) any software, hardware, or device, other than such Participant's Contributor Version, directly or indirectly infringes any patent, then any rights granted to You by such Participant under Sections 2.1(b) and 2.2(b) are revoked effective as of the date You first made, used, sold, distributed, or had made, Modifications made by that Participant.

8.3. If You assert a patent infringement claim against Participant alleging that such Participant's Contributor Version directly or indirectly infringes any patent where such claim is resolved (such as by license or settlement) prior to the initiation of patent infringement litigation, then the reasonable value of the licenses granted by such Participant under Sections 2.1 or 2.2 shall be taken into account in determining the amount or value of any payment or license.

8.4. In the event of termination under Sections 8.1 or 8.2 above, all end user license agreements (excluding distributors and resellers) which have been validly granted by You or any distributor hereunder prior to termination shall survive termination.

## 9. LIMITATION OF LIABILITY.

UNDER NO CIRCUMSTANCES AND UNDER NO LEGAL THEORY, WHETHER TORT (INCLUDING NEGLIGENCE), CONTRACT, OR OTHERWISE, SHALL YOU, THE INITIAL DEVELOPER, ANY OTHER CONTRIBUTOR, OR ANY DISTRIBUTOR OF COVERED CODE, OR ANY SUPPLIER OF ANY OF SUCH PARTIES, BE LIABLE TO ANY PERSON FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY CHARACTER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF GOODWILL, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, OR ANY AND ALL OTHER COMMERCIAL DAMAGES OR LOSSES, EVEN IF SUCH PARTY SHALL HAVE BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITATION OF LIABILITY SHALL NOT APPLY TO LIABILITY FOR DEATH OR PERSONAL INJURY RESULTING FROM SUCH PARTY'S NEGLIGENCE TO THE EXTENT APPLICABLE LAW PROHIBITS SUCH LIMITATION. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS EXCLUSION AND LIMITATION MAY NOT APPLY TO YOU.

## 10. U.S. GOVERNMENT END USERS.

The Covered Code is a "commercial item," as that term is defined in 48 C.F.R. 2.101 (Oct. 1995), consisting of "commercial computer software" and "commercial computer software documentation," as such terms are used in 48 C.F.R. 12.212 (Sept. 1995). Consistent with 48 C.F.R. 12.212 and 48 C.F.R. 227.7202-1 through 227.7202-4 (June 1995), all U.S. Government End Users acquire Covered Code with only those rights set forth herein.

## 11. MISCELLANEOUS.

## Third Party Notice Requirements

This License represents the complete agreement concerning subject matter hereof. If any provision of this License is held to be unenforceable, such provision shall be reformed only to the extent necessary to make it enforceable. This License shall be governed by California law provisions (except to the extent applicable law, if any, provides otherwise), excluding its conflict-of-law provisions. With respect to disputes in which at least one party is a citizen of, or an entity chartered or registered to do business in the United States of America, any litigation relating to this License shall be subject to the jurisdiction of the Federal Courts of the Northern District of California, with venue lying in Santa Clara County, California, with the losing party responsible for costs, including without limitation, court costs and reasonable attorneys' fees and expenses. The application of the United Nations Convention on Contracts for the International Sale of Goods is expressly excluded. Any law or regulation which provides that the language of a contract shall be construed against the drafter shall not apply to this License.

### 12. RESPONSIBILITY FOR CLAIMS.

As between Initial Developer and the Contributors, each party is responsible for claims and damages arising, directly or indirectly, out of its utilization of rights under this License and You agree to work with Initial Developer and Contributors to distribute such responsibility on an equitable basis. Nothing herein is intended or shall be deemed to constitute any admission of liability.

### 13. MULTIPLE-LICENSED CODE.

Initial Developer may designate portions of the Covered Code as "Multiple-Licensed". "Multiple-Licensed" means that the Initial Developer permits you to utilize portions of the Covered Code under Your choice of the NPL or the alternative licenses, if any, specified by the Initial Developer in the file described in Exhibit A.

EXHIBIT A -Mozilla Public License.

The contents of this file are subject to the Mozilla Public License Version 1.1 (the "License"); you may not use this file except in compliance with the License. You may obtain a copy of the License at <http://www.mozilla.org/MPL/>

Software distributed under the License is distributed on an "AS IS" basis, WITHOUT WARRANTY OF ANY KIND, either express or implied. See the License for the specific language governing rights and limitations under the License.

The Original Code is \_\_\_\_\_.

The Initial Developer of the Original Code is \_\_\_\_\_.

Portions created by \_\_\_\_\_ are Copyright (C) \_\_\_\_\_  
\_\_\_\_\_. All Rights Reserved.

Contributor(s): \_\_\_\_\_.

Alternatively, the contents of this file may be used under the terms of the \_\_\_\_\_ license (the "[\_\_\_\_\_] License"), in which case the provisions of [\_\_\_\_\_] License are applicable instead of those above. If you wish to allow use of your version of this file only under the terms of the [\_\_\_\_\_] License and not to allow others to use your version of this file under the MPL, indicate your decision by deleting the provisions above and replace them with the notice and other provisions required by the [\_\_\_\_\_] License. If you do not delete the provisions above, a recipient may use your version of this file under either the MPL or the [\_\_\_\_\_] License."

[NOTE: The text of this Exhibit A may differ slightly from the text of the notices in the Source Code files of the Original Code. You should use the text of this Exhibit A rather than the text found in the Original Code Source Code for Your Modifications.]

=====

**\*\*MD Datejs**

Copyright © 2006-2010 Coolite Inc.

Permission is hereby granted, free of charge, to any person obtaining a copy of this software and associated documentation files (the "Software"), to deal in the Software without restriction, including without limitation the rights to use, copy, modify, merge, publish, distribute, sublicense, and/or sell copies of the Software, and to permit persons to whom the Software is furnished to do so, subject to the following conditions:

The above copyright notice and this permission notice shall be included in all copies or substantial portions of the Software.

THE SOFTWARE IS PROVIDED "AS IS", WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IN NO EVENT SHALL THE AUTHORS OR COPYRIGHT HOLDERS BE LIABLE FOR ANY CLAIM, DAMAGES OR OTHER LIABILITY, WHETHER IN AN ACTION OF CONTRACT, TORT OR OTHERWISE, ARISING FROM, OUT OF OR IN CONNECTION WITH THE SOFTWARE OR THE USE OR OTHER DEALINGS IN THE SOFTWARE.

=====

**\*\*jQuery**

Copyright © 2009 John Resig

Permission is hereby granted, free of charge, to any person obtaining a copy of this software and associated documentation files (the "Software"), to deal in the Software without restriction, including without limitation the rights to use, copy, modify, merge, publish, distribute, sublicense, and/or sell copies of the Software, and to permit persons to whom the Software is furnished to do so, subject to the following conditions:

The above copyright notice and this permission notice shall be included in all copies or substantial portions of the Software.

THE SOFTWARE IS PROVIDED "AS IS", WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IN NO EVENT SHALL THE AUTHORS OR COPYRIGHT HOLDERS BE LIABLE FOR ANY CLAIM, DAMAGES OR OTHER LIABILITY, WHETHER IN AN ACTION OF CONTRACT, TORT OR OTHERWISE, ARISING FROM, OUT OF OR IN CONNECTION WITH THE SOFTWARE OR THE USE OR OTHER DEALINGS IN THE SOFTWARE.

=====

**\*\* JCalendar 1.3.2**

This product uses JCalendar 1.3.2. JCalendar is distributed pursuant to the terms of the Lesser General Public License. The source code for the JCalendar may be obtained from <http://www.toedter.com/en/jcalendar/index.html>

=====

**\*\* BrowserLauncher2 1.3**

This product uses BrowserLauncher 1.3 and is distributed pursuant to the terms of the Lesser General Public License. The source code for BrowserLauncher2 1.3 can be obtained from: <http://browserlaunch2.sourceforge.net/>

**GNU LESSER GENERAL PUBLIC LICENSE**

Version 2.1, February 1999

## Third Party Notice Requirements

Copyright (C) 1991, 1999 Free Software Foundation, Inc.

59 Temple Place, Suite 330, Boston, MA 02111-1307 USA

Everyone is permitted to copy and distribute verbatim copies of this license document, but changing it is not allowed.

[This is the first released version of the Lesser GPL. It also counts as the successor of the GNU Library Public License, version 2, hence the version number 2.1.]

### **Preamble**

The licenses for most software are designed to take away your freedom to share and change it. By contrast, the GNU General Public Licenses are intended to guarantee your freedom to share and change free software--to make sure the software is free for all its users.

This license, the Lesser General Public License, applies to some specially designated software packages--typically libraries--of the Free Software Foundation and other authors who decide to use it. You can use it too, but we suggest you first think carefully about whether this license or the ordinary General Public License is the better strategy to use in any particular case, based on the explanations below.

When we speak of free software, we are referring to freedom of use, not price. Our General Public Licenses are designed to make sure that you have the freedom to distribute copies of free software (and charge for this service if you wish); that you receive source code or can get it if you want it; that you can change the software and use pieces of it in new free programs; and that you are informed that you can do these things.

To protect your rights, we need to make restrictions that forbid distributors to deny you these rights or to ask you to surrender these rights. These restrictions translate to certain responsibilities for you if you distribute copies of the library or if you modify it.

For example, if you distribute copies of the library, whether gratis or for a fee, you must give the recipients all the rights that we gave you. You must make sure that they, too, receive or can get the source code. If you link other code with the library, you must provide complete object files to the recipients, so that they can relink them with the library after making changes to the library and recompiling it. And you must show them these terms so they know their rights.

We protect your rights with a two-step method: (1) we copyright the library, and (2) we offer you this license, which gives you legal permission to copy, distribute and/or modify the library.

To protect each distributor, we want to make it very clear that there is no warranty for the free library. Also, if the library is modified by someone else and passed on, the recipients should know that what they have is not the original version, so that the original author's reputation will not be affected by problems that might be introduced by others.

Finally, software patents pose a constant threat to the existence of any free program. We wish to make sure that a company cannot effectively restrict the users of a free program by obtaining a restrictive license from a patent holder. Therefore, we insist that any patent license obtained for a version of the library must be consistent with the full freedom of use specified in this license.

Most GNU software, including some libraries, is covered by the ordinary GNU General Public License. This license, the GNU Lesser General Public License, applies to certain designated libraries, and is quite different from the ordinary General Public License. We use this license for certain libraries in order to permit linking those libraries into non-free programs.

When a program is linked with a library, whether statically or using a shared library, the combination of the two is legally speaking a combined work, a derivative of the original library. The ordinary General Public License therefore permits such linking only if the entire combination fits its criteria of freedom. The Lesser General Public License permits more lax criteria for linking other code with the library.

We call this license the "Lesser" General Public License because it does Less to protect the user's freedom than the ordinary General Public License. It also provides other free software developers Less of an advantage over competing non-free programs. These disadvantages are the reason we use the ordinary General Public License for many libraries. However, the Lesser license provides advantages in certain special circumstances.

For example, on rare occasions, there may be a special need to encourage the widest possible use of a certain library, so that it becomes a de-facto standard. To achieve this, non-free programs must be allowed to use the library. A more frequent case is that a free library does the same job as widely used non-free libraries. In this case, there is little to gain by limiting the free library to free software only, so we use the Lesser General Public License.

In other cases, permission to use a particular library in non-free programs enables a greater number of people to use a large body of free software. For example, permission to use the GNU C Library in non-free programs enables many more people to use the whole GNU operating system, as well as its variant, the GNU/Linux operating system.

Although the Lesser General Public License is Less protective of the users' freedom, it does ensure that the user of a program that is linked with the Library has the freedom and the wherewithal to run that program using a modified version of the Library.

The precise terms and conditions for copying, distribution and modification follow. Pay close attention to the difference between a "work based on the library" and a "work that uses the library". The former contains code derived from the library, whereas the latter must be combined with the library in order to run.

## **TERMS AND CONDITIONS FOR COPYING, DISTRIBUTION AND MODIFICATION**

0. This License Agreement applies to any software library or other program which contains a notice placed by the copyright holder or other authorized party saying it may be distributed under the terms of this Lesser General Public License (also called "this License"). Each licensee is addressed as "you".

A "library" means a collection of software functions and/or data prepared so as to be conveniently linked with application programs (which use some of those functions and data) to form executables.

The "Library", below, refers to any such software library or work which has been distributed under these terms. A "work based on the Library" means either the Library or any derivative work under copyright law: that is to say, a work containing the Library or a portion of it, either verbatim or with modifications and/or translated straightforwardly into another language. (Hereinafter, translation is included without limitation in the term "modification".)

"Source code" for a work means the preferred form of the work for making modifications to it. For a library, complete source code means all the source code for all modules it contains, plus any associated interface definition files, plus the scripts used to control compilation and installation of the library.

Activities other than copying, distribution and modification are not covered by this License; they are outside its scope. The act of running a program using the Library is not restricted, and output from such a program is covered only if its contents constitute a work based on the Library (independent of the use of the Library in a tool for writing it). Whether that is true depends on what the Library does and what the program that uses the Library does.

## Third Party Notice Requirements

1. You may copy and distribute verbatim copies of the Library's complete source code as you receive it, in any medium, provided that you conspicuously and appropriately publish on each copy an appropriate copyright notice and disclaimer of warranty; keep intact all the notices that refer to this License and to the absence of any warranty; and distribute a copy of this License along with the Library.

You may charge a fee for the physical act of transferring a copy, and you may at your option offer warranty protection in exchange for a fee.

2. You may modify your copy or copies of the Library or any portion of it, thus forming a work based on the Library, and copy and distribute such modifications or work under the terms of Section 1 above, provided that you also meet all of these conditions:

- a) The modified work must itself be a software library.
- b) You must cause the files modified to carry prominent notices stating that you changed the files and the date of any change.
- c) You must cause the whole of the work to be licensed at no charge to all third parties under the terms of this License.
- d) If a facility in the modified Library refers to a function or a table of data to be supplied by an application program that uses the facility, other than as an argument passed when the facility is invoked, then you must make a good faith effort to ensure that, in the event an application does not supply such function or table, the facility still operates, and performs whatever part of its purpose remains meaningful.

(For example, a function in a library to compute square roots has a purpose that is entirely well-defined independent of the application. Therefore, Subsection 2d requires that any application-supplied function or table used by this function must be optional: if the application does not supply it, the square root function must still compute square roots.)

These requirements apply to the modified work as a whole. If identifiable sections of that work are not derived from the Library, and can be reasonably considered independent and separate works in themselves, then this License, and its terms, do not apply to those sections when you distribute them as separate works. But when you distribute the same sections as part of a whole which is a work based on the Library, the distribution of the whole must be on the terms of this License, whose permissions for other licensees extend to the entire whole, and thus to each and every part regardless of who wrote it.

Thus, it is not the intent of this section to claim rights or contest your rights to work written entirely by you; rather, the intent is to exercise the right to control the distribution of derivative or collective works based on the Library.

In addition, mere aggregation of another work not based on the Library with the Library (or with a work based on the Library) on a volume of a storage or distribution medium does not bring the other work under the scope of this License.

3. You may opt to apply the terms of the ordinary GNU General Public License instead of this License to a given copy of the Library. To do this, you must alter all the notices that refer to this License, so that they refer to the ordinary GNU General Public License, version 2, instead of to this License. (If a newer version than version 2 of the ordinary GNU General Public License has appeared, then you can specify that version instead if you wish.) Do not make any other change in these notices.

Once this change is made in a given copy, it is irreversible for that copy, so the ordinary GNU General Public License applies to all subsequent copies and derivative works made from that copy.

This option is useful when you wish to copy part of the code of the Library into a program that is not a library.

4. You may copy and distribute the Library (or a portion or derivative of it, under Section 2) in object code or executable form under the terms of Sections 1 and 2 above provided that you accompany it with the complete corresponding machine-readable source code, which must be distributed under the terms of Sections 1 and 2 above on a medium customarily used for software interchange.

If distribution of object code is made by offering access to copy from a designated place, then offering equivalent access to copy the source code from the same place satisfies the requirement to distribute the source code, even though third parties are not compelled to copy the source along with the object code.

5. A program that contains no derivative of any portion of the Library, but is designed to work with the Library by being compiled or linked with it, is called a "work that uses the Library". Such a work, in isolation, is not a derivative work of the Library, and therefore falls outside the scope of this License.

However, linking a "work that uses the Library" with the Library creates an executable that is a derivative of the Library (because it contains portions of the Library), rather than a "work that uses the library". The executable is therefore covered by this License. Section 6 states terms for distribution of such executables.

When a "work that uses the Library" uses material from a header file that is part of the Library, the object code for the work may be a derivative work of the Library even though the source code is not. Whether this is true is especially significant if the work can be linked without the Library, or if the work is itself a library. The threshold for this to be true is not precisely defined by law.

If such an object file uses only numerical parameters, data structure layouts and accessors, and small macros and small inline functions (ten lines or less in length), then the use of the object file is unrestricted, regardless of whether it is legally a derivative work. (Executables containing this object code plus portions of the Library will still fall under Section 6.)

Otherwise, if the work is a derivative of the Library, you may distribute the object code for the work under the terms of Section 6. Any executables containing that work also fall under Section 6, whether or not they are linked directly with the Library itself.

6. As an exception to the Sections above, you may also combine or link a "work that uses the Library" with the Library to produce a work containing portions of the Library, and distribute that work under terms of your choice, provided that the terms permit modification of the work for the customer's own use and reverse engineering for debugging such modifications.

You must give prominent notice with each copy of the work that the Library is used in it and that the Library and its use are covered by this License. You must supply a copy of this License. If the work during execution displays copyright notices, you must include the copyright notice for the Library among them, as well as a reference directing the user to the copy of this License. Also, you must do one of these things:

- a) Accompany the work with the complete corresponding machine-readable source code for the Library including whatever changes were used in the work (which must be distributed under Sections 1 and 2 above); and, if the work is an executable linked with the Library, with the complete machine-readable "work that uses the Library", as object code and/or source code, so that the user can modify the Library and then relink to produce a modified executable containing the modified Library. (It is understood that the user who changes the contents of definitions files in the Library will not necessarily be able to recompile the application to use the modified definitions.)

## Third Party Notice Requirements

- b) Use a suitable shared library mechanism for linking with the Library. A suitable mechanism is one that (1) uses at run time a copy of the library already present on the user's computer system, rather than copying library functions into the executable, and (2) will operate properly with a modified version of the library, if the user installs one, as long as the modified version is interface-compatible with the version that the work was made with.
- c) Accompany the work with a written offer, valid for at least three years, to give the same user the materials specified in Subsection 6a, above, for a charge no more than the cost of performing this distribution.
- d) If distribution of the work is made by offering access to copy from a designated place, offer equivalent access to copy the above specified materials from the same place.
- e) Verify that the user has already received a copy of these materials or that you have already sent this user a copy.

For an executable, the required form of the "work that uses the Library" must include any data and utility programs needed for reproducing the executable from it. However, as a special exception, the materials to be distributed need not include anything that is normally distributed (in either source or binary form) with the major components (compiler, kernel, and so on) of the operating system on which the executable runs, unless that component itself accompanies the executable.

It may happen that this requirement contradicts the license restrictions of other proprietary libraries that do not normally accompany the operating system. Such a contradiction means you cannot use both them and the Library together in an executable that you distribute.

7. You may place library facilities that are a work based on the Library side-by-side in a single library together with other library facilities not covered by this License, and distribute such a combined library, provided that the separate distribution of the work based on the Library and of the other library facilities is otherwise permitted, and provided that you do these two things:

- a) Accompany the combined library with a copy of the same work based on the Library, uncombined with any other library facilities. This must be distributed under the terms of the Sections above.
- b) Give prominent notice with the combined library of the fact that part of it is a work based on the Library, and explaining where to find the accompanying uncombined form of the same work.

8. You may not copy, modify, sublicense, link with, or distribute the Library except as expressly provided under this License. Any attempt otherwise to copy, modify, sublicense, link with, or distribute the Library is void, and will automatically terminate your rights under this License. However, parties who have received copies, or rights, from you under this License will not have their licenses terminated so long as such parties remain in full compliance.

9. You are not required to accept this License, since you have not signed it. However, nothing else grants you permission to modify or distribute the Library or its derivative works. These actions are prohibited by law if you do not accept this License. Therefore, by modifying or distributing the Library (or any work based on the Library), you indicate your acceptance of this License to do so, and all its terms and conditions for copying, distributing or modifying the Library or works based on it.

10. Each time you redistribute the Library (or any work based on the Library), the recipient automatically receives a license from the original licensor to copy, distribute, link with or modify the Library subject to these terms and conditions. You may not impose any further restrictions on the recipients' exercise of the rights granted herein. You are not responsible for enforcing compliance by third parties with this License.

11. If, as a consequence of a court judgment or allegation of patent infringement or for any other reason (not limited to patent issues), conditions are imposed on you (whether by court order, agreement or otherwise) that contradict the conditions of this License, they do not excuse you from the conditions of this License. If you cannot distribute so as to satisfy simultaneously your obligations under this License and any other pertinent obligations, then as a consequence you may not distribute the Library at all. For example, if a patent license would not permit royalty-free redistribution of the Library by all those who receive copies directly or indirectly through you, then the only way you could satisfy both it and this License would be to refrain entirely from distribution of the Library.

If any portion of this section is held invalid or unenforceable under any particular circumstance, the balance of the section is intended to apply, and the section as a whole is intended to apply in other circumstances.

It is not the purpose of this section to induce you to infringe any patents or other property right claims or to contest validity of any such claims; this section has the sole purpose of protecting the integrity of the free software distribution system which is implemented by public license practices. Many people have made generous contributions to the wide range of software distributed through that system in reliance on consistent application of that system; it is up to the author/donor to decide if he or she is willing to distribute software through any other system and a licensee cannot impose that choice.

This section is intended to make thoroughly clear what is believed to be a consequence of the rest of this License.

12. If the distribution and/or use of the Library is restricted in certain countries either by patents or by copyrighted interfaces, the original copyright holder who places the Library under this License may add an explicit geographical distribution limitation excluding those countries, so that distribution is permitted only in or among countries not thus excluded. In such case, this License incorporates the limitation as if written in the body of this License.

13. The Free Software Foundation may publish revised and/or new versions of the Lesser General Public License from time to time. Such new versions will be similar in spirit to the present version, but may differ in detail to address new problems or concerns.

Each version is given a distinguishing version number. If the Library specifies a version number of this License which applies to it and "any later version", you have the option of following the terms and conditions either of that version or of any later version published by the Free Software Foundation. If the Library does not specify a license version number, you may choose any version ever published by the Free Software Foundation.

14. If you wish to incorporate parts of the Library into other free programs whose distribution conditions are incompatible with these, write to the author to ask for permission. For software which is copyrighted by the Free Software Foundation, write to the Free Software Foundation; we sometimes make exceptions for this. Our decision will be guided by the two goals of preserving the free status of all derivatives of our free software and of promoting the sharing and reuse of software generally.

## **NO WARRANTY**

15. BECAUSE THE LIBRARY IS LICENSED FREE OF CHARGE, THERE IS NO WARRANTY FOR THE LIBRARY, TO THE EXTENT PERMITTED BY APPLICABLE LAW. EXCEPT WHEN OTHERWISE STATED IN WRITING THE COPYRIGHT HOLDERS AND/OR OTHER PARTIES PROVIDE THE LIBRARY "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE LIBRARY IS WITH YOU. SHOULD THE LIBRARY PROVE DEFECTIVE, YOU ASSUME THE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION.

16. IN NO EVENT UNLESS REQUIRED BY APPLICABLE LAW OR AGREED TO IN WRITING WILL ANY COPYRIGHT HOLDER, OR ANY OTHER PARTY WHO MAY MODIFY AND/OR REDISTRIBUTE THE LIBRARY AS PERMITTED ABOVE, BE LIABLE TO YOU FOR DAMAGES, INCLUDING ANY GENERAL, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE LIBRARY (INCLUDING BUT NOT LIMITED TO LOSS OF DATA OR DATA BEING RENDERED INACCURATE OR LOSSES SUSTAINED BY YOU OR THIRD PARTIES OR A FAILURE OF THE LIBRARY TO OPERATE WITH ANY OTHER SOFTWARE), EVEN IF SUCH HOLDER OR OTHER PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

## **END OF TERMS AND CONDITIONS**

### **How to Apply These Terms to Your New Libraries**

If you develop a new library, and you want it to be of the greatest possible use to the public, we recommend making it free software that everyone can redistribute and change. You can do so by permitting redistribution under these terms (or, alternatively, under the terms of the ordinary General Public License).

To apply these terms, attach the following notices to the library. It is safest to attach them to the start of each source file to most effectively convey the exclusion of warranty; and each file should have at least the "copyright" line and a pointer to where the full notice is found.

one line to give the library's name and an idea of what it does.

Copyright (C) year name of author

This library is free software; you can redistribute it and/or modify it under the terms of the GNU Lesser General Public

License as published by the Free Software Foundation; either version 2.1 of the License, or (at your option) any later version.

This library is distributed in the hope that it will be useful, but WITHOUT ANY WARRANTY; without even the implied warranty of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE. See the GNU Lesser General Public License for more details.

You should have received a copy of the GNU Lesser General Public License along with this library; if not, write to the Free Software Foundation, Inc., 59 Temple Place, Suite 330, Boston, MA 02111-1307 USA

Also add information on how to contact you by electronic and paper mail.

You should also get your employer (if you work as a programmer) or your school, if any, to sign a "copyright disclaimer" for the library, if necessary. Here is a sample; alter the names:

Yoyodyne, Inc., hereby disclaims all copyright interest in the library `Frob' (a library for tweaking knobs) written by James Random Hacker.

signature of Ty Coon, 1 April 1990

Ty Coon, President of Vice

That's all there is to it!

## APPENDIX C Limitations

This chapter defines the limitations experienced when using iPad Safari.

### iPad Safari Limitations

- In the iPad settings for Safari, **JavaScript** must be **ON** and **Block Pop-ups** must be **OFF**. As of this writing, the Thin Client has been tested only on iOS 4.3.5 in Safari.
- The iPad does not support Adobe Flash, so the Fx graph objects (obj\_fxtrend, obj\_fxpie, obj\_fxbar) are unavailable. The Thin Client automatically replaces the Fx graph objects with the equivalent non-Fx object (obj\_trendgraph02, obj\_pie, obj\_bargraph). Note that the replacement objects behave the same as the Fx objects in most cases but not in all. In particular, obj\_trendgraph02 does not support the sliding cursor object nor the **legendPosition** property. Custom Fx objects are not supported on the iPad.
- The Thin Client implements scrollbars for table objects and graph objects. However, unlike the scrollbars used on desktop browsers, the scrollbars used on the iPad do not have arrow buttons at each end. This can make it difficult to scroll precisely (for example, row by row) on objects with a large scrolling range.
- At full size, users may find it difficult to touch the intended display object without accidentally touching nearby objects and performing an unwanted drill-down, sort, scroll, and so forth. This is particularly true of table objects that support drill-down and also scrolling, and also in panel layouts that contain the tree navigation control. In those cases, the user may want to zoom the iPad screen before interacting with the Thin Client.
- If the iPad sleeps or auto-locks while a Thin Client display is open in Safari, or if the Safari application is minimized by clicking on the iPad's home button, the display is not updated until the iPad is awakened and Safari is reopened. In some cases it may be necessary to refresh the page from Safari's navigation bar.

Because the iPad uses a touch interface there are differences in the Thin Client appearance and behavior in iOS Safari as compared to the conventional desktop browsers that use a cursor (mouse) interface, such as Firefox and Internet Explorer. These are described below.

- **Popup browser windows:** An RTView object's drill-down target can be configured to open a display in a new window. In a desktop browser, when the RTView object is clicked the drill-down display is opened in a popup browser window. But in iOS Safari 4.3.5, only one page is visible at a time, so when the RTView object is touched a new page containing the drill-down display opens and fills the screen. The Safari navigation bar can be used to toggle between the currently open pages or close them.
- **Mouseover text:** When mouseover text and drill-down are both enabled on an RTView object (for example, a bar graph), in iOS Safari the first touch on an element in the object (for example, a bar) displays the mouseover text for that element and the second touch on the same element performs the drill-down.

- **Resize Mode and Layout:** By default, the Display Server runs with **resizeMode** set to **crop**. In **crop** mode, if a display is larger than the panel that contains it only a portion of the display is visible. In a desktop browser, scrollbars become available to allow the user to scroll to view the entire display. In iOS Safari, scrollbars do not appear but the display can be scrolled by dragging two fingers inside the display. (Dragging one finger scrolls the entire page, not the display).

If the Display Server is run with **resizeMode** set to **scale** or **layout**, the display is resized to fit into the panel that contains it. If a desktop browser is resized after a display is opened, the display is resized accordingly. On the iPad, the Safari browser can only be resized by reorienting the iPad itself, between portrait mode and landscape mode.

The panel layout feature is supported in the Thin Client. However, unlike a desktop browser which resizes to match the layout size, the size of Safari is fixed. So if the Display Server is run with **resizeMode** set to **crop** or **scale** mode, there may be unused space at the edges of the display(s) or, in **crop** mode, the panels and displays may be cropped.

This means that **layout** mode should be used for best results on the iPad. For layout mode to be most effective, displays should use the **anchor** and **dock** object properties. Please see RTView documentation for more information.

- **Scrolling:** The Thin Client implements scrollbars for table objects and graph objects. The scrollbars are activated by dragging with one finger.

If an RTView display is viewed in **crop** mode and is too large to be displayed entirely in Safari, scrollbars do not appear (as they would in a desktop browser) but the display can be scrolled by dragging with two fingers inside the display.

Scrollbars do not ever appear in a text area control. If the text area contains more text than is visible, use the two finger drag in the text area to scroll the text.

Regardless of the size of a listbox control, it can only display a single item (typically, the selected item). When the listbox is touched, the list of items appear in a popup list. In other words, on iOS Safari the listbox control and the combobox control behave identically.

- **Context menu:** The Thin Client context menu is opened by a right mouse button click in a desktop browser. It is opened in iOS Safari by touching any location on a display and holding that touch for 2 seconds. The menu appears in the top left corner of the display, regardless of where the display is touched. The items **Export Table to Excel**, **Drill Down**, and **Execute Command** are not included on the context menu in Safari. All other items are available. The **Export Table to HTML** item is enabled if a table object is touched (unless the table object's `drillDownTarget` is configured to open another display). After an **Export to PDF/HTML** is performed, the exported content opens on another page in Safari. From there, the content can either be opened by another application (for example, the iBooks application opens PDF) and emailed, or it can be copied and pasted into an email.